



B-11. Exceptions Provider Maps

PAHP: Managed Care of North America (MCNA)

Product: All Dental

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Table 1: Primary Care Providers (Dentist) Access Standards Section

The table displays the percentage of members within the contract standards for Primary Care Dentist and if the contract standard was met (Y/N). This count of Primary Care Dentists includes General Dentists as well as Pediatric Dentists. The contract standard is 100% with access within 30 minutes or 30 miles from personal residence. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Iowa Provider Count	Out of State Provider Count	Total Provider Count	Members with Access	Percentage with Access	Standard Met (Y / N)	Avg Distance (Miles)
PCP – Primary Care Providers (Dentist)	30 Minutes or 30 Miles	827	382	1209	192,924	100%	Y	5.5



Table 2: Endodontist Access Standards Section

Table displays the percentage of members within the contract standards for Endodontists and if the contract standard was met (Y/N). The contract standard is 60 minutes or miles for 75% of Population 90 minutes or miles for 100% of Population. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Iowa Provider Count	Out of State Provider Count	Total Provider Count	Members with Access	Percentage with Access	Standard Met (Y / N)	Avg Distance (Miles)
Endodontist	60 Minutes or 60 Miles	12	8	20	79,067	40.5 %	N	69.7
Endodontist	90 Minutes or 90 Miles	12	8	20	123,133	63.1 %	N	69.7

Table 2A Map – Endodontist – MCNA DWP – Less than [100%] Standard

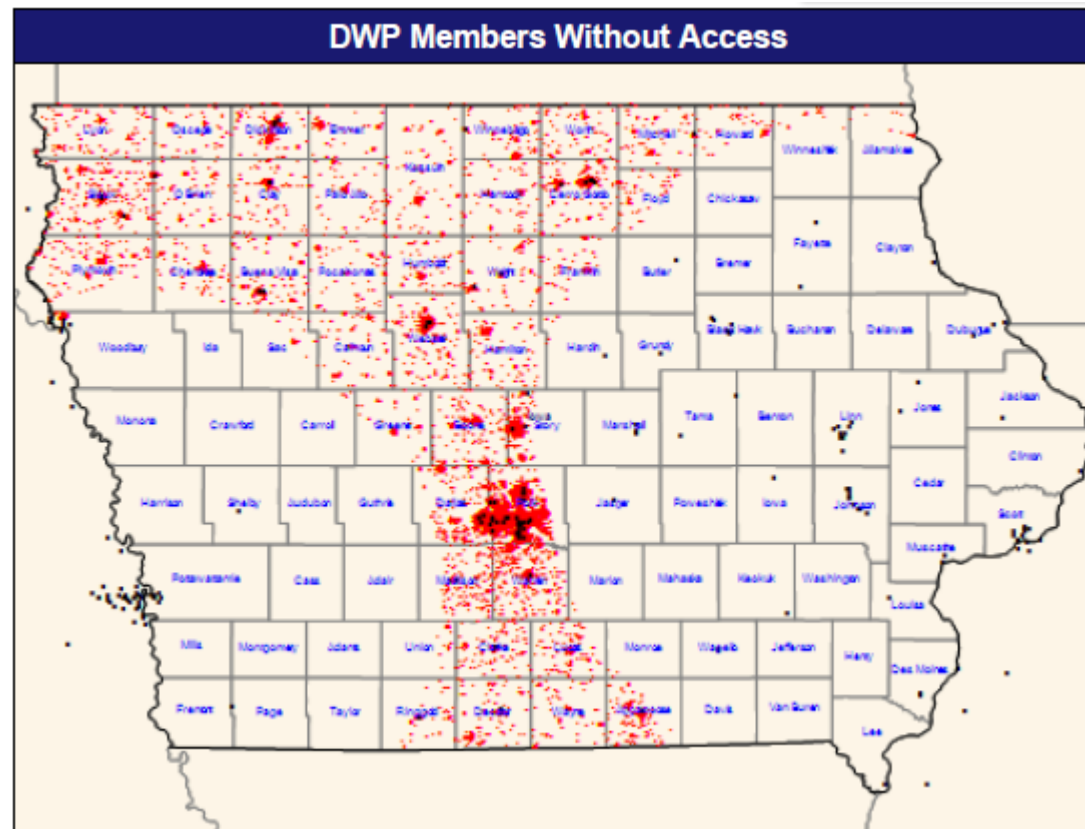




Table 3: Oral Surgeon Access Standards Section

The table displays the percentage of members within the contract standards for Oral Surgeon and if the contract standard was met (Y/N). The contract standard is 60 minutes or miles for 75% of Population 90 minutes or miles for 100% of Population. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Iowa Provider Count	Out of State Provider Count	Total Provider Count	Members with Access	Percentage with Access	Standard Met (Y / N)	Avg Distance (Miles)
Oral Surgeon	60 Minutes or 60 Miles	82	27	109	170,560	87.4 %	Y	27.1
Oral Surgeon	90 Minutes or 90 Miles	82	27	109	195,047	100.%	Y	27.1



