

B-11. Exceptions Provider Maps

PAHP: Delta Dental of Iowa

Product: All Dental

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Table 1: Primary Care Dentist Access Standards Section

Table displays the percentage of members within the contract standards for Adult (all adults 19 years and older), Pediatric (all children with age 0 – 18), and Hawki Primary Care Dentists and if the contract standard was met (Y/N). The Hawki and DWP Pediatric counts of Primary Care Dentists include General Dentists as well as Pediatric Dentists. The contract standard is 100% with access within 30 minutes or 30 miles from personal residence. Percentages marked in **red** did not meet contract standards.

Provider Category	Provider Type	Time/Distance Standard	Iowa Provider Count	Out of State Provider Count	Total Unique Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Avg Distance (Miles)
Primary Care Provider	Hawki - PCP	30 minutes or miles	945	89	1,019	64,328	100%	Y	3.5
Primary Care Provider	Adult – DWP - PCP	30 minutes or miles	583	63	636	224,476	100%	Y	3.5
Primary Care Provider	Pediatric – DWP - PCP	30 minutes or miles	653	73	714	172,451	100%	Y	3.5

Table 2: General Dentist Access Standards Section

Table displays the percentage of members within the contract standards for General Dentists and if the contract standard was met (Y/N). This table displays information regarding only the General Dentists that are included in the General Dentists calculations above. The contract standard is 100% with access within 30 minutes or 30 miles from personal residence. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Iowa Provider Count	Out of State Provider Count	Total Unique Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Avg Distance (Miles)
Delta Dental - Hawki	30 minutes or miles	873	75	935	64,328	100%	Y	3.5
Delta Dental - DWP	30 minutes or miles	583	63	636	396,927	100%	Y	4.0

Table 3: Oral Surgery Access Standards Section

Table displays the percentage of members within the contract standards for Oral Surgery and if the contract standard was met (Y/N). The contract standard is 60 minutes or miles for 75% of Population 90 minutes or miles for 100% of Population. Percentages marked in **red** did not meet contract standards.

Provider Type	Time/Distance Standard	Iowa Provider Count	Out of State Provider Count	Total Unique Provider Count	Members with Access	% with Access	Standard Met (Y/N)	Avg Distance (Miles)
Delta Dental - Hawki	60 minutes or miles	59	14	66	61,876	96.2%	Y	19.5
Delta Dental - Hawki	90 minutes or miles	59	14	66	64,328	100%	Y	19.5
Delta Dental - DWP	60 minutes or miles	49	10	54	361,808	91.2%	Y	22.6
Delta Dental - DWP	90 minutes or miles	49	10	54	396,927	100%	Y	22.6

Table 4: Orthodontist Access Standards Section

Table displays the percentage of members within the contract standards for Orthodontists and if the contract standard was met (Y/N). The contract standard is 60 minutes or miles for 75% of Population 90 minutes or miles for 100% of Population. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Iowa Provider Count	Out of State Provider Count	Total Unique Provider Count	Members with Access	% with Access	Standard Met (Y/N)	Avg Distance (Miles)
Delta Dental - Hawki	60 minutes or miles	51	8	55	63,758	99.1%	Y	12.4
Delta Dental - Hawki	90 minutes or miles	51	8	55	64,328	100%	Y	12.4
Delta Dental - DWP	60 minutes or miles	34	6	38	390,487	98.4%	Y	18.2
Delta Dental - DWP	90 minutes or miles	34	6	38	396,927	100%	Y	18.2

