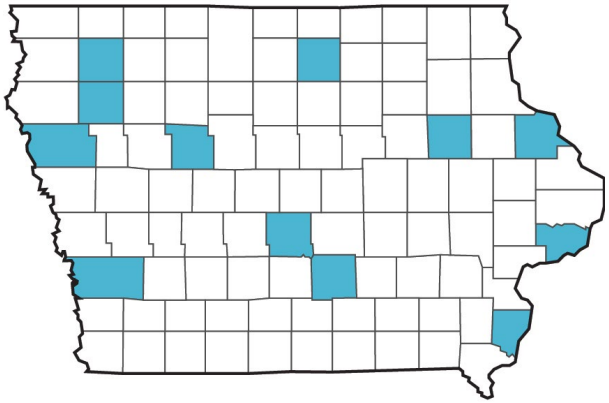
County Offices



Find the office nearest you by scanning the QR code or going to our website at: hhs.iowa.gov/tcm



Serving Iowans with Disablities since 1989

Contact Us

Learn more about the TCM program by scanning the QR code or going to the HHS website: hhs.iowa.gov/TCM

Phone: 515-725-3350

IOWA Health and Human Services



Targeted Case Management (TCM)

Providing Supports to Individuals with Disabilities and Their Families To Live Healthy and Safe Lives at Home

IOWA Health and Human Services

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What We Do

Case managers work with individuals and their families to coordinate medical, social, educational, housing, transportation, vocational, and other necessary services and supports. Responsibilities include:

- Assistance with navigating the service system and gaining access to services.
- Coordination of services across agencies and funding sources, securing crisis services, fuinding new services.
- Working with the individual and members of the service team to develop an individualized integrated plan of care.
- Monitoring the individual to assess their ongoing health, safety, and wellbeing.

Staff Competencies

Evidence-based practice models include:

- Person Centered Planning
- Positive Behavioral Supports
- Strengths-Based Case Management
- Motivational Interviewing
- Trauma Informed Care
- Integrated Care: Integration and coordination of primary care, behavioral health services, and long-term, community-based services and supports.

Who We Serve

Iowa Department of Health and Human Services (HHS) **Targeted Case Management (TCM)** serves individuals who are eligible for Medicaid Fee-for-Service and the following Home and Community Based Services (HCBS) Waivers:

- Intellectual Disability (ID)
- Brain Injury (BI)
- Health and Disability (HD)
- Physical Disability (PD)
- Human Immunodeficiency Virus (AIDS/HIV)
- Elderly
- Child Mental Health (CMH)
- Habilitation Services

HHS TCM also assists individuals who may not be receiving HCBS Waiver services who meet the criteria for development disability and for targeted case management.

Local services are delivered at home, in the community, and in other places where people need them the most.

Learn more about TCM services at:
hhs.iowa.gov/tcm







Qualifications

- Accredited by the Iowa Department of Health and Human Services through 441 Iowa Administrative Code, Chapter 24: Accreditation of Providers of Services to Persons with Mental Illness, Intellectual Disabilities, or Developmental Disabilities.
- Meets federal criteria for conflict-free case management. HHS TCM is administrately separate from funding entities.
- Utilizes a HIPAA complaint Electronic Medical Records and billing system.
- Meets training, staff qualifications, and other State and federal requirements for case management services/care coordination services.
- Provides continuous monitoring of administrative budgets to ensure compliance with State and federal requirements.