Table 4: Pedodontist Access Standards Section

The table displays the percentage of members within the contract standards for and if the contract standard was met (Y/N). The contract standard is 60 minutes or miles for 75% of Population 90 minutes or miles for 100% of Population. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Iowa Provider Count	Out of State Provider Count	Total Provider Count	Members with Access	Percentage with Access	Standard Met (Y / N)	Avg Distance (Miles)
Pedodontist	60 Minutes or 60 Miles	126	36	162	193,316	99.1%	Y	12.1
Pedodontist	90 Minutes or 90 Miles	126	36	162	195,047	100.0%	Y	12.6



Table 5: Orthodontist Access Standards Section

Table displays the percentage of members within the contract standards for Orthodontists and if the contract standard was met (Y/N). The contract standard is 60 minutes or miles for 75% of Population 90 minutes or miles for 100% of Population. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Iowa Provider Count	Out of State Provider Count	Total Provider Count	Members with Access	Percentage with Access	Standard Met (Y / N)	Avg Distance (Miles)
Orthodontist	60 Minutes or 60 Miles	49	7	56	183,392	94.1%	Y	24.5
Orthodontist	90 Minutes or 90 Miles	49	7	56	195,047	100%	Y	27.3

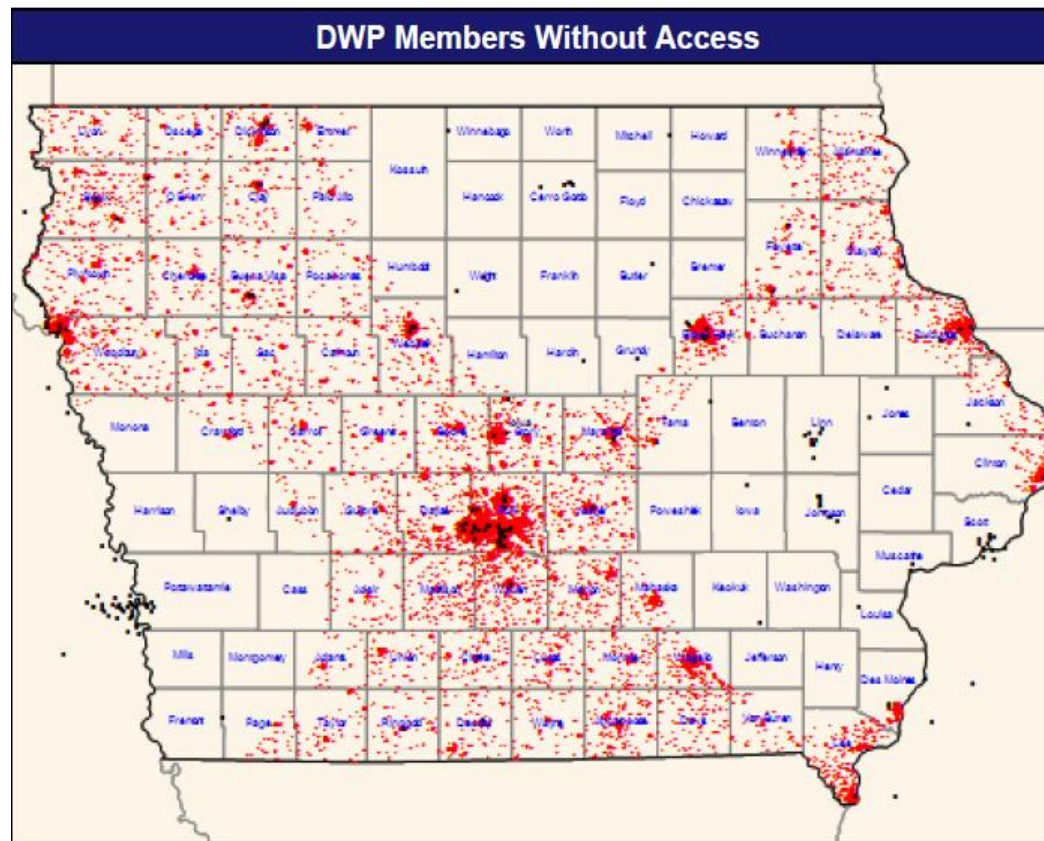


Table 6: Periodontist Access Standards Section

Table displays the percentage of members within the contract standards for Periodontists and if the contract standard was met (Y/N). The contract standard is 60 minutes or miles for 75% of Population 90 minutes or miles for 100% of Population. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Iowa Provider Count	Out State Provider Count	Total Provider Count	Members with Access	Percentage with Access	Standard Met (Y / N)	Avg Distance (Miles)
Periodontist	60 Minutes or 60 Miles	14	5	19	78,379	40.2 %	N	31.3
Periodontist	90 Minutes or 90 Miles	14	5	19	142,623	73.1 %	N	51.7

