RESTRICTED DELIVERY CERTIFIED MAIL RETURN RECEIPT REQUESTED

Before the Iowa Department of Public Health

IN THE MATTER OF:	Case Number: 13-10-11
Melcher Dallas Emergency Response PO Box 548	NOTICE OF PROPOSED ACTION
Melcher, Iowa 50163-7776	SUSPENSION
Service #: 2630400	

Pursuant to the provisions of Iowa Code Sections 17A.18, 147A.5 and Iowa Administrative Code (I.A.C.) 641—132.10(3), the Iowa Department of Public Health is proposing to **Suspend** the service program authorization identified above.

The Department may suspend a service program authorization when the service program has committed any of the following acts or offenses:

Failure or repeated failure of the applicant or alleged violator to meet the requirements or standards established pursuant to Iowa Code chapter 147A or the rules adopted pursuant to that chapter.

IAC 641—132.10(3)f

Failure to correct a deficiency within the time frame required by the department. IAC 641-132.10(3)i

Service program operational requirements. Ambulance and nontransport service programs shall:

IAC 641—132.8(3)

Maintain current personnel rosters and personnel files. The files shall include the names and addresses of all personnel and documentation that verifies EMS provider credentials including, but not limited to:

- (1) Current provider level certification.
- (2) Current course completion/certifications/endorsements as may be required by the medical director.

IAC 641—132.8(3)d

Preventative maintenance. Each ambulance service program shall document a preventative maintenance program.

IAC 641—132.8(5)

A service program shall: IAC 641—136.2(3) Submit reportable data identified in 136.2(1) via electronic transfer. Data shall be submitted in a format approved by the department. $IAC\ 641-136.2(3)a$

Submit reportable data identified in 136.2(1) to the department for each calendar quarter. Reportable patient data shall be submitted no later than 90 days after the end of the quarter. IAC 641—136.2(3)b

The following events have led to this action:

The Bureau of EMS performed an on-site inspection Melcher Dallas Emergency Response on June 27, 2013. At the time of the inspection, deficiencies were identified and the service was given 30 days to resolve the deficiencies. The service failed to correct the deficiencies identified above within 30 days.

Melcher Dallas Emergency Response received a Notice of Proposed Action: Citation and Warning on September 11, 2013 for failure to correct the identified deficiencies. Melcher Dallas Emergency Response was warned that continued failure to correct the deficiencies could result in further disciplinary action, including suspension or revocation of the service program authorization. Melcher Dallas Emergency Response did not appeal the proposed action and the Citation and Warning became final agency action on October 14, 2013. As of the date of this action, Melcher Dallas Emergency Response has failed to correct the deficiencies identified above.

Reinstatement of service authorization shall require submission of a new service application, on-site inspection and compliance with all service program rules and regulations

You have the right to request a hearing concerning this notice of disciplinary action. A request for a hearing must be submitted in writing to the Department by certified mail, return receipt requested, within twenty (20) days of receipt of this Notice of Proposed Action. The written request must be submitted to the Iowa Department of Public Health, Bureau of Emergency Medical Services, Lucas State Office Building, 321 E 12th St, Des Moines, Iowa 50319. If the request is made within the twenty (20) day time limit, the proposed action is suspended pending the outcome of the hearing. Prior to or at the hearing, the Department may rescind the notice upon satisfaction that the reason for the action has been or will be removed.

If no request for a hearing is received within the twenty (20) day time period, the disciplinary action proposed herein shall become effective and shall be final agency action.

Rebecca Curtiss

Bureau Chief

Iowa Department of Public Health

Center for Disaster Operations and Response

Date