



Disability Services Member Town Hall

Zach Rhein, Director of Aging &
Disability Services, Iowa HHS

June 17, 2025



Note

Disability system alignment does **not** affect member's Medicaid or Medicaid waiver services.

Disability Services System Overview

District 2

Dickinson, Emmet, Kossuth, Winnebago, Worth, Clay, Palo Alto,
Hancock, Pocahontas, Humboldt, Wright, Sac, Calhoun, Webster

District 1

Lyon, Osceola,
Sioux, O'Brien,
Plymouth,
Cherokee, Buena
Vista, Woodbury,
Ida, Monona,
Crawford, Carroll,
Harrison

District 4

Shelby, Audubon,
Guthrie, Pottawattamie,
Cass, Adair, Mills,
Montgomery, Adams,
Union, Fremont, Page,
Taylor, Ringgold

District 5

Hamilton, Greene, Boone, Story, Dallas,
Polk, Jasper, Madison, Warren, Marion,
Clarke, Lucas, Decatur, Wayne

District 6

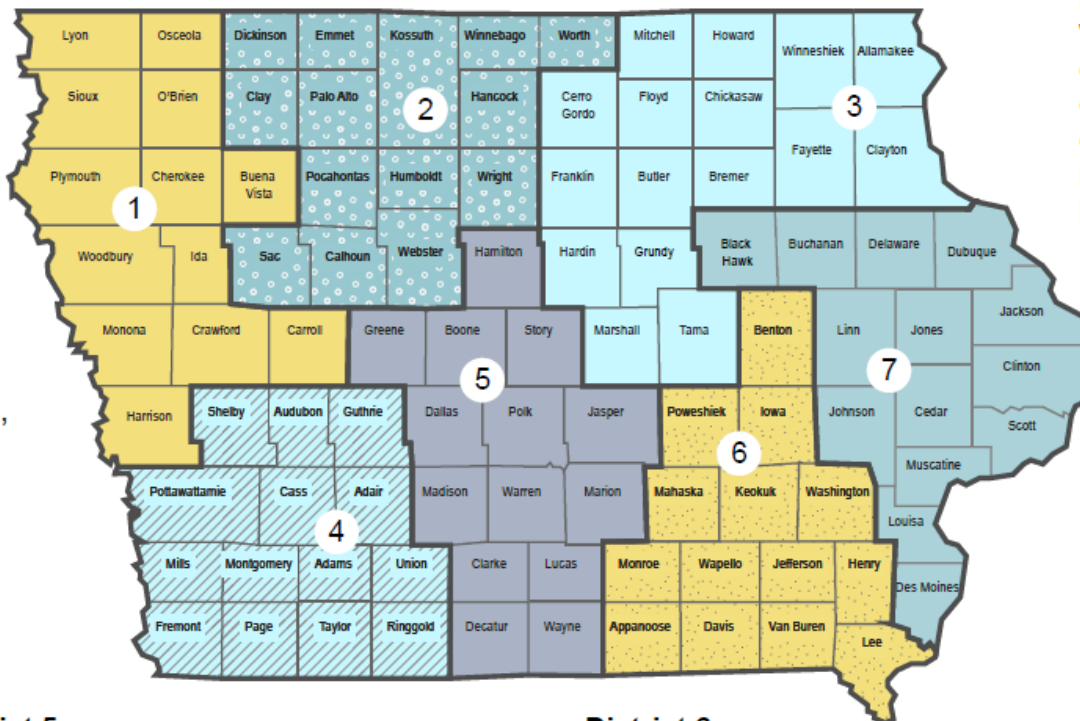
Benton, Poweshiek, Iowa, Mahaska, Keokuk,
Washington, Monroe, Wapello, Jefferson,
Henry, Appanoose, Davis, VanBuren, Lee

District 3

Mitchell, Howard,
Winneshiek, Allamakee,
Cerro Gordo, Floyd,
Chickasaw, Fayette,
Clayton, Franklin, Butler,
Bremer, Hardin, Grundy,
Marshall, Tama

District 7

Black Hawk, Buchanan,
Delaware, Dubuque,
Linn, Jones,
Jackson, Johnson,
Cedar, Clinton,
Muscatine, Scott,
Louisa, Des Moines



Western Iowa Service Collaborative

District 1, 4
712-328-5645
Swatson@pottcounty-ia.gov

Behavioral Health & Disability Services

District 5
515-286-3570
bhds@polkcountyia.gov

Collaborative Individual & Community Supports

District 2, 3, 6
515-513-6870
Info@cicsmhds.org

MH/DS of the East Central Region

District 7
319-892-5671
admin@ecriowa.org

Navigation: No-wrong door



Reliable and Trusted
Information and
Referral



Connection to Services
and Resources



Person-centered
Decision-making
support

Short-term Services and Supports



Time-limited activities



Support people to live in the home and community of their choice



Integrated manner and offering support to their families and caregivers as needed toward this purpose

Short-Term Services & Supports

Individual
Assessment
and Evaluation

Transportation

Respite

Peer and
Parent Support

Time-limited
Rental
Assistance

Home and
Vehicle
Modifications

Adaptive
Equipment

Other Basic
Needs

Service Coordination of Non-Medicaid LTSS



Longer term support
and coordination



Support people to live
in the home and
community of their
choice



Support return to
community and facility
diversion

Non-Medicaid Long-Term Services & Supports

Supported
Community
Living (SCL)

Day Habilitation

Facility-Based
Residential
Programs

Medical
Services and
Supplies

Personal
Emergency
Response
Systems

Supported
Employment

Respite

Prevocational
Services

Key Transition Areas of Focus



Warm hand offs for Service Coordination of LTSS



Provider Communication and Training



Engagement and outreach to community and stakeholders about existing and transitioning network



Establishing Disability Service District Advisory Councils

Additional Updates

Stay Up to Date



[Disability Services
System](#)



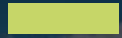
[Behavioral Health
and Disability
Services FAQs](#)

Self Identification Form

- ▶ If you haven't heard from your service coordinator about the transition from MHDS Regions to Disability Access Points (DAP) please fill out this form.



<https://forms.office.com/g/HiFeEAiXRS>



Questions?



Health and
Human Services