

# Meeting Agenda

**Division:** Iowa Medicaid

**Meeting Topic:** Provider Town Hall

**Facilitator:** Kera Oestreich, Iowa Medicaid Deputy Director

**Date:** Thursday, August 21, 2025

**Time:** 4:00 to 5:30 p.m. CST

**Location:**

Zoom Meeting:

Register in advance for this meeting:

<https://www.zoomgov.com/meeting/register/XBzfZzJpQgOCh8k2I2p48w>

After registering, you will receive a confirmation email containing information about joining the meeting.

## Meeting Objectives

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- Update providers on recent developments
- Provide overview of online self-assessment
- Answer provider questions

## Meeting Participants

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### Iowa Medicaid

Kera Oestreich, Iowa Medicaid Deputy Director  
Rebecca Curtiss, Iowa Medicaid Deputy Director  
Joanne Bush, Iowa Medicaid Bureau Chief  
Emily Roth, HCBS Supervisor  
Amber Badley, Managed Care Policy Liaison  
Jenny Erdman, Quality/Innovation and Medical  
Policy Bureau Chief  
Will Linder, Medicaid Communications Specialist  
Nell Bennett, Member Services Communications  
Specialist  
Iowa Medicaid Team Members

### Managed Care Plans (MCPs)

Iowa Total Care  
Molina Healthcare, Inc.  
Wellpoint Iowa, Inc.  
Delta Dental  
MCNA Dental

## Agenda Topic and Items

Welcome & Medicaid Updates	Kera Oestreich, Iowa Medicaid Deputy Director
Introductions of New Medicaid Director, Lee Grossman	Kera Oestreich, Iowa Medicaid Deputy Director
General Overview of Online Provider Self-Assessment	Emily Roth, HCBS Supervisor
Appeals Process	Amber Bradley, LBSW Managed Care Policy Liaison
Q&A	Open