## RESTRICTED DELIVERY CERTIFIED MAIL RETURN RECEIPT REQUESTED

Before the Iowa Department of Public Health

## IN THE MATTER OF:

MercyOne Dubuque Medical Center 250 Mercy Drive Dubuque, IA 52001 Facility Number: 000072 Case Number: T72-24-12

NOTICE OF PROPOSED ACTION

CITATION AND WARNING

Pursuant to the provisions of Iowa Code Sections 17A.18, 147A.23, and Iowa Administrative Code (I.A.C.) 641—134.3, the Iowa Department of Public Health is proposing to issue a **Citation and Warning** to the Trauma Care Facility identified above.

The department may cite and warn a Trauma Care Facility when it finds that the facility has not operated in compliance with Iowa Code section 147A.23 and 641 IAC Chapter 134 including:

147A.23 (2)(c)Upon verification and the issuance of a certificate of verification, a hospital or emergency care facility agrees to maintain a level of commitment and resources sufficient to meet responsibilities and standards as required by the trauma care criteria established by rule under the subchapter.

Failure of the trauma care facility to successfully meet criteria for the level of assigned trauma care facility categorization. 641 IAC 134.2(2) and 641 IAC 134.2(7)b

641 IAC 134.2(7) (j) Trauma care facilities shall be fully operational at their verified level upon the effective date specified on the certificate of verification. Trauma care facilities shall meet all requirements of Iowa Code section 147A.23 and these administrative rules.

641 IAC 134.2 (3) Adoption by reference.

a. ... "Criteria specific to Level III trauma care facilities identified in the "Resources for Optimal Care of the Injured Patient 2014" (6th edition) published by the American College of Surgeons Committee on Trauma is incorporated and adopted by reference for Level III hospital and emergency care categorization criteria....

b. "Resources for Optimal Care of the Injured Patient 2014" (6th edition) published by the American College of Surgeons Committee on Trauma is available through the Iowa Department of Public Health, Bureau of Emergency and Trauma Services (BETS), Lucas State Office Building, Des Moines, Iowa 50319-0075, or the BETS Web site (http://idph.iowa.gov/BETS/Trauma). The following resulted in issuance of this proposed action:

On August 23, 2018 the facility submitted the Self-Assessment Categorization Application (SACA). An on-site verification was conducted by a Department Trauma Facility Verification survey team on December 20, 2018. The final report dated December 20, 2018 noted criteria deficiencies for performance improvement loop closure, under-triage evaluation, trauma surgeon involvement in bypass, trauma medical director job description, orthopedic involvement in performance improvement, anesthesia involvement in performance improvement, trauma registry concurrency, trauma registrar training, performance improvement written plan, and surgeon involvement in disaster planning.

Upon review on December 20, 2019 one 2018 deficiency and required resolution remains unresolved. The remaining deficiency is noted below:

Criterion – Trauma registries should be concurrent. At a minimum, 80 percent of cases must be entered within 60 days of discharge.

Deficiency – The trauma registry only has 23.8 percent of cases entered within 60 days of discharge. Resolution - Provide electronic documentation to the State of Iowa Trauma Coordinator which demonstrates the program meets the benchmark of 80 percent of cases entered into the trauma registry within 60 days of discharge during the 12 months following the date of this final report.

During the monitored reporting year, the facility entered 66.4 percent of cases into the trauma registry within 60 days of discharge. Therefore, the facility is below the 80 percent of cases entered within 60 days of discharge benchmark required by criteria.

The facility is hereby **CITED** for failing to meet the above criteria of Level III trauma care facility categorization. The facility is **WARNED** that failing to successfully meet all Level III trauma criteria resolutions listed for each criteria during the 12 month time frame following the date of this citation and warning may result in further disciplinary action, including suspension or revocation of the Trauma Care Facility Designation.

**You have the right to request a hearing concerning this notice of disciplinary action.** A request for a hearing must be submitted in writing to the Department by certified mail, return receipt requested, within twenty (20) days of receipt of this Notice of Proposed Action. The written request must be submitted to the Iowa Department of Public Health, Bureau of Emergency and Trauma Services, Lucas State Office Building, 321 E 12<sup>th</sup> St, Des Moines, Iowa 50319. If the request is made within the twenty (20) day time limit, the proposed action is suspended pending the outcome of the hearing. Prior to or at the hearing, the Department may rescind the notice upon satisfaction that the reason for the action has been or will be removed.

If no request for a hearing is received within the twenty (20) day time period, the disciplinary action proposed herein shall become effective and shall be final agency action.

0220 Rebecca Curtiss, Bureau Chief

1/7/2620 Date

Rebecca Curtiss, Bureau Chief Iowa Department of Public Health Bureau of Emergency and Trauma Services