IOWA | Health and Human Services

Community Engagement Requirements (CER) Scenarios

Most IHAWP members aged 19 to 64 without an exemption must complete **80 hours of work, volunteering, or job training, or be enrolled in school at least half-time**, to keep their Medicaid coverage. Hours can be combined to reach 80 hours. *Note: Not all scenarios are listed or limited to these circumstances and outcomes.*

Scenario 1: New Applicants

Application Received 12/01/2026 (or after) for IHAWP.	Applicant meets an exclusion and is **not subject to CER activities**.	Applicant is **approved** for IHAWP.	✓
Application Received 12/01/2026 (or after) for IHAWP.	Applicant is **eligible** and **has met** CER activities.*	Applicant is **approved** for IHAWP.	✓
Application Received 12/01/2026 (or after) for IHAWP.	Applicant is **eligible** and has **not** met CER activities. A 30-day noncompliance notice is sent.*	Applicant **provides documentation** that activities have been met before the end of the 30th day.	Applicant is **approved** for IHAWP. ✓
Application Received 12/01/2026 (or after) for IHAWP.	Applicant is **eligible** and has **not** met CER activities. A 30-day noncompliance notice is sent.*	Applicant **does not provide documentation** of activities before the end of the 30th day.	Applicant is **denied** IHAWP. ✗

**Lookback period is one month before the month of application.*

Online: hhs.iowa.gov/ihawp-cer **Call:** 1-877-347-5678 **Visit** your local HHS office.

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Scenario 1: Existing Members (*Most* Renewals)

Renewal Due February 2027 (or after) for IHAWP.	Member meets an exclusion and is **not subject to CER activities**.	Member is **approved** for IHAWP.	✓
Renewal Due February 2027 (or after) for IHAWP.	Member is **eligible** and **has met** CER activities for the lookback* period.	Member is **approved** for IHAWP.	✓
Renewal Due February 2027 (or after) for IHAWP.	Member is **eligible** and has **not** met CER activities. A 30-day noncompliance notice is sent.*	Member **provides documentation** that activities have been met before the end of the 30th day.	Member is **approved** for IHAWP. ✓
Renewal Due February 2027 (or after) for IHAWP.	Member is **eligible** and has **not** met CER activities. A 30-day noncompliance notice is sent.*	Member **does not provide documentation** of activities before the end of the 30th day.	Member is **discontinued** from IHAWP. ✗

**Member lookback period is two months since the last renewal or application.*

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Community Engagement Requirements (CER) Scenarios

Overview of Approved vs. Denied/Discontinued.

All Applicants / Members
Applying for or renewing IHAWP.

Not Subject to CER
Lookback Period does not apply or they meet an exclusion.

Approved for IHAWP

Lookback Period

Renewal: *Member lookback period is any two months since the last renewal or application.*

Application: *The lookback period is one month before the month of application.*

Subject to CER
- Lookback Period Applies.
- CER must be met.

Based on the lookback rules for renewal or application.

Meets CER
30-day notice not sent.

Approved for IHAWP

Does not meet CER, but complies within 30-day notice.
Provides documentation before end of 30 days.

Approved for IHAWP

Does not meet CER and does not comply within 30 days.
Does not provide documentation by the end of 30 days.

Denied or Discontinued from IHAWP