

# Disability Services Member Town Hall

**Zach Rhien**, Director of Aging &  
Disability Services, Iowa HHS

**Disability Access Points**



**Iowa Aging and Disability  
Resource Center**  
Iowa HHS



# Welcome

### District 2

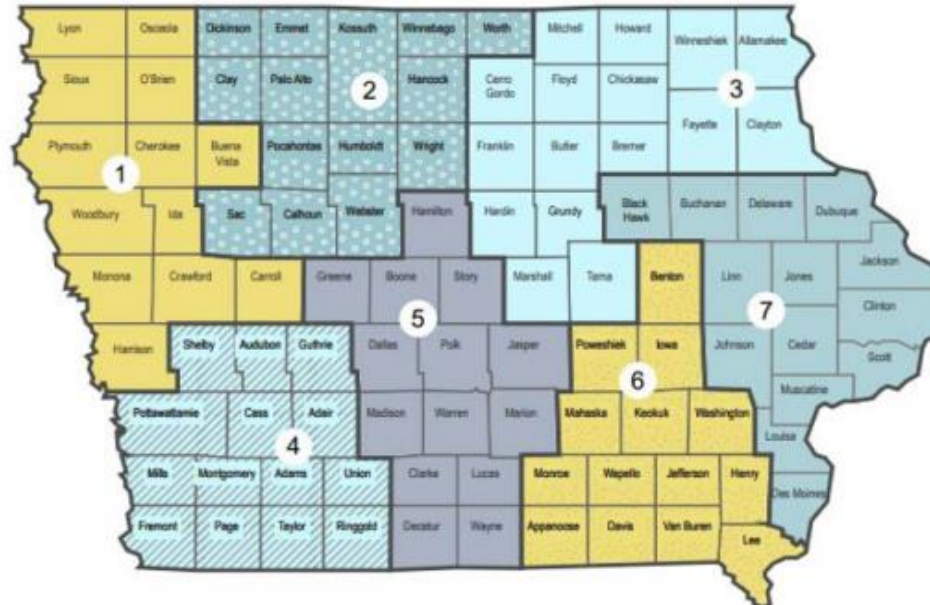
Dickinson, Emmet, Kossuth, Winnebago, Worth, Clay, Palo Alto,  
Hancock, Pocahontas, Humboldt, Wright, Sac, Calhoun, Webster

### District 1

Lyon, Osceola,  
Sioux, O'Brien,  
Plymouth,  
Cherokee, Buena  
Vista, Woodbury,  
Ida, Monona,  
Crawford, Carroll,  
Harrison

### District 4

Shelby, Audubon,  
Guthrie, Pottawattamie,  
Cass, Adair, Mills,  
Montgomery, Adams,  
Union, Fremont, Page,  
Taylor, Ringgold



### District 3

Mitchell, Howard,  
Winnebago, Allamakee,  
Cerro Gordo, Floyd,  
Chickasaw, Fayette,  
Clayton, Franklin, Butler,  
Bremer, Hardin, Grundy,  
Marshall, Tama

### District 7

Black Hawk,  
Buchanan,  
Delaware, Dubuque,  
Linn, Jones,  
Jackson, Johnson,  
Cedar, Clinton,  
Muscatine, Scott,  
Louisa, Des Moines

### District 5

Hamilton, Greene, Boone, Story, Dallas,  
Polk, Jasper, Madison, Warren, Marion,  
Clarke, Lucas, Decatur, Wayne

### District 6

Benton, Poweshiek, Iowa, Mahaska, Keokuk,  
Washington, Monroe, Wapello, Jefferson,  
Henry, Appanoose, Davis, VanBuren, Lee

#### Western Iowa Service Collaborative

District 1, 4  
712-328-5645  
admin@DAPwest.org

#### Behavioral Health & Disability Services

District 5  
515-286-3573  
bhds@polkcountyiowa.gov

#### Collaborative Individual & Community Supports

District 2, 3, 6  
515-513-6870  
Info@cicsmhds.org

#### MH/DS of the East Central Region

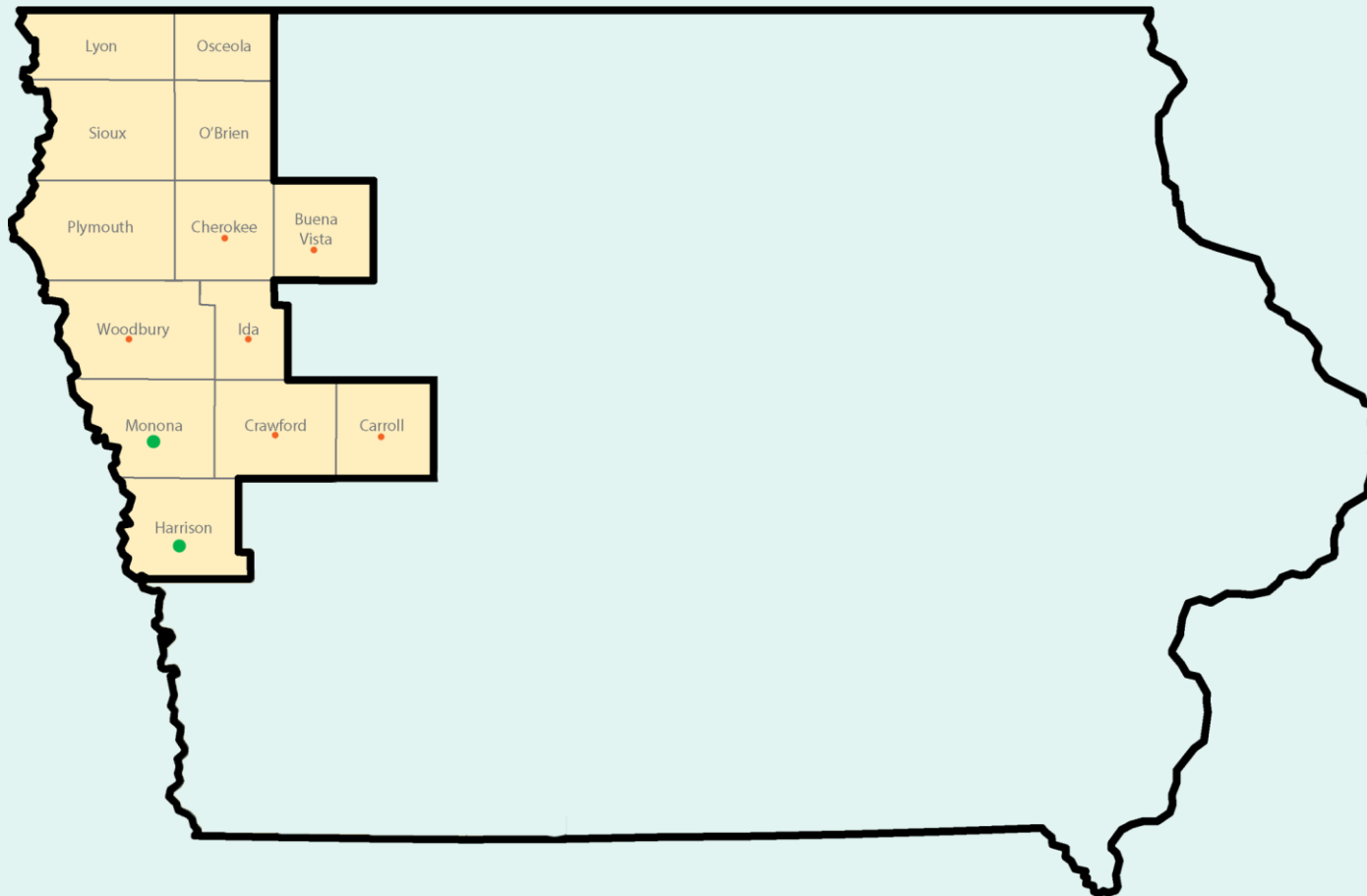
District 7  
319-892-5671  
DAPAdmin@ecriowa.us