Table 5: Pediatric Dentist Access Standards Section

Table displays the percentage of members within the contract standards for Pediatric Dentists and if the contract standard was met (Y/N). The contract standard is 60 minutes or miles for 75% of Population 90 minutes or miles for 100% of Population. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Iowa Provider Count	Out of State Provider Count	Total Unique Provider Count	Members with Access	% with Access	Standard Met (Y/N)	Avg Distance (Miles)
Delta Dental - Hawki	60 minutes or miles	72	14	84	63,693	99.0%	Y	14.5
Delta Dental - Hawki	90 minutes or miles	72	14	84	64,328	100%	Y	14.5
Delta Dental - DWP	60 minutes or miles	70	10	78	393,668	99.2%	Y	13.1
Delta Dental - DWP	90 minutes or miles	70	10	78	396,927	100%	Y	13.1

Table 6: Periodontist Access Standards Section

Table displays the percentage of members within the contract standards for Periodontists and if the contract standard was met (Y/N). The contract standard is 60 minutes or miles for 75% of Population 90 minutes or miles for 100% of Population. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Iowa Provider Count	Out of State Provider Count	Total Unique Provider Count	Members with Access	% with Access	Standard Met (Y/N)	Avg Distance (Miles)
Delta Dental - Hawki	60 minutes or miles	7	1	8	22,048	34.3%	N	71.9
Delta Dental - Hawki	90 minutes or miles	7	1	8	42,430	66.0%	N	71.9
Delta Dental - DWP	60 minutes or miles	7	1	8	143,269	36.1%	N	69.8
Delta Dental - DWP	90 minutes or miles	7	1	8	272,394	68.6%	N	69.8

