### Hawki Dental Annual Benefit Maximum Changes

**Sarah Petersen,** Dental Program Policy Manager - Iowa Medicaid

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#### Healthy and Well Kids in Iowa (Hawki)

#### State CHIP Program

- The Children's Health Insurance Program (CHIP) is offered through the Healthy and Well Kids in Iowa (Hawki) program
- Iowa offers Hawki for uninsured children of working families
- Premiums between \$0 \$40 per month
- Delta Dental of Iowa is currently the sole administrator of the dental program

#### Hawki Dental Only

Children with health insurance but no dental coverage



#### Healthy and Well Children in Iowa (Hawki)



Hawki Dental covers medically necessary dental care for members age 1 through age 18 as part of the CHIP program.



Members currently have a \$1000 Annual Benefit Maximum (ABM) that starts over yearly on July 1st every year; Premiums are between \$0-40 per month. No family pays more than \$40 a month.



Exceptions to the \$1,000 ABM are based on medical necessity (emergency and orthodontia). A prior authorization is required. Medically necessary orthodontia services are paid based on approved treatment plan and do not apply to the \$1000 ABM.



Delta Dental of Iowa is currently the only dental carrier for the Hawki dental benefit.



### What is Changing?



Beginning June 1, 2025 - Hawki Members will no longer be subject to the \$1000 ABM for covered dental services



All Hawki Dental member ABM's will be removed on June 1, 2025



## Provider Billing

When submitting claims, if the date of service was **prior to** June 1, 2025, the ABM will still be accessed and paid based on the members ABM.

on or after June 1<sup>st</sup>, 2025, the member is **no longer** subject to the ABM and the provider shall bill accordingly



# Delta Dental of Iowa Member/Provider Outreach

Website Banners for members and providers

Provider education with encouragement to educate their patients

Member Services helpline training

Updates to member documents (mailings/handouts)

Support Iowa Medicaid's Town Halls in May



### Helpful Resources

**Iowa Medicaid Member Services** 

1-800-338-8366

(Toll Free)

515-256-4606

(Des Moines Area)

IMEmember@hhs.iowa.gov

**Iowa Medicaid Provider Services** 

1-800-338-7909

(Toll Free)

IMEproviderservices@hhs.iowa.gov

# Delta Dental of Iowa Member Services

**Phone** 1-800-544-0718

Email hawki@deltadentalia.com

Website

https://www.deltadentalia.com/dwp/hawki/

Delta Dental of Iowa Provider Services

**Phone** 1-800-544-0718

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Website

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