# District 1

**Suzanne Watson**

Western Iowa Services Collaborative

# District 1 – Western Iowa Services Collaborative





| Location                            | Address   | Date/Hours                              |
|-------------------------------------|---|---|
| <b>Goodwill Industries</b>          | 3011 W. 4 <sup>th</sup> St.<br>Sioux City, IA 51103                       | Thursday, 9/4/25<br>9:00 am to 3:00 pm  |
| <b>Pride Group HCBS<br/>offices</b> | 218 West Bluff St.<br>Cherokee, IA 51012                                  | Friday, 9/12/25<br>8:00 am to 2:00 pm   |
| <b>WESCO</b>                        | 415 South 11 <sup>th</sup> St.<br>Denison, IA 51442                       | Thursday, 9/18/25<br>9:00 am to 4:00 pm |
| <b>Hope Haven</b>                   | 1800 19 <sup>th</sup> St.<br>Rock Valley, IA 51247<br>Conference room #10 | Tuesday, 9/23/25<br>9:00 am to 4:00 pm  |

# District 1 Disability Service Advisory Council



## Nine Members

- 6 - Caregivers of Individuals with Lived-Experience
- 3 – Disability Service providers



## Six of Thirteen Counties Represented

- Buena Vista
- Crawford - 2
- Harrison
- O'Brien
- Plymouth - 2
- Woodbury - 2



- Shaping policy
- Improving communication
- Ensuring real community needs are discussed

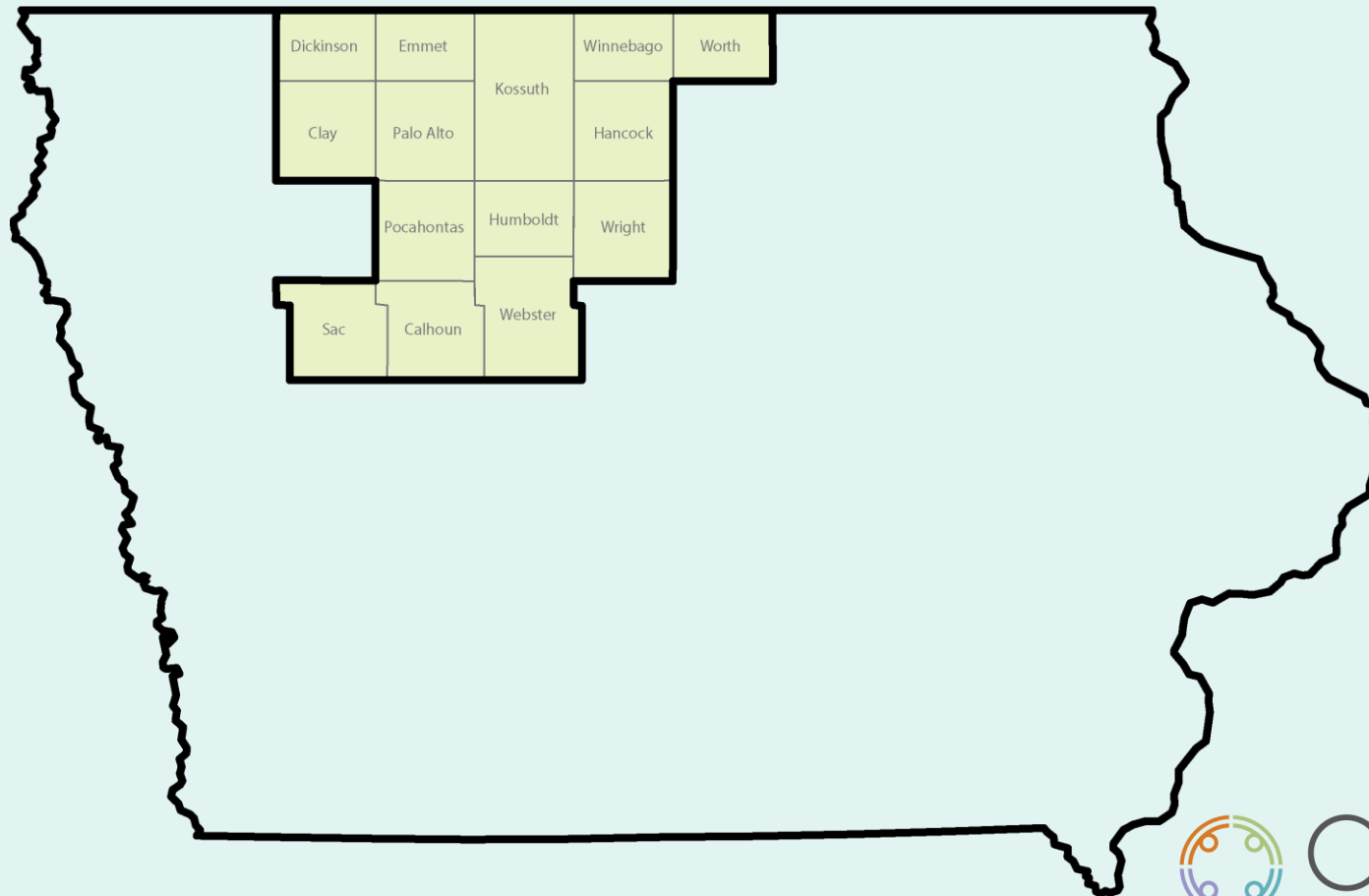
# District 2

**Russell Wood**

Collaborative Individual and Community Supports



# District 2 Collaborative Individual & Community Services ADRC DAP



## District 2 Regular Drop-in Hours

Hours may vary depending on meetings with clients

[info@cicsmhds.org](mailto:info@cicsmhds.org)