Table 6A Map – Periodontist – MCNA DWP – Less than [100%] Standard



● 26.9 % Without Access (52,524); Members 73.1 % With Access (142,623 Members)

● 14 Contracted Periodontist

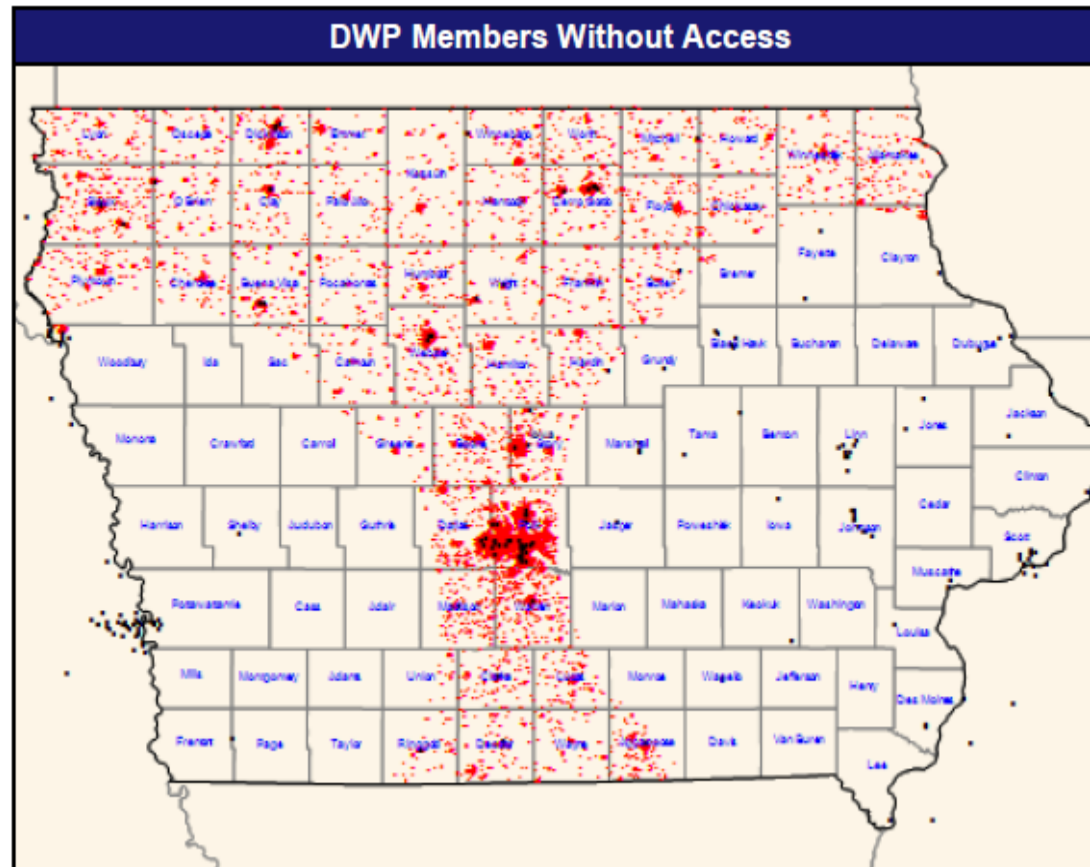


Table 7: Prosthodontist Access Standards Section

Table displays the percentage of members within the contract standards for Prosthodontists Dentist and if the contract standard was met (Y/N). The contract standard is 60 minutes or miles for 75% of Population 90 minutes or miles for 100% of Population. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Iowa Provider Count	Out State Provider Count	Total Provider Count	Members with Access	Percentage with Access	Standard Met (Y / N)	Avg Distance (Miles)
Prosthodontics	60 Minutes or 60 Miles	19	6	25	66,070	33.9%	N	30.5
Prosthodontics	90 Minutes or 90 Miles	19	6	25	119,566	61.3%	N	50.9

Table 7A Map – Prosthodontics – MCNA DWP – Less than [100%] Standard



● 38.7 % Without Access (74,481); Members 61.3 % With Access (119,566 Members)

● 19 Contracted Prosthodontist