RESTRICTED DELIVERY CERTIFIED MAIL RETURN RECEIPT REQUESTED

Before the Iowa Department of Public Health

IN THE MATTER OF:

Hawarden Regional Healthcare 1111 11th St Hawarden, IA 51023-1903 Facility Number: 000043 Case Number: T43-09-09

NOTICE OF PROPOSED ACTION

CITATION AND WARNING

Pursuant to the provisions of Iowa Code Sections 17A.18, 147A.23 and Iowa Administrative Code (I.A.C.) 641—134.3(1) the Iowa Department of Public Health is proposing to issue a **Citation and Warning** to the Trauma Care Facility identified above.

The department may cite and warn a Trauma Care Facility when it finds that the facility has not operated in compliance with Iowa Code section 147A.23 and 641 IAC Chapter 134 including:

147A.23 (2)(c)Upon verification and the issuance of a certificate of verification, a hospital or emergency care facility agrees to maintain a level of commitment and resources sufficient to meet responsibilities and standards as required by the trauma care criteria established by rule under the subchapter.

Failure of the trauma care facility to successfully meet criteria for the level of assigned trauma care facility categorization. 641 IAC 134.2(2) and 641 IAC 134.2(7)b

641 IAC 134.2(7) (j) Trauma care facilities shall be fully operational at their verified level upon the effective date specified on the certificate of verification. Trauma care facilities shall meet all requirements of Iowa Code section 147A.23 and these administrative rules.

641 IAC 134.2 (3) Adoption by reference.

a. ... "Criteria specific to Level IV trauma care facilities identified in the "Resources for Optimal Care of the Injured Patient 2014" (6th edition) published by the American College of Surgeons Committee on Trauma is incorporated and adopted by reference for Level IV hospital and emergency care facility categorization criteria...

b. "Resources for Optimal Care of the Injured Patient 2014" (6th edition) published by the American College of Surgeons Committee on Trauma is available through the Iowa Department of Public Health, Bureau of Emergency and Trauma Services (BETS), Lucas State Office Building, Des Moines, Iowa 50319-0075, or the BETS Web site (http://idph.iowa.gov/BETS/Trauma). The following resulted in issuance of this proposed action:

On April 30, 2018, the facility submitted the Self-Assessment Categorization Application (SACA). A Department Trauma Facility Verification survey team conducted an on-site verification on August 14, 2018. The final report dated September 21, 2018 noted criteria deficiencies (CD) for well-defined transfer plans (CD 2-13), letter of commitment (CD 5-1), massive transfusion protocol (CD 11-84), meaningful use of the registry (CD 15-3, 15-4), and registry concurrency (CD 15-6). The facility was informed as to the resolutions required by the department at that time.

These deficiencies were resolved November 12, 2019, including the following criteria deficiency noted below:

Criteria (15-6) – Trauma registries should be concurrent. At a minimum, 80 percent of cases must be entered within 60 days of discharge.

Deficiency – The trauma registry is not concurrent with 0 percent of cases entered within 60 days of discharge.

Resolution – Provide electronic documentation to the State of Iowa Trauma Coordinator which demonstrates improvement in registry concurrence to the benchmark of 80 percent of cases entered within 60 days of discharge in the 12 month period following the date of this final report.

On April 28, 2021 the facility submitted the SACA. A virtual on-site verification was conducted by a Department Trauma Facility Verification team on August 30, 2021. During the virtual onsite verification survey the following criteria deficiency was noted on the verification team final report:

Criteria (15-6) – Trauma registries should be concurrent. At a minimum, 80 percent of cases must be entered within 60 days of discharge.

Deficiency – The trauma registry does not meet the requirement of 80 percent of cases entered within 60 days of discharge. Prior to the Governor's Emergency Disaster Proclamation, 50 percent of trauma cases were entered into the registry within 60 days of discharge for the reporting period. For the full 12-month reporting period, 37 percent of trauma cases were entered into the registry within 60 days of discharge.

Resolution – Provide electronic documentation to the State of Iowa Trauma Nurse Coordinator, which demonstrates meeting the benchmark of 80 percent of cases entered within 60 days of discharge during the 12 months following the date of this report.

The facility failed to fully resolve the criteria deficiency related registry concurrency following the 2018 survey and the facility remains noncompliant with this criteria as demonstrated in the 2021 verification survey.

The facility is hereby **CITED** for failing to meet the above criteria of Level IV trauma care facility categorization. The facility is **WARNED** that failing to successfully meet the Level IV trauma criteria resolution listed for the criterion during the 12 month time frame following the date of the Final Report may result in further disciplinary action including suspension or revocation of the Trauma Care Facility Designation.

You have the right to request a hearing concerning this notice of disciplinary action. A request for a hearing must be submitted in writing to the Department by certified mail, return receipt requested, within twenty (20) days of receipt of this Notice of Proposed Action. The written request must be submitted to the Iowa Department of Public Health, Bureau of Emergency and Trauma Services, Lucas State Office Building, 321 E 12th St, Des Moines, Iowa 50319. If the request is made within the twenty (20) day time limit, the proposed action is suspended pending the outcome of the hearing. Prior to or at the hearing, the Department may rescind the notice upon satisfaction that the reason for the action has been or will be removed.

If no request for a hearing is received within the twenty (20) day time period, the disciplinary action proposed herein shall become effective and shall be final agency action.

Rebecca Curtures

September 9, 2021

Date

Rebecca Curtiss **Bureau** Chief Division of Acute Disease Prevention and Emergency Response and Environmental Health