

# B-11. Exceptions Provider Maps

PAHP: Delta Dental of Iowa Product: All Dental Reporting Period: SFY2025 Q4

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## Table 1: Primary Care Dentist Access Standards Section

Table displays the percentage of members within the contract standards for Primary Care Dentist and if the contract standard was met (Y/N). This count of Primary Care Dentists includes General Dentists as well as Pediatric Dentists. The contract standard is 100% with access within 30 minutes or 30 miles from personal residence. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Avg Distance (Miles)
Delta Dental - Hawki	30 minutes or miles	1,008	68,408	100%	Υ	3.3
Delta Dental - DWP	30 minutes or miles	700	382,282	100%	Υ	3.5



#### Table 2: General Dentist Access Standards Section

Table displays the percentage of members within the contract standards for General Dentists and if the contract standard was met (Y/N). This table displays information regarding only the General Dentists that are included in the General Dentists calculations above. The contract standard is 100% with access within 30 minutes or 30 miles from personal residence. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Avg Distance (Miles)
Delta Dental - Hawki	30 minutes or miles	922	68,408	100%	Υ	3.4
Delta Dental - DWP	30 minutes or miles	624	382,282	100%	Υ	3.9



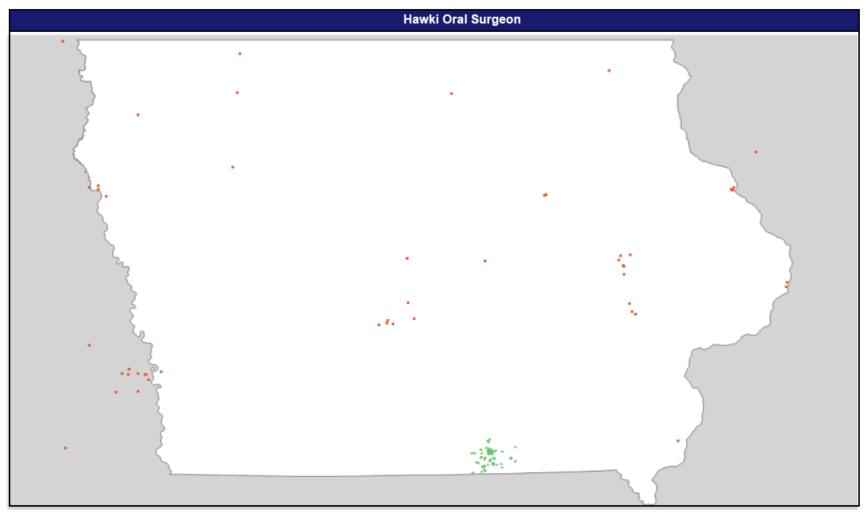
## Table 3: Oral Surgery Access Standards Section

Table displays the percentage of members within the contract standards for Oral Surgery and if the contract standard was met (Y/N). The contract standard is 60 minutes or miles for 75% of Population 90 minutes or miles for 100% of Population. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	% with Access	Standard Met (Y/N)	Avg Distance (Miles)
Delta Dental - Hawki	60 minutes or miles	66	65,199	95.3%	Υ	19.5
Delta Dental - Hawki	90 minutes or miles	66	68,169	99.7%	N	19.5
Delta Dental - DWP	60 minutes or miles	54	350,309	91.6%	Υ	21
Delta Dental - DWP	90 minutes or miles	54	375,951	98.3%	N	21



