

Case Management HOME Update Meeting

June 30, 2026



Health and
Human Services

Agenda



**Overview of available
resources**



**Review questions received
from case managers**



**Upcoming training
opportunities**

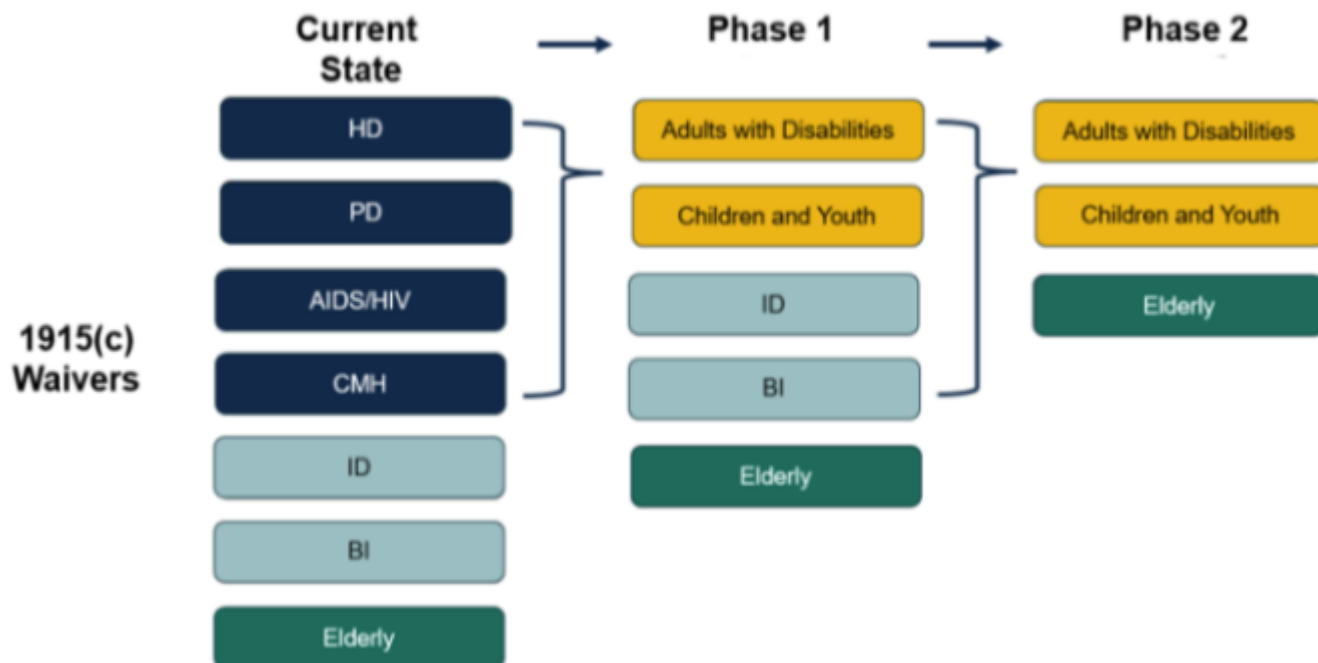
Housekeeping



- ▶ Lines are muted
 - ▶ Put questions in chat
 - ▶ Questions will be reviewed afterwards and respond via email or FAQ document
-
- ▶ HOMEwaivers@hhs.iowa.gov

HOME Phase I

HOME Waiver timeline



HOME Resources available
for transition to phase I

HOME Project Communications

The HOME project has a new webpage design to improve accessibility of information.

- For Members, For Providers, For Stakeholders, For Case Managers, News and Announcements
- Informational materials and guidance documents are in development, including:
 - Case Management Policy Playbook
 - Transition guidance materials
 - Waiver informational packets
 - Informational videos to complement the Quick Guides
 - Case manager HOME waiver transition desk guides

Crosswalk

- ▶ Intended audience is for providers and case managers
- ▶ Provides narrative overview of what is changing
- ▶ Provides a visual review of each current waiver, future waiver, and state plan services

