
STATE OF IOWA DEPARTMENT OF

Health ^{AND} Human

SERVICES

Child Protective Services Contract Updates

Spring 2023

Overview

New Child Protective Services Contracts

RRTS Updates

CISR Updates

Maps

Looking Forward

Contract Breakdown

Recruitment, Retention, Training and Support (RRTS)

- Recruitment & Retention of Resource Families (R&R)
- Training & Support of Foster Parents (T&S)
- Post Adoption and Subsidized Guardianship Supports (PAS)

Crisis Intervention, Stabilization and Reunification (CISR)

- Child Welfare Emergency Services (CWES)
- Qualified Residential Treatment Programs (QRTP)
- Supervised Apartment Living (SAL)

Recruitment, Retention, Training and Support (RRTS)

Foster Parent and Post-Adopt

Scope of Work Improvements

- Statewide contract
 - Eliminated Service Area contracts
- Specialized Caseworker Model
 - Recruitment and Retention, Inquiry and Training
 - Licensing
 - Support
 - Centralized Statewide Referral, Matching and Information System
- Increased supports for foster and adoptive families

Resource Families

- Increased communication
- Monthly contact with a child placement
- Monthly phone contact with a child placement
- Bi-monthly contact with no child placement

Adoptive Families

- Monthly face to face support when a pre-adoptive placement is in the home
- Bi-monthly face to face support when no placement is in the home
- Contact every 6 months post-adoption
- Post-adoption discussions may focus on support services
- Outreach Plan
 - Provide awareness
 - Information at the time of adoption
 - Child Protective Services Partners
- New post-adoption service
 - Intensive case management service- crisis stabilization
 - 6 week home visiting service
- Additional supports
 - Peer mentoring groups
 - 10 days of paid respite per calendar year
 - \$100 stability grant

The referral system will be accessible to the community and able to accept referrals 24 hours a day, 7 days a week.

Performance Measures

Stability

- Keep children in the home or exit foster care to permanency

Recruitment and Retention

- Increase the number of licensed non-white foster families
- Increase licensed relatives or fictive kin for specific placements

Path to Licensure

- Timely licensure of kin/fictive kin families

Resource Home Safety

- Children in licensed foster families or pre-adoptive care are safe from abuse by foster or pre-adoptive parents.

Adoptive and Subsidized Guardianship Family Support Services

- Gather data to determine if the contract meets the needs of families

Crisis Intervention Stabilization and Reunification (CISR)

Residential

Child Welfare Emergency Services (CWES)

- Shelter providers responsible for shelter beds
 - Removing diversion or alternative services
- MCO assistance with youth in the shelter setting
 - Child could qualify for I on I if they meet criteria and MCO has staff
- Utilize tools to identify supports
- Service plans will be completed
- Service planning conferences
- Continue
 - To utilize discharge summary
 - No Eject/No Reject protocol remains for shelter beds

Qualified Residential Treatment Programs (QRTP)

- 12 additional PSB beds and added female SJDP beds
- Greater separation of JCS and HHS youth
- Align curriculum and model with the population served
- Allows for access to Managed Care Organization (MCO)
- Service plans
- Service planning conferences
- Continue:
 - Placing close to home when possible
 - No Eject/No Reject process
 - To utilize quarterly reports and discharge summary

Supervised Apartment Living (SAL)

- Identify life skills curriculum used in conjunction with motivational interviewing.
- Incorporate positive youth development
- Incentivize program completion and successful outcomes
- Emphasis on building informal supports and planning for post-SAL living.
- Increased SAL worker contact for youth in scattered SAL.
- Facilitate Youth Transition Decision Making (YTDM) meeting or Youth Centered Planning Meeting (YCP)
- Increased focus on family connections
- Service plans
- Service planning conferences

Performance Measure Changes

CWES

- Keep youth from entering further into the system after temporary informal shelter care.
- Contractor will be incentivized for children who do not incur criminal charges or placement in detention during their shelter stay.