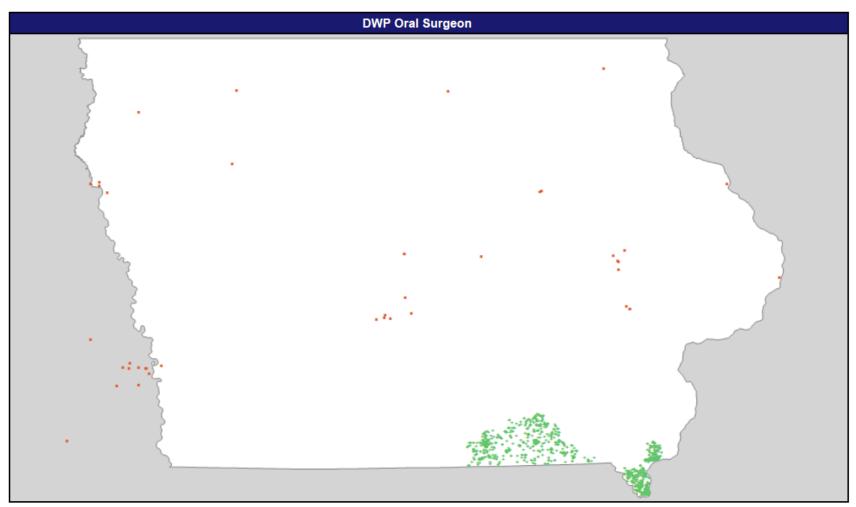
Table 3A Map – Oral Surgeon – Delta Dental Hawki - Less Than [100%] Standard



- Members 99.7% With Access (68,169 Members); 0.3% Without Access (239 Members)
- Providers 66 Contracted Dentists



Table 3A Map – Oral Surgeon – Delta Dental DWP - Less Than [100%] Standard



Members - 98.3% With Access (375,951 Members); 1.7% Without Access (6,331 Members)

Providers - 54 Contracted Dentists



#### Table 4: Orthodontist Access Standards Section

Table displays the percentage of members within the contract standards for Orthodontists and if the contract standard was met (Y/N). The contract standard is 60 minutes or miles for 75% of Population 90 minutes or miles for 100% of Population. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	% with Access	Standard Met (Y/N)	Avg Distance (Miles)
Delta Dental - Hawki	60 minutes or miles	60	67,625	98.9%	Υ	12.5
Delta Dental - Hawki	90 minutes or miles	60	68,408	100%	Υ	12.5
Delta Dental - DWP	60 minutes or miles	42	359,657	94.1%	Υ	19
Delta Dental - DWP	90 minutes or miles	42	382,282	100%	Υ	19



### Table 5: Pediatric Dentist Access Standards Section

Table displays the percentage of members within the contract standards for Pediatric Dentists and if the contract standard was met (Y/N). The contract standard is 60 minutes or miles for 75% of Population 90 minutes or miles for 100% of Population. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	% with Access	Standard Met (Y/N)	Avg Distance (Miles)
Delta Dental - Hawki	60 minutes or miles	86	67,270	98.3%	Υ	14.5
Delta Dental - Hawki	90 minutes or miles	86	68,408	100%	Υ	14.5
Delta Dental - DWP	60 minutes or miles	76	376,926	98.6%	Υ	13.2
Delta Dental - DWP	90 minutes or miles	76	382,282	100%	Υ	13.2



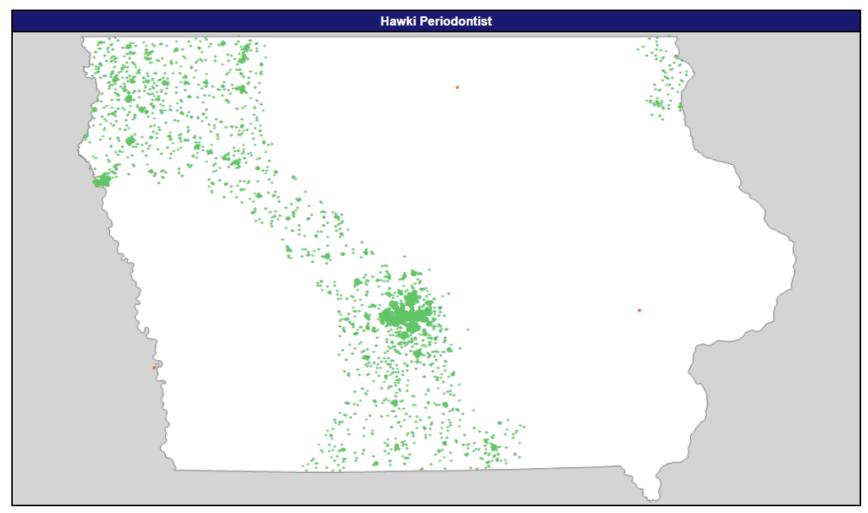
#### Table 6: Periodontist Access Standards Section

