

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Before the Iowa Department of Public Health

<p>IN THE MATTER OF:</p> <p>ORMICS 1001 Pennsylvania Ave. Ottumwa, IA 52501</p> <p>Service #: 2900800</p>	<p>Case Number: 10-11-12</p> <p style="text-align: center;">NOTICE OF PROPOSED ACTION</p> <p style="text-align: center;">CITATION AND WARNING</p>
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Pursuant to the provisions of Iowa Code Sections 17A.18, 147A.5 and Iowa Administrative Code (I.A.C.) 641--132.10(3), the Iowa Department of Public Health is proposing to issue a **Citation and Warning** to the service program identified above.

The department may issue a citation and warning when a service program has committed any of the following acts or offenses:

Failure or repeated failure of the applicant or alleged violator to meet the requirements or standards established pursuant to Iowa Code chapter 147A or the rules adopted pursuant to that chapter.
IAC 641—132.10(3)f

Failure to correct a deficiency within the time frame required by the department.
IAC 641-132.10(3)i

General requirements for authorization and renewal of authorization.
IAC 641-132.7(1)

An ambulance or nontransport service in this state that desires to provide emergency medical care, in the out-of-hospital setting, shall apply to the department for authorization to establish a program utilizing certified emergency medical care providers for delivery of care at the scene of an emergency or nonemergency, during transportation to a hospital, during transfer from one medical care facility to another or to a private home, or while in the hospital emergency department and until care is directly assumed by a physician or by authorized hospital personnel. Application for authorization shall be made on forms provided by the department. Applicants shall complete and submit the forms to the department at least 30 days prior to the anticipated date of authorization.

IAC 641-132.7(1)a

A service program seeking ambulance authorization shall:
IAC 641-132.8(1)

One currently licensed driver. The service shall document each driver's training in CPR (AED training not required), in emergency driving techniques and in the use of the service's communications equipment. Training in emergency driving techniques shall include:

- 1. A review of Iowa laws regarding emergency vehicle operations.*
- 2. A review of the service program's driving policy for first response vehicles, ambulances, rescue vehicles or personal vehicles of an emergency medical care provider responding as a member of the service. The policy shall include, at a minimum:*

- *Frequency and content of driver's training requirements.*
- *Criteria for response with lights or sirens or both.*
- *Speed limits when responding with lights or sirens or both.*
- *Procedure of approaching intersections with lights or sirens or both.*
- *Notification process in the event of a motor vehicle collision involving a first response vehicle, ambulance, rescue vehicle or personal vehicle of an emergency medical care provider responding as a member of the service.*

IAC 641-132.8(1)c2

Submit an EMS contingency plan that will be put into operation when coverage pursuant to the 24/7 rule in paragraph 132.8(1) "b" is not possible due to unforeseen circumstances.

IAC 641-132.8(1)d

Ambulance and nontransport service programs shall:

IAC 641-132.8(3)

Maintain current personnel rosters and personnel files. The files shall include the names and addresses of all personnel and documentation that verifies EMS provider credentials including, but not limited to:

(1) Current provider level certification.

IAC 641-132.8(3)d

Document an equipment maintenance program to ensure proper working condition and appropriate quantities.

IAC 641-132.8(3)o

Equipment and vehicle standards. The following standards shall apply:

IAC 641-132.8(4)

All EMS service programs shall carry equipment and supplies in quantities as determined by the medical director and appropriate to the service program's level of care and available certified EMS personnel and as established in the service program's approved protocols.

IAC 641-132.8(4b)

Pharmaceutical drugs and over-the-counter drugs may be carried and administered upon completion of training and pursuant to the service program's established protocols approved by the medical director.

IAC 641-132.8(4)c

Preventative maintenance. Each ambulance service program shall document a preventative maintenance program to make certain that:

IAC 641-132.8(5)

Supervising physicians, physician designees, or other appointees as defined in the continuous quality improvement policy referenced in 132.9(2) "g" may assist the medical director by: IAC 641-132.9(2)

IAC 641-132.9(3)

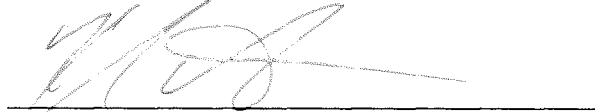
The following events have led to this action:

The Bureau of EMS performed an on-site inspection of ORMICS on October 5, 2010. At the time of the inspection, deficiencies were identified and the service was given 30 days to resolve the deficiencies. A follow-up letter dated October 28, 2010, was sent to ORMICS, reiterating the deadline of November 5, 2010. On the date of this action, the above deficiencies remain unresolved.

The service is hereby **CITED** for identified uncorrected service program deficiencies. The service is hereby **WARNED** that continued violation of the Department's rules may result in further disciplinary action, including suspension or revocation of Respondent's service program authorization.

You have the right to request a hearing concerning this notice of disciplinary action. A request for a hearing must be submitted in writing to the Department by certified mail, return receipt requested, within twenty (20) days of receipt of this Notice of Proposed Action. The written request must be submitted to the Iowa Department of Public Health, Bureau of Emergency Medical Services, Lucas State Office Building, 321 E 12th St, Des Moines, Iowa 50319. If the request is made within the twenty (20) day time limit, the proposed action is suspended pending the outcome of the hearing. Prior to or at the hearing, the Department may rescind the notice upon satisfaction that the reason for the action has been or will be removed.

If no request for a hearing is received within the twenty (20) day time period, the disciplinary action proposed herein shall become effective and shall be final agency action.



Kirk Schmitt, Bureau Chief
Emergency Medical Services

11/17/2010

Date