

Employees' Manual Title 9, Chapter I Appendix

Revised November 22, 2019

**Child Support Recovery** 

# Case Closure Appendix

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Notice of Termination of Child Support Services

# 470-0201, Notice of Termination of Child Support Services

Purpose

Use form 470-0201, *Notice of Termination of Child Support Services*, to notify the recipient of services of the Unit's intent to close its IV-D case. The form allows the person 60 days to respond with any information that might keep the case open, if appropriate.

Source

Enter one of the following valid closure codes in the REASON field on the CASE screen to generate this form:

CITZ	CONT	COOP	COOP3
DECD	DISA	EROR	EXCL
INST	NCIN	NOFC	NOID
NSOR2	PRSN	REQU	REQU1

You can also generate this form from the FORMVIEW screen.

Completion

Complete this form when the case meets the criteria for one of the closure codes above.

Distribution

ICAR automatically enters some of the data into this form. You must enter the rest of the data. Mail this form to the recipient of services by first-class mail. Save a copy of the form in the imaged case file in case of appeal by the recipient of services.

Data

ICAR enters the following information:

- ♦ Worker ID number
- Name and address of the recipient of services
- ♦ Current date in the MM/DD/CCYY format
- ♦ ICAR case number
- Initiating state's case number (not currently used)
- ♦ Payor's name
- ♦ Effective date in the MM/DD/CCYY format
- Worker name, telephone number, and address
- A paragraph explaining which federal criteria the case meets to allow closure

You enter information only when closing the case for noncooperation (closure code "COOP"). You must enter the actions the Unit requires the recipient to take to allow the Unit to take the next required step in providing services.

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Notice of Termination of Child Support

#### 470/0201, Notice of Termination of Child Support

Purpose ICAR generates form 470/0201, Notice of Termination of Child

Support, to notify the recipient of services of the Unit's intent to close its IV-D case during automated case closure. The form allows the person 60 days to respond with any information that

might keep the case open, if appropriate.

Source ICAR enters "AGEL," "DECDA," "LOCA," "LOCA1," "NSOR," or

"NSOR1" in the REASON field on the CASE screen to generate this

form. ICAR generates this form overnight through a batch

process.

Completion ICAR completes this form when a case meets the criteria for

one of the closure codes above.

Distribution The Department's mailing service forwards one copy of this

form to the recipient of services by first-class mail.

Data ICAR enters the following information:

♦ Worker ID

Current date in the MM/DD/CCYY format

Name and address of the recipient of services

♦ ICAR case number

◆ Initiating state's case number (completed only for closure reason "DECDA" when another state is the addressee)

◆ Effective date in the MM/DD/CCYY format

♦ Payor's name

 A paragraph explaining which federal criteria the case meets to allow closure

♦ Worker name, telephone number, and address

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Page 3 is reserved for future use.

Deceased Obligor Notice of Money in Hold

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#### 470-4077, Deceased Obligor Notice of Money in Hold

Purpose Use form 470-4077, Deceased Obligor Notice of Money in Hold,

to tell the executor or attorney for the payor's estate or the payor's possible heirs about money in hold owed to the payor.

Source Generate this form from the FORMVIEW screen.

Complete this form when the Unit is holding money owed to a

deceased payor.

Distribution Mail this form by first-class mail to the executor or attorney of

the payor's estate.

If you cannot find the executor or attorney of the estate, do the

following:

Mail one copy of the form to the payor's last known address.

Address the form to the "Estate of payor's name."

• Also mail a copy of the form to each possible heir you locate.

Save a copy of the form in the imaged case file.

See the location process for instructions on locating the estate

or possible heirs.

Data You must complete the following information:

◆ Current date.

◆ The name and address of the person to whom you are sending the letter.

sending the letter.

♦ The payor's name and gender.

♦ ICAR case number.

♦ Whether you want to include general or attorney-specific contact language. (Select attorney-specific language if your

office's attorney requests it. Include your office attorney's

phone number.)

♦ Your name, title, and address.

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Deceased Obligee Notice of Money in Hold

# 470-4078, Deceased Obligee Notice of Money in Hold

Purpose Use form 470-4078, Deceased Oblique Notice of Money in Hold,

to tell the executor or attorney for a payee's estate or the payee's possible heirs about money in hold owed to the payee.

Source Generate this form from the FORMVIEW screen.

Complete this form when the Unit is holding money owed to a

deceased payee.

Distribution Mail this form by first-class mail to the executor or attorney of

the payee's estate.

If you cannot find the executor or attorney of the estate, do the

following:

 Mail one copy of the form addressed to the payee's last known address. Address the form to the "Estate of payee's

name."

♦ Also mail a copy of the form to each possible heir you locate.

Save a copy of the form in the imaged case file.

See the location process for instructions on locating the estate

or possible heirs.

You must complete the following information:

• The current date.

The name and address of person to whom you are sending

the letter.

♦ The payee's name and gender.

♦ ICAR case number.

 Whether you want to include general or attorney-specific contact language. (Select attorney-specific language if your

office's attorney requests it. Include your office attorney's

phone number.)

♦ Your name, title, and address.

Data

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Page 6 470-4079 Request for Caretaker Information

#### 470-4079, Request for Caretaker Information

Purpose Use form 470-4079, Request for Caretaker Information, to ask

for information about the current caretaker for any minor

children of a deceased payee.

Source Generate this form from the FORMVIEW screen.

Complete this form when:

A payee is deceased,

The payee's case has an ongoing obligation, and

• You have not identified the children's current caretaker.

Distribution Mail this form by first-class mail to:

♦ The payee's last known address, or

♦ A person you believe may have information about the children's current caretaker.

When you send the form to the payee's last known address, include a copy of form 470-0188, *Application for Nonassistance Support Services*. See 9-H-Appendix.

Save a copy of the form in the imaged case file.

Data You must complete the following information:

Current date in the MM/DD/CCYY format.

- ◆ The name and address of the person to whom you are sending the letter.
- ♦ ICAR case number.
- ♦ The payee's name.
- The initials of any minor children on the case.
- Whether you are sending the letter to the payee's last known address.
- ♦ Your name, title, and address.