Table displays the percentage of members within the contract standards for Periodontists and if the contract standard was met (Y/N). The contract standard is 60 minutes or miles for 75% of Population 90 minutes or miles for 100% of Population. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	% with Access	Standard Met (Y/N)	Avg Distance (Miles)
Delta Dental - Hawki	60 minutes or miles	9	16,048	23.5%	N	71.9
Delta Dental - Hawki	90 minutes or miles	9	31,358	45.8%	N	71.9
Delta Dental - DWP	60 minutes or miles	10	129,541	33.9%	N	55.5
Delta Dental - DWP	90 minutes or miles	10	259,695	67.9%	N	55.5



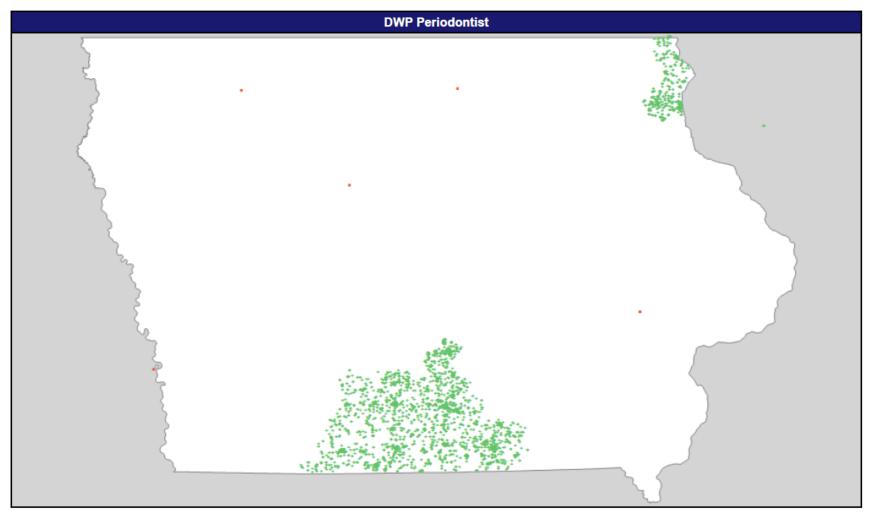
Table 6A Map – Periodontist – Delta Dental Hawki - Less Than [100%] Standard



- Members 45.8% With Access (31,358 Members); 54.2% Without Access (37,050 Members)
- Providers 9 Contracted Dentists



Table 6B Map – Periodontist – Delta Dental DWP - Less Than [100%] Standard



- Members 67.9% With Access (259,695 Members); 32.1% Without Access (122,587 Members)
- Providers 10 Contracted Dentists



