

For Human Services use only:

General Letter No. 8-AP-495
Employees' Manual, Title 8
Medicaid Appendix

April 23, 2021

ALL PROVIDERS MANUAL TRANSMITTAL NO. 21-1

ISSUED BY: Iowa Medicaid Enterprise

SUBJECT: **All Providers Manual**, Chapter I., *General Program Policies*, page 38,
revised.

Summary

All Providers Manual, Chapter I., *General Program Policies*, is revised to align with current policies, procedures, and terminology.

Date Effective

Immediately

Material Superseded

This material replaces the following pages from the **All Providers Manual**:

<u>Page</u>	<u>Date</u>
Chapter I 38	June 1, 2016

Additional Information

The updated provider manual containing the revised pages can be found at:
<http://dhs.iowa.gov/sites/default/files/All-I.pdf>

If any portion of this manual is not clear, please contact the Iowa Medicaid Enterprise Provider Services Unit at 800-338-7909 or locally (in Des Moines) at 515-256-4609, or email at imeproviderservices@dhs.state.ia.us.



In addition, question the member to determine if any other resources are available for payment. If a discrepancy exists between the member’s statement and the verification system, please notify the IME Revenue Collection Unit, either:

- ◆ Verbally at (866) 810-1206 or (515) 256-4619 (Des Moines)

- ◆ In writing to:

Iowa Medicaid Enterprise
Revenue Collection Unit
PO Box 36450
Des Moines, IA 50315

- ◆ By email to: REVCOL@dhs.state.ia.us

When a third-party liability (other insurance) for medical expenses exist, this resource shall be used before the Medicaid program makes any payments, unless the Department pays the total amount allowed under the Medicaid payment schedule and then seeks reimbursement from the liable third-party in the form of pay and chase.

“Pay and chase” means the provider bills Medicaid, even though the member has health insurance and Medicaid bills the insurance company. Medicaid allows “pay and chase” for certain situations, including when services are provided to:

- ◆ Children whose medical is provided from an absent parent, as identified by statements of the parent concerning who provides the insurance.
- ◆ Children under the age of 21 for preventative pediatric services, which include all drugs; home health services with procedure codes S9122, S9123, S9124; and the following V codes:

V01.0-V01.9	V20.0-V20.2	V77.0
V02.0-V02.9	V70.0	V77.7
V03.0-V06.9	V72.0-V72.3	V78.2-V78.3
V07.0-V07.9	V73.0-V75.9	V79.2-V79.3