

IA Health Link Iowa Medicaid Managed Care Program

National Committee for Quality Assurance (NCQA)* or Utilization Review Accreditation
Commission (URAC)* Medicaid Healthcare and Dental Accreditation*

Managed Care Organization	Accreditation	Accreditation Date	Expiration Date	Accreditation Level
Iowa Total Care	NCQA	August 6, 2024	August 6, 2027	Accredited
Molina	NCQA	June 11, 2024	June 11, 2027	Accredited
Wellpoint	NCQA	August 6, 2024	August 6, 2027	Accredited
Delta Dental of Iowa	NCQA	January 23, 2025	January 23, 2028	Accredited
MCNA	NCQA	July 7, 2025	July 7, 2028	Accredited
MCNA	URAC	December 01, 2023	December 01, 2026	Accredited

** NCQA is an independent, not-for-profit organization dedicated to assessing and reporting on the quality of health plans, managed behavioral healthcare organizations, preferred provider organizations, new health plans, physician organizations, credentials verification organizations, disease management programs, and other related programs.*

** URAC is an independent, nonprofit accreditation entity dedicated to assessing and reporting on the quality of, health plans, pharmacy, patient care management, administrative management, digital health and telehealth, and mental health and substance use disorder parity,*

*** This document meets the federal MCO, PIHP, or PAHP accreditation information publication requirement under 42 CFR § 438.332(c)(1)*

NCQA Accreditation Levels

Accreditation Level	Description
Excellent	The National Committee for Quality Assurance awards its highest accreditation status of Excellent for service and clinical quality that meet or exceed NCQA's rigorous requirements for consumer protection and quality improvement. HEDIS®1 and CAHPS®2 results are in the highest range of national performance.
Commendable	NCQA awards an accreditation status of Commendable for service and clinical quality that meet NCQA's rigorous requirements for consumer protection and quality improvement.
Accredited	NCQA awards an accreditation status of Accredited for service and clinical quality that meet the basic requirements of NCQA's rigorous standards for consumer protection and quality improvement.
Provisional	NCQA awards a status of Provisional to organizations with programs for service and clinical quality that meet some basic requirements for consumer protection and quality improvement.
Interim	NCQA awards a status of Interim to organizations with basic structure in place to meet expectations for consumer protection and quality improvement. Organizations awarded this status will need to undergo a new review within 18 months to demonstrate they have executed those processes effectively.
Denied	NCQA awards a status of Denied Accreditation to organizations whose programs for service and clinical quality do not meet NCQA requirements.

1 The Healthcare Effectiveness Data and Information Set (HEDIS) is a registered trademark of NCQA.

2 CAHPS is a registered trademark of the Agency for Healthcare Research and Quality (AHRQ).