Title 9: Child Support Administration and Location

Chapter I: Case Closure Appendix

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# Report S479H012-A, Archived Case Report

Purpose Report S479H012-A, Archived Case Report, lists information on

closed cases archived to the Archived Case History File.

Source Enter a "Y" in the REQUEST REPORT field on the CASEHIST screen

to request a copy of this report.

Completion Request this report when you need to:

• Rebuild a case.

• Inquire on an old case.

Provide a payment record to a former case participant or

other authorized individual.

Distribution ICAR places the electronic copy of the report in your office's

EGreenbar folder the next day. The report will be available for 14 days. The report file name will be formatted as follows: W479H012 CASEHIST RPT <CASE NUMBER> < DATE REPORT

REQUESTED>.

Data The following list contains field descriptions for the *Archived* 

Case History Report. Each field description explains where ICAR displayed the information before moving the case to the Case

History Archive File. Unless otherwise noted in these descriptions, this report displays a blank in these fields to

indicate unknown information.

The report displays the following information on each page.

• ICAR CASE NUMBER: The ICAR case number.

• **WORKER ID**: The ID of the worker who requested the report.

• WORKER NAME: The name of the worker who requested the

report.

♦ LOCATION: The office of the worker who requested the

report.

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#### I. CASE DATA This section displays general case information.

- OPEN DATE: The date the case opened as displayed in the CASE OPEN DATE field on the CASE screen.
- ◆ **CLOSED DATE**: The date the case closed as displayed in the CASE CLOSED DATE field on the CASE screen.
- **REDIRECTION FLAG**: One of the following redirection indicators as displayed in the REDIRECTION field on the CASE screen:
  - Υ Payments redirected to the clerk of courts.
  - Payments not redirected to the clerk of courts. Ν
- **IABC NUMBER**: The Automated Benefit Calculation system's case number as displayed in the IABC CASE NUMBER field on the CASE screen.
- **STATUS**: The status of the case as displayed in the STATUS field on the CASE screen. This field always displays a "C."
- ♦ IMAGED FLAG: One of the following image file codes as displayed in the IMAGED? field on the NARRCASE screen:
  - Υ The case is completely imaged.
  - Ρ The case is partially imaged.
  - Ν The case is not imaged.
  - Ε The EPICS documents for the case are imaged.
  - В The back filing for imaging of the case is completed.
  - W The back filing for imaging of the case is not completed.
- **wtw**: This field displays "Y" if the payor is a participant in the Welfare to Work (WTW) project as displayed in one of four user fields next to the payor's name on the NARRCASE screen.
- wtw date: The date the payor started the WTW project as displayed in the WTW DATE field on the PAYOR2 screen.
- ◆ **POPP**: This field displays a "Y" if the payor participated in the Parental Obligation Pilot Project (POPP) as displayed in one of four user fields next to the payor's name on the NARRCASE screen.
- **POPP GRAD DATE**: The date the payor participated in the POPP as displayed in the POPP GRAD DATE field on the PAYOR screen.

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#### II. PERSON DATA

This section displays general case participant information.

- ◆ CASE ROLE: This field displays at least two of the following case role titles: PAYOR, ALLEGED FATHER, PAYEE, CHILD.
- NAME (LFMS): Each case participant's name as displayed on the PAYOR, PAYEE, CHILD, and LOCATE screens. The name appears in the order of last name, first name, middle name, and suffix.
- ♦ **BIRTHDATE**: Each case participant's date of birth as displayed in the BIRTHDATE or DATE OF BIRTH fields on the PAYEE, PAYOR, CHILD, and LOCATE screens.
- **SEX**: Each case participant's gender as displayed in the SEX field on the PAYEE, PAYOR, CHILD, and LOCATE screens. Valid entries include:
  - M The participant is male.
  - F The participant is female.
- DATE OF DEATH: The date of death of the payor, alleged father, and payee as displayed in the DATE OF DEATH fields on the PAYEE, PAYOR, and LOCATE screens.
- ♦ SSN/S (LOCATE MULTIPLES): The social security number (SSN) of the payor, alleged father, and payee as displayed in the SSN field on the PAYEE, PAYOR, and LOCATE screens.
- **STATE ID**: The state ID number of the payee and children as displayed in the STATE ID field on the PAYEE and CHILD screens.
- ◆ **CARETAKER**: This field displays a "Y" if the payee on the case is the caretaker of the child as displayed in the CARETAKER? field on the PAYEE screen.
- ssn: The social security number (SSN) for the child or children as displayed in the SSN field on the CHILD screen.
- **OUT OF WED**: This field displays one of the following codes to indicate if the child was born out of wedlock as displayed in the BORN OUT OF WEDLOCK field on the CHILD screen:
  - Υ The child was born out of wedlock.
  - Ν The child was not born out of wedlock.
  - Χ The payor on the case is the mother so paternity is not at issue.

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- ◆ PAT EST: This field displays one of the following codes to indicate if paternity was established for the child as displayed in the PATERNITY ESTABLISHED field on the CHILD screen:
  - Y The child was born out of wedlock.
  - N The child was not born out of wedlock.
  - X The payor on the case is the mother so paternity is not at issue.
- ♦ How: This field displays one of the following codes to indicate how paternity was established as displayed in the HOW field on a participant's CHILD screen:
  - AD Adoption
  - AO Administrative order
  - CO Court order
  - JR Judicial review from administrative process
  - MA Marriage
  - MC Child's parents were married at the time of conception
  - MO Payor is the mother of the child
  - OC Open court
  - OS Out of state
  - OT Other
  - PA Paternity affidavit
  - PI Out-of-state paternity affidavit
  - PO Court order obtained through a private action
  - PS Out-of-state through a private action
- ◆ PATAFF DOC NO: The paternity affidavit docket number as displayed in the DOCKET NUMBER field on the PATAFF1 screen.
- ◆ MEN DIS: This column displays a "Y" if the child has a mental disability as displayed in the DISABILITY field on the CHILD screen.
- ◆ LIVES W/PE: This column displays a "Y" or "N" to indicate if the child lives with the payee as displayed in the CHILD RESIDES WITH PAYEE field on the CHILD screen:
  - Y The child lives with the payee.
  - N The child does not live with the payee.