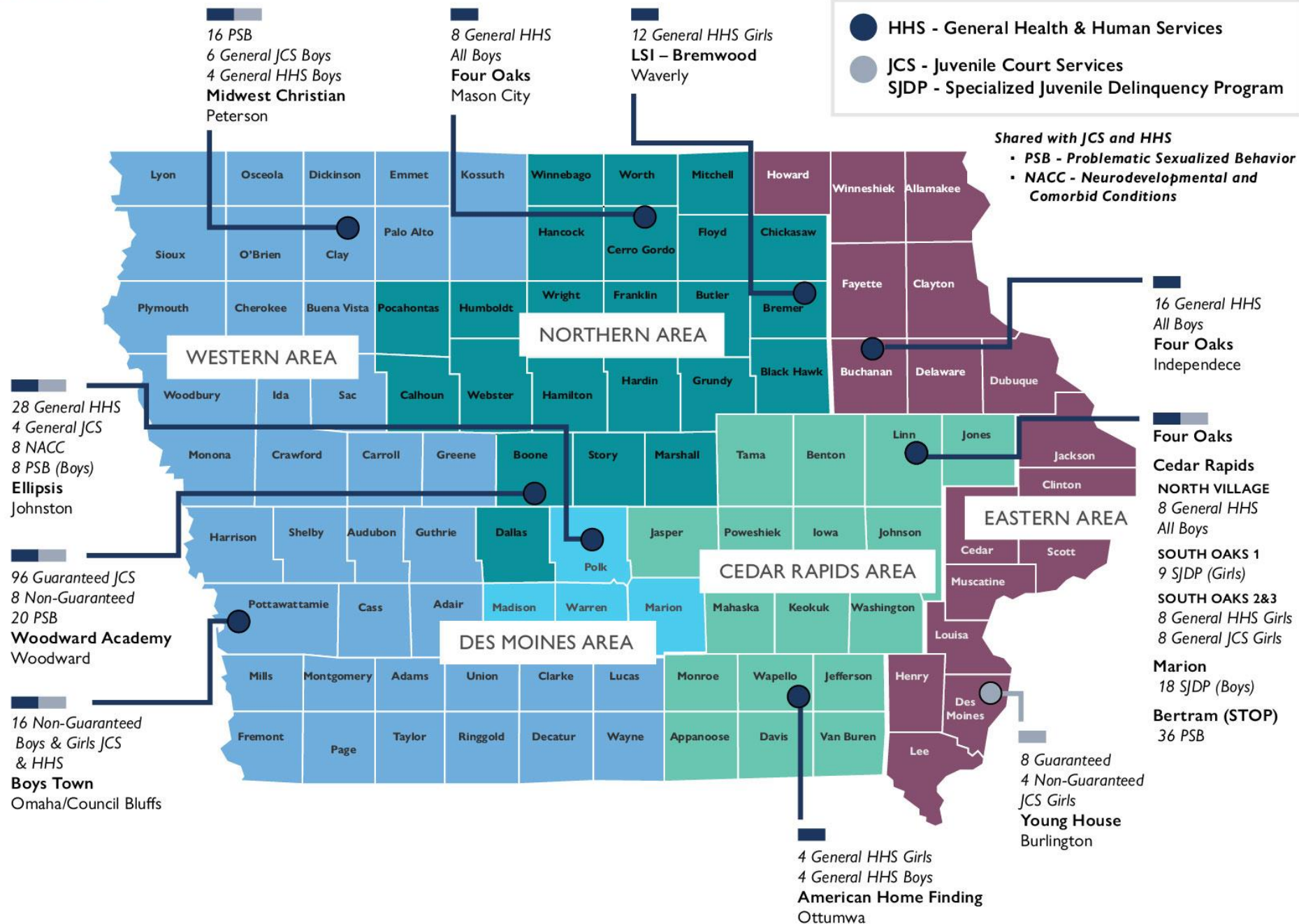
QRTP

- Contractor may earn additional payment based on low levels of return to FGCS/QRTP among CINA Youth.
- Help JCS youth develop skills to reduce re-offense within 12-months of discharge.
- Contractor shall help a Child develop the skills necessary to return to Family or a Family-Like Setting.

SAL

- Increase positive informal supports.
- SAL providers successfully engaging children in Aftercare for 3 months will be incentivized.
- Improved life skills prior to aging out of child welfare programming.