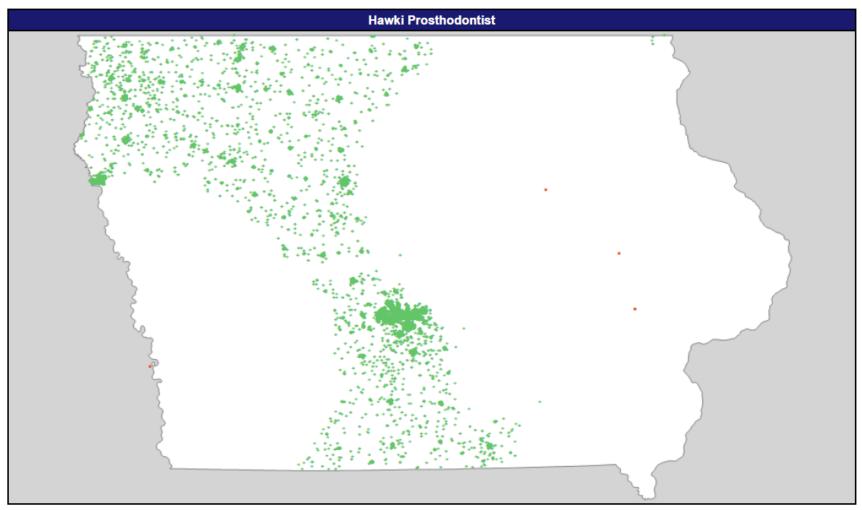
#### Table 7: Prosthodontist Access Standards Section

Table displays the percentage of members within the contract standards for Prosthodontists Dentist and if the contract standard was met (Y/N). The contract standard is 60 minutes or miles for 75% of Population 90 minutes or miles for 100% of Population. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	% with Access	Standard Met (Y/N)	Avg Distance (Miles)
Delta Dental -	60 minutes or	17	21,097	30.8%	N	100.3
Hawki	miles					
Delta Dental -	90 minutes or	17	33,587	49.1%	N	100.3
Hawki	miles					
Delta Dental -	60 minutes or	16	83,908	21.9%	N	107
DWP	miles					
Delta Dental -	90 minutes or	16	157,483	41.2%	N	107
DWP	miles					



Table 7A Map – Prosthodontist – Delta Dental Hawki - Less Than [100%] Standard

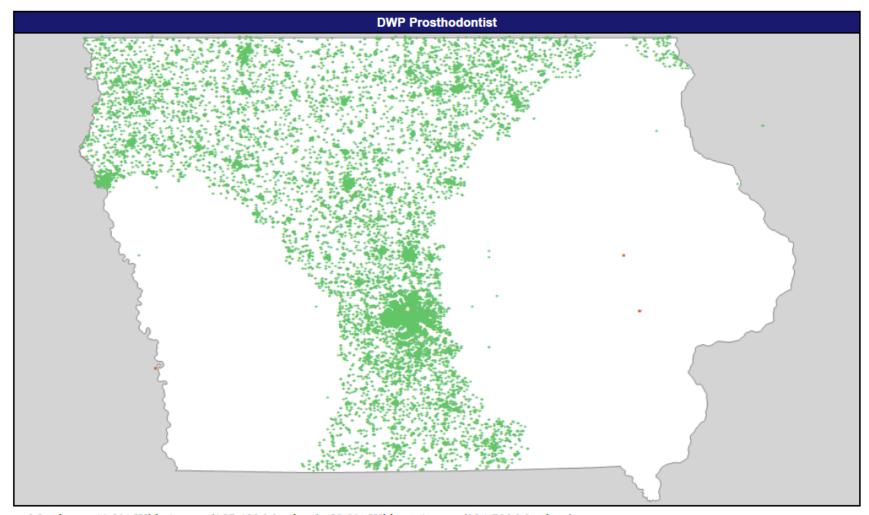


Members - 49.1% With Access (33,587 Members); 50.9% Without Access (34,821 Members)

Providers - 17 Contracted Dentists



Table 7B Map – Prosthodontist – Delta Dental DWP - Less Than [100%] Standard



- Members 41.2% With Access (157,483 Members); 58.8% Without Access (224,799 Members)
- Providers 16 Contracted Dentists