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- ◆ ct: This field displays a "Y" or "N" to indicate if the child lives with a caretaker as displayed in the CT? field on the CHILD screen:
  - The child lives with a caretaker.
  - Ν The child does not live with a caretaker.
- III. COURT ORDER DATA This section displays information related to court orders on the case.
  - **COURT ORDER NUMBER**: The court order number of the court orders as displayed in the C.O. NUMBER field on the OBLIGHST screen.
  - **ORDER DATE**: The filed date of the court order.
  - ◆ TYPE: One of the following court order codes as displayed in the TYPE field on the COURTORD screen:
    - ΑF Administrative foster care order
    - ΑM Administrative modification order
    - AO Administrative order
    - AΡ Administrative paternity order
    - Divorce, dissolution of marriage, or temporary order DM
    - .JM Judicial review of administrative modification order
    - JO Juvenile order
    - Judicial review of administrative paternity order JP
    - Judicial review of administrative support order JR
    - ON No order (paternity is not an issue)
    - OP No order (paternity is an issue)
    - RO Registered out of state order
    - URESA order (non-paternity) UN
    - UP URESA order or IA Code 600B (paternity)
  - c.o. co FIPS: The county FIPS code for the county in which the court order originated as displayed in the c.o. co FIPS field on the COURTORD screen.

◆ **co cnty**: One of the following court order county codes as displayed in the COUNTY NUMBER field on the COURTORD screen:

01:	Adair County	02:	Adams County
03:	Allamakee County	04:	Appanoose County
05:	Audubon County	06:	Benton County
07:	Black Hawk County	08:	Boone County
09:	Bremer County	10:	Buchanan County
11:	Buena Vista County	12:	Butler County
13:	Calhoun County	14:	Carroll County
15:	Cass County	16:	Cedar County
17:	Cerro Gordo County	18:	Cherokee County
19:	Chickasaw County	20:	Clarke County
21:	Clay County	22:	Clayton County
23:	Clinton County	24:	Crawford County
25:	Dallas County	26:	Davis County
27:	Decatur County	28:	Delaware County
29:	Des Moines County	30:	Dickinson County
31:	Dubuque County	32:	Emmet County
33:	Fayette County	34:	Floyd County
35:	Franklin County	36:	Fremont County
37:	Greene County	38:	Grundy County
39:	Guthrie County	40:	Hamilton County
41:	Hancock County	42:	Hardin County
43:	Harrison County	44:	Henry County
45:	Howard County	46:	Humboldt County
47:	Ida County	48:	Iowa County
49:	Jackson County	50:	Jasper County
51:	Jefferson County	52:	Johnson County
53:	Jones County	54:	Keokuk County
55:	Kossuth County	56:	Lee County
57:	Linn County	58:	Louisa County
59:	Lucas County	60:	Lyon County
61:	Madison County	62:	Mahaska County
63:	Marion County	64:	Marshall County
65:	Mills County	66:	Mitchell County
67:	Monona County	68:	Monroe County
69:	Montgomery County	70:	Muscatine County

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71: O'Brien County 72: Osceola County 73: Page County 74: Palo Alto County 75: Plymouth County 76: Pocahontas County 77: Polk County 78: Pottawattamie County 79: Poweshiek County 80: Ringgold County 81: Sac County 82: Scott County 83: Shelby County 84: Sioux County 85: Story County 86: Tama County 87: Taylor County 88: Union County 89: Van Buren County 90: Wapello County 92: Washington County 91: Warren County 94: Webster County 93: Wayne County 95: Winnebago County 96: Winneshiek County 97: Woodbury County 98: Worth County 99: Wright County

- ♦ FIPS C.O. REGISTERED IN: The county FIPS code for up to five counties in which the court order was previously registered as displayed in the C.O. REGISTERED IN field on the COURTORD screen.
- ♦ LAST FULL REVIEW: The date of the court order's last full review as displayed in the LAST FULL REVIEW DATE: field on the COURTORD2 screen.
- RESULTS: One of the following review results codes as indicated by a "Y" in the corresponding RESULTS field on the COURTOR2 screen:

NC? No change in the support amount.
INC? Increase in the support amount.
DEC? Decrease in the support amount.

ADD HI? Health insurance added.

ADD MS? Medical support amount added.

- ◆ ICIS CO#: The Iowa Court Information System (ICIS)
   17-digit court order number as displayed in the ICIS C.O. field on the COURTORD screen.
- ♦ **PETITIONER**: The name of the petitioner as displayed in the PETITIONER field on the COURTORD screen.
- ◆ **RESPONDENT**: The name of the respondent as displayed in the RESPONDENT field on the COURTORD screen.

# IV. OBLIGATION DATA

This section contains obligation history and obligation suspension information.

- ◆ OBLIGATION HISTORY: This subsection of the report displays obligation history information. If the case has no obligation data, the report displays the following message: "\*\* NO OBLIGATION INFORMATION FOUND."
- ♦ **OBL TYPE**: One of the following obligation type codes as displayed in the OBLIG TYPE column on the OBLIGHST screen:
  - CA Alimony
  - CS Child support
  - HO Health insurance only
  - HP House payment
  - IP House insurance premium
  - MS Medical support
  - MR Medical reimbursement
  - PO Paternity establishment only
  - RE Reimbursement
  - VO Voluntary payment
  - ZZ Used only for RE error when money applied
- ◆ **c.o. TYPE**: One of the following court order type codes as displayed on the OBLIGHST screen:
  - AF Administrative foster care order
  - AM Administrative modification order
  - AO Administrative order
  - AP Administrative paternity order
  - DM Divorce, dissolution of marriage, or temporary order
  - JM Judicial review of administrative modification order
  - JO Juvenile order
  - JP Judicial review of administrative paternity order
  - JR Judicial review of administrative support order
  - ON No order (paternity is not an issue)
  - OP No order (paternity is an issue)
  - RO Registered out of state order
  - UN URESA order (non-paternity)
  - UP URESA order or IA Code 600B (paternity)

 FREQ: One of the following payment frequency codes as displayed in the FREQ column on the OBLIGHST screen on ICAR:

