

# Meeting Agenda

**Division:** Iowa Medicaid

**Meeting Topic:** Consumer Choice Options (CCO) Town Hall

**Facilitator:** Christy Casey, LTSS Policy Program Manager

**Date:** Monday, October 20, 2025

**Time:** 4:00 to 5:00 p.m. CST

**Location:**

Register in advance for this meeting:

<https://www.zoomgov.com/meeting/register/KyyAfWtZQ4O2TFwfp5J-xw>

After registering, you will receive a confirmation email containing information about joining the meeting.

## Meeting Objectives

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- Provide Consumer Choice Options (CCO) program updates

## HHS Website Link

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- [Medicaid Town Halls Webpage](https://hhs.iowa.gov/programs/welcome-iowa-medicaid/public-meetings/medicaid-town-halls)<sup>1</sup>
- [Consumer Choice Option \(CCO\) Webpage](https://hhs.iowa.gov/programs/welcome-iowa-medicaid/member-services/cco)<sup>2</sup>

## Agenda Topic and Items

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CCO Oversight	Emily Roth, QIO
Documentation training	Christy Casey, LTSS Policy Program Manager

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<sup>1</sup> <https://hhs.iowa.gov/programs/welcome-iowa-medicaid/public-meetings/medicaid-town-halls>

<sup>2</sup> <https://hhs.iowa.gov/programs/welcome-iowa-medicaid/member-services/cco>