



What is Iowa REACH?

Iowa REACH is a new Medicaid program that helps kids and teens with mental health challenges. The initiative provides improved services at home and in the community to give kids the support they need to grow.

Some examples of these services include, but are not limited to:

Expanded
Access to
In-Home Care

Supportive
Care
Coordination

Mobile Crisis
Services

The REACH Initiative may help children and youth with different needs like:

- Children with multiple needs that result from behavioral health challenges
- Have multisystem needs or are at risk for deeper system involvement
- Are at risk of out-of-home placement or are returning to their families from out-of-home placement

What special services does Iowa REACH provide to members?

A Care Coordinator who helps with planning and connecting to services, including:

- Intensive Home-Based Treatment (IHBT)
- Behavioral Health Respite
- Primary Flex Funds
- Mobile Response and Stabilization Services (MRSS) – Available to all youth
- In-state Psychiatric Residential Treatment Facilities (PRTFs)



Scan the QR code for more information about the Iowa REACH Initiative or visit our website at hhs.iowa.gov/REACH

To be eligible for services, a member must be:

- Eligible for Iowa Medicaid (either managed care or fee-for-service)
- Between the ages 0-21 at the time of enrollment
- In need of support with their behavioral health

For information on Iowa REACH, including information on covered services:



Phone: 1-800-338-8366 (Toll Free) Contact Member Services Monday to Friday from 8 a.m. to 5 p.m.



Email: IMEmember@hhs.iowa.gov



Web: hhs.iowa.gov/REACH