



Delta Dental of Iowa Highlights

September 2025

Outreach Events

- Attended nine events across the State for Community Health Center Week, Back to School, and National Night Out. Provided oral hygiene supplies to about 3,000 Iowans.



Iowa State Fair

- We had an amazing time **Bringing Smiles** at the Iowa State Fair. We gave out 8,000 toothbrushes and almost 6,000 other giveaway items!



Giving Back

Company Sponsored Volunteer Opportunity



Hydroponic Gardens

- 69lbs of greens harvested & washed
- Rows cleaned out and nearly 40 trays were prepped and seeded



Hygiene Kits & Meal Delivery

- 135 meals delivered to 130 clients
- 250 hygiene kits assembled



Giving Back



Company Sponsored Volunteer Opportunity

- September 9th – United Way Day of Action
- Made 130 no-sew t-shirt bags for Families Forward pantry

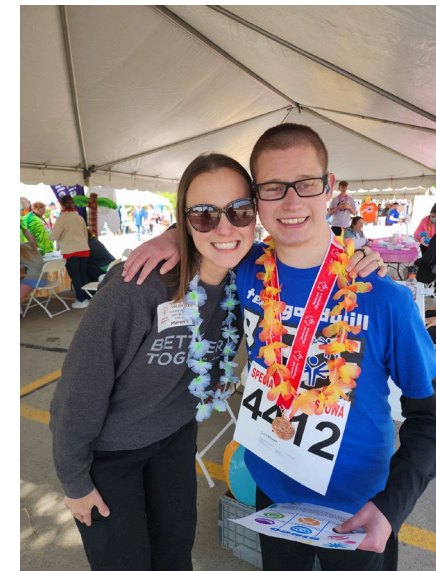


Giving Back

Community Impact Hours - Employees receive 8 hours of paid CIH each calendar year to volunteer with an organization of their choice.



Des Moines Area Religious Council
Stamp Out Hunger



Special Olympics Iowa
Summer Games

I-Smile Silver

- I-Smile Silver connects adults living in 10 Iowa counties with dental, medical, and community resources. As a pilot project, I-Smile Silver services are currently available in: Calhoun, Des Moines, Hamilton, Humboldt, Lee, Pocahontas, Scott, Van Buren, Webster, and Wright Counties.
- Delta Dental of Iowa Foundation donated \$300,000 to I-Smile Silver in August to continue project
- Allows expansion of care coordination to Veterans

Informing and PreViser Oral Health Survey

- Communications to inform members of their benefits and encourage them to complete their PreViser Oral Health Survey
 - Includes New Member Packets, postcards, outbound calls, and text messages
 - Text messages are a new addition for SFY26!
- 454 members have completed their PreViser Survey so far this fiscal year
 - This is already a 110% increase in the number of surveys completed [by quarter] when compared to SFY25, Q4
- Communications by the numbers Q1 SFY26:
 - 4,300 text messages
 - 1,600 outbound calls
 - 6,200 postcards

Care Coordination Updates

- 66 members have received care coordination from Delta Dental through internal and stakeholder referrals since April 2025
- 243 members have been identified for care coordination services through the PreViser Oral Health Survey since July 1, 2025
 - Includes members who report dental pain, who ask for contact, and/or who ask for help with making a dental appointment
- Expanding Emergency Room Project with the MCOs
 - Planning to begin mailings with resources and text messages
 - Expanding website emergency resources

New Operating Room Access Point



- Delta Dental Foundation provided a grant to Buena Vista Regional Medical Center in Storm Lake to purchase dental equipment for the operating room
- Started providing dental services in June 2025 for children who need anesthesia in collaboration with a network provider
- Creates a new access point in northwest Iowa for high-need pediatric dental services



MISSION

We are dedicated to
improving the health
and smiles of the
people we serve