

2025 Annual Medicaid Provider Training

In-Person Date and Time: Tuesday, September 30, from 8:00 am – 5:00 pm

Address: [State Historical Building of Iowa 600 E Locust St, Des Moines, IA 50319](#)

Virtual: Tuesday, October 14, 2025, from 8:00 am – 5:00 pm

Deadline to Register – September 19, 2025

Register by selecting this link: [2025 Iowa Medicaid Annual Provider Training](#)

Time	Location	Topic/Speaker	Description
8:00 – 8:30 A.M.	Main Hall	Opening Remarks: Iowa Medicaid	Opening remarks from the Iowa Medicaid team
8:30 – 9:30 A.M.	Main Hall	Claims and Billing: Provider Outreach Education (POE)	Electronic Billing Standards, Provider Inquiry Guidance, Top 10 Claim Denials, Top 4 Provider Claims Best Practices, Resources
9:30 – 10:30 A.M.	Main Hall	Provider Enrollment: Provider Outreach Education (POE)	Top 5 enrollment and reenrollment errors, Provider Enrollment Contact Guide, Best Practices and Important Notes, Informational Letters

15-minute Break + Networking / Resource Tables

10:45 – 11:45 A.M.	Geode Breakout Room	Iowa Medicaid Pharmacy: Darlan Forcier and Abby Cate (Iowa HHS)	Pharmacy presentation from Iowa HHS. Discussion on enrollment and contracting
10:45 – 11:45 A.M.	Main Hall	Home and Community-Based Services (HCBS): Casey Christy and LeAnn Moskowitz (Iowa HHS)	HCBS waiver updates and Amendment public comment information

11:45 A.M. – 12:45 P.M. - Lunch on Your Own

Time	Location	Topic/Speaker	Description
12:45 – 2:15 P.M.	Main Hall	Delta Dental & MCNA Dental	Presentation includes information on: Fee Schedule Increase, Maternal Health/Screening Center-New Telehealth Codes, Adult Covered Code Revisions, Value-Added Services for Members, Orthodontia Updates, and Value-Added Services
12:45 – 1:45 P.M.	Geode Breakout Room	Iowa Medicaid Dashboard: Kurt Behrens	Iowa's dashboard helps identify local health trends, track immunization coverage, and tailor care strategies to meet the specific needs of their communities
2:15 – 3:00 P.M.	Main Hall	Wellpoint Iowa Presentation Jamie Ferguson, Jill Cook, Ben Kadolph, Jordan Thoman	Presentation includes information on: Application and enrollment process, roles and responsibilities, claims and common denials

15-minute Break + Networking / Resource Tables

3:15– 4:00 P.M.	Main Hall	Iowa Total Care Presentation: Cort Brown	Presentation includes information on: B3, Provider Engagement, Ambetter/WellCare, Community Involvement, Availability, and Quality
10-minute Break			
4:10 – 5:00 P.M.	Main Hall	Molina Healthcare Presentation: Theresa Ellis	Presentation includes information on: Medicare, Claims & Billing updates, Utilization Management, Quality, Pharmacy, Molina Partners, Value Based, New Support Tools & Resources, Community Engagement, and Contracting

