

# **Child Support Enforcement Network - CSENet**

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## **Overview**

**Legal reference:** 42 USC 654; 45 CFR 303.7 and 307.10(b)

The Child Support Enforcement Network (CSENet) is a nationwide communication network linking state child support enforcement agencies. Over this network, states use standard transactions to electronically transfer interstate case information between states, including information such as location, establishment, enforcement, and collection. The network serves as a conduit for information transmission between state automated child support enforcement systems.

CSENet's objective is to enhance states' management of interstate child support cases by providing an efficient communication network that is flexible, yet powerful enough to accommodate changes in functions, services and state caseloads. CSENet improves interstate case processing by:

- ◆ Minimizing the time spent waiting for interstate child support case information.
- ◆ Reducing manual data entry by permitting one state system to communicate with other state systems.
- ◆ Reducing paperwork associated with handling an interstate case by electronically transmitting information usually sent in letters or transmittal documents.
- ◆ Improving the quality of case information sent to the other state by providing data integrity checks and edits to ensure that the information transmitted is complete.

CSENet's functions can be divided into five categories; each addressed in this chapter:

- ◆ **Quick Locate** transactions communicate location information between states.
- ◆ **Case Status Information** transactions communicate information about court orders and associated debt balances.
- ◆ **Interstate Referral** transactions contain key elements found on the federal interstate transmittal forms.

This section of the CSENet chapter explains how ICAR handles incoming and outgoing interstate referrals. It also contains what you need to know when viewing and processing these transactions.

Even though CSENet automates many of the interstate actions on a case, there are some references in this section that still require your intervention. This is because some states are not CSENet-ready, or CSENet is unable to support certain case actions.

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CSENet automatically processes the following interstate case activities electronically from case initiation through case closure:

- Incoming interstate referrals
- Acknowledgments
- Case forwarding
- Outgoing interstate referrals
- UIFSA actions

These electronic processes are explained in detail in the following sections.

- ◆ **Managing State Cases** transactions communicate case status updates when new information is entered on a case.
- ◆ **Interstate Case Reconciliation** transactions allow states to find and correct discrepancies between interstate case records.

**CSENet Interstate Agreements** record the states willing and able to communicate each of the CSENet transaction types with Iowa.

## **Quick Locate**

A state can use Quick Locate transactions to request and provide location information to other states without using paper interstate forms. CSENet Quick Locate requests are sent daily and the responses update ICAR automatically. The Iowa Child Support Recovery Unit (CSRU) may receive the *Child Support Locate Request* form from states unable to send Quick Locate requests and responses through CSENet.

The following sections explain:

- ◆ [CSENet Incoming Quick Locate Request](#)
- ◆ [Paper Incoming Request – \*Child Support Locate Request Form\*](#)
- ◆ [Responses Sent Back to Requesting State](#)
- ◆ [Requesting a Quick Locate](#)
- ◆ [Responses to a Request](#)

### **CSENet Incoming Quick Locate Request**

A daily batch program processes CSENet incoming requests by searching for information first on ICAR. If no information is found on ICAR, the batch program passes the request to the autolocate program to search all state sources for information. The batch program processes requests using the following steps:

- ◆ The program checks the request for a social security number (SSN) and a name. If either the SSN or name is missing, a transaction is sent to the other state requesting more information.
- ◆ The name and SSN are used to search ICAR. If both the name and the SSN match a person on ICAR, the batch program then checks the case to see if it is valid to use to send information to the requesting state by ensuring that **none** of the following conditions are met:
  - The STATUS field on the CASE screen is equal to "C," "D," "H," or "I."
  - The case has been redirected.
  - The case WRKR ID field is blank.
  - There is an "A" or "P" in the GOOD CAUSE field on the PAYEE screen for the locate individual.
  - The account type is 17, the worker ID is "CSC," and the locate person is a payor.
  - The account type is 17, the only balance of account type 17, and the worker ID is not AFC, AAF, or PLD.

