

Meeting Agenda

Division: Iowa Medicaid

Meeting Topic: Member Town Hall

Facilitator: Kera Oestreich, Iowa Medicaid Deputy Director

Date: Thursday, September 4, 2025

Time: 4:00 to 5:30 p.m. CST

Location:

Zoom Meeting:

Register in advance for this meeting:

<https://www.zoomgov.com/meeting/register/JQM2Ih2eRv6Ge565934fbA#/registration>

After registering, you will receive a confirmation email containing information about joining the meeting.

Meeting Objectives

- Update members on recent developments
- Provide information on the transition from Access2Care to MTM
- Presentation on Center of Excellence at Woodward Resource Center

Meeting Participants

Iowa Medicaid

Kera Oestreich, Iowa Medicaid Deputy Director
Rebecca Curtiss, Iowa Medicaid Deputy Director
Joanne Bush, Iowa Medicaid Bureau Chief
Lisa Olsen, WRC Social Worker
Marsha Edgington, Superintendent of WRC
Will Linder, Medicaid Communications Specialist
Nell Bennett, Member Services Communications Specialist
Iowa Medicaid Team Members

Managed Care Plans (MCPs)

Iowa Total Care
Molina Healthcare, Inc.
Wellpoint Iowa, Inc.
Delta Dental
MCNA Dental

Agenda Topic and Items

Welcome & Medicaid Updates	Kera Oestreich, Iowa Medicaid Deputy Director
Access2Care Transition	Seth Johnson, MTM
Woodward Resource Center Center of Excellence	Lisa Olsen, Social Worker & Marsha Edgington, Superintendent
Q&A	Open