| Location  | Address                                | Hours   |
|---|--|---|
| <b>Prairie Ridge</b><br>515-416-4451              | 117 East Call Street<br>Algona         | 1:00 to 3:00 pm<br>Wednesdays                                 |
| <b>Wright County Connections</b><br>515-416-4451  | 215 N Main St.<br>Clarion              | 1:00 to 3:00 pm<br>Tuesdays                                   |
| <b>Humboldt Co. Courthouse</b><br>515-416-6904    | 203 Main St.<br>Dakota City            | 1:00 to 3:00 pm<br>Tuesdays                                   |
| <b>Emmetsburg Public Library</b><br>515-766-4332  | 707 N Superior St.<br>Emmetsburg       | 1:00 to 3:00 pm<br>Fridays                                    |
| <b>Estherville Public Library</b><br>515-766-4332 | 613 Central Ave.<br>Estherville        | 1:00 to 3:00 pm<br>Wednesdays                                 |
| <b>Prairie Ridge</b><br>515-416-6399              | 138 N Clark St.<br>Forest City         | 1:00 to 3:00 pm<br>Thursdays                                  |
| <b>Elderbridge AAA</b><br>515-416-6904            | 308 Central Ave., Ste. C<br>Fort Dodge | 1:00 to 3:00 pm<br>Mondays, Wednesdays,<br>Thursdays, Fridays |

## District 2 Regular Drop-in Hours

Hours may vary depending on meetings with clients

[info@cicsmhds.org](mailto:info@cicsmhds.org)

| Location  | Address                                 | Hours                                  |
|---|---|--|
| <b>Duncan Heights</b><br>515-416-4451             | 236 State St.<br>Garner                 | 1:00 to 3:00 pm<br>Mondays             |
| <b>Worth County Public Health</b><br>515-416-4451 | 95 9 <sup>th</sup> St. N<br>Northwood   | 1:00 to 3:00 pm<br>Fridays             |
| <b>City Hall</b><br>515-955-1719                  | 100 E Elm Ave.<br>Pocahontas            | 1:00 to 3:00 pm<br>Mondays, Thursdays  |
| <b>Annex Building</b><br>515-955-1719             | 515 Court St.<br>Rockwell City          | 1:00 to 3:00 pm<br>Tuesdays            |
| <b>Sac Public Library</b><br>515-955-1719         | 1001 W Main St.<br>Sac City             | 1:00 to 3:00 pm<br>Wednesdays, Fridays |
| <b>Elderbridge AAA</b><br>515-766-4322            | 714 10 <sup>th</sup> Ave. E<br>Spencer  | 1:00 to 3:00 pm<br>Mondays, Thursdays  |
| <b>Spirit Lake Public Library</b><br>515-766-4322 | 702 16 <sup>th</sup> St.<br>Spirit Lake | 1:00 to 3:00 pm<br>Tuesdays            |

# District 2 Disability Service Advisory Council



## **Nine Members**

- Individuals with Lived-Experience
- Caregivers
- Providers



## **Nine of Fourteen Counties Represented**

- Calhoun
- Clay
- Dickinson
- Hancock
- Humboldt
- Kossuth
- Webster
- Winnebago
- Worth



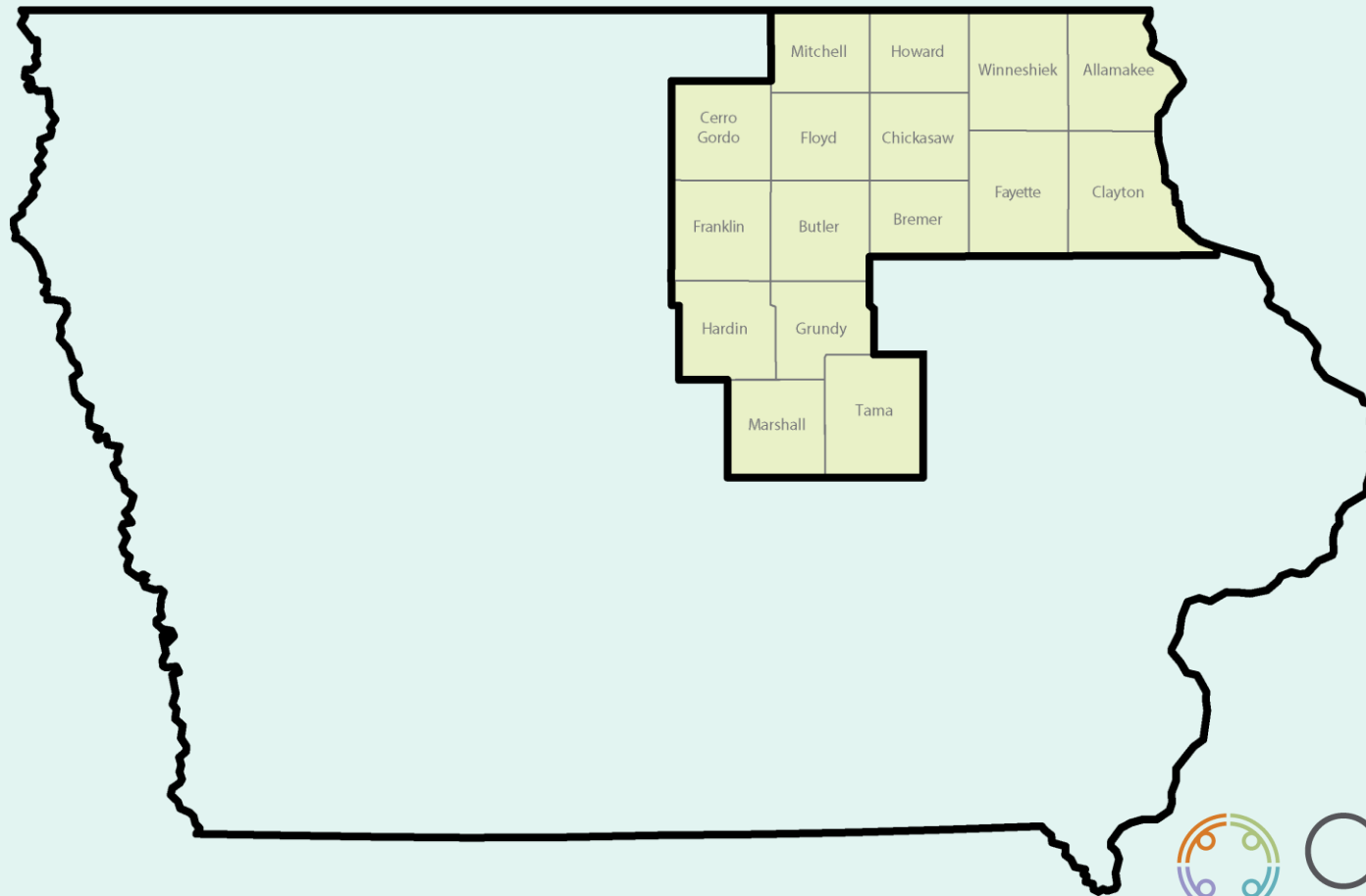
- Shaping policy
- Improving communication
- Ensuring real community needs are discussed

