

Meeting Notes

Division: Department of Health and Human Services, Iowa Medicaid

Meeting Topic: REACH Implementation Team: Consumer Steering Committee

Facilitator: Dex Walker

Date: 6/12/25

Time: 4:00 PM

Location: Virtual

Meeting Objectives

Implementation Team meetings create the opportunity for key stakeholders to facilitate and support the adherence to the Iowa REACH Initiative Implementation Plan objectives and activities and to provide coordinated oversight and recommendations to ensure the success of the Iowa REACH Initiative.

Meeting Participants

- Dex Walker
- Will Linder
- Addison Kimber
- Eric Galdi

Agenda Topic and Items

- Assessment administration
 - Participants note that families can be overwhelmed by assessments across medical and psychological providers. To address this, it can be helpful to:
 - Have a quarterly touch-base with case managers
 - Have a designated cadence for assessments so that families can plan.
 - Have follow-up assessments focus on key areas for the family, instead of repeating the entire assessment each time.
- Assessment coordination

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- Participants noted that caregivers and assessors don't seem to share much information. As such, families often repeat themselves which may lead to frustration and rehearsed answers. To address this, participants recommended:
 - Allowing families to give permission for providers to share information across touchpoints
 - Creating a hub for assessment information to be stored so that all care coordinators have access
 - Participants noted that IQ testing information seems to be shared, and we may be able to use that process for other assessments
 - Sharing information and shortening the assessment process if there is overlap between the new assessment and existing assessments
 - Participants also noted that not all kids will qualify for state assistance, and we should ensure that those on private insurance don't slip through the cracks.
 - Follow-up
 - We will plan to share the assessment tool memo with the consumer steering committee once it is completed
 - We will also continue to discuss:
 - What training is needed for assessors
 - How frequently assessment should occur