- The DECEASED field on the LOCATE screen for the locate individual is equal to "Y" and the DATE OF DEATH field is greater than zero.
  - The DECEASED field on the PAYOR screen for the locate individual is equal to "Y" and the DATE OF DEATH field is greater than zero.
  - The ACTION DISMISSED/PROCESS ENDED field on the ADPAT2 screen for the locate individual is equal to "AFEX", or  
The BYPASS AF field on the LOCATE screen for the locate individual is equal to "Y", or  
The RESULTS RECEIVED field for the locate individual is less than zero and the PROBABILITY field is equal to zero and PATERNITY INDEX field is equal to zero on the PATEST2 screen, or  
The PROCESS ENDED (Y/N) field for the locate individual is equal to "Y" on the PATEST3 screen.
  - The BANKRPTCY & CHAPTR field on the PAYOR screen for the locate individual equals "Y 11" or "Y 13."
- ◆ For cases and people that have not been eliminated using the above criteria, the batch program searches for location information and, if found, automatically sends an outbound response containing the location information to the other state. The [Responses to a Request](#) section later in this chapter details the data elements sent in the CSENet transaction.
  - ◆ If the state can receive CSENet Quick Locate transactions, the response is sent electronically through CSENet. If the state cannot receive CSENet transactions, the response is sent on form 470/3475, *Locate Data Sheet*.
  - ◆ If no information is available on ICAR, the batch program sends the request to AUTOLOCATE (refer to the location process), which searches state sources for location information using only the individual's SSN.

If a match is found, the program sends an outbound response containing the location information to the other state. Since there is no ICAR case, the program inserts a worker ID of "AAAA," the default Central Registry worker ID. The batch program uses the following AUTOLOCATE sources to find location information:

- Iowa Department of Transportation (IDOT)
- Iowa Automatic Benefit Calculation (IABC)
- Department of Revenue and Finance (WAGES, JOBS)
- Iowa Centralized Employee Registry (ICER)



If the response is generated on the *Locate Data Sheet*, the return address on the envelope is Central Registry's. When a *Locate Data Sheet* sent to another state is returned as undeliverable, it is sent to Iowa's Central Registry for processing. This may require Central Registry to notify Central Office of any mailing discrepancies or possible programming errors.

When location information is not found on ICAR or AUTOLOCATE, the program sends a response to inform the other state that information is not available in Iowa.

### **Paper Incoming Request –Child Support Locate Request Form**

The *Child Support Locate Request* is a federally approved intergovernmental form that states can use to request location information. The receiving state returns the locate information to the other state. If you receive a *Child Support Locate Request*, forward it to Central Registry for processing.

### **Locate Request (LOCREQ) Screen**

Upon receipt of the *Child Support Locate Request*, Central Registry staff enters key information on the LOCREQ screen.

Note: Requests from a tribal IV-D agency or from a foreign country are processed manually.

D479HI87	IOWA COLLECTION AND REPORTING SYSTEM	DATE:
	LOCATE REQUEST	TIME:
OTHER STATE CASE ID :		
LOCATE SSN :		OTHER STATE FIPS: 00 000
LOCATE NAME (F,M,L,S) :		
PF2 SUBMIT REQUEST		
NEXT SCREEN:	NOTES:	

Fields, values and descriptions on the LOCREQ screen are:

- ◆ OTHER STATE CASE ID: Central Registry enters the other state's case identification number (up to 12 alphanumeric characters) as indicated on the *Child Support Agency Locate Request*. This field is not required.
- ◆ OTHER STATE FIPS: Enter the seven-digit FIPS code of the other state as indicated on the *Child Support Locate Request*. Only the first two digits are required; however, only valid FIPS codes are allowable entries.
- ◆ LOCATE SSN: Enter the SSN used to search Iowa's databases. Only numeric entries are allowed. This is not a required field.
- ◆ LOCATE NAME: Enter the locate person's name. ICAR allows 16 characters for the last name, 15 characters for the first name, 15 characters for the middle name, and 3 characters for the suffix. The first and last names are required.

After Central Registry enters the data and presses the F2 key twice, the request is submitted, and the screen clears for the next entry. The Quick Locate request appears to the system as a CSENet request from the other state, even though the other state sent the request on paper.

This electronic request is then sent through the batch program that processes incoming CSENet requests and responds automatically. See [CSENet Incoming Quick Locate Request](#) in this section.

### **Responses Sent Back to Requesting State**

When responding to a Quick Locate request, ICAR checks the other state's CSENet status on the CNAGREE (CSENet Agreements) screen. If ICAR determines that the state is able to use CSENet to receive the transaction, the response is transmitted electronically via CSENet.

If ICAR determines that the state is not able to receive the transaction using CSENet, ICAR produces form 470/3475, *Locate Data Sheet* to send to the requesting state. More information about CNAGREE is available in [CSENet INTERSTATE AGREEMENTS UPDATE \(CNAGREE\) Screen](#) section.

