

Meeting Agenda

Division: Iowa Medicaid

Meeting Topic: Provider Town Hall

Facilitator: Rebecca Curtiss, Iowa Medicaid Deputy Director

Date: Thursday, November 20, 2025

Time: 4:00 to 5:30 p.m. CST

Location: Zoom Meeting:

Register in advance for this meeting:

<https://www.zoomgov.com/meeting/register/XBzfZzJpQgOCh8k2l2p48w>

After registering, you will receive a confirmation email containing information about joining the meeting.

Meeting Objectives

- Updates to SNAP benefits from the Division of Community Access and Eligibility
- Overview of new policy alignment updates for providers
- Introduction of Iowa Medicaid's newest dental plan
- Provide information on Competency-Based Trainings (CBT)

Meeting Participants

Iowa Medicaid

Lee Grossman, Iowa Medicaid Director
Rebecca Curtiss, Iowa Medicaid Deputy Director
Joanne Bush, Iowa Medicaid Bureau Chief
Barbra Johnson, Ph.D., LTSS Training Specialist
Erin Drinnin, Division of Community Access and Eligibility
Will Linder, Medicaid Communications Specialist
Nell Bennett, Member Services Communications Specialist
Iowa Medicaid team members

Managed Care Plans (MCPs)

Iowa Total Care
Molina Healthcare, Inc.
Wellpoint Iowa, Inc.
Delta Dental
MCNA Dental
DentaQuest USA

Agenda Topic and Items

SNAP Updates	Erin Drinnin, Division of Community Access and Eligibility
Provider Policy Alignment	Lee Grossman, Iowa Medicaid Director
Dental Plan Updates	Joanne Bush, Iowa Medicaid Bureau Chief
Competency-Based Trainings (CBT)	Barbra Johnson, Ph.D., LTSS Training Specialist
Q&A	Open