CERTIFIED MAIL RETURN RECEIPT REQUESTED

Before the Iowa Department of Public Health

IN THE MATTER OF:

Guthrie Center Fire & Rescue 101 State St. Guthrie Center, IA 50115

Case Number: 10-09-19

NOTICE OF PROPOSED ACTION

CITATION AND WARNING

Service #: 2390300

Pursuant to the provisions of Iowa Code Sections 17A.18, 147A.5 and Iowa Administrative Code (I.A.C.) 641--132.10(3), the Iowa Department of Public Health is proposing to issue a **Citation and Warning** to the service program identified above.

The department may issue a citation and warning when a service program has committed any of the following acts or offenses:

Failure or repeated failure of the applicant or alleged violator to meet the requirements or standards established pursuant to Iowa Code chapter 147A or the rules adopted pursuant to that chapter. IAC 641-132.10(3)f

Failure to correct a deficiency within the time frame required by the department. IAC 641-132.10(3)i

Ambulance and nontransport service programs shall: IAC 641-132.8(3)

Ensure that personnel duties are consistent with the level of certification and the service program's level of authorization. IAC 641-132.8(3)c

Ensure that personnel duties are consistent with the level of certification and the service program's level of authorization. IAC 641-132.8(3)g

Implement a continuous quality improvement program that provides a policy to include as a minimum:

(1) Medical audits.
(2) Skills competency.
(3) Follow-up (loop closure/resolution).
IAC 641-132.8(3)m

Require physician assistants and registered nurses providing care pursuant to Iowa Code sections 147A.12 and 147A.13 to meet CEH requirements approved by the medical director. IAC 641-132.8(3)n

Document an equipment maintenance program to ensure proper working condition and appropriate quantities. IAC 641-132.8(3)0

Equipment and vehicle standards. The following standards shall apply: IAC 641-132.8(4)

All drugs shall be maintained in accordance with the rules of the state board of pharmacy examiners. IAC 641-132.8(4)d

Accountability for drug exchange, distribution, storage, ownership, and security shall be subject to applicable state and federal requirements. The method of accountability shall be described in the written pharmacy agreement. A copy of the written pharmacy agreement shall be submitted to the department.

IAC 641-132.8(4)e

The medical director's duties include, but need not be limited to: IAC 641-132.9(2)

Monitoring and evaluating the activities of the service program and individual personnel performance, including establishment of measurable outcomes that reflect the goals and standards of the EMS system.

IAC 641-132.9(2)c

Developing and approving an applicable continuous quality improvement policy demonstrating type and frequency of review, including an action plan and follow-up. IAC 641-132.9(2)g

Supervising physicians, physician designees, or other appointees as defined in the continuous quality improvement policy referenced in 132.9(2) "g" may assist the medical director by:

a. Providing medical direction.

b. Reviewing the emergency medical care provided.

c. Reviewing and updating protocols.

d. Providing and assessing continuing education needs for service program personnel.

e. Helping to resolve operational problems.

IAC 641-132.9(3)

The following events have led to this action:

The Bureau of EMS performed an on-site inspection of Guthrie Center Fire & Rescue on August 11. 2010. At the time of the inspection, deficiencies were identified and the service was given 30 days to resolve the deficiencies. A follow-up letter dated September 1, 2010, was sent to Guthrie Center Fire & Rescue, reiterating the deadline of September 10, 2010. On the date of this action, the above deficiencies remain unresolved.

The service is hereby **CITED** for identified uncorrected service program deficiencies. The service is hereby **WARNED** that continued violation of the Department's rules may result in further disciplinary action, including suspension or revocation of Respondent's service program authorization.

You have the right to request a hearing concerning this notice of disciplinary action. A request for a hearing must be submitted in writing to the Department by certified mail, return receipt requested, within twenty (20) days of receipt of this Notice of Proposed Action. The written request must be submitted to the Iowa Department of Public Health, Bureau of Emergency Medical Services, Lucas State Office Building, 321 E 12th St, Des Moines, Iowa 50319. If the request is made within the twenty (20) day time limit, the proposed action is suspended pending the outcome of the hearing. Prior to or at the hearing, the Department may rescind the notice upon satisfaction that the reason for the action has been or will be removed.

If no request for a hearing is received within the twenty (20) day time period, the disciplinary action proposed herein shall become effective and shall be final agency action.

<u>9/15/2010</u> Date

Kirk E. Schmitt, Bureau Chief Emergency Medical Services