
STATE OF IOWA DEPARTMENT OF

Health AND **Human**

SERVICES

Iowa Dental Wellness Plan and Hawki Dental RFP

March 8, 2023

Agenda

Introduction and Purpose

Access to Care

Preventative Services

Network Adequacy

Other Topics for Discussion

Introduction and Purpose



The Iowa Department of Health and Human Services (Iowa HHS) has reserved this time to hold a listening session with members, providers, advocates, and other stakeholders on the upcoming Iowa Dental Wellness Plan and Hawki Dental RFP.



This session has been broken out into key topics and questions based on recurring input.



The goal of this listening session is to hear from members of the community who have experience and ideas for ways in which to improve processes and policies.

Access to Care

- What could the PAHP's do to better understand the factors that impact access to dental care?
- How could the PAHP's assist in removing barriers in accessing dental care?
- Is there anything the PAHP's could do better to improve access to dental care in Iowa?
- What policy changes could improve access to dental care?

Preventive Services

- What is the best message the PAHP's should use to educate members on the importance of good oral health?
- How could the PAHP's motivate members to have better oral hygiene?
- Are there areas of accountability that the PAHP's could enforce on members to seek more prevention?
- How could preventive services be expanded in Iowa?

Network Adequacy

- Would more Iowa dentists participate in Medicaid if they had more flexibility to negotiate their contract with the PAHP's?
- Would a streamlined credentialing process across the PAHP's attract more Medicaid providers?
- Other than an increase in reimbursement, what could the PAHP's do to incentivize providers to accept Medicaid members into their practices?
- What could the PAHP's do better/differently to support providers?

Integrated Health Care Coordination

How could dental and medical health care systems be more integrated?

What are the benefits of a medical-dental integrated system?

Could coordination between dental and medical teams improve discrepancies in patient education and improve quality of care?

Could the integration of medical and dental improve access to care for members?

Would dentist be more likely to accept a referral from a medical peer?

Feedback & Questions

Key Questions:

- What do you want to see improve in the dental program?
- What should be included to improve the PAHP contracts?
- Are there any questions or other topics that you all would like to discuss?

Thank You!

