

# Meeting Agenda

**Division:** Iowa Medicaid

**Meeting Topic:** Member Town Hall

**Facilitator:** Kera Oestreich, Iowa Medicaid Deputy Director

**Date:** Thursday, August 7, 2025

**Time:** 4:00 to 5:30 p.m. CST

**Location:**

Zoom Meeting:

Register in advance for this meeting:

<https://www.zoomgov.com/meeting/register/JQM2Ih2eRv6Ge565934fbA#/registration>

After registering, you will receive a confirmation email containing information about joining the meeting.

## Meeting Objectives

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- Update members on recent developments
- Provide information on the Appeals Process

## Meeting Participants

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### Iowa Medicaid

Kera Oestreich, Iowa Medicaid Deputy Director  
Rebecca Curtiss, Iowa Medicaid Deputy Director  
Joanne Bush, Iowa Medicaid Bureau Chief  
Amber Bradley, Managed Care Policy Liaison  
Will Linder, Medicaid Communications Specialist  
Nell Bennett, Member Services Communications Specialist  
Iowa Medicaid Team Members

### Managed Care Plans (MCPs)

Iowa Total Care  
Molina Healthcare, Inc.  
Wellpoint Iowa, Inc.  
Delta Dental  
MCNA Dental

## Agenda Topic and Items

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Welcome & Medicaid Updates

Kera Oestreich, Iowa Medicaid  
Deputy Director



Introduction of New Medicaid Director, Lee Grossman	Kera Oestreich, Iowa Medicaid Deputy Director
Appeals Process	Amber Bradley, LBSW Managed Care Policy Liaison
Q&A	Open