RESTRICTED DELIVERY CERTIFIED MAIL RETURN RECEIPT REQUESTED

Before the Iowa Department of Public Health

IN THE MATTER OF:	Case Number: 16-11-06
Vincent Volunteer Ambulance Service 102 South 1 st Street	NOTICE OF PROPOSED ACTION
PO Box 176 Vincent, Iowa 50594-0176	CITATION AND WARNING
Service #: 2940200	

Pursuant to the provisions of Iowa Code Sections 17A.18, 147A.5 and Iowa Administrative Code (I.A.C.) 641—132.10(3), the Iowa Department of Public Health is proposing to issue a **Citation and Warning** to the service program identified above.

The Department may issue a citation and warning when a service program has committed any of the following acts or offenses:

Failure or repeated failure of the applicant or alleged violator to meet the requirements or standards established pursuant to Iowa Code chapter 147A or the rules adopted pursuant to that chapter. IAC 641—132.10(3)f

Failure to correct a deficiency within the time frame required by the department. IAC 641-132.10(3)i

Specifically:

Service program operational requirements. Ambulance and nontransport service programs shall: IAC 641—132.8(3)

Utilize department protocols as the standard of care. The service program medical director may make changes to the department protocols provided the changes are within the EMS provider's scope of practice and within acceptable medical practice. A copy of the changes shall be filed with the department. IAC 641—132.8(3)b

Ensure that personnel duties are consistent with the level of certification and the service program's level of authorization. IAC 641—132.8(3)c

The following events have led to this action:

The Department performed an on-site inspection with the Vincent Volunteer Ambulance Service

on August 31, 2016. At the time of the inspection, deficiencies were identified and the service was given 30 days to resolve the deficiencies. The service failed to correct the deficiencies identified above within 30 days.

The service is hereby **CITED** for failing to correct service program deficiencies within 30 days. The service is hereby **WARNED** that failing to correct deficiencies or violating the Department's rules in the future may result in further disciplinary action, including suspension or revocation of Respondent's service program authorization.

You have the right to request a hearing concerning this notice of disciplinary action. A request for a hearing must be submitted in writing to the Department by certified mail, return receipt requested, within twenty (20) days of receipt of this Notice of Proposed Action. The written request must be submitted to the Iowa Department of Public Health, Bureau of Emergency and Trauma Services, Lucas State Office Building, 321 E 12th St, Des Moines, Iowa 50319. If the request is made within the twenty (20) day time limit, the proposed action is suspended pending the outcome of the hearing. Prior to or at the hearing, the Department may rescind the notice upon satisfaction that the reason for the action has been or will be removed.

If no request for a hearing is received within the twenty (20) day time period, the disciplinary action proposed herein shall become effective and shall be final agency action.

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11/16/2016 Date

Rebecca Curtiss, Bureau Chief Iowa Department of Public Health Bureau of Emergency and Trauma Services