

Dental Wellness Program – New Dental Plan

Iowa Medicaid Member Town Hall

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Managed Care Reporting and
Oversight Bureau Chief

November 6, 2025

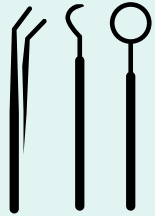


Today's agenda

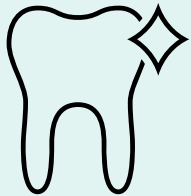
- **Background**
- **Notable Changes**
- **Timeline**
- **Questions**

Background

Background

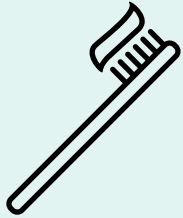


Iowa Medicaid currently operates with two Dental plans: Delta Dental of Iowa and MCNA of Iowa.

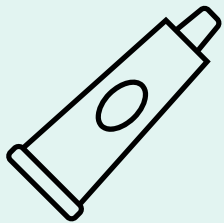


Their contracts will expire June 30, 2026. In February 2025, Iowa Medicaid issued a request for proposal (RFP) to select the most qualified dental plans to deliver high-quality dental services for the citizens of Iowa.

Background



On August 15, 2025, HHS selected Delta Dental and DentaQuest to provide dental services, effective July 1, 2026.



The onboarding of a new dental plan takes months of preparation, training, system testing, and membership assignment. The Iowa Medicaid team has diligently worked to develop multiple initiatives to ensure the seamless onboarding of the dental plan.

Notable Changes

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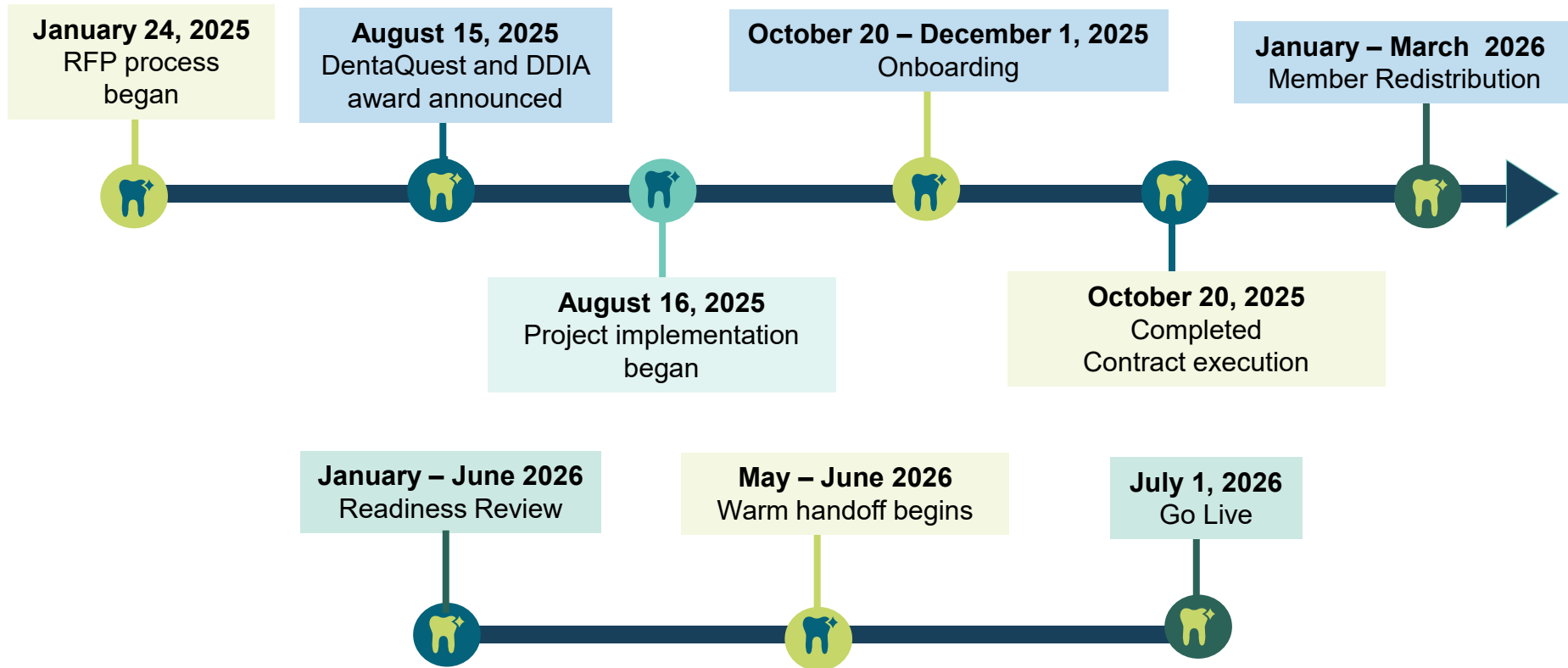


Both Delta Dental and DentaQuest will cover Hawki.

Iowa Medicaid is developing the exit plan for MCNA.

Timeline

Timeline





Questions

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