- A Annual
  BM Bi-monthly
  BW Bi-weekly
  M Monthly
- Q QuarterlySA Semi-annualSM Semi-monthlySP Single payment
- W Weekly
- ♦ AMOUNT: The amount of the obligation as displayed in the AMOUNT column on the OBLIGHST screen.
- ◆ EFFECTIVE DATE: The effective date of the obligation as displayed in the EFFECTIVE DATE column on the OBLIGHST screen.
- ♦ END DATE: The end date of the obligation as displayed in the END DATE column on the OBLIGHST screen.
- ◆ **c.o. NUMBER**: The court order number as displayed in the c.o. NUMBER column on the OBLIGHST screen.
- ◆ COURT ACTION: One of the following court action codes as displayed in the COURT ACTION column on the OBLIGHST screen:
  - T01 Temporary order.
  - D01 The order is a decree (support order).
  - M01 The order is a modification.
  - C01 The order was obtained by the Child Support Recovery Unit.
- COLA ADJ: One of the following cost of living adjustment indicators as displayed in the COLA ADJUST column on the OBLIGHST screen:
  - Y A cost of living adjustment was ordered on the case.
  - S The ordered cost of living adjustment on the case was suspended.

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◆ TOTAL RE AMT: The total amount of each RE obligation as displayed in the AMT DUE field on the OBLIG screen.

- **DEV**: One of the following deviation indicators as displayed in the DEV column on the DEVIATION HISTORY screen:
  - Υ Deviation from the obligation.
  - Ν No deviation from the obligation.
- **DEV BY**: One of the following deviation requester codes as displayed in the BY field on the OBLIGADJ screen:
  - 1 **Iowa Court**
  - 2 **CSRU**

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- 3 Out-of-state court
- 4 Out-of-state IV-D Agency
- **DEV REASON**: One of the following deviation reason codes as displayed in the REASON field on the OBLIGADJ screen:
  - 1 The payor is unemployed or underemployed.
  - 2 The payee is unemployed or underemployed.
  - 3 The payor has excessive health care costs.
  - The payee has excessive health care costs. 4
  - 5 The payor has multiple families in addition to QADD.
  - 6 The payee has multiple families in addition to QADD.
  - 7 The payor is making a house payment.
  - The payee is making a house payment. 8
  - 9 The payor is paying off a large debt.
  - The payee is paying off a large debt. 11 The other expenses considered for payor.
  - The other expenses considered for payee. 12
  - The payor is enrolled in school. 13
  - The payee is enrolled in school. 14
  - 15 The payor is or was in prison or halfway house.
  - The payee is or was in prison or halfway house. 16
  - 17 Stipulated by both parties.
  - SSD received by payor. 18
  - 19 SSD received by payee and/or child.
  - 20 The payor is on public assistance.
  - 21 The payee is on public assistance.
  - 22 The payor's health insurance premium is excessive.
  - 23 The payee's health insurance premium is excessive.
  - 24 Protracted litigation.

- Out-of-state order uses higher or lower amounts.
- 26 Hardship to payor (unspecified).
- The payor is a minor and amount set by law.
- Unknown, worker unable to identify why court deviated.
- 50 FCRU: Permanency (valid before 7/1/99 only).
- 51 FCRU: Hardship (valid before 7/1/99 only).
- 52 FCRU: Seeks lower CS liability (valid before 7/1/99 only).
- 53 FCRU: Limited to MR cap.
- 54 FCRU: Assessing up to cost of care.
- 55 FC: Standard 30% deviation.
- 56 FCRU payor has additional dependents.
- 70 Based on FIP expended (no reconciliation).
- 71 Based on FIP expended (reconciliation).
- 99 Other.
- PERIODS OF SUSPENSION: This subsection of the report displays suspense information. If the case has no suspense data, the report displays the following message: "\*\* NO SUSPENSE INFORMATION FOUND."
- ◆ CHILD FNAME: The first name of the child (or children) for whom a suspension of the obligation was entered as displayed in the NAME (LFMS) field on the CHILD screen.
- ◆ **c.o. NUMBER**: The court order number as displayed in the COURT ORDER field on the SUSPENSE screen.
- ♦ OBLIG AMOUNT: The obligation amount as displayed in the OBLIGATION AMOUNT field on the OBLIG screen.
- ♦ OBLIG TYPE: One of the following obligation type codes as displayed in OBLIGATION TYPE field on the SUSPENSE screen:
  - CA Alimony
  - CS Child support
  - HO Health insurance only
  - HP House payment
  - IP House insurance premium
  - MS Medical support
  - MR Medical reimbursement
  - PO Paternity establishment only
  - RE Reimbursement
  - VO Voluntary payment
  - ZZ Used only for RE error when money applied

- OBLIGATION START: The date the obligation started as displayed in the OBLIGATION START column on the SUSPENSE screen.
- ♦ OBLIGATION END: The date the obligation ended as displayed in the OBLIGATION END column on the SUSPENSE screen.
- SUSPEND DATE FROM: The date of the obligation's suspension as displayed in the SUSPEND FROM column on the SUSPENSE screen.
- ♦ SUSPEND DATE TO: The suspension end date as displayed in the SUSPEND TO column on the SUSPENSE screen.
- ♦ **SUSPEND AMOUNT**: The total amount of the suspension as displayed in the SUSP. AMT. column on the SUSPENSE screen.
- **v. DISTRIBUTION DATA** This section displays distribution information.
  - ◆ CASE PAYMENT HISTORY: This subsection of the report displays payment information. If the case has no payment data, the report displays the following message: "\*\* NO PAYMENT INFORMATION FOUND."
  - ◆ RECEIPT CREDITED: The date CSC credited the payment to the account as displayed in the RECEIPT CREDITED column on the PAYHIST screen.
  - ♦ **CSC RECEIVED**: The date CSC received the payment as displayed in the CSC RECEIVED column on the PAYHIST screen.
  - ◆ RECEIPT AMOUNT: The amount of the payment received by the CSC as displayed in the RECEIPT AMOUNT column on the PAYHIST screen.
  - AMOUNT APPLIED: The amount of the payment applied to the case as displayed in the AMOUNT APPLIED column on the PAYHIST screen.
  - ◆ ---PAID TO---: The account types to which ICAR credited the payment as displayed in the ---PAID TO--- column on the PAYHIST screen.

