IOWA | Health and Human Services

Enrollment Excellence Medicaid Enrollment Workflow Training – Provider Q&A

Fee For Service

Question 1: I have completed Form 470-2917 and submitted all forms and supporting documents listed on page 1. Do I also need to complete a Universal Provider Enrollment application and resubmit the information?

Answer: If you are applying to become an HCBS waiver provider, you only need to complete the HCBS waiver application and submit the required supporting documentation.

Question 2: How can I check the status of my application?

Answer: You may contact the **Provider Services Contact Center** for assistance:

- **Phone:** 800-338-7909
- **Local:** 515-256-4609
- **Email:** imeproviderenrollment@hhs.iowa.gov

Question 3: When linking NPIs in IMPA, does each provider need to have their own account?

Answer: For general IMPA-related questions, please contact IMPA Support at impasupport@hhs.iowa.gov.

For questions regarding the revalidation process, please contact Provider Enrollment at IMEProviderenrollment@hhs.iowa.gov.

Question 4: As part of the revalidation initiative, will all skilled nursing facility (SNF) providers be revalidated in 2026, or will revalidation be based on Tax ID/NPI and phased in over two years?

Answer: For questions about revalidation requirements and timelines, please refer to the Medicaid Provider Revalidation webpage.

Question 5: Is there a possibility that providers will be able to upload or submit applications and supporting documentation directly through the IMPA Portal in the future?

Answer: The functionality for providers to upload or submit applications and supporting documentation directly through the IMPA Portal is currently under review.

If this functionality becomes available, we will share updates through an informational letter or Town Hall session.

Question 6: Can the signatory sign the Agreement and Acceptance?

Answer: Yes. The Signatory PIN user is authorized to sign the Agreement and Acceptance and complete all sections of the Revalidation process.