

Meeting Agenda

Division: Iowa Medicaid

Meeting Topic: Member Town Hall

Facilitator: Kera Oestreich, Iowa Medicaid Deputy Director

Date: Thursday, October 2, 2025

Time: 4:00 to 5:30 p.m. CST

Location: Zoom Meeting:

Register in advance for this meeting:

<https://www.zoomgov.com/meeting/register/JQM2lh2eRv6Ge565934fbA#/registration>

After registering, you will receive a confirmation email containing information about joining the meeting.

Meeting Objectives

- Update members on Supplemental Nutrition Assistance Program (SNAP) and Hope and Opportunities in Many Environments (HOME) Project
- Provide information on managed care Non-Emergency Medical Transport (NEMT)

Meeting Participants

Iowa Medicaid

Lee Grossman, Iowa Medicaid Director
Kera Oestreich, Iowa Medicaid Deputy Director of Strategic Initiatives
Rebecca Curtiss, Iowa Medicaid Deputy Director
Joanne Bush, Iowa Medicaid Bureau Chief
Erin Drinnin, Community Access and Eligibility Division Director
Will Linder, Medicaid Communications Specialist
Nell Bennett, Member Services Communications Specialist
Iowa Medicaid Team Members

Managed Care Plans (MCPs)

Iowa Total Care
Molina Healthcare, Inc.
Wellpoint Iowa, Inc.
Delta Dental
MCNA Dental

Agenda Topic and Items

Welcome & Medicaid Updates	Kera Oestreich, Iowa Medicaid Deputy Director
Access2Care Transition to MTM	Seth Johnson, MTM
SNAP Updates	Erin Drinnin, Iowa HHS
HOME Project Updates	Iowa Medicaid Team
Q&A	Open