

Iowa Community-Based Services Evaluation Redesign

Steering Committee

Kickoff Meeting

Tuesday March 28, 2023



Welcome!

Tips and tricks for using Zoom

▪ **If you are joining the meeting via computer...**

- Click on the participants button at the bottom of the screen to open a box with all meeting attendees listed
- Speaking on the call:
 - Click the microphone icon to mute/unmute
 - Use the "raise hand" option to raise or lower your hand as a prompt for the meeting facilitator to call on you—click on reactions and select raise hand
- Using the chat function:
 - Click the chat icon to open the chat box and begin typing
 - Share thoughts, links, and questions

▪ **If you are joining by phone...**

- Press *6 to mute/unmute
- Press *9 to raise/lower hand

Agenda for today

Introductions

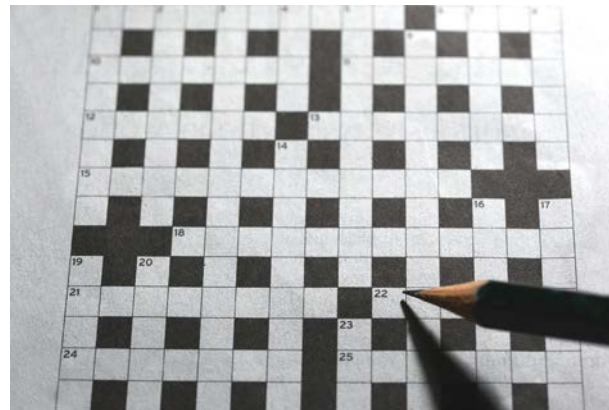
Project overview and updates

Meeting norms and guidelines for discussion

Committee member feedback – questions, comments, and suggestions welcome!

Preview of future meetings and housekeeping

What is your favorite hobby?





Project Overview and Update

Acronyms review

- **HCBS = Home and Community-Based Services**
- **CBSE = Community-Based Services Evaluation**
- **CBS = Community-Based Services**

What is the CBSE?

- **In early 2022, Iowa HHS assessed their community-based behavioral health, disability and aging services across the state**
- **In January 2023, we presented findings from the evaluation in [a report](#) and recommended that Iowa:**
 - Develop streamlined waiver screening and waitlist processes to better understand and align services and supports with people's need.
 - Align CBS, including Medicaid HCBS waivers, to the needs of Iowans
 - Maximize access to Medicaid HCBS and other CBS supports for people with long-term service and support needs

Planned activities

Develop streamlined screening and processes

Activities:

- Screen people on Medicaid HCBS waitlists to understand their needs
- Implement new policies to prioritize waiver slots for people who are most at risk of entering a facility
- Develop data systems to support waitlist processes

Align CBS to the needs of Iowans

Activities:

- Change waivers and waiver service offerings to meet people's needs
- Assess financial impact of changes to the system
- Create a universal assessment tool to determine whether someone may receive a waiver

Maximize access to CBS

Activities:

- Identify resources to help people identify services they need
- Train people to support system navigation
- Develop a program to train case managers
- Decide how many people each case manager should support

Who will be involved?

- **We will engage various perspectives throughout the process, including:**
 - Iowa HHS staff
 - Invested Iowans
 - **You!** A steering committee comprised of Invested Iowans that will support vetting and decision-making
 - HHS leadership; CMS partners; and legislators, as appropriate



Steering Committee Purpose:

Making sure that the solutions we identify will positively impact those with lived experience using CBS in Iowa.

Expectations for future meetings

- **Our priority is making sure what we are learning aligns with your lived experience—we need your insights!**
 - We will share our project activities—completed and planned—with you to obtain your input



Steering Committee Meeting Norms

Initial suggestions

- **Respect one another's views and ideas**
- **Aim for balanced participation: everyone should get the chance to share and listen**
- **Focus on forward-looking solutions rather than past challenges**
- **To the extent possible, reflect the perspective of all Iowans rather than focusing on the specifics of your situation**



Reactions? Questions?



Next steps

Meeting cadence and materials

- **Meetings will be held on the last Tuesday of every month**
- **We will share agendas about a week in advance, slides usually the morning of the meeting**
 - We might share brief emails or documents for you to review in advance, but you are not required to do so



Other questions?