QUALIFIED RESIDENTIAL TREATMENT PROGRAM (QRTP)



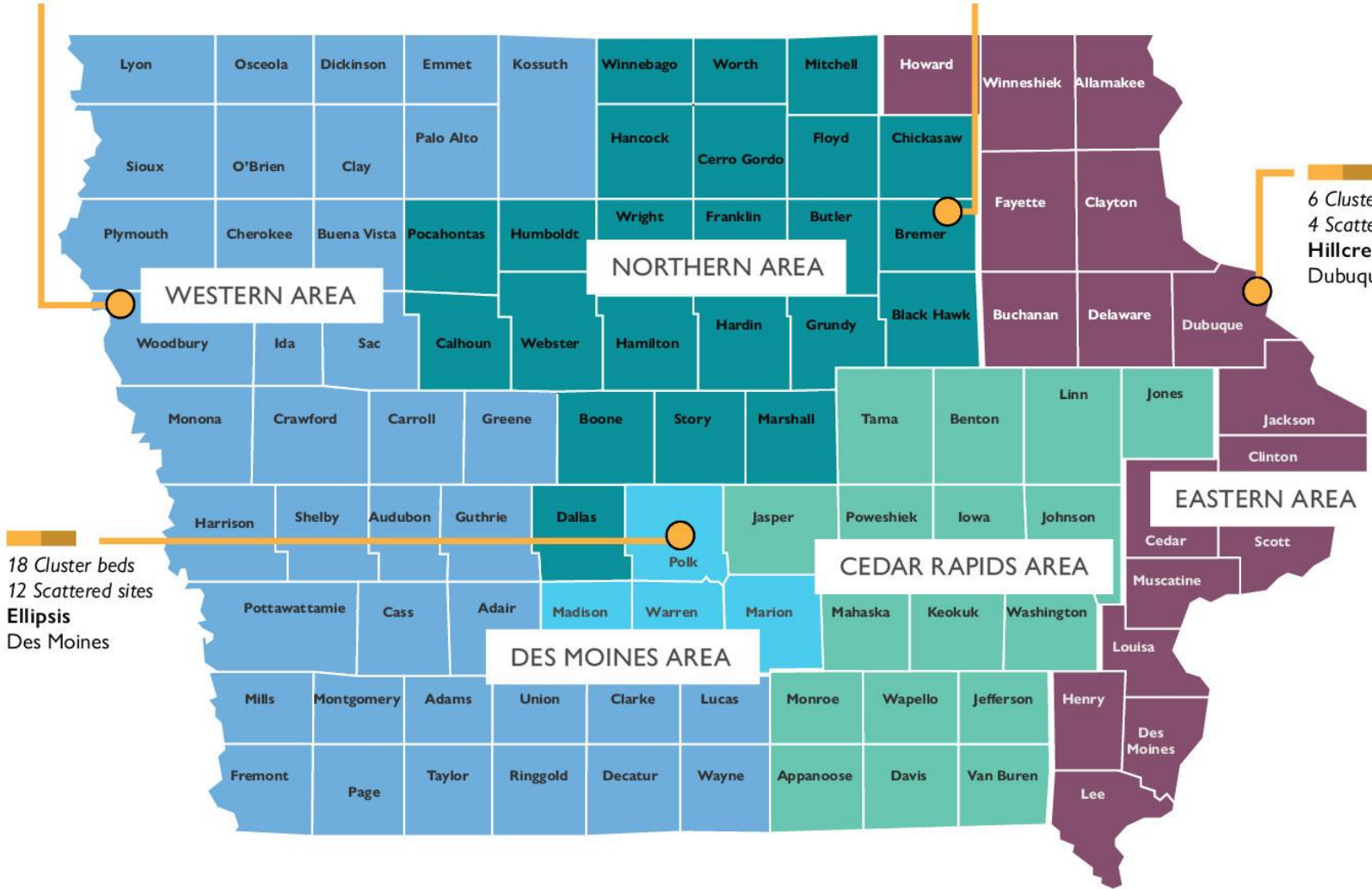
SUPERVISED APARTMENT LIVING (SAL)