# District 3

**Russell Wood**

Collaborative Individual & Community Supports

# District 3 Collaborative Individual & Community Services ADRC DAP



**CICS**  
Supporting Individuals. Strengthening Communities.



## District 3 Regular Drop-in Hours

Hours may vary depending on meetings with clients

[info@cicsmhds.org](mailto:info@cicsmhds.org)

| Location  | Address                                | Hours                                |
|---|--|--------------------------------------|
| <b>Pathways</b><br>515-416-6399                   | 315 N Main St.<br>Allison              | 1:00 to 3:00 pm<br>Thursdays         |
| <b>Floyd County Courthouse</b><br>515-416-6399    | 101 S Main St.<br>Charles City         | 1:00 to 3:00 pm<br>Tuesdays          |
| <b>Howard Co. Public Service</b><br>641-715-7731  | 205 2 <sup>nd</sup> St. E<br>Cresco    | 1:00 to 3:00 pm<br>Mondays           |
| <b>NEI3A</b><br>641-715-7731                      | 915 Short St., Ste. 169<br>Decorah     | 1:00 to 3:00 pm<br>Tuesdays, Fridays |
| <b>Clayton Co. General Relief</b><br>641-715-7731 | 600 Gunder Rd., Ste. 6<br>Elkader      | 1:00 to 3:00 pm<br>Thursdays         |
| <b>Annex Building</b><br>641-754-6390             | 706 H Ave.<br>Grundy Center            | 1:00 to 3:00 pm<br>Thursdays         |
| <b>Community Resource Center</b><br>515-416-6399  | 123 1 <sup>st</sup> Ave. SW<br>Hampton | 1:00 to 3:00 pm<br>Fridays           |
| <b>Friendship Club</b><br>515-461-3623            | 602 S. Oak St.<br>Iowa Falls           | 1:00 to 3:00 pm<br>Tuesdays          |

## District 3 Regular Drop-in Hours

Hours may vary depending on meetings with clients

[info@cicsmhds.org](mailto:info@cicsmhds.org)

| Location  | Address                                  | Hours   |
|---|--|---|
| <b>Prairie Ridge</b><br>641-754-6390                    | 9 N 4 <sup>th</sup> Ave.<br>Marshalltown | 1:00 to 3:00 pm<br>Mondays, Wednesdays, Fridays               |
| <b>Elderbridge AAA</b><br>515-416-6399 or 515-461-3623  | 1190 Briarstone Dr.<br>Mason City        | 1:00 to 3:00 pm<br>Mondays, Wednesdays,<br>Thursdays, Fridays |
| <b>Heritage Center</b><br>641-939-8167                  | 2275 S Linn Ave.<br>New Hampton          | 1:00 to 3:00 pm<br>Tuesdays                                   |
| <b>Mitchell Co. Public Health</b><br>515-461-3623       | 415 Pleasant St.<br>Osage                | 1:00 to 3:00 pm<br>Wednesdays                                 |
| <b>Prairie Ridge</b><br>641-754-6390                    | 413 McClellan St.<br>Tama                | 1:00 to 3:00 pm<br>Tuesdays                                   |
| <b>Northeast Iowa Behavioral Health</b><br>641-715-7731 | 17 Allamakee St.<br>Waukon               | 1:00 to 3:00 pm<br>Wednesdays                                 |
| <b>Pathways</b><br>641-939-8167                         | 111 10 <sup>th</sup> St.<br>Waverly      | 1:00 to 3:00 pm<br>Mondays, Wednesdays, Fridays               |
| <b>West Union Public Library</b><br>641-939-8167        | 210 N Vine St.<br>West Union             | 1:00 to 3:00 pm<br>Thursdays                                  |

