

December 20, 2024

CIRCULAR LETTER NO. 56Z-637-FO

ISSUED BY: Bureau of Child Support Services
Division of Community Access and Eligibility

SUBJECT: Comm. 077, Child Support Information, revised.

Summary

Informational brochure Comm. 77 is revised to:

- Update Child Support Recovery Unit (CSRU) to Child Support Services (CSS), the Unit to CSS, and Iowa Department of Human Services to Iowa Department of Health and Human Services where appropriate due to rebranding.
- Add information on how to make child support payments using MoneyGram.
- Removed information about how to make payments using PayNearMe.
- Add information about office hours and virtual appointment information being available on the child support website.

Department field offices and local child support services offices may download the revised brochure from the website, www.childsupport.ia.gov.

Effective Date

Upon receipt

Material Superseded

Remove Human Service Circular Letter No. 56Z-636-FO, dated September 18th, 2020.

Additional Information

Destroy any existing supply of this brochure dated 10/2020 when you receive the 10/2024 version. Order additional supplies of the revised brochures from IPI in the usual manner. Please contact your area income maintenance supervisor or regional collections administrator if you need additional information.