

Meeting Agenda

Division: Iowa Medicaid

Meeting Topic: Member Town Hall

Facilitator: Kera Oestreich, Iowa Medicaid Deputy Director

Date: Thursday, November 6, 2025

Time: 4:00 to 5:30 p.m. CST

Location: Zoom Meeting:

Register in advance for this meeting:

<https://www.zoomgov.com/meeting/register/JQM2lh2eRv6Ge565934fbA#/registration>

After registering, you will receive a confirmation email containing information about joining the meeting.

Meeting Objectives

- Update members on Trualta Learning Management System (LMS) training platform
- Provide information on Fraud, Waste and Abuse
- Update members about Dental Plans

Meeting Participants

Iowa Medicaid

Lee Grossman, Iowa Medicaid Director
Kera Oestreich, Iowa Medicaid Deputy Director of Strategic Initiatives
Rebecca Curtiss, Iowa Medicaid Deputy Director
Joanne Bush, Iowa Medicaid Bureau Chief
Will Linder, Medicaid Communications Specialist
Nell Bennett, Member Services Communications Specialist
Iowa Medicaid Team Members

Managed Care Plans (MCPs)

Iowa Total Care
Molina Healthcare, Inc.
Wellpoint Iowa, Inc.
Delta Dental
MCNA Dental

Agenda Topic and Items

Welcome & Medicaid Updates	Lee Grossman and Kera Oestreich, HHS
Trualta LMS Trainings	Sue Murawsky, Trualta
Fraud, Waste, and Abuse Presentation	Joel Ball, HHS
Dental Plan Updates	Joanne Bush, HHS
Q&A	Open