



Disability Services Provider Town Hall

Zach Rhein, Director of Aging &
Disability Services, Iowa HHS

June 9, 2025



Note

Disability system alignment does **not** affect member's Medicaid or Medicaid waiver services.

Disability Services System Overview

District 2

Dickinson, Emmet, Kossuth, Winnebago, Worth, Clay, Palo Alto,
Hancock, Pocahontas, Humboldt, Wright, Sac, Calhoun, Webster

District 1

Lyon, Osceola,
Sioux, O'Brien,
Plymouth,
Cherokee, Buena
Vista, Woodbury,
Ida, Monona,
Crawford, Carroll,
Harrison

District 4

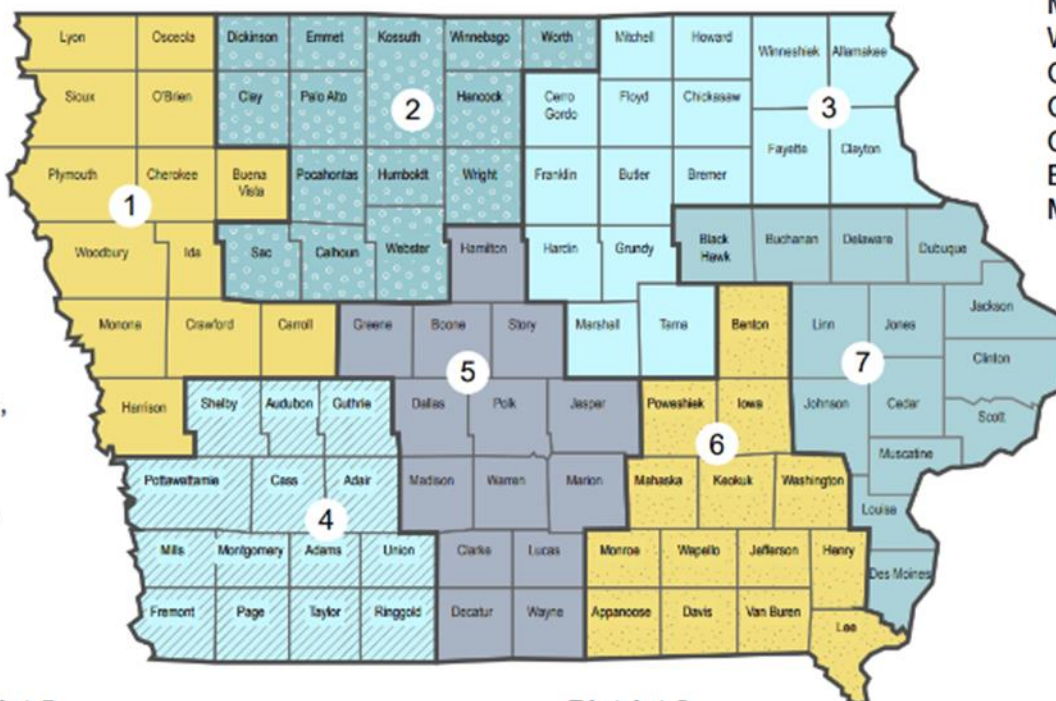
Shelby, Audubon,
Guthrie, Pottawattamie,
Cass, Adair, Mills,
Montgomery, Adams,
Union, Fremont, Page,
Taylor, Ringgold

District 3

Mitchell, Howard,
Winnesheik, Allamakee,
Cerro Gordo, Floyd,
Chickasaw, Fayette,
Clayton, Franklin, Butler,
Bremer, Hardin, Grundy,
Marshall, Tama

District 7

Black Hawk,
Buchanan,
Delaware, Dubuque,
Linn, Jones,
Jackson, Johnson,
Cedar, Clinton,
Muscatine, Scott,
Louisa, Des Moines

**District 5**

Hamilton, Greene, Boone, Story, Dallas,
Polk, Jasper, Madison, Warren, Marion,
Clarke, Lucas, Decatur, Wayne

District 6

Benton, Poweshiek, Iowa, Mahaska, Keokuk,
Washington, Monroe, Wapello, Jefferson,
Henry, Appanoose, Davis, VanBuren, Lee

