

STATE OF IOWA DEPARTMENT OF
Health AND **Human**
SERVICES

**QIO SERVICES EXCEPTION TO
POLICY FISCAL IMPACT REPORT**

MCO and FFS Populations

FY24 Completed ETPs through September 30, 2023

QIO Services Exception to Policy – Fiscal Impact Report

PURPOSE

To allow ongoing budget tracking, the QIO reports the fiscal impact of each completed exception to policy (ETP) based on the date the review is completed. This report displays the fiscal impact of completed ETPs, broken out by fee-for-service (FFS) and managed care organizations (MCO). ETPs completed during SFY24 are shown on the following pages. Fiscal dollars reported herein are calculated using the total dollars that exceed the monthly/annual cap/rate for the service(s) multiplied by the authorization period.

SUMMARY

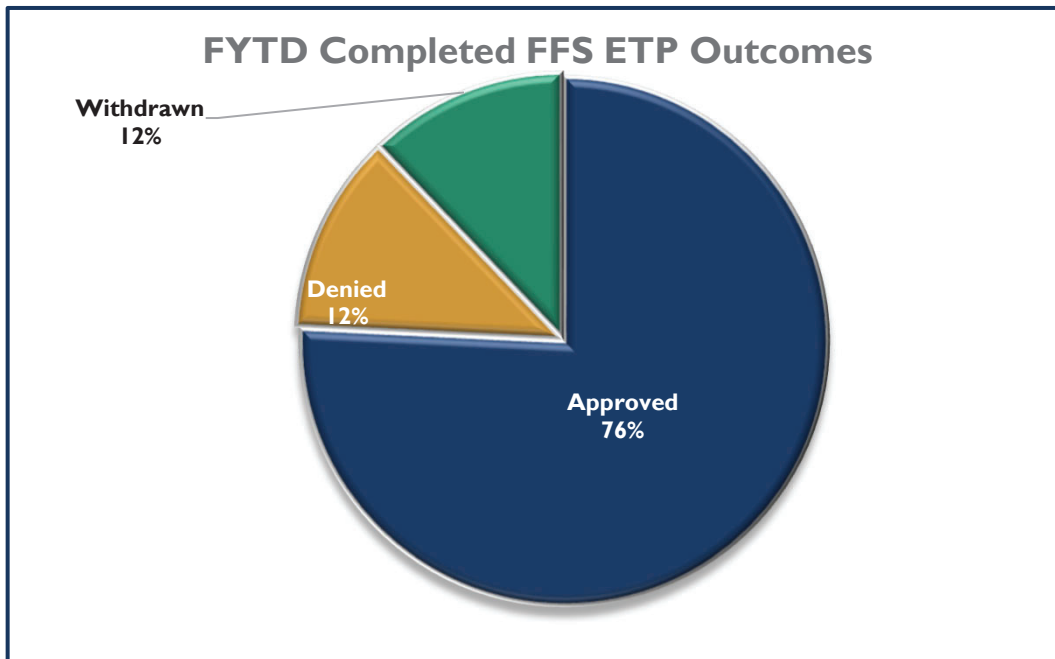
For SFY24, 7 FFS ETPs had fiscal impact; the highest category was ‘Waiver-HD’ at \$228,841.20.

For ETPs submitted by the MCOs, 28 ETPs had fiscal impact; ‘Waiver-HD’ ETPs were the highest impact at \$312,419.16.

SFY24 ETPs for No Units of Service	
No provider available	153
Member choice	32
Member choice and no provider available	6
Inpatient	3
Service provided but not billed	1
Care coordination issue	1
	196
FFS	3
ITC	42
AGP	148
MHC	3
	196

QIO Services Monthly ETP Fiscal Impact SFY24

SFY24 Completed FFS Exceptions to Policy							
	Total Completed	Approved		Denied		Withdrawn	
		#	%	#	%	#	%
July	59	50	84.7%	5	8.5%	4	6.8%
August	36	21	58.3%	7	19.4%	8	22.2%
September	4	4	100.0%	0	0.0%	0	0.0%
TOTAL	99	75	75.8%	12	12.1%	12	12.1%