Table 6A Map – Periodontist – Delta Dental Hawki - Less Than [100%] Standard

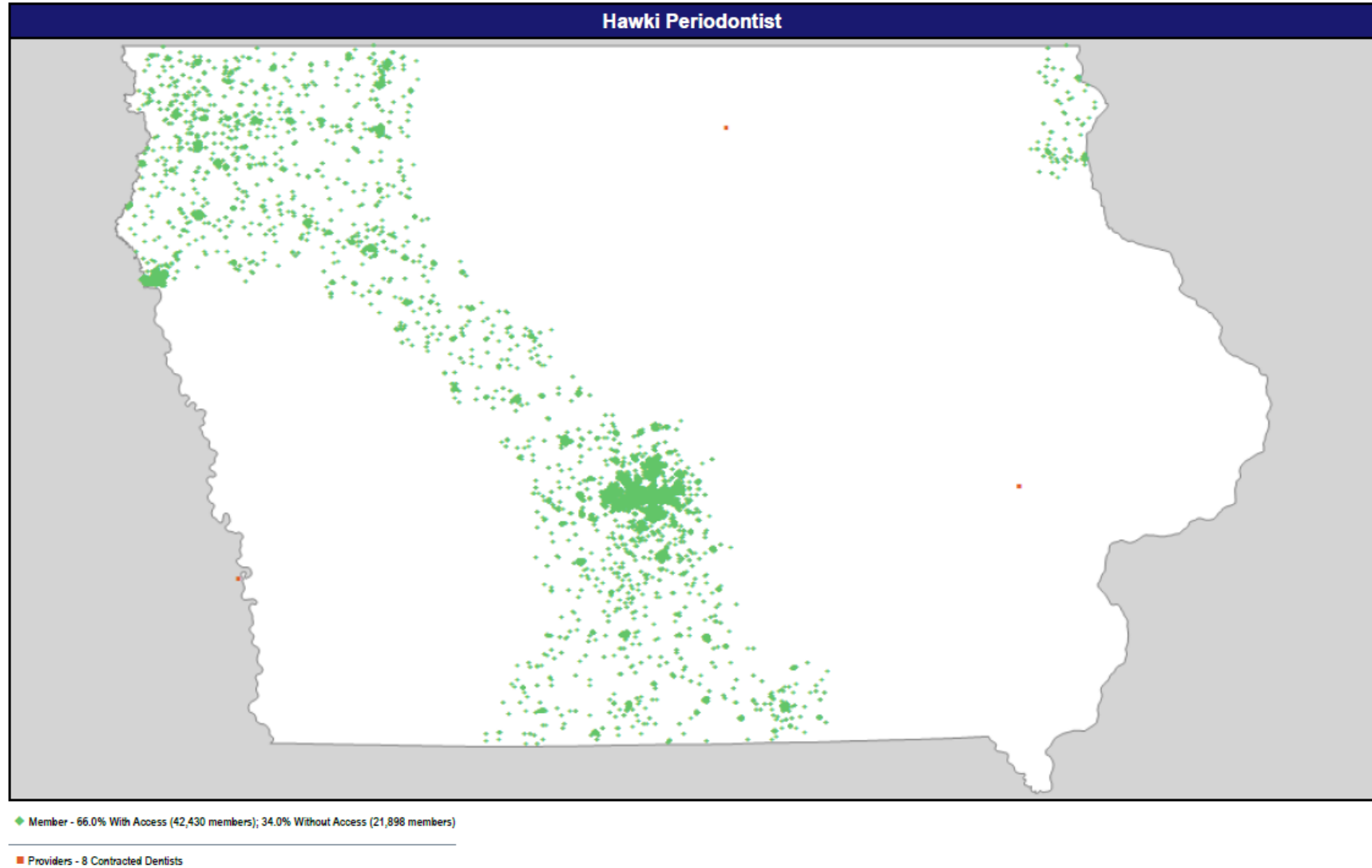


Table 6B Map – Periodontist – Delta Dental DWP - Less Than [100%] Standard

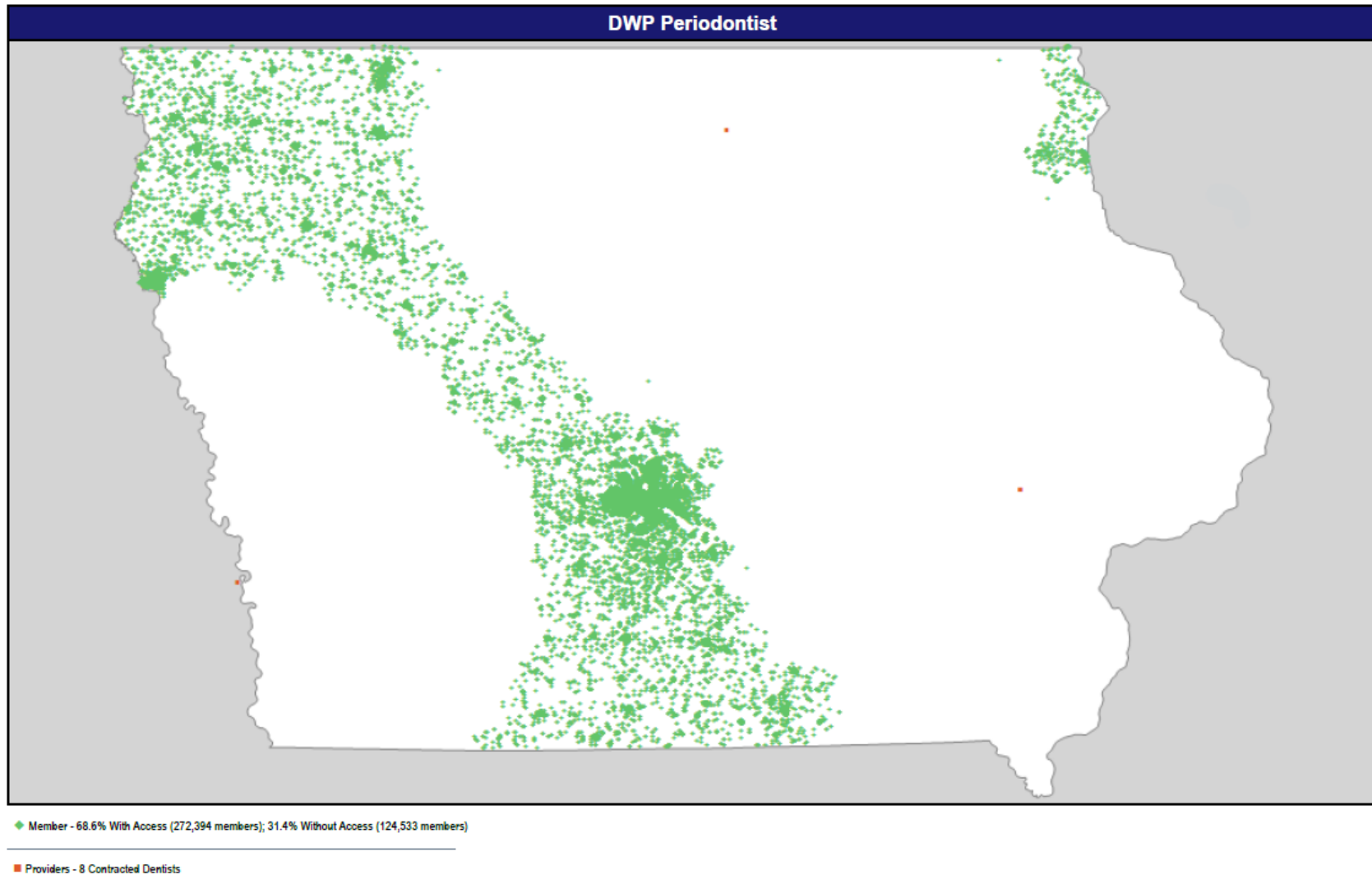


Table 7: Prosthodontist Access Standards Section

Table displays the percentage of members within the contract standards for Prosthodontists Dentist and if the contract standard was met (Y/N). The contract standard is 60 minutes or miles for 75% of Population 90 minutes or miles for 100% of Population. Percentages marked in **red** did not meet contract standards.

Provider Type	Time/Distance Standard	Iowa Provider Count	Out of State Provider Count	Total Unique Provider Count	Members with Access	% with Access	Standard Met (Y/N)	Avg Distance (Miles)
Delta Dental - Hawki	60 minutes or miles	16	1	17	21,413	33.3%	N	76.2
Delta Dental - Hawki	90 minutes or miles	16	1	17	35,885	55.8%	N	76.2
Delta Dental - DWP	60 minutes or miles	16	1	17	146,869	37.0%	N	72.9
Delta Dental - DWP	90 minutes or miles	16	1	17	234,602	59.1%	N	72.9

