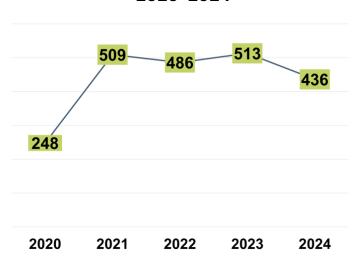
2024 HIV and Hepatitis Prevention Program Snapshot Pre-Exposure Prophylaxis (PrEP) Navigation Services

Incoming PrEP Navigation Referrals 2020-2024



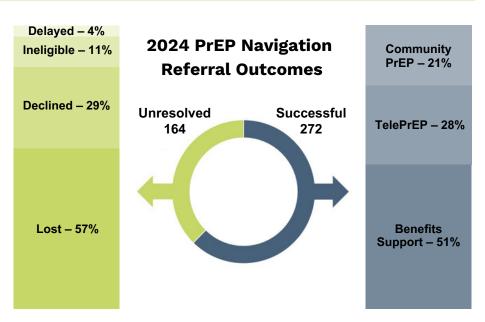
The HIV and Hepatitis Prevention Program provides navigation services to assist individuals through the process of obtaining pre-exposure prophylaxis (PrEP) for biomedical HIV prevention.

Individuals who are seen in partner settings that are interested in PrEP are offered optional referrals for navigation services. Services provided range from benefits navigation, patient assistance enrollment, and enrollment with community-based and telehealth PrEP providers.

A total of **436 referrals** for PrEP navigation services were received in 2024, a decrease of 15% from 2023 and consistent with the five-year average of 438 referrals per year.

Of all individuals referred for support, 62% (272) had a successful navigation outcome as defined by having received or accepted services to assist with engaging or persisting in PrEP care. Of those:

- 51% required support navigating benefits;
- 28% were enrolled in lowa's TelePrEP program; and
- 21% were linked to PrEP providers in the community.



The remaining individuals referred for support (164) have been classified as unresolved. Of those:

- 57% were lost to follow up;
- 29% declined services:
- 11% were found to be ineligible due to incarceration or relocation; and
- 4% asked to be contacted again in the future.