### **Requesting a Quick Locate**

A CSENet Quick Locate is initiated in two possible ways:

- ◆ A trigger from the Federal Case Registry (FCR).
- ◆ A manual entry by the worker.

### **Outgoing Federal Case Registry (FCR) Request**

The FCR is a federal computer system that compares child support cases in different states. When the FCR recognizes a person may have a child support case in another state, it transmits information about the case and its participants to the other state.

Iowa displays this information on the Federal Case Registry Summary (FCRSUM) screen. Refer to the location process for more information about the FCRSUM screen.

D479HR60	CHILD SUPPORT COLLECTION SYSTEM FEDERAL CASE REGIST. SUMMARY	DATE: TIME:	
CASE NUMBER:	COURT ORDER (Y/N):	REVIEWED:	
ADDL ASSOC PERSONS:	CASE TYPE:	REGISTRATION DATE:	
STATE/FIPS/CASE ID:			
CSENET COURT ORDER STATUS:			
NAME (LFM)/	CASE	SSN/	BIRTH DATE/
ALIAS (LFM)	ROLE	MEMBER ID	DEATH DATE
MATCHED PARTICIPANT:			
ASSOCIATED PARTICIPANTS:			
COMMENTS:			
PF3 UPDATE, PF5 INQ, PF7 CASE BACKWARD, PF8 CASE FORWARD, PF9 MATCH PART BACKWARD, PF10 MATCH PART FORWARD, PF12 COURTSUM NEXT SCREEN: NOTES:			

CSENet uses data on this screen as an indicator that another state may have location information about the alleged father or payor that could prove valuable to the worker in Iowa. Using this screen, CSENet Quick Locate requests are generated automatically to the other state for alleged fathers and payors. Quick Locate requests are not automatically sent for payees. Quick Locate requests are automatically generated to the other state indicated on the FCRSUM screen when the following criteria are met:

- ◆ The other state is able to receive CSENet Quick Locates as indicated on the CNAGREE screen. (See [CSENET INTERSTATE AGREEMENT UPDATE \(CNAGREE\) SCREEN](#) for details.)
- ◆ The alleged father or payor does not have a verified address and employer.
- ◆ The alleged father's or payor's SSN on ICAR matches the SSN on the FCRSUM screen. The person may match with either the matched participant or the associated participants on the FCRSUM screen. If the alleged father or payor is not listed on the FCRSUM screen, no Quick Locate request generates.

A CSENet Quick Locate request is automatically sent to the other state for each alleged father or payor on the case that meets these criteria and ICAR issues a narrative (LOC300).

### **Manual Request by a Worker**

You can also manually generate a CSENet Quick Locate request on a payor, alleged father, or payee.

#### **Payor/Alleged Father**

You may send a Quick Locate request to another state when you believe the other state might have information on the payor or alleged father. Make the request by entering the appropriate two-letter postal abbreviation for the other state in the SPLS/QUICK LOCATE field on the LOCATE screen. For more information about the LOCATE screen, refer to the location process.

D479HL01	IOWA COLLECTION AND REPORTING SYSTEM	DATE:
	PARENT LOCATE	TIME:
CASE NUMBER.....:	STOP: DRI:	FVI:
PAYOR.....:		AF ADDED:
PAYEE.....:		SEND PAYEE LETTER:
LOCATE NAME (LFMS):		
LOCATE SSN.....:	TFC: SEX....:	DATE OF BIRTH:
MULTIPLE SSN'S....:		
BIRTH CITY/STATE..:	:	
FATHERS NAME (LFM) .:		MILITARY SERVICE:
MOTHERS MAIDEN NME:		FEDERAL BENEFITS:
ALIAS 1.....:		ALIAS 2:
MISC INFORMATION..:	RACE...:	ACTIVE MILITARY:
HEIGHT.....:	WEIGHT..:	DECEASED/DATE..:
HAIR.....:	EYES...:	DELAY CLOSING/ASSETS (Y,N):
MEMO.....:		VERIFIED LOC:
:		DATE:
SPLS/QUICK LOCATE..:	FCR QUERY:	FPLS REQ? ICON#
UPD PAYOR WITH VER NAME (Y,N): Y		BYPASS AF?:
DRIVER'S LICENSE #:		
F2=ADD, F3=UPDATE, F4=DELETE, F5=INQUIRY, F7=PAGE BACK, F8=PAGE FORWARD		
F9=REFRESH, F10=SCROLL ADDRESS, F11=SCROLL EMPLOYER, F12=XREF VERIFICATION		
NEXT SCREEN:	NOTES:	

To submit a Quick Locate request on a payor or alleged father, type LOCATE in any NEXT SCREEN field. Enter the case number in the ICAR CASE NUMBER field and press the F5 key. Select the LOCATE screen with the name of the person you are interested in by pressing the F7 key and the F8 key to scroll through the names on the LOCATE screen.