Driving Directions to the State Historical Building

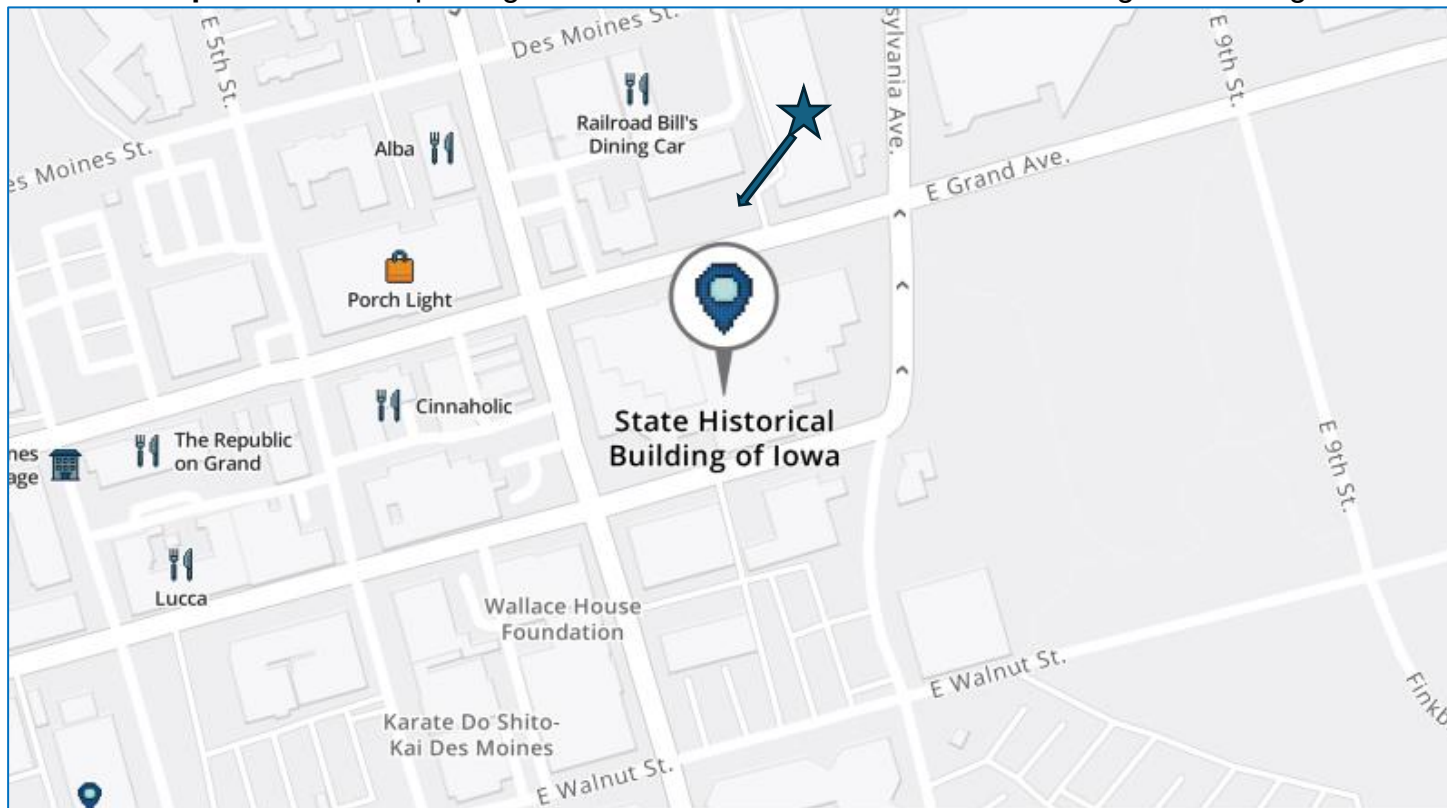
If you're coming via **Interstate 235**, follow these steps:

- Take the East 6th Street / Pennsylvania Avenue exit.
- Head south on Pennsylvania Avenue to Grand Avenue.
- **The Capitol Complex Parking Garage** is located at the northwest corner of Grand and Pennsylvania—right across from the State Historical Building.

Once parked:

- Cross Grand Avenue to the museum entrance.
- Enter through the lower set of doors.
- Take the stairs or elevator to the lower level.

Additional Option: Metered parking is also available on the streets surrounding the building.



Networking & Resource Tables

Throughout the day, providers will have direct access to valuable resources and networking opportunities.

Visit the lobby area to connect with representatives from:

Participants have several flexible options when it comes to meals and refreshments during the event:

Iowa Medicaid

Molina Healthcare




Iowa Total Care

Delta Dental

Wellpoint

MMCNA Dental

✗ Important Note: No food or beverages are permitted inside the **main auditorium**.

-  **Bring Your Own:** Personal food and beverages are welcome.
-  **Delivery Friendly:** You may order food or drinks to be delivered to you at the venue.
-  **Step Out to Eat:** Attendees are allowed to leave the venue to dine at nearby establishments.



Coffee & Bakery Spots

- Main Street Cafe & Bakery – Fresh bakery items and lunch options just a short stroll away.
- Ritual Cafe – A homey spot with vegetarian eats, local art, and live music.
- South Union Bread Cafe – Airy venue serving signature sandwiches and salads.
- Scenic Route Bakery – Bright, modern café with pastries, light fare, and wine.
- Daisy Chain Coffee – Specialty drinks with local honey, dog-friendly vibe.
- Northern Vessel – Known for its Cheerios latte and cold brew club.
- Allora Cafe – Italian-inspired lunch spot with a sleek atmosphere.
- Kava DSM – Coffee shop with a chill vibe and extended evening hours.