**Western Iowa Service
Collaborative**

District 1, 4
712-328-5645
admin@DAPwest.org

**Behavioral Health
& Disability Services**

District 5
515-286-3570
bhds@polkcountyiaowa.gov

**Collaborative Individual
& Community Supports**

District 2, 3, 6
515-513-6870
Info@cicsmhds.org

**MH/DS of the East
Central Region**

District 7
319-892-5671
admin@ecriowa.org

Disability Services: Disability Access Points

Service Navigation

Service Coordination
of LTSS

Short-term Services

Caregiver Services

Key Transition Areas of Focus



Warm hand offs for Service Coordination of LTSS



Provider Communication and Training



Engagement and outreach to community and stakeholders about existing and transitioning network



Establishing Disability Service District Advisory Councils

DAP Service Overview

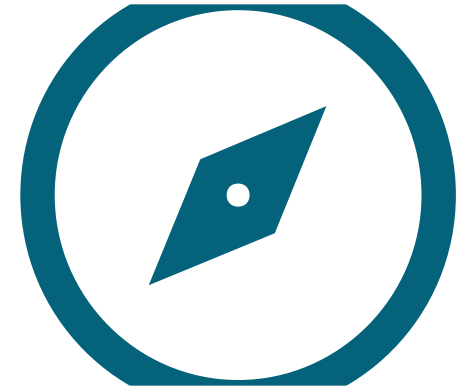
Navigation: No-wrong door



Reliable and Trusted
Information and
Referral



Connection to Services
and Resources



Person-centered
Decision-making
support

Short-term Services and Supports



Time-limited activities



Support people to live in the home and community of their choice



Integrated manner and offering support to their families and caregivers as needed toward this purpose

Short-Term Services & Supports

Individual
Assessment
and Evaluation

Transportation

Respite

Peer and
Parent Support

Time-limited
Rental
Assistance

Home and
Vehicle
Modifications

Adaptive
Equipment

Other Basic
Needs

Service Coordination of Non-Medicaid LTSS



Longer term support
and coordination



Support people to live
in the home and
community of their
choice



Support return to
community and facility
diversion

Non-Medicaid Long-Term Services & Supports

Supported
Community
Living (SCL)

Day Habilitation

Facility-Based
Residential
Programs

Medical
Services and
Supplies

Personal
Emergency
Response
Systems

Supported
Employment

Respite

Prevocational
Services

Provider Payment Updates

Iowa HHS' Claims Payment: Safety Net Management Information System (SNMIS)

What is SNMIS?

- ▶ Claims payment system for safety net services for both Behavioral Health and Disability Services.
- ▶ Functions like fee-for-service Medicaid claims payment system.

Who will use SNMIS?

- ▶ Covered, billable fee schedule services only.
- ▶ Medicaid Enrolled Providers in good standing.
- ▶ Able to submit electronic claims and accept electronic payment.

How Are Claims Paid?



Providers will work with DAPs to determine eligibility



Provider submits claim via Iowa HHS' claims payment system (SNMIS)



Claims system automatically determines that the claim is allowable and accurate (adjudication)



Once approved, SNMIS processes payment



Payment is electronically sent to provider

What's Coming Next for billing?



The SNMIS billing guide is estimated to publish 6/17



HHS will be reaching out for contact info for your billing staff this week.



A recorded training on submitting claims and office hours will be available after 6/17

What Do Providers Need to Do?



Providers must be a Medicaid-enrolled provider



To enroll as a Medicaid provider, please find directions at hhs.iowa.gov/medicaid/provider-enrollment



Fill out the provider [billing staff contact form](#).



<https://forms.office.com/g/EeQjqW7jEp>

Additional Updates

Stay Up to Date



[Disability Services
System](#)



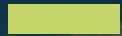
[Behavioral Health
and Disability
Services FAQs](#)

Self Identification Form

- ▶ If you haven't heard from your service coordinator about the transition from MHDS Regions to Disability Access Points (DAP) please fill out this form.



<https://forms.office.com/g/HiFeEAiXRS>



Questions?



Health and
Human Services