# District 3 Disability Service Advisory Council



## Nine Members

- Individuals with Lived-Experience
- Caregivers
- Providers



## Six of Sixteen Counties Represented

- Bremer
- Cerro Gordo
- Fayette
- Franklin
- Marshall
- Tama



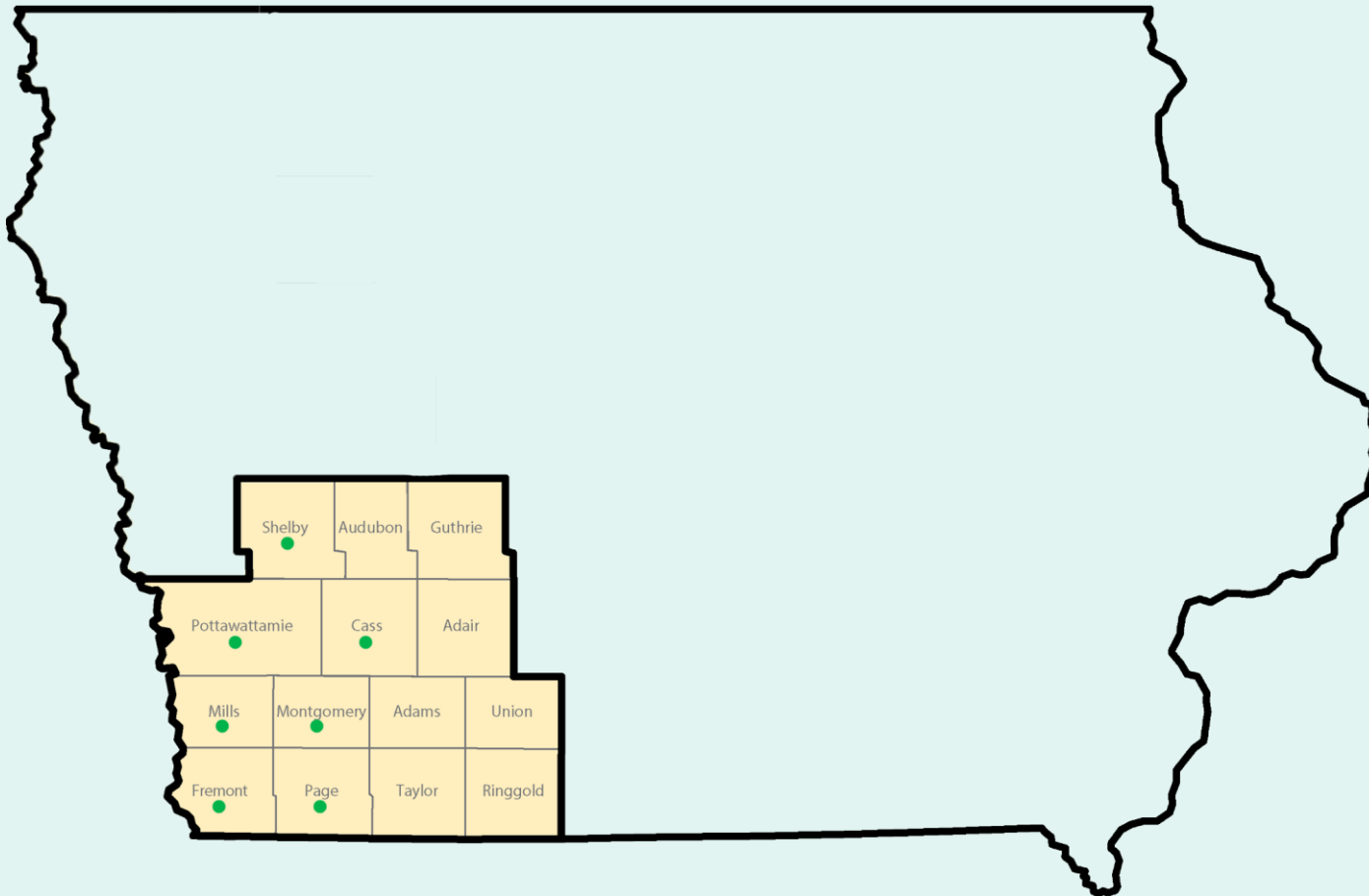
- Shaping policy
- Improving communication
- Ensuring real community needs are discussed

# District 4

**Suzanne Watson**

Western Iowa Services Collaborative

# District 4 – Western Iowa Services Collaborative



## District 4 Community Access Locations

PottIA.Gov/DAPwest

| Location  | Address  | Date/Hours  |
|---|--|---|
| <b>Firefly<br/>Lakin Human<br/>Services Campus</b>    | 830 N. 14 <sup>th</sup> St. Ste. 201<br>Council Bluffs, IA 51503 | October TBD   |
| <b>OMNI Center -<br/>Human service<br/>agency TBD</b> | 300 West Broadway<br>Council Bluffs, IA 51503                    | October TBD   |
| <b>Waubonsie Mental<br/>Health Center</b>             | 216 W. Division St.<br>Clarinda, IA 51632                        | October TBD   |
| <b>Connections Area<br/>Agency on Aging</b>           | 109 N Elm St.<br>Creston, IA 50801                               | October TBD   |
| Above are October locations<br>only                   |  | Locations will be updated monthly on<br>the website |



# District 4 Disability Service Advisory Council



## Nine Members

- 4 – Caregivers
- 1 - Individual with Lived-Experience
- 3 – Disability Service providers
- 1 – Elected Official



## Eight of Fourteen Counties Represented

- Adams - 2
- Cass
- Guthrie
- Montgomery
- Page
- Pottawattamie
- Shelby
- Union



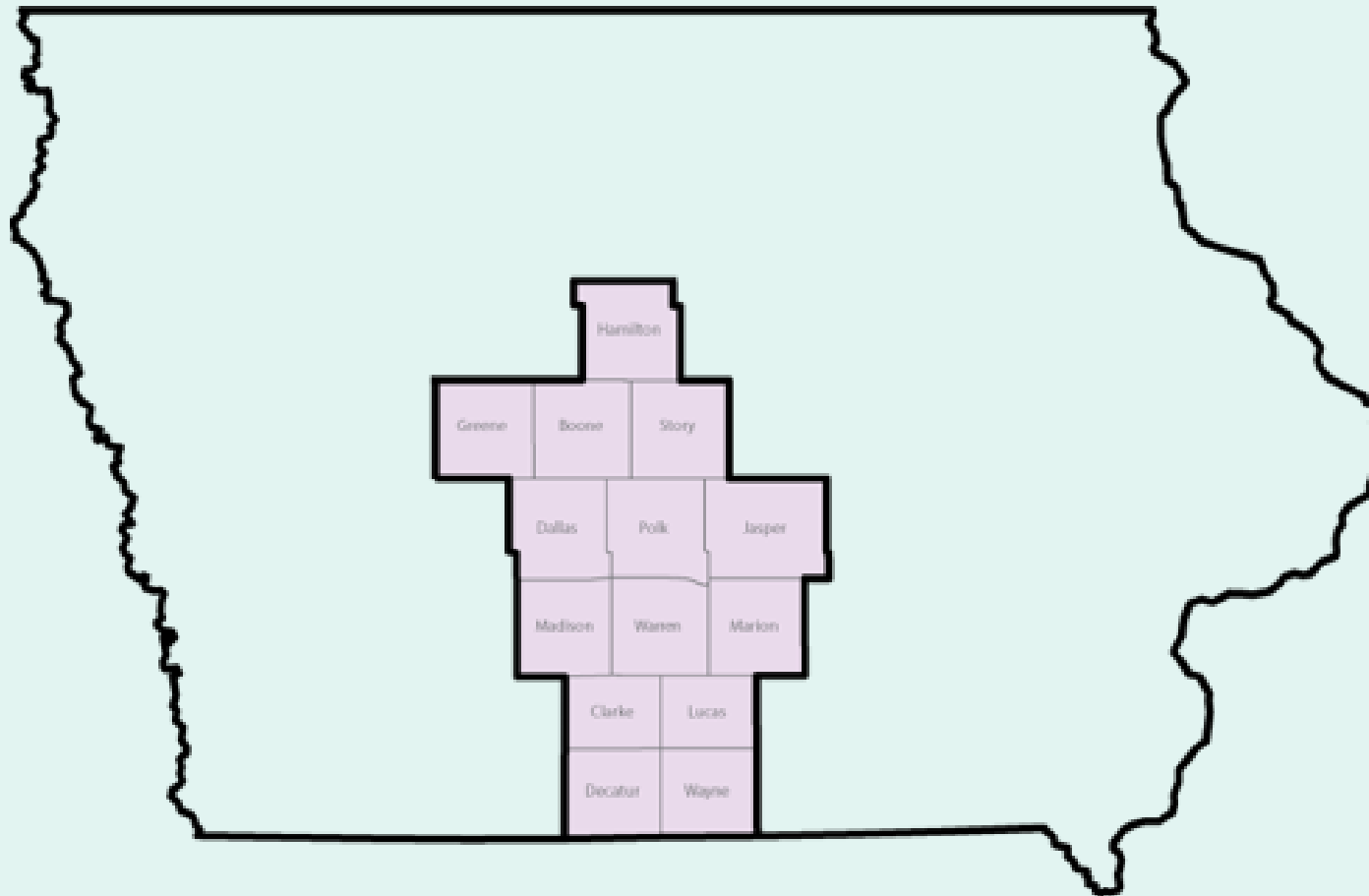
- Shaping policy
- Improving communication
- Ensuring real community needs are discussed

