

Program of All Inclusive Care for the Elderly (PACE)

Introduction to PACE

Please consider completing this
pre-test while we wait. Link:
[https://www.surveymonkey.com/
r/IPS-pre](https://www.surveymonkey.com/r/IPS-pre)



Objectives

- ▶ Explain the purpose and key components of Iowa's PACE program.
- ▶ Describe the roles and functions of the PACE interdisciplinary care team.
- ▶ Outline basic PACE processes, including enrollment, care coordination, and participant rights.

What is PACE?

The Program of All-Inclusive Care for the Elderly (PACE) coordinates the care of each participant enrolled in the program based on his or her individual health care needs.

The goal is to enable nursing home eligible older individuals to remain living in their homes and communities for as long as it is safely possible.

Who is Eligible for PACE?



This Photo by Unknown Author is licensed under [CC BY-NC-ND](https://creativecommons.org/licenses/by-nc-nd/4.0/)

Individuals may be eligible for PACE services if they meet the following criteria:

- 55 and older
- Meet Nursing Facility Level of Care as determined by Iowa Health and Human Services
- Able to live safely in the Community with PACE services
- Lives in a service area served by one of the PACE programs in Iowa

What Services does PACE offer?

PACE has access to a variety of programs to help with health care needs.

From home health to rehabilitation, the PACE team can coordinate a full-range of resources for PACE participants including primary and specialty medical care, medications, medical transportation and therapy.

PACE Services



The goal of PACE is to keep older lowans in their home and as active as possible.



To accomplish that goal, the PACE team will work with the PACE participant and their family to determine goals and the right combination of services to meet the participant's needs. Some participants may only require one or two services, while others may require additional services.

PACE Services

PACE services include, but are not limited to, all Medicare and Medicaid services.

A PACE center is facility where the PACE organization is housed and provides medical services to support and assist all PACE participants.

Other medically necessary services that cannot be provided at the PACE center or in the participant's home will be coordinated by the PACE staff. PACE staff will schedule appointments and schedule transportation to the appointments, if needed. Any services not available at the PACE center must be authorized by the PACE team of professionals.

Appointments for medical care outside of the PACE center are required to have prior authorization by the PACE team. The PACE participant will need to pay for unauthorized appointments and services.

If approved by the Interdisciplinary team, the following PACE services are available:

- Meals
- Nutritional counseling
- Personal care services
- Physical therapy, occupational therapy, speech therapy, and other restorative therapies
- Primary medical care (including physician and nursing services)
- Recreational therapy and social activities
- Social work services
- Transportation
- Prescription drugs
- Ambulance services
- Audiology services
- Dental services
- Home health services
- Hospice services
- Inpatient hospital services
- Laboratory and X-ray services
- Medical equipment and supplies
- Nursing facility services
- Optometric services
- Outpatient hospital services
- Palliative care services
- Podiatry services

Urgent Care Services

If urgent care is needed, the PACE participant would be expected to call the PACE center.

Urgent care examples include:

- Fever
- Acute respiratory conditions
- Vomiting
- Common cold or flu
- Other common infections including bladder, ear, skin, etc.
- Falls
- Minor injuries

Emergency services are the exception and do NOT need prior approval.

An emergency is any condition that places a participant's life in danger or causes permanent disability if not treated immediately.

If there is an emergency:

- Call 911 or go directly to the nearest hospital emergency room.
- Take PACE card.
- It is not necessary to call the PACE center first.

PACE Services

- ▶ PACE participants must receive all needed health care services, including primary care and specialist physician services (other than emergency services), from PACE or an entity authorized by PACE.
- ▶ PACE participants are financially responsible for services that have not been authorized by PACE.



[This Photo](#) by Unknown Author is licensed under [CC BY-ND](#)

How are PACE Services Paid for?



Medicaid

If a person meets the income and assets limits to qualify for Medicaid, the program pays for a portion of the monthly Iowa PACE premium. Iowa PACE staff can help determine a person's Medicaid eligibility.



Medicare

By enrolling in the Iowa PACE program, PACE participants will no longer be enrolled in a traditional Medicare/HMO plan. If participants are eligible for Medicare only, the participant will be charged a monthly premium for the program, which includes Medicare Part D.



Private Pay

Individuals that are not eligible for Medicare or Medicaid may choose to pay privately for the PACE program.

Medicare/Medicaid Coordination & Fees

Individuals may have to pay the PACE centers monthly rate using private funds.

The monthly rate will be consistent with the PACE rates paid by Medicaid or Medicare.

Participants can have either Medicare or Medicaid, or both, to join PACE.

Medicare eligible participants must apply for Medicare and get Medicare. PACE participants are not required to enroll in Medicaid.

Medicare and Medicaid pay the PACE program to take care of the participant's medical needs. If enrolled, Medicare and/or Medicaid card are replaced with a PACE card. The PACE center becomes the participant's primary care provider. All care must be coordinated by the PACE team.

Monthly Share & Costs

PACE participants may have a monthly share of cost to remain eligible for Medicaid.

- ▶ Members are responsible for room and board costs. “Client participation” is the amount a PACE enrollee is required to contribute to the cost of PACE services.
- ▶ The PACE provider arranges directly with the enrollee to collect client participation.