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- ♦ **DISTR DATE**: The date CSC distributed the payment to the payee as displayed in the DISTR DATE column on the PAYHIST screen.
- FND SRC: One of the following method of payment codes as displayed in the FND SRC column on the PAYHIST screen.
  - ADJ Adjustment
  - ATM Automatic teller machine
  - BAL Balance owed to an account type
  - BND Bond
  - BRI Bank returned item
  - BRR Bank returned item recoupment
  - CLK Redirection
  - COC Clerk of court payments distribute the same as regular payments
  - CRP Credit for payments distribute the same as clerk of court payments
  - DOP Debtor offset payment
  - EFT Electronic funds transfer
  - FAO Federal administrative offset
  - FED Federal tax refund offset
  - FEE Interstate fee
  - LVY Administrative levy
  - MIW Income withholding
  - MOD Modification of judgment
  - NSF Non-sufficient funds
  - NSR Non-sufficient funds recoupment
  - OFT Other state's federal tax refund offset
  - OPY Other state's payment
  - OST Other state's state tax refund
  - OTH Other
  - PRS Payments received by state
  - REG Regular cash remittance
  - SAT Satisfaction of judgment
  - STT State tax refund
  - TIF Tax intercept fee
  - UIB Unemployment insurance benefit
  - VCP CAR payment
  - VOL Voluntary payment
  - VRP Voluntary credit for payment
  - VRT Voluntary regular transfer

- ♠ RC: The return code for a returned payment as displayed in the RC column on the PAYHIST screen.
- WARRANT NUMBER: The state-assigned warrant number as displayed in the WARRANT NUMBER column on the WARRANT INFORMATION/COUPON ALLOCATION screen. The report only lists the warrant number for refunds. Access this screen by selecting a payment on the PAYREC screen and pressing the ENTER key.
- ◆ CLAIM NUMBER: The state assigned claim number as displayed in the CLAIM NUMBER column on the WARRANT INFORMATION/COUPON ALLOCATION screen. Access this screen by selecting a payment from the PAYREC screen and pressing the ENTER key.
- ◆ CERTIFIED PAYMENT RECORD: This subsection of the report displays payment record information. If the case has no payment record data, the report displays the following message: "\*\* NO OBLIGATION INFORMATION FOUND."
- ◆ PAYOR NAME: The name of the payor on the case as displayed in the NAME (L,F,M,S) field on a participant's PAYOR screen.
- ◆ PAYEE NAME: The name of the payee on the case as displayed in the NAME (L,F,M,S) field on the PAYREC screen.
- ♦ **COURT-ORDER** #: The court order's number as displayed in the COURT ORDER # field on the PAYREC screen.
- ♦ **COUNTY NAME**: The county that filed the court order as displayed in the COUNTY NAME field on the PAYREC screen.
- ◆ RECIEPT CREDITED: The date CSC credited the payment to the account as displayed in the RECEIPT CREDITED column on the PAYREC screen.
- ♦ **CSC RECEIVED**: The date CSC received the payment as displayed in the CSC RECEIVED column on the PAYREC screen.
- ◆ PAYMENT AMOUNT: The amount of the payment received by the CSC as displayed in the RECEIPT AMOUNT column on the PAYREC screen.

◆ **TYPE OF PAYMENT**: One of the following methods of payment:

Adjustment

Automatic teller machine

Balance owed to an account type

Bond

Bank returned item

Bank returned item recoupment

Redirection

Clerk of court payments distribute the same as regular payments

Credit for payments distribute the same as clerk of court payments

Debtor offset payment

Electronic funds transfer

Federal administrative offset

Federal tax refund offset

Interstate fee

Administrative levy

Income withholding

Modification of judgment

Non-sufficient funds

Non-sufficient funds recoupment

OFT - Other state's federal tax refund offset

Other state's payment

Other state's state tax refund

Other

Payments received by state

Regular cash remittance

Satisfaction of judgment

State tax refund

Tax intercept fee

Unemployment insurance benefit

CAR payment

Voluntary payment

Voluntary credit for payment

Voluntary regular transfer

screen.

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 DISTR DATE: The date CSC distributed the payment to the payee as displayed in the DISTR DATE column on the PAYREC

- ◆ BATCH DATE: The date CSC entered the payment on ICAR as displayed in the DISTR DATE column on the PAYREC screen on ICAR.
- ◆ SQNO: The sequence number corresponding with the type of payment as displayed in the SQNO column on the PAYREC screen.
- ♦ RECEIPT NBR: The receipt number assigned to a specific receipt of payment as displayed in the RECEIPT NBR column on the PAYREC screen.
- ◆ ACCOUNT TYPE/UPPA BALANCES: This subsection of the report displays balance and unpaid past public assistance (UPPA) information. If the case has no balance or UPPA data, the report displays the following message: "\*\* NO ACCTBAL INFORMATION FOUND."
- ♦ ACCT TYPE: One of the following account type codes as displayed in the ACCT TYPE column on the BALANCE screen:
  - 10 Foster care
  - 11 FIP
  - 12 Non-public assistance
  - 13 FIP/foster care
  - 14 Interstate/FIP
  - 15 Interstate/non-public assistance
  - 16 Interstate/foster care
  - 17 Non IV-D Medicaid-only
  - 19 Interstate/Medicaid-only
  - 40 Foster care (medical only)
  - 41 FIP (medical only)
  - 42 Non-public assistance (medical only)
  - 43 FIP/foster care (medical only)
  - 44 Interstate/FIP (medical only)
  - 45 Interstate/non-public assistance (medical only)
  - 46 Interstate/foster care state (medical only)
  - 47 Non-IV-D (medical only)
  - 48 Medicaid only (medical only)
  - 49 Interstate Medicaid only (medical only)