# District 5

**Annie Uetz**

Polk County Behavioral Health & Disability Services

# District 5 Behavioral Health & Disability Services ADRC DAP



## District 5 Drop-in Hours

[bhds@polkcountyiowa.gov](mailto:bhds@polkcountyiowa.gov)

| Location   | Address   | Hours  |
|--|---|--|
| <b>Behavioral Health &amp; Disability Services</b><br>515-286-3573 | Polk County River Place<br>2309 Euclid Avenue<br>Des Moines | 9:00 am to 4:00 pm<br>Monday - Friday  |
| <b>Community Support Advocates</b><br>515-288-0803                 | 1516 Valley West Drive<br>West Des Moines                   | 9:00 am to 4:00 pm<br>Monday - Friday  |
| <b>WeLift</b>  | 106 East 2nd Avenue<br>Indianola                            | 10:00 am to 2:00 pm<br>4th Monday of the Month   |
| <b>Ames Public Library</b>   | 515 Douglas Avenue<br>Ames                                  | 1:00 pm to 3:00 pm<br>2nd Thursday of the Month, PEO Room<br>10:00 am to 12:00 pm<br>4th Thursday of the Month, PEO Room |
| <b>Decatur County Public Health</b>                                | 207 NE Idaho Street<br>Leon                                 | 10:30 am to 12:30 pm<br>3rd Thursday of the Month  |

# District 5 Disability Service Advisory Council



## Nine Members

- Individuals with Lived-Experience
- Caregivers



## Five of Fourteen Counties Represented

- Story
- Marion
- Warren
- Dallas
- Polk



- Shaping policy
- Improving communication
- Ensuring real community needs are discussed