HOME Phase I Service Crosswalk

Service	AIDS/HIV	CMH	HD	PD	Children & Youth	Adults with Disabilities	State Plan Services
Attendant Care Skilled; 15-minute unit	S5125 U3		S5125 U3	S5125 U3	See State Plan Services	S5125 U3	EPSDT- Private Duty Nursing (15-minute) (T1000 Revenue Code 559) through state plan
Community Transition Services; one item					T2038 UC	T2038 UC	
Companion Services; 15-minute unit						S5135	
Counseling (Individual) 15-Minute unit	H0004		H0004		See State Plan Services	See State Plan Services	Individual or group therapy (90832, 90834, 90836) through state plan
Counseling (group) (i.e. health and Behavior)	96164		96164		See State Plan Services	See State Plan Services	Individual or group therapy (90832, 90834, 90836)

Crosswalk

HOME Phase I Service Crosswalk

Service	AIDS/HIV	CMH	HD	PD	Children & Youth	Adults with Disabilities	State Plan Services
Environmental modifications and adaptive devices (home modification); per item		S5165			See Home and Vehicle Mod.	See Home and Vehicle Mod.	
Environmental modifications and adaptive devices (personal care items); per item		S5199			See Assistive Devices		
Environmental modifications and adaptive devices (specialized supply); per item		T2028			See Assistive Devices and Home and Vehicle Mod.		

Crosswalk

HOME Phase I Service Crosswalk

Service	AIDS/HIV	CMH	HD	PD	Children & Youth	Adults with Disabilities	State Plan Services
Home and vehicle modification (home modifications only); per service			S5165	S5165	S5165	S5165	
Home and vehicle modification (vehicle modifications only); per service			T2039	T2039	T2039	T2039	
Home Maintenance Support; 15-minute unit	S5130		S5130			S5130	

Crosswalk

HOME Phase I Service Crosswalk

Service	AIDS/HIV	CMH	HD	PD	Children & Youth	Adults with Disabilities	State Plan Services
In-Home Family Therapy; 15-minute unit		H0046			See State Plan Services	See State Plan Services	Family Training & Counseling for child development Per 15 minutes (T1027) and Individual or group therapy (90832, 90834, 90836) through the state plan

Quick Guides

- ▶ Intended audience is for anyone
- ▶ Provides similar information as the crosswalk but a little more reader friendly
- ▶ There is a quick guide for phase I & II, AD waiver, waiver assessments, CY waiver, and Elderly waiver



Proposed Adults with Disabilities Waiver Quick Guide

HOPE AND OPPORTUNITY IN MANY ENVIRONMENTS (HOME)

Updated: January 2, 2026

As part of the Hope and Opportunities in Many Environments (HOME) project, Iowa HHS is working to make the assessment process simpler and more person-centered. Iowa HHS plans to make a more uniform (or standard) way to assess all people on waivers or needing waiver services.

What is the proposed Adults with Disabilities Waiver?

The Iowa Department of Health and Human Services (HHS) is planning a new program called the Adults with Disabilities waiver. This program would give adults with disabilities extra Medicaid services, in addition to regular Medicaid services. The goal is to help

Case Management Policy Playbook

- ▶ Will provide more detailed information on HOME topics specific to case managers
- ▶ Provides timeline information on what is going to happen and when for go-live, post go-live, and transition topics
- ▶ Covers Uniform Assessment topics
- ▶ Resource Allocation
- ▶ And more.....
- ▶ Intended to be updated over time

Share Case Management Playbook

Other Materials Available

- ▶ Information on EPSDT funded services is available on the Iowa HHS website “Past Medicaid Town Halls” April 2, 2026 recording. Tashina Hornaday & Amy Chebuhar presented on EPSDT.

Other Materials Available

- ▶ Waiver to State Plan Service Transitions – Case Manager Desk Guide
- ▶ Case Manager Guidance Document: Transition of Some Waiver Services to State Plan Services Under HOME
- ▶ Case Manager Guidance Document: General Service Planning under HOME Phase I (anticipated end of June)
- ▶ Moving from the CY waiver to the AD waiver

HHS CM Q & A

- ▶ Q. What is the bridge going to look like for IMMT services for waiver members due to the HOME project?
- ▶ A. Children who have been receiving IMMT services through the current waivers are expected to transition to a home health agency to receive personal care & private duty nursing. Those children may also access Medical daycare for children when appropriate. Reference the [HOME page](#) on the IA HHS website for more resources including a transition guide, policy playbook, crosswalk and others.
- ▶ Q. Can you give your thoughts on what it will look like so we can help our members plan accordingly if they have private duty nursing services?
- ▶ A. Children accessing private duty nursing services today will continue to access private duty nursing services post go-live. Members who have been using the HCBS waiver to supplement state plan services will need to seek authorization for the additional units of private duty nursing needed once children transition to the CY waiver.

