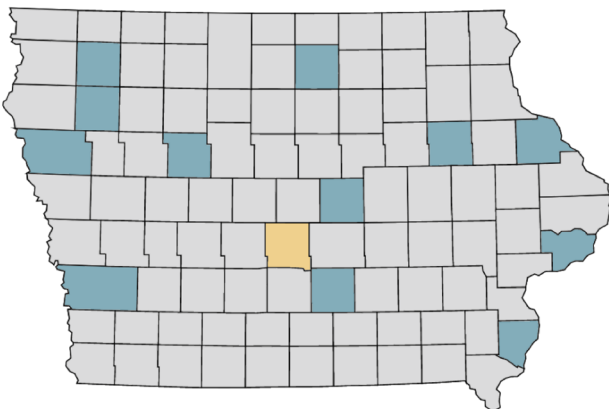




## County Offices



Find the office nearest you by scanning the QR code or going to our website at <https://hhs.iowa.gov/medicaid/services-care/targeted-case-management>

## Serving Iowans with Disabilities since 1989



**IOWA** | Health and Human Services

Contact Us:



Learn more about the Targeted Case Management program by scanning the QR code or going to the HHS website at <https://hhs.iowa.gov/medicaid/services-care/targeted-case-management>

**IOWA** | Health and Human Services

Providing Supports to

**Individuals with Disabilities**

and Their Families

**To Live Healthy and Safe Lives at Home**



## Targeted Case Management (TCM)



## What We Do

Case managers work with individuals and their families to coordinate medical,

social, educational, housing, transportation, vocational, and other necessary services and supports.

Responsibilities include:

Assistance with navigating the service system and gaining access to services

Coordination of services across agencies and funding sources, securing crisis services, funding new services

Working with the individual and members of the service team to develop an individualized integrated plan of care

Monitoring the individual to assess their ongoing health, safety, and wellbeing

## Staff Competencies

Evidence-based practice models include:

- Person Centered Planning
- Positive Behavioral Supports
- Strengths-Based Case Management
- Motivational Interviewing
- Trauma Informed Care
- Integrated Care: Integration and coordination of primary care, behavioral health services, and long-term, community-based services and supports.



## Who We Serve

Iowa Department of Health and Human Services (HHS) Targeted Case Management (TCM) serves individuals who are eligible for Medicaid Fee-for-Service and the following Home and Community Based Services (HCBS) Waivers:

- Intellectual Disability (ID)
- Brain Injury (BI)
- Health and Disability (HD)
- Physical Disability (PD)
- Human Immunodeficiency Virus (AIDS/HIV)
- Elderly
- Child Mental Health (CMH)
- Habilitation Services

HHS TCM also assists individuals who may not be receiving HCBS Waiver services who meet the criteria for development disability and for targeted case management.

Local services are delivered at home, in the community, and in other places where people need them the most.

Learn more about TCM services on the webpage at: <https://hhs.iowa.gov/medicaid/services-care/targeted-case-management>



## Qualifications

- Accredited by the Iowa Department of Health and Human Services through 441 Iowa Administrative Code, Chapter 24: Accreditation of Providers of Services to Persons with Mental Illness, Intellectual Disabilities, or Developmental Disabilities.
- Meets federal criteria for conflict-free case management. HHS TCM is administratively separate from funding entities.
- Utilizes a HIPAA compliant Electronic Medical Records and billing system.
- Meets training, staff qualifications, and other State and federal requirements for case management services/care coordination services.
- Provides continuous monitoring of administrative budgets to ensure compliance with State and federal requirements.