

Iowa REACH Subcommittee Meeting

Intensive Care Coordination and
Services and Providers Subcommittee



Health and
Human Services

Agenda

- ▶ HHS Updates
- ▶ Provider Training
 - Key Competencies
 - Other State Approaches
 - Training Access
- ▶ Public comment

HHS Updates

- ▶ Since we last met, HHS is working on:
 - Developing the REACH Provider Policy Manual
 - Building internal expertise in wraparound principles
 - Estimating service costs
 - Engaging with stakeholders
- ▶ HHS anticipates submitting service standards and a formal quality plan by July 1, 2026.
- ▶ At that point, we plan to pause this subcommittee and invite members to join the Implementation Team.

REACH Provider Training

Balancing Training Priorities for REACH



Provider readiness and care quality

High standards and strong competencies and quality measures to safely support youth with intensive needs



Provider participation and access

Lower barriers to entry and flexible requirements to maintain a sufficient provider network and timely service access



Providers are prepared, supported, and able to deliver high-quality care while maintaining an accessible network

Key Competencies

Clinical Skills

- ***Authorization processes and documentation**
- ***CANS assessment**
- Managing co-occurring conditions
- Navigating family dynamics
- Documentation and quality reporting

Crisis Prevention

- ***Crisis intervention and de-escalation**
- ***Trauma-informed care**
- Safety planning and identifying warning signs
- Post-crisis follow-up

Family and Youth Engagement

- ***Person-centered care**
- ***Family driven care**
- Cultural humility
- Strengths-based care planning
- Individualized care

Care Coordination

- ***Health-related social needs evaluation**
- Principles of wraparound
- Child and family team practices
- Service navigation
- System coordination
- Information sharing

Other State Approaches

Provider readiness and care quality



Provider participation and access

	WA WISe (link)	IL Pathways (link)	ID YES (link)
System approach	<ul style="list-style-type: none"> • WISe agencies develop individualized onboarding • State approves training 	<ul style="list-style-type: none"> • University-led Provider Assistance and Training Hub • Agencies undergo readiness review 	<ul style="list-style-type: none"> • Standardized training through single MCO
Initial Training	<ul style="list-style-type: none"> • Phased training • Standardized training among WISe team members 	<ul style="list-style-type: none"> • Phased training and quarterly boosters • Varies greatly by provider 	<ul style="list-style-type: none"> • Foundational orientation and CANS certification for all providers
Ongoing Support	<ul style="list-style-type: none"> • Ongoing agency-based coaching 	<ul style="list-style-type: none"> • Quarterly boosters • Statewide technical assistance 	<ul style="list-style-type: none"> • On-demand supplemental trainings

Tools to Increase Training Accessibility

- ▶ Provider mentorship and coaching
- ▶ Competency checklists
- ▶ On-demand training
- ▶ Phased training requirements

Discussion

- ▶ Are there any current trainings that exist in Iowa that already cover the competencies we've discussed or do a great job of delivering accessible, high-quality training?
- ▶ What is unique about REACH providers that might not exist across all outpatient providers?
- ▶ Is there anything we have not discussed today that we would need to consider to develop those unique qualities in our REACH providers?

Public Comment