

September 18, 2020

CIRCULAR LETTER NO. 56Z-636-FO

ISSUED BY: Bureau of Collections

Division of Field Operations

SUBJECT: Comm. 77, "Child Support Information," revised.

Summary

Informational brochure Comm. 77 is revised to:

- Remove language that references the option of making in person payments.
- ♦ Add additional information about how to obtain services when receiving Medicaid benefits.
- ♦ Add clarification that caretakers are able to apply for services.
- ♦ Add additional fee information.

Department field offices and local child support recovery offices may download the revised brochure from the website, www.childsupport.ia.gov under the resources page.

Effective Date

Upon receipt.

Material Superseded

This material replaces Circular Letter No. 56Z-635-FO, dated August 9, 2019.

Additional Information

Use up any existing supplies of Comm. 77.

Refer questions about this circular letter to your regional collections administrator.