

BeSAFE+SOUND

Anonymous Reporting. Any Hour. Any Day.



You can help save lives and take a stand against school violence by reporting concerns through tools provided by Safe+Sound Iowa. Find more information inside.

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Find additional information at SafeandSoundIowa.gov

Supporting Our Students. Protecting Our Schools.

Creating a safe learning environment starts with awareness and early reporting of concerning behaviors. That's why the Iowa Governor's School Safety Bureau developed Safe+Sound Iowa—an anonymous reporting tool for students, teachers, parents and community members to help identify and provide intervention for students in crisis before they harm themselves or others.

Reports are monitored 24/7 by trained dispatchers who immediately vet and share information with the appropriate local school administrators, law enforcement or other community partners so outreach and support can be provided to the student in need.

How to Report





Safe+Sound

lowa app

Online at SafeandSoundIowa.gov ("Make a Report")

What to Report

Anyone who has information about a safety concern can prevent:

- School violence
- Unlawful possession of weapons
- Self-harm, and
- Other forms of victimization and threatening behavior.

NOTE: The Safe+Sound Iowa website, mobile app and tip line should be used responsibly. Like misusing 911 or filing a false police report, knowingly submitting a false report to Safe+Sound Iowa could have serious consequences, including being charged with a crime.



By phone at

800-224-6018

Download the Safe+Sound Iowa app.





In past school attacks in the United States. 92% of those who noticed concerning behaviors in advance were schoolmates.*

People may not report warning signs because they don't:

- Want to be labeled. stigmatized or threatened
- Know who to tell or are afraid to speak up
- Think someone else will say something

Safe+Sound Iowa removes these barriers with several convenient ways to report safety concerns with all information kept anonymous and confidential.

*U.S. Federal Bureau of Investigation





Sharing a Safety Concern

Monitored 24/7, Safe+Sound Iowa takes reports any time, any day of the year. The reporting process is simple and includes two-way communication with a live trained dispatcher:

- Fill out a brief, easy-to-follow form on **SafeandSoundlowa.gov**.
- Use the Safe+Sound Iowa mobile app.
- Call 800-224-6018.

What Happens When I Make a Report?

Safe+Sound Iowa dispatchers collect and vet information so it can immediately be shared with the appropriate contacts and action can be taken.

- Reports are made anonymously via the Safe+Sound Iowa website, mobile app or tip line.
- 2. A trained Safe+Sound Iowa dispatcher receives the report.
- **3.** The dispatcher engages in twoway dialog with the person making the report to collect additional information, if necessary.
 - The confidential report is sent to local designated contacts.
 - 5. Content within the report determines who responds and how the situation will be addressed.

6. The at-risk student receives the help they need BEFORE they harm themselves or others.

7. Reports are closed by the responding local school or law enforcement official.

How to Report

If calling to make an anonymous report, a live dispatcher will help guide you through the process.

Follow the steps below when using the Safe+Sound Iowa mobile app or SafeandSoundIowa.gov website to report a safety concern.

| Ē | | | | |
|---|--|------|---|---|
| | | | 3 Assault / Intend to Harm Others | Ð |
| SAFE | | | Bodily Injury / Emergency Condition | Ð |
| SOUND | 2 | | Child Abuse | 0 |
| | Demo City | 0 | Drug Trafficking / Distribution | 0 |
| | | | Explosives | 0 |
| Please create your own numeric passcode that you can use to | | | Guns | Ο |
| access future reports in this app. A minimum of 4 digits is required. | | • •) | Homicide | Ο |
| Enter Passcode | | | Human Trafficking | 0 |
| Confirm Passcode | | | Knife | Ο |
| Sign In | Demo High School | 0 | Location of Missing Child / Student | Ο |
| | Demo Middle School | • | Other School Safety Issue | Ο |
| | | | Planned School Attack | Ο |
| | | _ | Sexual Assault / Rape | Θ |
| | | | Suicide Threats | Ο |
| | | | Terrorism Threat | Ο |
| | | | Unresponsiv <u>e / Unconscious In</u> dividual | θ |
| 1 When using Safe+Sound lowa for the first time, you will be asked to enter a 4-digit passcode. You will use this passcode to log in and access your reports going forward. | 2 Select your city and from the dropdow | | 3 Select the type of safety concern from the dropo menu. You will only be allowed to choose one. | |

