

Timeframe for Required Medical Documentation Submission for Level of Care (LOC) Determinations

This notice announces the required timeframe to submit medical documentation requested by the Quality Improvement Organization (QIO) for HCBS waiver level of care (LOC) determinations. This letter applies to the following waivers: Intellectual Disability (ID), Children's Mental Health (CMH), AIDS/HIV, and Brain Injury (BI).

Effective immediately, requests for evidence of clinical diagnoses must be submitted within 60 calendar days from the date of the request. If the QIO does not receive the documentation within the required timeframe, the members' level of care will be denied due to the lack of supporting documentation of a qualifying diagnosis.

Medical documentation must be uploaded to IMPA and available for review for the LOC determination. If the required documents are not in IMPA, the QIO will request that the documents be made available.

If you have questions, please refer to the HHS website for information about what is needed to qualify for waiver services. Information can be found at <https://hhs.iowa.gov/medicaid/services-care/home-and-community-based-services/waiver-programs>.

Questions can also be directed to Iowa Medicaid Provider Services.

Iowa Medicaid Provider Services:

- Telephone: 1-800-338-7909
- Email: imeproviderservices@hhs.iowa.gov