QIO Services Monthly ETP Fiscal Impact SFY24

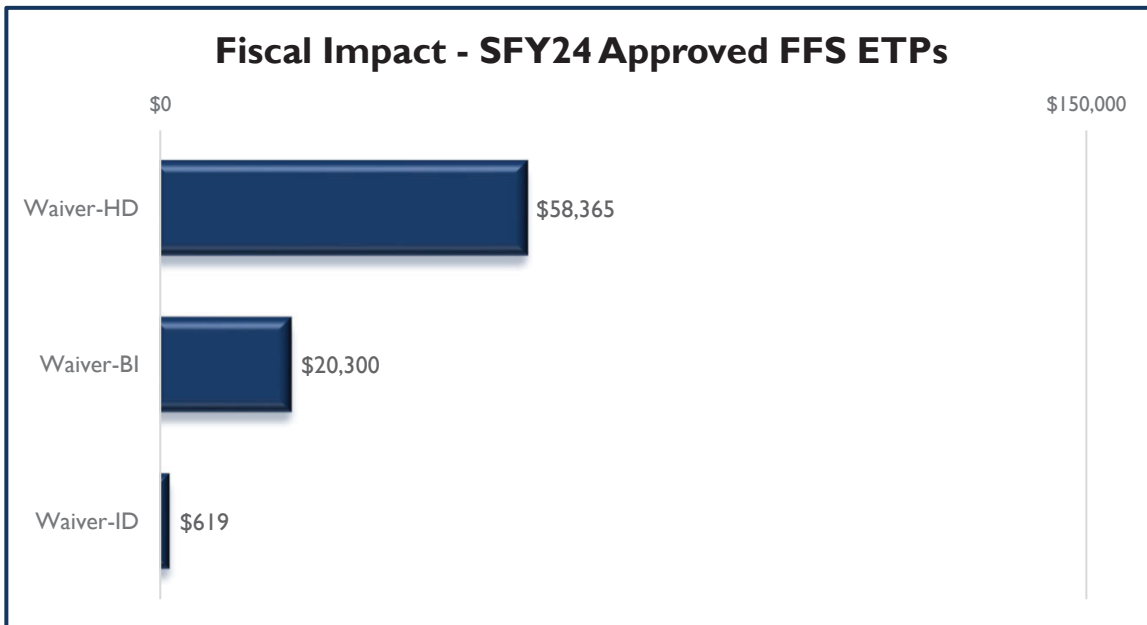
SFY24 Completed FFS Exceptions to Policy				
Program	Jul-23	Aug-23	Sep-23	SFY TOTAL
Claim	3	0	1	4
Cost Report	0	2	0	2
Dental	0	0	0	0
DME	0	1	0	1
Eligibility	0	2	0	2
Hawki	0	1	0	1
HCBS	18	4	0	22
Hospice	2	0	0	2
NeuroRehab	1	0	1	2
NF	0	1	0	1
OOS	0	4	0	4
Other	2	1	0	3
Physician Services	1	2	0	3
Travel Cost	1	0	0	1
Waiver-BI	4	3	0	7
Waiver-CMH	9	4	1	14
Waiver-HD	8	2	1	11
Waiver-ID	9	8	0	17
Waiver-PD	1	1	0	2
Totals	59	36	4	99

QIO Services Monthly ETP Fiscal Impact SFY24

SFY24 Approved FFS Exceptions to Policy				
Program	Jul-23	Aug-23	Sep-23	SFY TOTAL
Claim	3	0	1	4
Cost Report	0	1	0	1
HCBS	18	4	0	22
Hospice	2	0	0	2
NeuroRehab	1	0	1	2
NF	0	1	0	1
OOS	0	4	0	4
Other	2	0	0	2
Physician Services	0	1	0	1
Travel Cost	1	0	0	1
Waiver-BI	3	1	0	4
Waiver-CMH	8	2	1	11
Waiver-HD	4	1	1	6
Waiver-ID	8	6	0	14
Totals	50	21	4	75