- ▶ Q. Will IMMT be included in the 16 hours of EPSDT?
- ▶ A. The current 16-hour limitation is only applicable to the EPSDT personal care and private duty services. HHS is evaluating the fiscal impact of removing the 16-hour cap in light of projected increases and utilization under HOME.
- ▶ Q. (i.e. – a member has 6 hours of private duty nursing. Mom/member needs nursing 8 hours a day M-F. So, member gets 2 hours of IMMT. Will IME authorize 8 hours of EPSDT vs. only 6 starting in October due to HOME?
- ▶ A. If it is approved, it will be at the time of implementation not earlier. Personal care/Private duty nursing services will be authorized based on assessed needs.
- ▶ Q. The nursing agency (Unity Point at Home) is actually asking for this now in their authorization as a way to plan ahead for the HOME changes and the decision with IME is pending.)
- ▶ A. If the nursing agency has the capacity to assume the additional nursing hours under private duty nursing, then the case manager and the provider should work together to transition the applicable services as soon as feasible.

- ▶ Q. HOME starts 10/1/2026. Member turns 21 on 10/20/2026.
When members turn 21 will we use their actual birthdate—or will they “qualify” for adult Waiver the first of the month they turn 21?
- ▶ A. The member will switch waivers the first month after they turn 21.
Even if the member turned 21 on 10/1/2026 they wouldn’t switch to the AD waiver until 11/1/2026. Changes occur the first day of the month following the birth date.

- Q. In the Proposed Waiver Services Overview Guide posted on the HOME webpage, Phase 1 of the Adult Waiver indicates Community Transition Services as a new service. The intention of this service appears to be focused on assisting individuals with important items and one-time services needed when adults are transitioning out of a facility or when youth move to adult services. In the Crosswalk document, there is indication to 1 item being allowed. Can you please clarify if this is correct in that a 1-time item is allowed or if a request for more support items can be made? (i.e. if an individual needs a bed AND a rental deposit).
- A. The unit is one item/occurrence. One-time set-up expenses are limited to \$1500 per person per transition.
- Community Transition Services may be authorized for a 365-day period for youth in transition into adult programs and services.
 - Excluded services and costs. Services, activities, costs, and time that are not covered and for which payment shall not be made for:
 - Furnishing living arrangements that are owned or leased by a waiver provider where the provision of these items and services is inherent to the service they are already providing.
 - Room and board
 - Monthly rental or mortgage expenses
 - Escrow

- Insurance
- Food
- Regular utility charges
- Household appliances or items that are intended for purely diversional/recreational purposes.
- Household cleaning supplies
- Personal toiletries and hygiene products
- Electronics

- ▶ Q. Where can we find a list of services that are offered under EPSDT that are applicable to the Children and Youth waiver? The Crosswalk published on the website contains appropriate EPSDT services to replace discontinuing services.
- ▶ A. We are working on an additional guide for CMs about EPSDT services as well. This will be shared when it is completed. There was a presentation on EPSDT services at the 4/2/26 Townhall meeting that can be found [here](#).
 - The EPSDT provider manual anticipated completion date June 30, 2026
 - CMS guidance on EPSDT services can be located [here](#).

- ▶ Q. Who are the providers of unskilled and skilled Attendant Care with location of service for Child and Youth waiver?
- ▶ A. [Home Page Medicaid Provider Search - Application \(state.ia.us\)](https://state.ia.us) HHS find a provider search engine will be updated to include the CY & AD waivers prior to go-live. Attendant Care is not a service under the CY waiver.
- ▶ Q. Where can Case Managers find a current (real time) listing of enrolled Medicaid state plan service providers that are identified comparable to current waiver services? Skilled and unskilled Attendant Care?
- ▶ A. [Home Page Medicaid Provider Search - Application \(state.ia.us\)](https://state.ia.us)
 - Navigate to the webpage linked above -> navigate to type -> select home health agency -> select all counties or specific county OR metro area -> select search. Export PDF which will list all agencies in the county.
- ▶ Q. Will state plan services assist with waitlist document submissions?
- ▶ A. No, state plan services do not replace the role of service navigation or case management.