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- ◆ AMOUNT DUE: The total amount due for a balance's account type as displayed in the AMT DUE field on the BALANCE screen.
- ♦ PAID ON PAYHIST: The total amount paid on a balance's account type as displayed in the PAID ON PAYHIST column on the BALANCE screen.
- ♦ **COUPON BALANCE**: The balance of the coupon as displayed in the COUPON BALANCE column on the BALANCE screen.
- ◆ PA TYPE: "FIP" and "ASN" to indicate the case has FIP payments as displayed in the CALC TYPE column on the UPPA BALANCES screen.
- ◆ PA ISSUED: The amount of public assistance paid out to a certain public assistance account type on all of the payee's cases as displayed in the TOTALS column on the UPPA BALANCES screen.
- ♦ PA RECPTS ON PAYHIST: The amount of public assistance receipts from the PAYHIST screen of all of the payee's cases as displayed in the PA RECPTS PN PAYHIST column on the UPPA BALANCES screen.
- ◆ UPPA BALANCE: The amount of UPPA on all of the payee's cases as displayed in the UPPA BALANCE column on the UPPA BALANCES screen.
- UPPA CALCULATED: The last date a total UPPA calculation
  was calculated for this case and all of the payee's associated
  cases as displayed in the UPPA/ASN CALCULATED field on the
  UPPA BALANCES screen.
- ♦ OTHER CASES USED IN TOTAL UPPA CALC: The payee's associated cases used in the total UPPA calculation as displayed in the OTHER CASES USED IN TOTAL UPPA CALC field on the UPPA BALANCES screen.
- ♦ TOTAL: The AMOUNT DUE, PAID ON PAYHIST, and COUPON BALANCE totals as displayed in the TOTALS field on the BALANCE screen.
- ◆ UPPA FIP MONTHLY DETAIL: This subsection of the report displays FIP information. If the case has no FIP data, the report displays the following message: "\*\* NO FIPS INFORMATION FOUND."

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- ◆ PAYEE NAME: The name of the payee on the case as displayed in the PAYEE NAME field on a participant's UPPA FIP MONTHLY DETAIL screen.
- ♦ MO/YEAR: The date of the public assistance payment as displayed in the MO/YEAR column on a participant's UPPA FIP MONTHLY DETAIL screen.
- ◆ FIP PAID: The amount of the public assistance payment as displayed in the FIP PAID column on a participant's UPPA FIP MONTHLY DETAIL screen.
- ♦ FIP RCPTS ON PAYHIST: The amount of FIP receipts from the PAYHIST screen of all of the payee's cases as displayed in the FIP RCPTS ON PAYHIST column on a participant's UPPA FIP MONTHLY DETAIL screen.
- **ARREARAGE AMOUNT**: The amount of payments on arrearages that the UPPA program processed in the month as displayed in the ARREARAGE AMOUNT field on the UPPA FIP MONTHLY DETAIL screen.
- **UPPA MONTHLY BALANCE**: The amount of unpaid public assistance remaining on the case for a month as displayed in the UPPA MONTHLY BALANCE column on a participant's UPPA FIP MONTHLY DETAIL screen.
- **UPPA FCM MONTHLY DETAIL**: This subsection of the report displays foster care maintenance information. If the case has no foster care maintenance data, the report displays the following message: "\*\* NO FCM INFORMATION FOUND."
- ◆ CHILD NAME: The name of the child who was in foster care on the case as displayed in the CHILD NAME field on the UPPA FCM MONTHLY DETAIL screen.
- OTHER CASES: The child's associated cases used in the total foster care maintenance calculation as displayed in the OTHER CASES field on the UPPA FCM MONTHLY DETAIL screen.
- ♦ TOTAL FCM ISSUED: The amount of money paid to foster care on a case as displayed in the TOTAL FCM ISSUED column on a participant's UPPA FCM MONTHLY DETAIL screen.

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♦ TOTAL FCM RCPTS ON PAYHIST: The total amount of foster care receipts showing on the payment history as displayed in the TOTAL FCM RCPTS ON PAYHIST column on a participant's UPPA FCM MONTHLY DETAIL screen.

- ♦ TOTAL GOV'T INCOME: The total amount of income received by the foster care caretaker as displayed in the TOTAL GOV'T INCOME field on the UPPA FMC MONTHLY DETAIL screen.
- ♦ TOTAL UPPA BALANCE: The total amount of UPPA as displayed in the TOTAL UPPA BALANCE field on the UPPA FCM MONTHLY DETAIL screen.
- ♦ MO/YEAR: The date of the foster care public assistance payment as displayed in the MO/YEAR column on the UPPA FCM MONTHLY DETAIL screen.
- ◆ FCM PAID: The amount of the foster care payment as displayed in the FCM PAID column on the UPPA FCM MONTHLY DETAIL screen.
- FCM RCPTS ON PAYHIST: The foster care receipts from the payment history of the case as displayed in the FCM RCPTS ON PAYHIST column on a participant's UPPA FCM MONTHLY DETAIL screen.
- GOVERNMENT INCOME: The amount of money paid to the foster care caretaker for the period of the foster care payment as displayed in the GOVERNMENT INCOME column on the UPPA FCM MONTHLY DETAIL screen.
- ◆ ARREARAGE AMOUNT: The public assistance arrearages accrued for the given time period as displayed in the ARREARAGE AMOUNT column on the UPPA FCM MONTHLY DETAIL screen.
- ♦ UPPA MONTHLY BALANCE: The UPPA balance for the given time period as displayed in the UPPA MONTHLY BALANCE column on the UPPA FCM MONTHLY DETAIL screen.
- ♦ NON SUPPORT DEBTS INQUIRY: This subsection of the report displays nonsupport debt information. If the case has no nonsupport debt data, the report displays the following message: "\*\* NO DEBT INFORMATION FOUND."