How to Report (cont.)

| | Make | Make |
|--|---|---|
| Call 911 if this is an emergency or a crime in progress. | | |
| escription of Concern/Event | Model | Model |
| think I saw a gun in my classmate's backpack | Year | Year |
| | Color | Color |
| hat time and date did the event occur to the st of your recollection? | License Plate | License Plate |
| | State | State |
| erson Involved rst Name | Description (any identifying marks, bumper stickers, company logos, etc.) | Description (any identifying marks, bumper stickers, company logos, etc.) |
| ist Name | Attachment (Optional) | Attachment (Optional) |
| ckname | Browse No file selected Photo Library | Browse No file selected |
| rade | Take Photo or Video 🙆 Choose File 🖻 n, | Submit By submitting your information, you agree to the <u>Terms of Use</u> . |
| Provide a description of your cor as possible, such as: | ncern and as many details | 5 After entering your report, click "Submit" . |
| • Time and date the event occu | urred | |
| Name, grade, ethnicity, gender and address of the person inv | | |
| Vehicle information—make, n plate number and any identif company logos, etc. | - | |
| • Related photos, videos, audio | files, etc. | |
| | e, the more effective the | |

How to Report (cont.)



6 Once you submit your report, the dispatcher will start a live chat session to answer your questions and ask for additional information, if needed.

> You will receive a confirmation within the chat when your report has been successfully submitted.



- Instructions will be given about how to follow up on the status of your report, view replies from Safe+Sound Iowa or add information.
 - Safe+Sound Iowa mobile app Use the "Review/Update Existing Tip" menu on the main screen.
 - SafeandSoundIowa.gov Use the unique ID and password provided at the time you submitted your report.
 - Safe+Sound Iowa tip line

Call 800-224-6018 and share your request with the dispatcher.

Frequently Asked Questions



How do I know if Safe+Sound Iowa is offered in my school?

Safe+Sound Iowa is available for free to K–12 schools statewide and involvement is voluntary. To find out if your school is participating in Safe+Sound Iowa, contact your superintendent or administrative office, or check the list of schools within the Safe+Sound Iowa reporting system mobile app or website.



When I make a report, how does Safe+Sound Iowa protect my anonymity?

When making a report, you will not be asked for your identifying information. Safe+Sound Iowa will only ask for information about the situation causing concern. If you do want to include your name, it's your choice.



If a concern is reported about a student, how is the student's information protected?

Reporting information is kept confidential and is not subject to disclosure under lowa open records laws. Threat report information is only shared with designated school staff and law enforcement with a right and need to know to address reported concerns.



Are parents or guardians notified when a report is made about their child?

No and yes. Reports are anonymous, and all information is confidential. Depending on how the local school and/or law enforcement determine it is best to respond and address the situation, a student's parents or guardians may be notified.



Will I be updated on the status of my report and how it was resolved?

No. You can follow up on the status, view replies or add information to a report—see step 7 under "How to Report" on page 6 in this document for instructions. **However, because reports are anonymous and all information kept confidential, you will not be informed of how a situation was resolved.**



How much information do I need to know about a situation before I make a report?

You should make a report as soon as possible with the information you have. While it is true that the more information you share, the more effective a response can be, you can always add new information to your report using the Safe+Sound Iowa mobile app, website or tip line.



Questions?

Email the Safe+Sound Iowa team: safeandsoundiowa@dps.state.ia.us.



Find more information about Safe+Sound lowa at SafeandSoundlowa.gov.