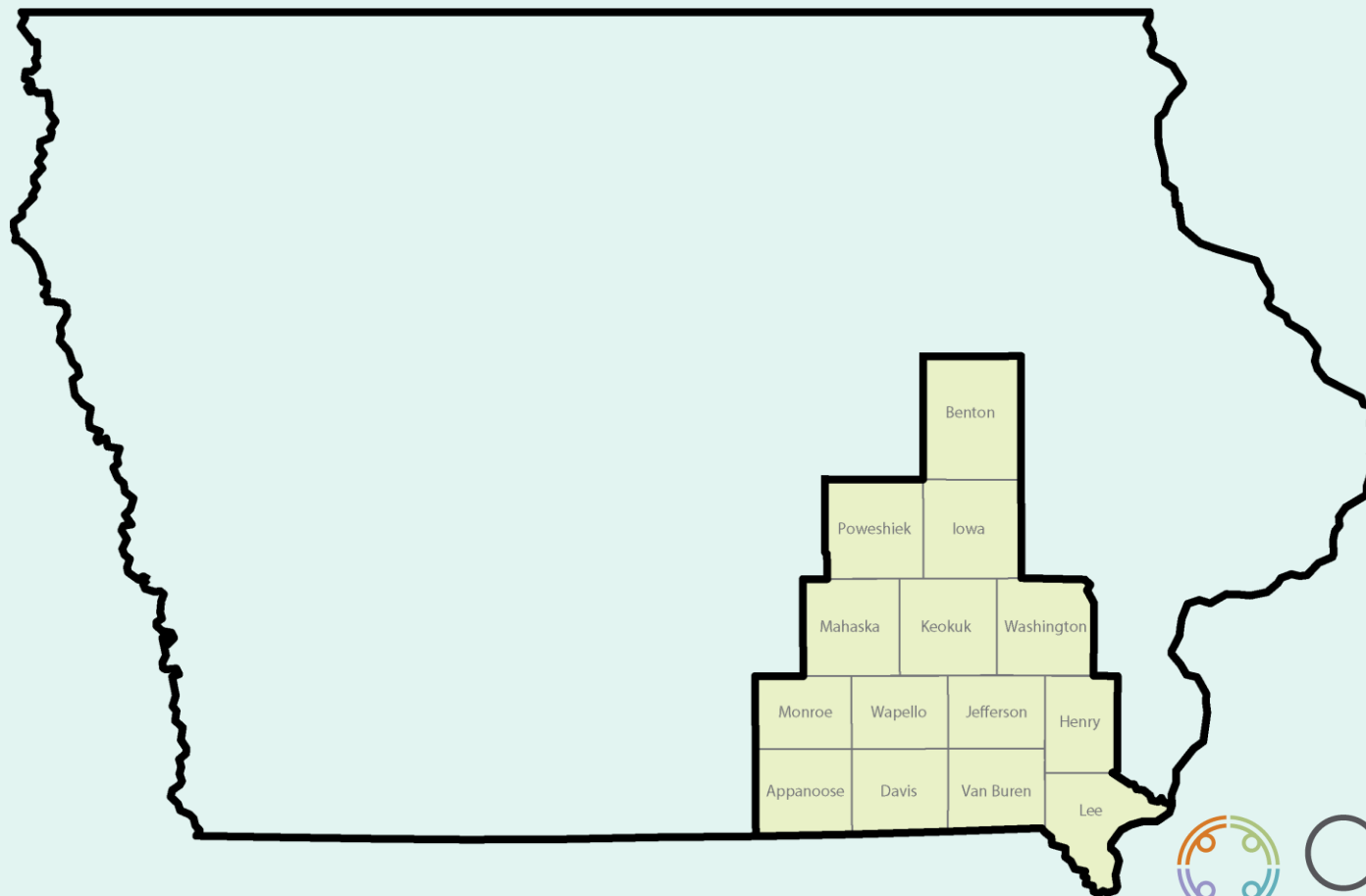
# District 6

**Russell Wood**

Collaborative Individual and Community Supports



# District 6 Collaborative Individual & Community Services ADRC DAP



**CICS**  
Supporting Individuals. Strengthening Communities.

## District 6 Regular Drop-in Hours

Hours may vary depending on meetings with clients

[info@cicsmhds.org](mailto:info@cicsmhds.org)

| Location  | Address  | Hours  |
|---|--|--|
| <b>Southern Iowa Mental Health Center</b><br>515-961-1075 | 105 S Clinton St.<br>Albia                         | 1:00 to 3:00 pm<br>Fridays                           |
| <b>Southern Iowa Mental Health Center</b><br>515-961-1075 | 712 S West St., Ste. #4<br>Bloomfield              | 1:00 to 3:00 pm<br>Tuesdays                          |
| <b>Southern Iowa Mental Health Center</b><br>515-961-1075 | 717 N 18 <sup>th</sup> St., Unit #7<br>Centerville | 1:00 to 3:00 pm<br>Wednesdays                        |
| <b>Southern Iowa Mental Health Center</b><br>641-450-7160 | 500 N 3 <sup>rd</sup> St., Ste 202<br>Fairfield    | 1:00 to 3:00 pm<br>Fridays                           |
| <b>Elevate</b><br>641-658-9352                            | 615 8 <sup>th</sup> St.<br>Ft. Madison             | 1:00 to 3:00 pm<br>Mondays, Wednesdays,<br>Thursdays |
| <b>Capstone Behavioral Health</b><br>641-236-9199         | 200 4 <sup>th</sup> Ave. W<br>Grinnell             | 1:00 to 3:00 pm<br>Mondays, Fridays                  |
| <b>Southern Iowa Mental Health Center</b><br>641-658-9352 | 807 1 <sup>st</sup> St.<br>Keosauqua               | 1:00 to 3:00 pm<br>Tuesdays, Fridays                 |

## District 6 Regular Drop-in Hours

Hours may vary depending on meetings with clients

[info@cicsmhds.org](mailto:info@cicsmhds.org)

| Location  | Address                                 | Hours                                   |
|---|---|---|
| <b>Marengo Public Library</b><br>515-644-2641             | 235 E Hilton St.<br>Marengo             | 1:00 to 3:00 pm<br>Wednesdays           |
| <b>Mt. Pleasant Public Library</b><br>641-450-7160        | 307 E Monroe St.<br>Mt. Pleasant        | 1:00 to 3:00 pm<br>Tuesdays, Thursdays  |
| <b>Mahaska Co. Courthouse Annex</b><br>515-644-2641       | 301 1 <sup>st</sup> Ave. E<br>Oskaloosa | 1:00 to 3:00 pm<br>Mondays, Tuesdays    |
| <b>Southern Iowa Mental Health Center</b><br>515-961-1075 | 1527 Albia Rd.<br>Ottumwa               | 1:00 to 3:00 pm<br>Mondays, Thursdays   |
| <b>Keokuk Co. Courthouse Boardroom</b><br>515-644-2641    | 101 S Main St.<br>Sigourney             | 1:00 to 3:00 pm<br>Fridays              |
| <b>Benton Co. HHS Conference Room</b><br>641-236-9199     | 811 D Ave., Ste. 20<br>Vinton           | 1:00 to 3:00 pm<br>Tuesdays, Wednesdays |
| <b>Washington Public Library</b><br>641-450-7160          | 115 W Washington St.<br>Washington      | 1:00 to 3:00 pm<br>Mondays, Wednesdays  |