- ▶ Q. Who are the identified Case Managers that will be following individuals on the waitlist to facilitate guidance through the SSA and DDS disability determination processes?
- ▶ A. For the FFS child population we are working with University of Iowa clinics, Child Health Specialty Clinics (CHSC). CHSC is available to provide the support as they do for the HD waiver today. System navigators are available to assist non-medicaid waiver members. Information on system navigation is found [here](#).
- ▶ Q. In what situations would DDS be the appropriate mechanism for disability determination?
- ▶ A. If a member chooses not to apply for social security, then it is appropriate for Iowa HHS to provide disability determination. Details regarding this process are here: [Disability Determination Process | Health & Human Services](#)

- ▶ Q. How is Children and Youth waiver waitlist transitioned to Adult with Disability waiver waitlist in weighting and does a new WPNA need to be submitted specific to Adult with Disability waitlist?
- ▶ A. When a member turns 21, they will be transitioned to the AD wait list if they are already on the CY wait list. An applicant on the CY waiver who has completed a WPNA and has been prioritized on the CY waiver will be transitioned to the AD waiver waitlist with the same application date and prioritization score if they are choosing to apply to AD waiver services.
- ▶ Q. If an adult does not have a disability determination, can they be on the Adult with Disabilities waitlist?
- ▶ A. An applicant will not be placed on the wait list until they have received a Disability Determination.

- ▶ Q. If an adult with disabilities waiver eligible individual has their disability determination revoked, suspended, or terminated by SSA, what happens to their waiver eligibility? What is the timeline for service termination?
- ▶ A. They would be cancelled from the waiver with timely notice (10 days) and then Medicaid continues through the end of the month.
- ▶ Q. How will the transition be managed in IoWANS?
- ▶ A. There will be an automatic update in IOWANs
- ▶ Q. When can TCMs begin?
- ▶ A. There will be no lapses in case management; they can continue to provide targeted case management through the transition.
- ▶ Q. When an individual transitions from their current Waiver to one of the new Waivers and previously weren't able to access one of the new services that is available to them, how soon are they able to do so?
- ▶ A. If they wish to access new services an updated PCSP will need to be held. This can be held before the go-live date and services can start on the go-live date.

- ▶ Q. Can this occur effective October 1st, or is there a certain amount of time that they will need to wait before the service can be added to their plan post transition?
- ▶ A. There is no waiting, services can start 10/1.
- ▶ Q. If a CMH recipient turns 18 just ahead of 10/1/2026, will they need to reapply for CY waiver, or will they be allowed to automatically transition if they can make LOC?
- ▶ A. They will be transitioned to the CY waiver as that waiver is until age 21 if they continue to meet LOC.

- ▶ Q. What happens to 18-21 individuals accessing Adult Medical Day Care Services that transition to the Child and Youth waiver Oct. 1? will they be able to grandfather their existing services under the new waiver or will they need to transition to Medical Day Care for children services?
- ▶ A. They will need to utilize EPSDT services until they transition to AD waiver at 21. Reference the crosswalk for the appropriate EPSDT state plan service(s). Individuals age 18-21 who are currently accessing adult daycare in the home will need to transition to medical daycare for children – see the crosswalk as this will show which services to transition to. There is not an equivalent service.

- ▶ Q. With respect to employment services-Pre-Voc and Supported Employment- for adult and child HOME waivers--when can case managers start care planning for these services to have them entered into IoWANS for the Waiver Prior Authorization -this would especially need to be entered in August or no later than September for Consumer Choice Option program since the funding has to be loaded a month prior and budget created. And for members who plan to receive agency vocational services best practice for care planning purposes the WPA should occur 3 months prior. Because the funding needs to be determined in advance, so the agency has time to have staff available to meet member needs.
- ▶ A. Case managers can begin having these conversations now, identify preferred providers, and make appropriate referrals for post go-live. Service plan entries for the CY & AD waivers will not be available until the programming and testing of the system has been completed. Case Managers will be notified and trained when the programming has been completed.