Table 7A Map – Prosthodontist – Delta Dental Hawki - Less Than [100%] Standard

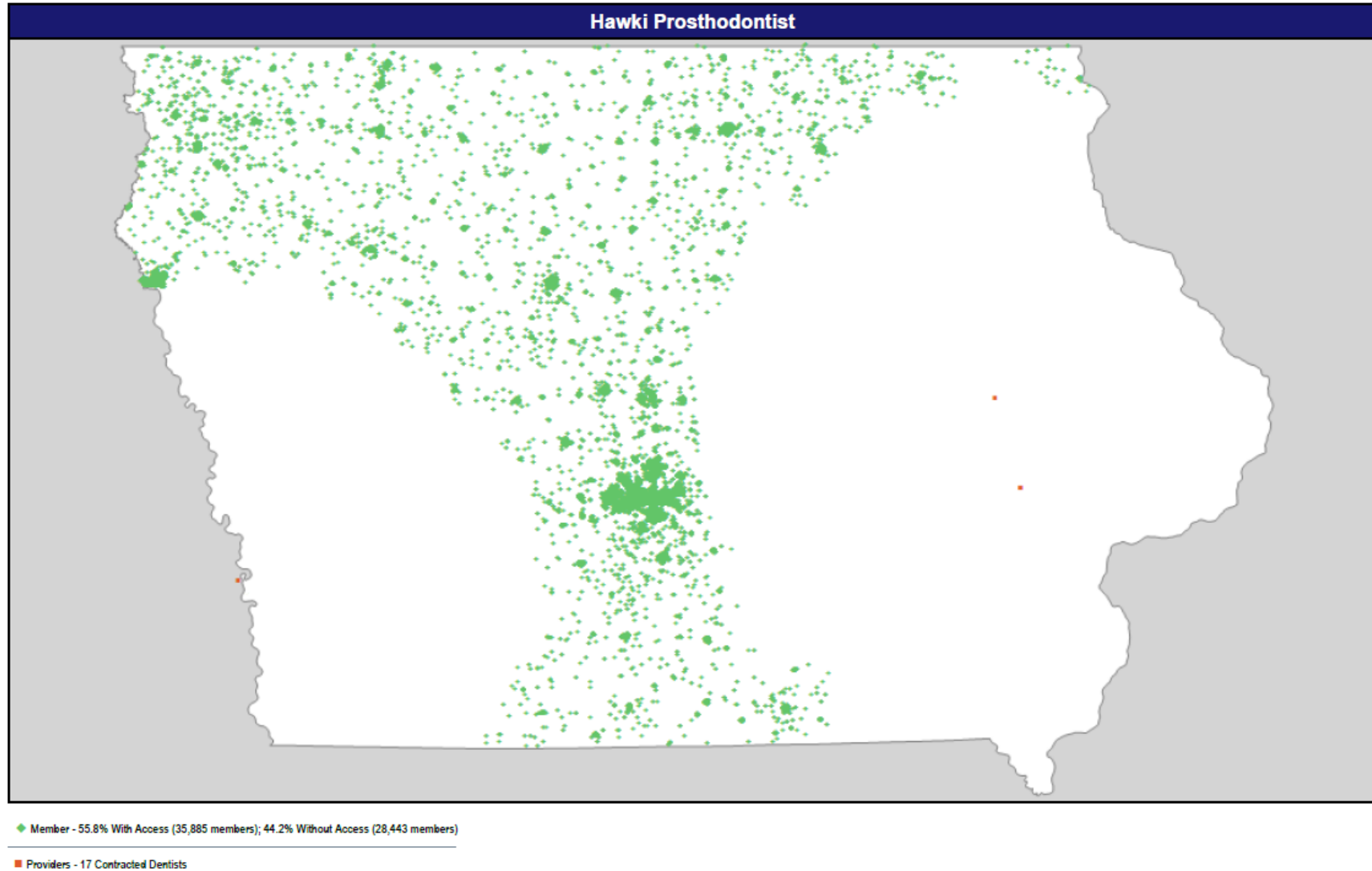


Table 7B Map – Prosthodontist – Delta Dental DWP - Less Than [100%] Standard

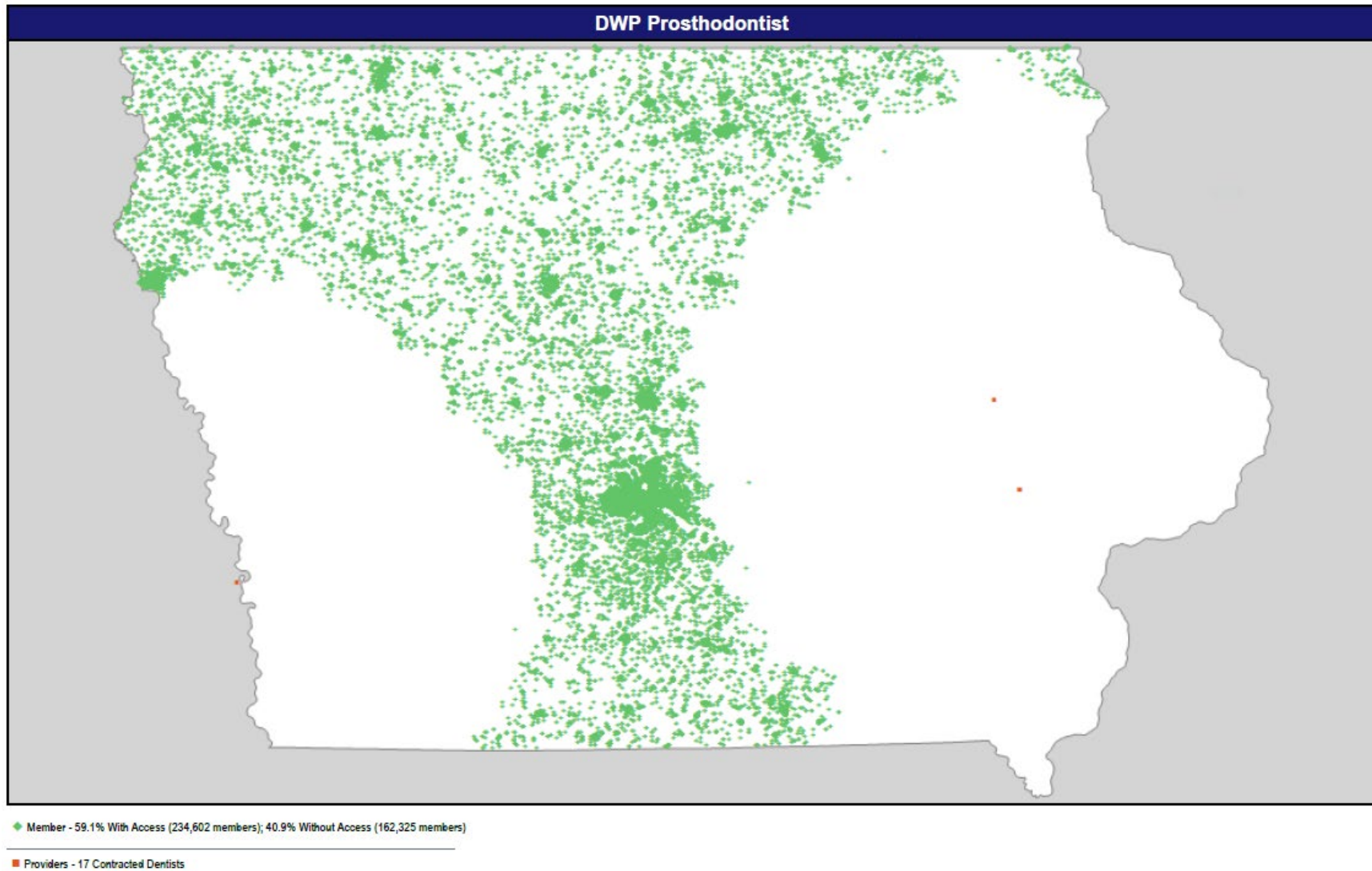


Table 8: Endodontist Access Standards Section

Table displays the percentage of members within the contract standards for Endodontists and if the contract standard was met (Y/N). The contract standard is 60 minutes or miles for 75% of Population 90 minutes or miles for 100% of Population. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Iowa Provider Count	Out of State Provider Count	Total Unique Provider Count	Members with Access	% with Access	Standard Met (Y/N)	Avg Distance (Miles)
Delta Dental - Hawki	60 minutes or miles	10	1	11	41,951	65.2%	N	52.1
Delta Dental - Hawki	90 minutes or miles	10	1	11	56,076	87.2%	N	52.1
Delta Dental - DWP	60 minutes or miles	4	1	5	141,538	35.7%	N	73.5
Delta Dental - DWP	90 minutes or miles	4	1	5	233,298	58.8%	N	73.5