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◆ **DEBTOR TYPE**: One of the following case role indicators as displayed in the DEBTOR TYPE field on the FINQUIRY screen:

PE Payee

CH Child

P1 Payor

AF Alleged father

TP Third party

- ◆ **DATE OF DEBT**: The debts date of creation as displayed in the DATE OF DEBT column on the FINQUIRY screen.
- ◆ DATE OF LST RCPT: The date of the last payment against the debt as displayed in the DATE OF LST RCPT column on the FINQUIRY screen.
- ♦ **DEBT AMOUNT**: The total amount of the debt as displayed in the DEBT AMOUNT column on the FINQUIRY screen.
- ◆ AMOUNT PAID: The total amount of payments received for the debt as displayed in the AMOUNT PAID column on the FINQUIRY screen.
- ♦ BALANCE DUE: The total balance due for the debt as displayed in the BALANCE DUE column on the FINQUIRY screen.
- ◆ **DEBT CODE**: One of the following debt type codes as displayed in the DEBT CODE column on the FINQUIRY screen:

ATY Other debt collection/attorney

BRI Bank return item recoupment

BTC Blood test company

BTI Blood test - Interstate

BTS Blood test

CCS Court costs

CRF CRF service fee

IFC IRS full collection

IRP Recoup of incorrectly issued payment

IRS IRS adjustment

MIS Miscellaneous

MSC Other debt collection

NPA Non-public assistance fee

NSF Non-sufficient funds recoupment

PKF Parental kidnap location

RDW Redeemed warrant fee

TIF Tax offset intercept—western region

◆ ACCT TYPE: The account type under which ICAR created the debt as displayed in the ACCT TYPE column on the FINQUIRY screen.

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- FUND SOURCE: One of the following method of payment codes as displayed in the FND SRC column on the PAYHIST screen:
  - ADJ Adjustment
  - ATM Automatic teller machine
  - BAL Balance owed to an account type
  - BND Bond
  - BRI Bank returned item
  - BRR Bank returned item recoupment
  - CLK Redirection
  - COC Clerk of court payments distribute the same as regular payments
  - CRP Credit for payments distribute the same as clerk of court payments
  - DOP Debtor offset payment
  - EFT Electronic funds transfer
  - FAO Federal administrative offset
  - FED Federal tax refund offset
  - FEE Interstate fee
  - LVY Administrative levy
  - MIW Income withholding
  - MOD Modification of judgment
  - NSF Non-sufficient funds
  - NSR Non-sufficient funds recoupment
  - OFT Other state's federal tax refund offset
  - OPY Other state's payment
  - OST Other state's state tax refund
  - OTH Other
  - PRS Payments received by state
  - REG Regular cash remittance
  - SAT Satisfaction of judgment
  - STT State tax refund
  - TIF Tax intercept fee
  - UIB Unemployment insurance benefit
  - VCP CAR payment
  - VOL Voluntary payment
  - VRP Voluntary credit for payment
  - VRT Voluntary regular transfer

- ♦ FIPS CODE: This field displays the appropriate FIP code for the payment. ICAR does not display this information.
- ◆ NSF APPLY: This field displays a "Y" if the debt is a result of a rejected application due to nonsufficient funds. ICAR does not display this information.

# VI-A. CHILD ASSIGNMENT RECORD

This section displays child assignment information.

- ♦ CHILD NAME: The name of the child for whom the assignment belongs as displayed in the CHILD NAME field on the CASSIGN screen.
- ◆ ASSIGN DATE: The date of the assignment as displayed in the ASSIGN DATE (MM/DD/CCYY) column on the CASSIGN screen.
- ◆ TERM DATE: The date of termination for the assignment as displayed in the TERM DATE (MM/DD/CCYY) column on the CASSIGN screen.
- ♦ ACCT TYPE: The account type of the assignment as displayed in the ACCT TYPE IND column on the CASSIGN screen.

# VI-B. PAYEE ASSIGNMENT RECORD

This section contains payee assignment information.

- ♦ ASSIGN DATE: The date of the assignment as displayed in the ASSIGN DATE column on the ASSIGN screen.
- ♦ **TERM DATE**: The date of termination for the assignment as displayed in the TERM DATE column on the ASSIGN screen.
- ♦ ACCT TYPE: The account type of the assignment as displayed in the ACCT TYPE IND column on the ASSIGN screen.

#### VII. COMMENTS

This section displays worker-entered comment information.

- ◆ **SCREEN**: The name of the screen on which the comment was originally entered on ICAR.
- ◆ COMMENTS: The text of the worker entered comments. The history report pulls this information from a variety of screens.

#### **VIII. NARRATIVES**

This section contains narrative information.

- ◆ NARR DATE: The date ICAR or the worker issued the narrative as displayed in the DATE column on the NARRCASE screen.
- ◆ NARR PROC: The process code under which ICAR or the worker issued the narrative. ICAR does not display this information.
- **USER ID**: The user ID of the worker or program that issued the narrative as displayed on the NARRCASE screen.
- ♦ NARRATIVE TEXT: The text of the narrative as displayed in the NARRATIVE column on the NARRCASE screen.

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Case Closure Report for Supervisory Review

#### Case Closure Report for Supervisory Review

Purpose Supervisors and Central Office use the Case Closure Report for

Supervisory Review to review cases that closed or were selected

for closure during the previous month.

Source ICAR generates this report by batch processing at the end of every month. ICAR selects cases with a closure code entered in

the REASON field during the previous month or a date entered in the CASE CLOSED DATE field during the previous month on the

CASE screen.

NOTE: ICAR does not select cases that converted to non-IV-D cases instead of closing when an entry was made in the REASON

field.

Distribution Staff download this report through the Excel Importer.

Data This report contains the following information:

◆ REGION: This column shows the region number where the case is assigned.

- **OFFICE**: This column shows the office number where the case is assigned.
- **WORKER ID**: This column shows the four-character alphanumeric identifier assigned to the worker on the case.
- CASE #: This column contains the case number.
- ♦ **TERMINATION NOTICE DATE**: This column contains the date you or ICAR selected the case for closure.
- ♦ **TERMINATION REASON**: This column contains the closure code as displayed in the REASON field on the CASE screen.
- ◆ CASE STATUS: This column lists the status of the case at the time ICAR created the report. Valid entries are:
  - A Active
  - C Closed
  - I Inactive

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- ◆ CLOSED DATE: This column lists the date the case status changed from "A" or "I" to "C."
- ♦ ACCOUNT TYPE: This column lists the case account type at the time ICAR selected the case for the report. This may be different than the case account type when the closure code was entered in the REASON field.
- ◆ FILE DATE: This column shows the date ICAR selected the case for the report.

# **DECDA Closure Error Report**

Purpose Supervisors and Central Office use the DECDA Closure Error

Report to review cases that did not close and the payor is

deceased.

