

Iowa REACH Quality Improvement and Assurance Subcommittee

April 2025

Agenda

- ▶ Quality Management Improvement and Accountability Plan
- ▶ Proposed timeline for QIA Subcommittee

Quality Management Improvement and Accountability Plan

Goals for the QMIA Plan

- ▶ Submitting a high-level draft by December 31st
- ▶ The QMIA Plan draft will:
 - Describe the processes the state is creating for quality measurement
 - Outline best practices for quality measurement

Quality Plan Sections

- ▶ We reviewed QMIA Plans from Idaho and Washington
- ▶ Common sections include:
 - Process for defining quality
 - Quality monitoring and reporting
 - Quality improvement governance

Process for Defining Quality

► Idaho

- A committee developed initial indicators on **process, outcomes, and system impacts**
- Continuous quality improvement models refined metrics

► Washington

- Key principles on **outcomes and systems functions**
- **Decision Points Model** assesses access, engagement, service appropriateness, service effectiveness, and linkages from the **patient to system level**

What are your thoughts on how other states have approached this process?

Quality Monitoring and Reporting

- ▶ Both states use several data sources
 - CANS scores, BHAS, surveys, record reviews, administrative data
- ▶ Washington has benchmarks for progress
- ▶ Both states have governing bodies report on progress
- ▶ Iowa is required to have a dashboard and publish reports

What types of data and reporting would be helpful to you?

Quality Improvement Governance

- ▶ Idaho created a QMIA Council
 - Regularly reviews reports, sets goals for improvements, monitors outcomes, and communicates outcomes
- ▶ Washington has multiple agencies who are responsible for pieces of the QMIA Plan

Who should be the governing body over the QMIA Plan?

Iowa's QMIA Plan Considerations

- ▶ The state aims to align REACH with the state's larger behavioral health quality strategy
- ▶ The state is speaking with multiple stakeholders to understand their needs
- ▶ Quality metrics may initially drop as new systems are implemented

Are there any other elements we should consider?

Timeline and Next Steps for QIA Subcommittee

Proposed timeline for QIA Subcommittee

June-August

- Further define services with other committees
- Pause QIA Subcommittee and open other committees to members

September-November

- Reconvene QIA Subcommittee
- Connect on how to ensure quality within planned services
- Receive feedback on a draft QMIA Plan

December

- Create a high-level QMIA Plan

Other Committees

► Implementation Team

- Reviews and provides insights on the work of subcommittees

► Assessment Tool Subcommittee

- Develop a decision-making process to decide on a new uniform assessment tool

► Intensive Care Coordination Subcommittee

- Recommend an improved care coordination service model

► Service Development and Provider Capacity subcommittee

- Develop and strengthen home and community-based supportive and therapeutic services

► Communications Subcommittee

- Develop and implement a communication plan on the settlement agreement and REACH

► Consumer Steering Committee

- Engage families and providers to design and implement relevant services

Discussion

- ▶ Do you have any feedback on our proposed timeline and next steps?
- ▶ Are there any other elements we should consider for the QMIA Plan?
- ▶ Is there anything else we should discuss as a subcommittee before September?

Public Comment