- ▶ Q. Will SCL be allowable for anyone accessing the AD / CY waivers?
That's not a service listed on the service crosswalk document. While the waivers we are transitioning do not allow for it, will this be allowed once BI and ID Waivers roll over as part of the 2nd phase? And then, if SCL is allowed, will all members be able to use that service? Or are there parameters allowing only certain individuals (possibly based on diagnoses) to utilize that service?
- ▶ A. SCL is not available in phase I. SCL will not be added to the CY & AD waivers until phase 2.
- ▶ Q. What is the process for a 20-year-old on HD Waiver who will turn 21 years old in October? Will the member initially transition to the children's waiver and then to adult later that same month? The member receives CCO services and as we know that service needs to start on the 1st of the month. Also, this member receives EPSDT nursing services. Her team is planning to meet in June to plan for continuing the service after age 21. Will that still be allowed with the new waivers and be available through age 25 as it is currently for members on HD waiver?

- ▶ A. The member will be on the CY waiver until 11/1/2026, they will transition to the AD waiver the month AFTER they turn 21, in this example that would be 11/1/26. The case manager should be working with them before their 21st birthday to ensure they are requesting a reserve capacity slot for the AD waiver to ensure a smooth transition. CMs should be working to identify members who will be turning 21 in the next 6 months and ensure they have a reserved capacity slot, and have a disability determination. More information on transitioning can be found [here](#) and [here](#).
- ▶ Q. Will IMMT services continue to be available on the ID Waiver until those members transition to the new waiver in 2027?
- ▶ A. Yes
- ▶ Q. Will members on ID/BI waiver see any changes to their services in 2026?
- ▶ A. The services available continue as is.

- ▶ Q. When transitioning to a new waiver (example: someone on the HD moves to AD on October 1), is there an interim period someone may have to wait before being able to access a service that would be new to them on AD such as SCL? When will IoWANS entry be available to CM so that the update can occur for future date NOD (i.e. 10/1)?
- ▶ A. SCL will not be added to the CY & AD waivers until phase 2, members will be able to access all services on the waiver they transition to - please see the crosswalk for more details. Service plan entries for the CY & AD waivers will not be available until the programming and testing of the system has been completed. Case Managers will be notified and trained when the programming has been completed.

- ▶ Q. Can you provide a high-level description of what kind of transition work will need to be accomplished by Case Managers as the Phase 1 transition starts in FY27?
- ▶ A. Members transitioning to EPSDT (private duty nursing, IMMT, and/or personal care) will require a physician's order. Members impacted by this change from waiver service to state plan service should work with their case manager and home health agency to obtain physician orders, if needed, before the transition date. The PCSP and Home Health Agency plan of care will need to be updated as well.
- ▶ Q. HHS-TCM Annual CM Refresher for the vast majority of our staff will come due in September/October. Should TCMs complete the refresher a little early to accommodate time that may need to be directed at HOME Phase 1 transitions during that time frame?
- ▶ A. Refresher completion needs to occur within 365 days, it can be completed early but not before July 1, 2026.

Future Meetings

Upcoming HOME meetings for Case Managers

- ✓ 6/30/26 2:00pm – 2:45pm
- ✓ 7/28/26 2:00pm – 2:45pm
- ✓ 8/25/26 2:00pm – 2:45pm

Agendas are TBD

Resource list

Resource	Description	Link
Crosswalk	HOME phase 1 CY & AD Services Crosswalk	https://hhs.iowa.gov/media/18340/download?inline
Disability Determination	Disability determination process	Disability Determination Process Health & Human Services
Disability Services	Information on Aging and Disability Services and Behavioral Health Services	Disability Services Health & Human Services
EPSDT presentation	EPSDT presentation given at Town hall on 4/2/26	download
HOME email	Send questions regarding HOME to this monitored email	HOMEwaivers@hhs.iowa.gov
HHS HOME page	Landing page for HOME information	Hope and Opportunity in Many Environments (HOME) Health & Human Services
Medicaid Provider Search	Webpage to search care providers, HCBS and State Plan providers	Home Page Medicaid Provider Search - Application
Waiver Quick Guides	Overview of phase 1 & 2 guides including guides for CY & AD waivers	Hope and Opportunity in Many Environments (HOME) Health & Human Services (look for “For Members”, scroll down page to “Member Resources”)

New Policy Contact Numbers

As of July 1, 2026

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