

Certified Community Behavioral Health Clinics (CCBHC)
Stakeholder Engagement Committee
Meeting Notes
July 27th, 2023
2:00 pm to 4:00 pm
Lucas State Office Building
321 E. 12th Street, Des Moines, IA 50319

COMMITTEE MEMBERS PRESENT:

Leslie Carpenter	Christine Ross for Mak Suceska
Chad Jensen	Cynthia Steidl-Bishop
Kathy Johnson	Rich Whitaker
Jen Pearson	

COMMITTEE MEMBERS PRESENT VIA ZOOM:

Andrew Allen	Sarah Nelson
Emily Blomme	Mary O'Neill
Samantha Cannon	Rebecca Peterson
Mae Hingtgen	Laura Semprini
Peggy Huppert	Lauren Vorwald
Devon McClurken	

COMMITTEE MEMBERS ABSENT:

Rod Courtney	Reed Kious
Tracy Gryp	Rudy Papakee
Todd Jacobus	

OTHER ATTENDEES:

Rachel Adams	Lisa Cook	Nicole Kilburg
Kelsey Allen	Teresa Daubitz	June Klein-Bacon
Darci Alt	Tom Eachus	Brenna Koedam
Tammie Amsbaugh	Marissa Eyanson	Laura Larkin
Jacob Appel	Alaina Elliott-Wherry	Adrienne LaToure
Theresa Armstrong	Alicia Gaddy	Shannon Mahnke
Morgan Badtram	Emma Hall	Patti Manna
Kelly Bakewell	Alison Hauser	Missy Martini
Sudha Bakshi	Cara Henley	Penny McCaslin
Jill Barr	Elise Hill	Rebecca McCrackin
Falicia Beck	Vienna Hoang	Patrick McGovern
Dave Becker	Gangseok Hur	Aaron McHone
Tasha Beghtol	Sarah Janssen	Crystal McHugh
Laura Bell	Chad Jensen	Mary McKinnell
Caylyn Bishop	Theresa Jochum	Brenda Miller
Mari Brown	Kim Keleher	Vicki Mueller
Maranda Buckley	Dylan Keller	Danielle O'Brien
Amber Champine	Heidi Kennedy	Kristie Oliver
Tiffany Conroy	Victoria Keith	Hannah Olson

Marcia Oltrogge
Mona Onken
Cindy Palmer
Tracy Peden
James Pender
Mary A. Petersen
Paul Phares
Elizabeth Puls
Gail Raney
Tony Raymer

Jennifer Robbins
Jennifer Robertson-Hill
Flora Schmidt
Darcy Sebolt
Lindsay Stack
Megan Taets
Kelsey Thien
Nikki Thompson
Michele Tilotta
Monica Van Horn

Annie Uetz
Suzanne Watson
Tammy Wetjen-Kesterson
Patricia Whitmarsh
Doug Wilson
Ryenne Wood
Danielle Workman
Bobbie Wulf
Chaney Yeast

Materials Referenced

Certified Community Behavioral Health Clinic (CCBHC) Stakeholder Committee Meeting #3 July 24, 2023

Link here: [PowerPoint Presentation \(iowa.gov\)](#)

Welcome and Introductions

Marissa Eyanson, Director of the Division of Behavioral Health and Disability Services, and Laura Larkin, CCBHC Project Director, welcomed the Stakeholder Engagement Committee and thanked them for their participation. Health Management Associates consultant, Cara Henley, was introduced and reviewed the presentation materials.

Presentations

There was debriefing of the 12 focus group meetings held in the month of July, with a full summary to be shared at a later date. Key preliminary themes include barriers to accessing care, which include stigma, workforce issues, administrative barriers, rural access challenges, transportation, and inconsistencies in crisis infrastructure.

A certification progress update was provided. Iowa Health and Human Services (HHS) is currently compiling data from a preliminary interest survey. Next steps will be to post a Request for Proposal (RFP), determine preliminary certification, followed by final certification.

There was discussion on the approach to CCBHC mobile crisis that Iowa HHS is targeting, which is compliant with Section 9813. This includes services being available 24 hours a day, 365 days a year, providing screening and assessments, stabilization and de-escalation, and coordination and referral to other services as needed. Additionally, services would need to be provided by a multi-disciplinary team trained in trauma informed care, de-escalation strategies and harm reduction.

There was discussion on CCBHC access standards, which are typically based upon distance/time standards or provider ratios requirements. Feedback from stakeholders was requested on what types of services/access points should be considered, differential strategies for rural/non-rural counties and leveraging transportation supports to bridge access barriers.

Public Comment

Members of the public were given the opportunity to discuss and ask questions. Public comments included a statement that there was an appreciation for the ecological approach

using evidence-based practices and a suggestion to see the practices that work to meet the needs of marginalized population used for outreach.

Other suggestions included focusing on how the refugee population will be served as many of them have experienced significant trauma and to see behavioral health workers have translation abilities. There was a suggestion advocating for Individual Placement Services (IPS) to be a part of the CCBHC model with a reminder that employment is big part of recovery.

Appreciation was expressed regarding the discussion on 988, which increases access for individuals in crisis. A statement was made that there is a huge need for providers to work together, which does not happen often or easily. Coordination and good working relationships help the clients access services. Appreciation was expressed regarding the discussion on providing services where people are. It was mentioned that crisis respite is a needed service, but it could benefit from more immediately and consistently available staff.

Adjourn

Meeting notes respectfully submitted by Patti Manna.