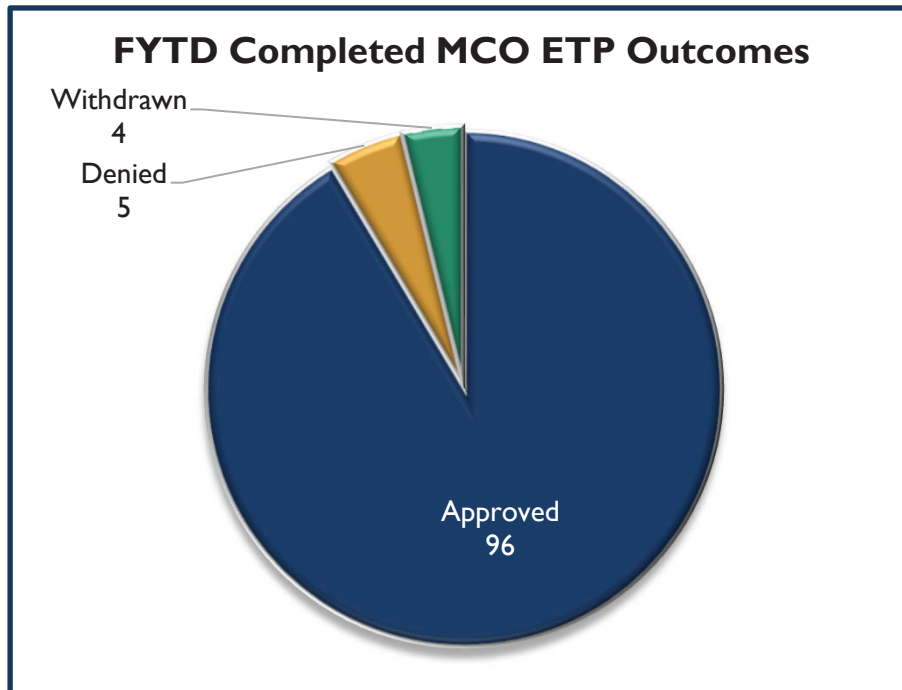
QIO Services Monthly ETP Fiscal Impact SFY24

SFY24 Approved FFS Exceptions to Policy				
Fiscal Impact				
Program	Approved ETPs	W/O Fiscal Impact	W Fiscal Impact	Fiscal Impact
Claim	4	3	1	\$397.00
Cost Report	1	1	0	\$0.00
HCBS	22	22	0	\$0.00
Hospice	2	2	0	\$0.00
NeuroRehab	2	2	0	\$0.00
NF	1	0	1	\$484.05
OOS	4	4	0	\$0.00
Other	2	2	0	\$0.00
Physician Services	1	1	0	\$0.00
Travel Cost	1	1	0	\$0.00
Waiver-BI	4	3	1	\$20,300.00
Waiver-CMH	11	11	0	\$0.00
Waiver-HD	6	3	3	\$228,841.20
Waiver-ID	14	13	1	\$618.84
Total	75	68	7	\$250,641.09



QIO Services Monthly ETP Fiscal Impact SFY24

SFY24 Completed MCO Exceptions to Policy							
	Total Completed	Approved		Denied		Withdrawn	
		#	%	#	%	#	%
July	39	35	89.7%	3	7.7%	1	2.6%
August	28	25	89.3%	1	3.6%	2	7.1%
September	38	36	94.7%	1	2.6%	1	2.6%
TOTAL	105	96	91.4%	5	4.8%	4	3.8%



QIO Services Monthly ETP Fiscal Impact SFY24

SFY24 Completed MCO Exceptions to Policy				
Program	Jul-23	Aug-23	Sep-23	SFY TOTAL
Dental	4	3	0	7
Hab Services	0	0	1	1
Physician Services	2	1	0	3
Waiver-BI	1	2	1	4
Waiver-CMH	0	0	17	17
Waiver-Elderly	3	1	0	4
Waiver-HD	11	8	5	24
Waiver-ID	9	10	14	33
Waiver-PD	9	3	0	12
Totals	39	28	38	105

QIO Services Monthly ETP Fiscal Impact SFY24

SFY24 Approved MCO Exceptions to Policy				
Program	Jul-22	Aug-22	Sep-22	SFY TOTAL
Dental	4	2	0	6
Hab Services	0	0	1	1
Physician Services	1	1	0	2
Waiver-BI	1	1	1	3
Waiver-CMH	0	0	16	16
Waiver-Elderly	1	1	0	2
Waiver-HD	10	7	4	21
Waiver-ID	9	10	14	33
Waiver-PD	9	3	0	12
Totals	35	25	36	96

QIO Services Monthly ETP Fiscal Impact SFY24

SFY24 Approved MCO Exceptions to Policy				
Fiscal Impact				
Program	Approved ETPs	W/O Fiscal Impact	W Fiscal Impact	Fiscal Impact
Dental	6	0	6	\$947.91
HAB Services	1	1	0	\$0.00
Physician Services	2	0	2	\$191,636.00
Waiver-BI	3	2	1	\$9,340.00
Waiver-CMH	16	16	0	\$0.00
Waiver-Elderly	2	1	1	\$2,576.64
Waiver-HD	21	12	9	\$312,419.16
Waiver-ID	33	32	1	\$1,569.24
Waiver-PD	12	4	8	\$63,427.68
Total	96	68	28	\$581,916.63

The MCO ETP fiscal impact identified in the table above includes only ETPs submitted directly by the MCO.

The MCO ETP fiscal impact does not include ETPs submitted by external stakeholders (member, provider, case manager, etc.) on behalf of MCO enrolled members.

