Non-Emergency Transportation (NEMT) Benefit for All IHAWP Members

Ashley Bolsem, Demonstration Authority Oversight Officer- Iowa Medicaid

IOWA Health and Human Services

NEMT Access for All IHAWP members

Effective 1/1/27

- NEMT is available when the member needs transportation to receive services covered by Medicaid, from a Medicaid enrolled provider.
- Limitations and restrictions are in IAC 441-78.13.
- Iowa uses a transportation broker, MTM, for fee-for-service members.
- All managed care organizations in Iowa also use MTM for coordination of NEMT.



Questions

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