Table 8A Map – Endodontist – Delta Dental Hawki - Less Than [100%] Standard

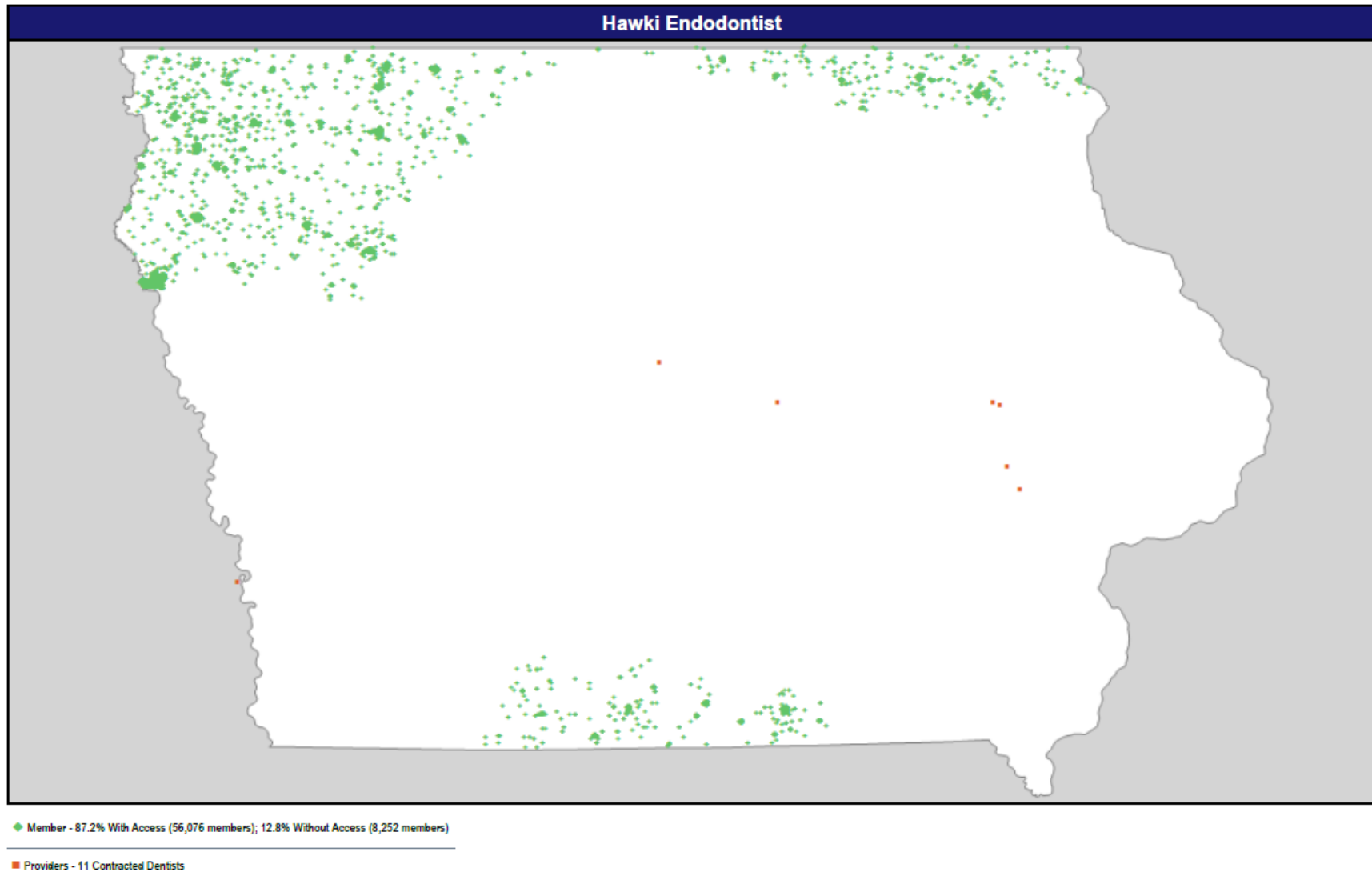


Table 8B Map – Endodontist – Delta Dental DWP - Less Than [100%] Standard