# District 6 Disability Service Advisory Council



## Six Members

*Still accepting applications.*

- Caregivers
- Providers



## Five of Fourteen Counties Represented

- Henry
- Lee
- Marion
- Monroe
- Wapello



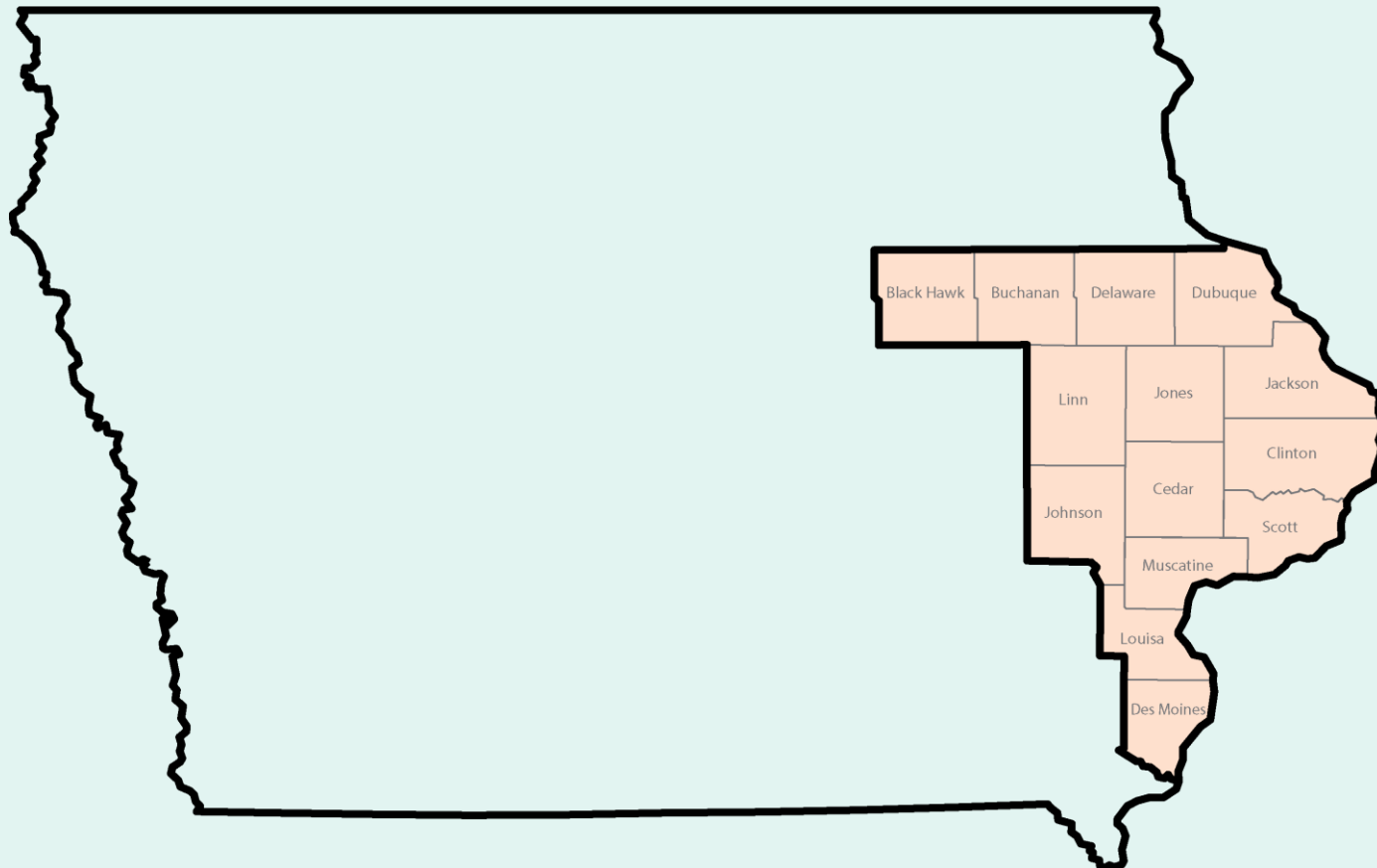
- Shaping policy
- Improving communication
- Ensuring real community needs are discussed

# District 7

**Deb Seymour-Guard**

MHDS of East Central Region

# District 7 Behavioral Health & Disability Services ADRC DAP





| Location  | Address   | Hours   |
|---|---|---|
| <b>Northeast Iowa Area Agency on Aging</b><br>319-325-5908            | 201 Tower Park Dr. #100<br>Waterloo             | Monday - 12:00 pm to 4:00 pm<br>Thursday - 8:30 am to 12:00 pm                                  |
| <b>Buchanan County Courthouse</b><br>319-327-0357                     | 210 5 <sup>th</sup> Avenue NE<br>Independence   | Wednesday - 9:00 am to 3:00 pm  |
| <b>Delaware County Community Services</b><br>319-327-0357             | 601 Grant Street<br>Manchester                  | 2 <sup>nd</sup> and 4 <sup>th</sup> Tuesday of the Month<br>8:30 am to 12:00 pm                 |
| <b>The Innovation Lab</b><br>TBD                                      | 210 Jones Street, Suite 204<br>Dubuque          | TBD   |
| <b>Anamosa Public Library</b><br>319-325-6268                         | 600 E 1 <sup>st</sup> Street<br>Anamosa         | 3 <sup>rd</sup> Monday of the Month<br>12:00 pm to 2:30 pm                                      |
| <b>Monticello Public Library</b><br>TBD                               | 205 E Grand Street<br>Monticello                | 2 <sup>nd</sup> Thursday of the Month<br>12:00 pm to 2:30 pm                                    |
| <b>Iowa Department of Health &amp; Human Services</b><br>319-892-5671 | 1240 26 <sup>th</sup> Ave Ct SW<br>Cedar Rapids | Monday - 8:00 am to 12:00 pm<br>Tuesday - 12:00 pm to 4:30 pm<br>Thursday - 12:00 pm to 4:30 pm |

| Location  | Address  | Hours  |
|---|--|--|
| <b>Columbus Junction Public Library</b><br>319-430-6662                           | 232 2 <sup>nd</sup> Street<br>Columbus Junction              | 1 <sup>st</sup> and 3 <sup>rd</sup> Monday of the Month<br>9:00 am to 1:00 pm    |
| <b>Burlington Public Library</b><br>319-430-6662                                  | 232 2 <sup>nd</sup> Street<br>Burlington                     | Wednesday - 9:00 am to 12:00 pm  |
| <b>Muscatine County</b><br>319-430-6662   | 313 Iowa Ave<br>Muscatine                                    | Thursday - 8:00 am to 12:00 pm   |
| <b>Clinton County Administration Bldg.</b><br>319-325-5897                        | 1900 N 3 <sup>rd</sup> Street<br>Clinton                     | Tuesday - 8:00 am to 12:00 pm  |
| <b>Johnson County Health &amp; Human Services</b><br>319-530-1974<br>319-310-5564 | 855 S Dubuque Street<br>Iowa City                            | Tuesday and Thursday<br>9:30 am to 1:30 pm<br>TBD - 1:30 pm to 4:30 pm           |
| <b>Iowa Department of Health &amp; Human Services</b><br>319-330-3640             | 600 W 4 <sup>th</sup> St, 4 <sup>th</sup> Floor<br>Davenport | Wednesday - 8:00 am to 12:00 pm  |
| <b>Cedar County Courthouse</b><br>319-325-5897                                    | 400 Cedar Street<br>Tipton                                   | 1 <sup>st</sup> and 3 <sup>rd</sup> Thursday of the Month<br>8:00 am to 12:00 pm |
| <b>Jackson County Mental Health</b><br>TBD  | 311 W Platt Street<br>Maquoketa                              | TBD  |

# District 7 Disability Service Advisory Council



## Nine Members

- Individuals with Lived-Experience
- Caregivers
- Providers and other Stakeholders

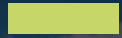


## Nine of Fourteen Counties Represented

- Jackson
- Dubuque
- Des Moines
- Black Hawk
- Johnson
- Linn
- Scott
- Clinton
- Muscatine



- Shaping policy
- Improving communication
- Ensuring real community needs are discussed



# Questions

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Health and  
Human Services