● Cluster Beds
● Scattered Sites

■ ■
 8 Cluster beds
 6 Scattered sites
Crittenton Center
 Sioux City

■ ■
 6 Cluster beds
 4 Scattered sites
LSI – Bremwood
 Waverly

■ ■
 6 Cluster beds
 4 Scattered sites
Hillcrest Family Services
 Dubuque



■ ■
 18 Cluster beds
 12 Scattered sites
Ellipsis
 Des Moines

SHELTER BEDS PROGRAM

● Shelter
● Temporary Informal Shelter

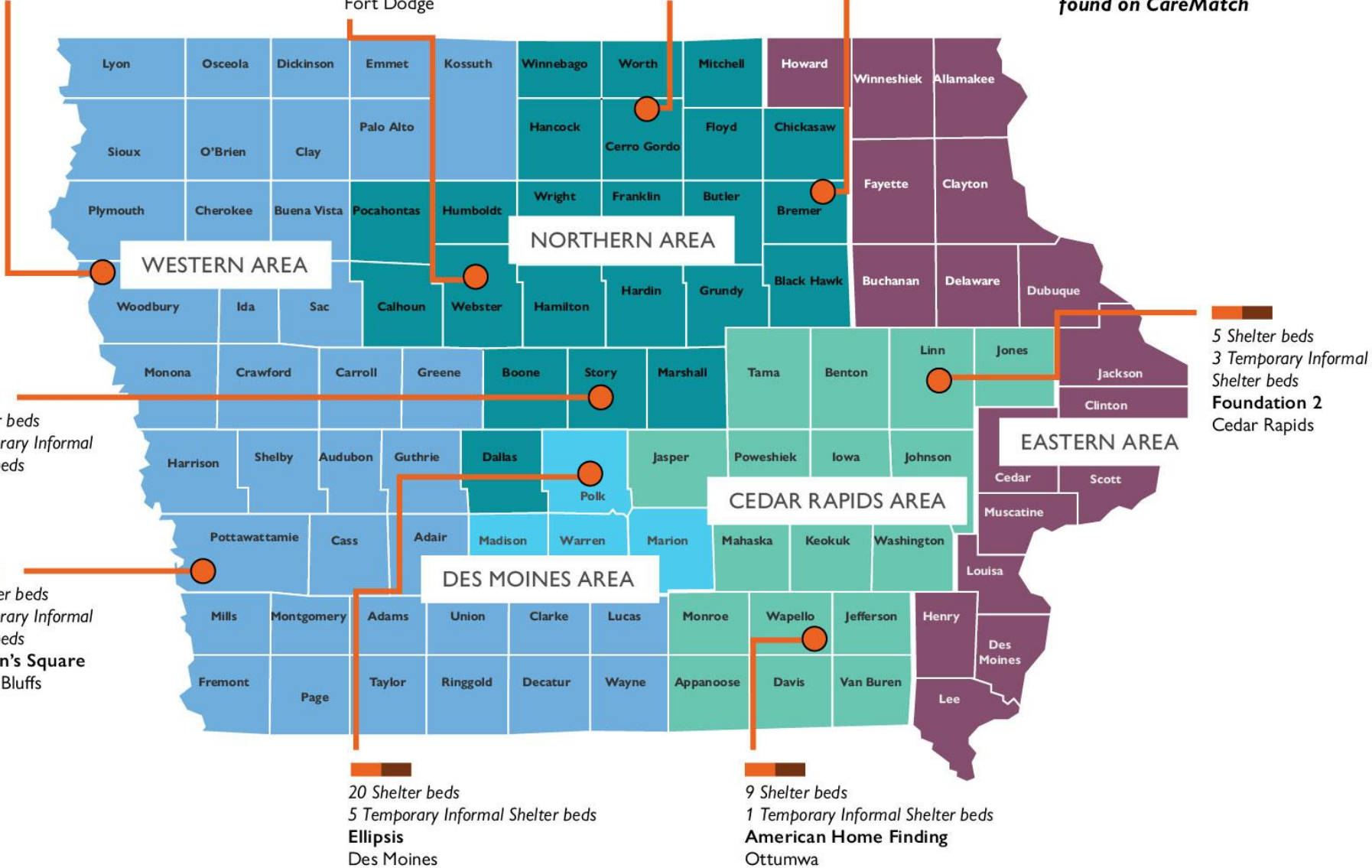
**List of counties for Temporary Informal Shelter beds can be found on CareMatch*

■ ■
 20 Shelter beds
 2 Temporary Informal Shelter beds
Crittenton Center
 Sioux City

■ ■
 13 Shelter beds
 2 Temporary Informal Shelter beds
Youth Shelter Care of NC Iowa
 Fort Dodge

■ ■
 10 Shelter beds
 1 Temporary Informal Shelter beds
YSS
 Mason City

■ ■
 12 Shelter beds
 3 Temporary Informal Shelter beds
LSI – Bremwood
 Waverly



■ ■
 5 Shelter beds
 3 Temporary Informal Shelter beds
Foundation 2
 Cedar Rapids

Looking Forward

Currently no SAL in Cedar Rapids

Disrupted adoptions

Therapeutic Foster Care

Triage Centers

Shelter Protocol (June 1, 2023)

Comfort Calls

Bridge Meetings

Questions