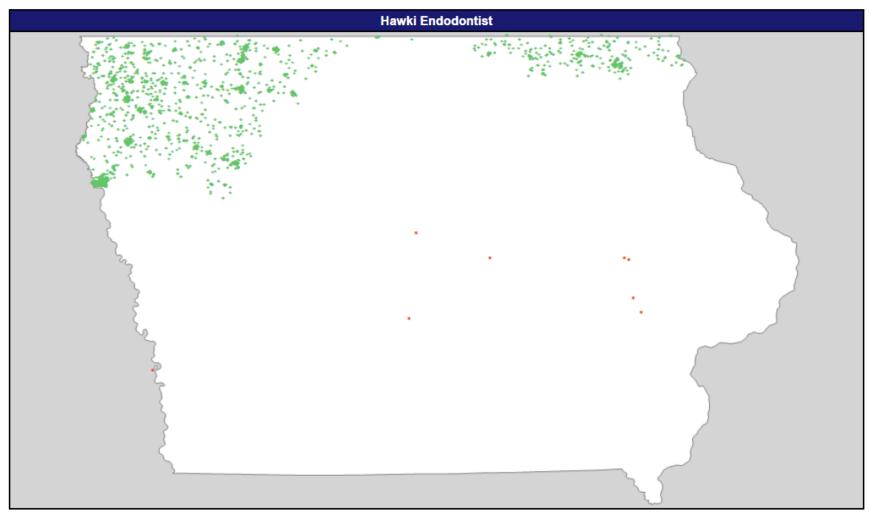
#### Table 8: Endodontist Access Standards Section

Table displays the percentage of members within the contract standards for Endodontists and if the contract standard was met (Y/N). The contract standard is 60 minutes or miles for 75% of Population 90 minutes or miles for 100% of Population. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	% with Access	Standard Met (Y/N)	Avg Distance (Miles)
Delta Dental - Hawki	60 minutes or miles	12	37,583	54.9%	N	44.7
Delta Dental - Hawki	90 minutes or miles	12	54,328	79.4%	N	44.7
Delta Dental - DWP	60 minutes or miles	7	172,739	45.2%	N	46.5
Delta Dental - DWP	90 minutes or miles	7	249,415	65.2%	N	46.5



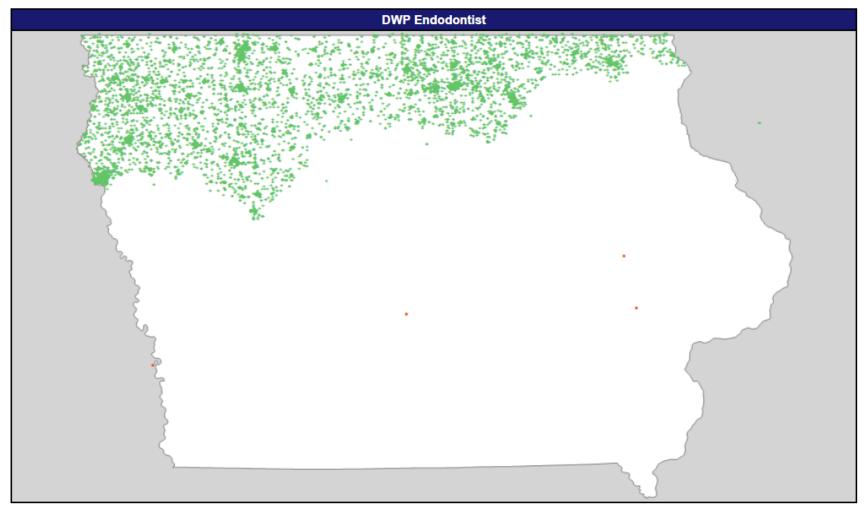
Table 8A Map – Endodontist – Delta Dental Hawki - Less Than [100%] Standard



- Members 79.4% With Access (54,328 Members); 20.6% Without Access (14,080 Members)
- Providers 12 Contracted Dentists



Table 8B Map – Endodontist – Delta Dental DWP - Less Than [100%] Standard



- Members 65.2% With Access (249,415 Members); 34.8% Without Access (132,867 Members)
- Providers 7 Contracted Dentists