Source ICAR generates this report by batch processing at the end of

every month. ICAR selects cases with a "Y" in the DECEASED

field on the LOCATE screen.

Distribution Staff download this report through the Excel Importer.

Data This report contains the following information:

♠ REGION: This column shows the region number where the case is assigned.

- **OFFICE**: This column shows the office number where the case is assigned.
- **WORKER ID**: This column shows the four-character alphanumeric identifier assigned to the worker on the case.
- CASE #: This column contains the case number.
- ▶ **REJECTED REASON**: This column shows the reason the case was not selected for closure. Valid entries are:
  - ACTIVE AF ON CASE: There is another alleged father on the case who has not been excluded or bypassed.
  - CLOSING ASSETS: There is a "Y" in the delay closing/assets field on the LOCATE screen.
  - DEATH LESS THAN 1 YEAR: The case is certified for federal or state tax offset and the payor has been deceased for less than one year.
  - FLAGGED BUT DATE OF DEATH MISS: There is not an entry in the date of death field on the LOCATE screen.
  - HAS AN EXISTING TERM: There is an entry other than "DECDA" in the REASON field on the CASE screen.
  - OPEN PROCESS EXISTS: There is an active process on the case that you or ICAR must end before the case can close.

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**DECDA Closure Error Report** 

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- PAYMENTS IN HOLD: Payments still need to be distributed.
- UPDT FLAG = E: There is an "E" in the CORRECTION FLAG field on the OBLIG screen.
- ◆ FILE DATE: This column shows the date ICAR selected the case for the report.

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Deceased Party Report

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#### **Deceased Party Report**

Purpose

Regional staff and supervisors use the *Deceased Party Report* to attempt to locate probate filings for cases where the payor, the payee, or the child is deceased.

Source

ICAR generates this report by batch processing at the end of every month. ICAR selects cases with:

- ◆ "Y" in the DATE OF DEATH field on the LOCATE or PAYEE2 screens, or
- ♦ "DEC" in the EST BY-PASS field on the CHILD2 screen.

Distribution

Staff downloads this report through the Excel Importer.

Data

This report contains the following information:

- ◆ REGION: This column shows the region number where the case is assigned.
- **DISTRICT**: This column shows the office number where the case is assigned.
- **WORKER ID**: This column shows the four-character alphanumeric identifier assigned to the worker on the case.
- ♦ CASE NUMBER: This column contains the case number.
- ♦ **CHILD NAME**: This column shows the name of the deceased child on the case.
- DECEASED DATE: This column shows the child's date of death.
- ◆ PAYOR NAME: This column shows the name of the deceased payor on the case.
- ◆ **DECEASED FLAG**: This column contains a "Y" if there is an entry of "DECD" in one of the PAYOR INDICATOR fields on the NARRCASE screen or an entry of "Y" in the DECEASED field on the LOCATE screen.
- ◆ **DATE OF DEATH**: This column shows the payor's date of death.

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**Deceased Party Report** 

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◆ PAYEE NAME: This column shows the name of the deceased payee on the case.

- ◆ **DECEASED FLAG**: This column contains a "Y" if there is an entry of "DECD" in one of the PAYEE INDICATOR fields on the NARRCASE screen.
- ◆ **DATE OF DEATH**: This column shows the payee's date of death.

# **NSOR & NSOR1 Case Closure Report**

Purpose Supervisors use the NSOR & NSOR1 Case Closure Report to

review cases that did not close and the payor is deceased.

Source ICAR generates this report by batch processing at the end of

every month. ICAR selects cases that cannot close under NSOR

or NSOR1 because there is a condition blocking case closure.

Distribution Staff download this report through the Excel Importer.

Data This report contains the following information:

• **REGION**: This column shows the region number where the case is assigned.

• **OFFICE**: This column shows the office number where the case is assigned.

- **WORKER ID**: This column shows the four-character alphanumeric identifier assigned to the worker on the case.
- ◆ CASE #: This column contains the case number.
- ♠ REJECTED REASON: This column shows the reason the case was not selected for closure. Valid entries are:
  - CASE UPDATE FLAG IS AN 'E': There is an "E" in the correction flag field on the OBLIG screen.
  - PAYMENTS IN HOLD: Payments still need to be distributed.
  - REFUND PENDING: There is a refund pending approval.
  - REJECTING MONEY: Payments cannot apply to an account type.
  - SPECIAL ABSTRACT: There is a special abstract pending approval.
- FILE DATE: This column shows the date ICAR selected the case for the report.

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**UPPA History Report** 

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#### **UPPA History Report**

#### Purpose

Workers use the *UPPA History Report* to review the records on closed cases that meet the selection criteria to move to history in six months. When cases move to history, ICAR saves 11 account type coupon and receipt information from some cases for use in UPPA calculations.

The information is saved on the UPPA FIP MONTHLY DETAIL screen if the payee has other active, closed, or inactive cases still on ICAR. If the saved records are incorrect, the UPPA calculation will be incorrect.

Source

ICAR generates this report overnight on the first Friday of every month. ICAR selects cases that:

- Meet all of the history case selection criteria;
- Have been closed for 18 months and may close in 6 months;
- Have a payee state identification number (SID);
- Have a valid CS, MS, or RE obligation;
- Have at least one unverified CASSIGN; and
- ◆ Share the same payee SID with at least one other case still on ICAR.

Distribution

The MA2 for each region downloads the region's report through the Excel Importer and sends it to the support recovery supervisor for each office so the cases can be reviewed.

Data

The regional level report displays only the offices with cases that meet the selection criteria. An office that has no cases which meet the selection criteria during the current month is not included on the regional report. The report contains the following information:

- ◆ **REGION NUMBER**: This column shows the number of the region where the case is assigned.
- OFFICE NUMBER: This column shows the number of the office where the case is assigned.
- ♦ **WORKER ID**: This column show the four-character alphanumeric identifier assigned to the worker on the case.

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**UPPA History Report** 

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♦ CASE NUMBER: This column contains the case number.

- ◆ PAYEE NAME: This column contains the payee name in the last name, first name, middle initial format.
- **REPORT RUN DATE**: This column shows the date when the batch program identified cases and generated the report.