However, the absence of Medicare or Medicaid copays and deductibles are a major benefit to the PACE program.

How to Enroll in the PACE Program



Potential PACE participants can contact any of the Iowa PACE locations for more information. A PACE Enrollment Specialist will explain the comprehensive benefits package available through PACE and assist with the application process. The PACE representative can also provide guidance related to the Medicaid application process.



Potential participants are also invited to visit any of the PACE Day Centers and clinic with their family/caregiver(s).

PACE Organizations in Iowa

Immanuel
Pathways of
Central Iowa

Immanuel
Pathways
Southwest Iowa

Unity Point
Bettendorf

Unity Point
Hiawatha

Unity Point
Siouxland

Unity Point
Waterloo

Immanuel Pathways

► Central Iowa

- Serves the following counties:
 - Boone
 - Story
 - Marshall
 - Dallas
 - Polk
 - Jasper
 - Madison
 - Warren
 - Marion

Address:

- 7700 Hickman Road
Windsor Heights, IA
50324

Phone Number:

- 515-512-4908
- 800-735-2942
TTY

Immanuel Pathways

Southwest Iowa

- Serves the following counties:
 - Harrison
 - Pottawattamie
 - Mills

Address:

- 7700 Hickman Road
Windsor Heights, IA
50324

Phone Number:

- 515-512-4908
- 800-735-2942
TTY

Unity Point

Bettendorf

- Serves the following counties:
 - Scott
 - Muscatine
 - Clinton

Address:

- 2119 Kimberly Road
Bettendorf,
IA52722

Phone
Number:

- 563-346-5000
- 800-735-2942
TTY

Unity Point

Hiawatha

- Serves the following counties:
 - Benton
 - Buchanan
 - Cedar
 - Delaware
 - Iowa
 - Johnson
 - Jones
 - Linn

Address:

- 1450 N Center Point Rd
Hiawatha, IA
52233

Phone Number:

- 319-451-5000
- 800-735-2942
TTY

UnityPoint Health

Siouxland

- Serves the following counties:
 - Plymouth
 - Cherokee
 - Monona
 - Woodbury

Address:

- 1200 Tri View Avenue
Sioux City, IA 51103

Phone Number:

- 712-2247223
- 800-735-2942 TTY

UnityPoint

Waterloo

- Serves the following counties:
 - Benton
 - Black Hawk
 - Bremer
 - Butler
 - Buchanan
 - Fayette
 - Grundy
 - Tama

Address:

- 3250 East 4th Street
- Waterloo, IA 50703

Phone Number:

- 515-512-4908
- 800-735-2942 TTY

Frequently Asked Questions

What is Nursing Facility Level of Care?

- "Nursing facility level of care" means that the following conditions are met:
- The presence of a physical or mental impairment which restricts the participant's daily ability to perform the essential activities of daily living, bathing, dressing, and personal hygiene, and impedes the member's capacity to live independently.
- The participant's physical or mental impairment is such that self-execution of required nursing care is improbable or impossible.
- Following a functional assessment, level of care eligibility is determined by the Iowa Department of Health and Human Services (HHS) Quality Improvement Organization (QIO). Eligibility is determined at the time of application and annually thereafter.

Frequently Asked Questions

Can I continue to see my current doctor and pharmacy?

- No. PACE employs their own medical staff to serve participants.
- If participants need of a specialist outside of what is available at the PACE center, PACE will schedule the appointment and provide transportation to and from the appointment. PACE contracts with a pharmacy to provide prescribed medication to participants.
- Appointments for medical care outside of the PACE center are required to have prior authorization by the PACE team. The participant will need to pay for unauthorized appointments and services.

Frequently Asked Questions

What is an Interdisciplinary Team?

- This team will help to plan and coordinate care across any number of support settings that may include home, hospital, nursing facility, or hospice care.

The team must include the following professionals:

- Primary Care Physician (PCP)
- Registered Nurse
- Master's Level Social Worker
- Physical Therapist
- Occupational Therapist
- Recreational Therapist
- PACE Center Manager
- Home Care Coordinator
- Personal Care Attendant
- Transportation Driver
- Dietician

Frequently Asked Questions

How are decisions made about the care received by PACE?

- Decisions about the PACE participant's health care, long-term care and medications are made by the participant and the PACE team. The PACE team of healthcare professionals are committed to providing quality care to keep participants as healthy as possible. The PACE team will identify the best way to meet the participant's needs and authorize additional supports and services as needed.

If a PACE participant disagrees about a decision made related to the services or care, a grievance or complaint can be submitted to PACE staff verbally or in writing.

- Any grievance or complaint that is submitted to PACE Organization must be documented and resolved by the PACE team.

Frequently Asked Questions

What does the PACE Organizations expect from their participants?

- A PACE participant works with the PACE team to develop a care plan to meet the PACE participant's medical and social needs. Participation from the participant to develop and follow the written care plan is essential to achieving health goals.
- A PACE participant will also be required to:
 - keep the PACE care team up-to-date on changes in condition
 - notify the PACE care team of changes in living arrangements
 - utilize PACE providers or receive approval from the care team prior to receiving services outside of PACE center

Questions?

Tashina Hornaday PACE Policy Manager

tashina.hornaday@hhs.iowa.gov



Health and
Human Services