



Iowa Department of Human Services

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August 31, 2018

GENERAL LETTER NO. EM-CN-38

ISSUED BY: Bureau of Policy Coordination

SUBJECT: ***Employees' Manual***, Table of Contents, pages 1, 2, 3, 5, and 6, revised.

Summary

This letter transmits an update to the Table of Contents for the ***Employees' Manual*** to:

- ◆ Add the following chapters:
 - 5-F, *Iowa Family Planning Program*
 - 8-Appendix, *Crisis Response Services Provider Manual*
 - 8-Appendix, *Subacute Mental Health Services Provider Manual*
 - 11-Z, *Tracking Fees and Costs*
 - 11-Z-Appendix, *Tracking Fees and Costs Appendix*
- ◆ Rename the following chapters:
 - 8-Appendix, *Targeted Case Management, Case Management, and Care Coordination*, from *Targeted Case Management*
 - 14-C(1), *Family Planning Program System*, from *Family Planning Waiver System*
- ◆ Remove the following obsolete chapters:
 - I-K, *Emergency Social Services Plan*
 - 8-Appendix, *Iowa Family Planning Network Waiver Provider Manual* (Information can be found in *Employees' Manual*, Title 5, Chapter F, *Iowa Family Planning Program*.)
 - 14-B(10), *IowaCare Case Actions*
 - 14-N, *Eligibility Tracking System (ETS)*
 - 14-P, *Overpayment Recovery Direct Claim Entry*

Effective Date

Immediately.

Material Superseded

This material replaces the following page in Employees' Manual Table of Contents:

<u>Page</u>	<u>Date</u>
1-3, 5	August 22, 2014
6	November 20, 2015

Additional Information

The Table of Contents is now available on line using a link found on the DHS Manuals Home page at the following Internet address:

<https://dhs.iowa.gov/sites/default/files/EM-CN.pdf>

Refer questions about this general letter to your area income maintenance administrator, area service administrator, or regional collections administrator.

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- Chapter E Healthy and Well Kids in Iowa (*hawk-i*)
- Chapter F Iowa Family Planning Program

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Appendix	Medicaid Provider Manuals All Providers: General Program Policies All Providers: Member Eligibility All Providers: Billing Iowa Medicaid All Providers: Appendix

Acute Hospital Services
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Ambulance Services
Ambulatory Surgical Center
Area Education Agency
Audiologist and Hearing Aid Dispenser
Behavioral Health Intervention Services
Behavioral Health Services
Birth Centers
Chiropractic Services
Community Mental Health Centers
Crisis Response Services
Dental Services
Family Planning Services
Federally Qualified Health Center (FQHC)
Habilitation Services
Home- and Community-Based Services (HCBS)
Home Health Services
Hospice
Independent Laboratory
Infants and Toddlers Program
Intermediate Care Facilities for the Intellectually Disabled
(ICF/ID)
Lead Investigation Agency
Local Education Agency
Maternal Health Center
Medical Equipment and Supply Dealer
Nursing Facility
Occupational Therapy
Optometrist and Optician Services
Orthopedic Shoe Dealer
Physical Therapy
Physician Services
Podiatric Services
Prescribed Drugs
Psychiatric Medical Institutions for Children (PMIC)
Psychology Services
Public Health Agency
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