Once the appropriate person is listed as the LOCATE NAME, tab to the SPLS/QUICK LOCATE field and enter the appropriate two-letter postal abbreviation for the other state. You can enter up to five states at a time.

Press the F3 key twice to submit the request. ICAR issues a narrative (LOC 298) when the request is confirmed. When you press the F3 key to process the locate request, ICAR displays an on-line message,

“PARENT LOCATE UPDATED, SPLS/QUICK LOC REQUEST SENT.”

### **Payee**

You can also make a Quick Locate request for the payee by accessing the PAYEE2 screen. This feature is used to locate a mailing address in order to release support payments owed to the payee.

D479HC43	IOWA COLLECTION AND REPORTING SYSTEM	DATE:
	-- PAYEE2 --	TIME:
CASE NUMBER.....:	PAYEE ID NUMBER..:	
NAME (LFMS).....:	:	:
FPLS REQUEST.....:	SPLS/QUICK LOC...:	
HOMEADDR LINE 1.:		
HOMEADDR LINE 2.:		
CITY/STATE/ZIP...:	:	CT M/O: ATTY:
	DRIVERS LICENSE:	
DATE OF DEATH...:	MILITARY SERVICE:	
MAIDEN NAME.....:		
ALIAS.....:		
RACE.....:	HOLD:	FEDERAL BENEFITS:
HEIGHT.....:	WEIGHT:	PAYOR SSN:
HAIR.....:	EYES:	PAYEE SSN:
MEMO.....:		
COMMENTS:		
F3=MODIFY, F4=DELETE ADDR, F5=INQUIRY, F6=PAYEE		
NEXT SCREEN:	NOTES:	

To submit a Quick Locate request for a payee, type “PAYEE2” in any NEXT SCREEN field. Enter the case number in the CASE NUMBER field and press the F5 key. Tab to the SPLS/QUICK LOCATE field and enter the appropriate two-letter postal abbreviation for the other state. You can enter up to five states at a time.

Press the F3 key twice to submit the request. ICAR issues a narrative (LOC 298) when the request is confirmed. When you press the F3 key to process the locate request, ICAR displays the on-line message,

“PARENT LOCATE UPDATED, SPLS/QUICK LOC REQUEST SENT.”

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### **What May Prevent a Manual Request**

The following criteria may prevent a manual Quick Locate request from generating:

- ◆ The request is made to Iowa.
- ◆ The STATUS field on the CASE screen is equal to "C," "D," "H," or "I."
- ◆ The case is redirected.
- ◆ The case WRKR ID field is blank.
- ◆ There is an "A" or "P" in the GOOD CAUSE field on the PAYEE screen.
- ◆ The case account type is 17, the caseworker ID is "CSC," and the locate person is a payor.
- ◆ The DECEASED field on the LOCATE screen for the locate individual is equal to "Y" and the DATE OF DEATH field is greater than zero.
- ◆ The DECEASED field on the PAYOR screen for the locate individual is equal to "Y" and the DATE OF DEATH field is greater than zero.
- ◆ The ACTION DISMISSED/PROCESS ENDED field on the ADPAT2 screen for the locate individual is equal to "AFEX", or
- ◆ The BYPASS AF field on the LOCATE screen for the locate individual is equal to "Y", or
- ◆ The RESULTS RECEIVED field is less than zero, the PROBABILITY field is equal to zero, and the PATERNITY INDEX field is equal to zero on the PATEST2 screen for the locate individual, or
- ◆ PROCESS ENDED (Y/N) field is equal to "Y" on the PATEST3 screen.
- ◆ The BANKRPTCY & CHAPTR field on the PAYOR screen for the locate individual is equal to "Y 11" or "Y 13."

### **Sending the Request**

ICAR checks the other state's CSENet status on the CNAGREE screen. If ICAR determines the state is able to use CSENet to receive the transaction, the response is transmitted electronically via CSENet.

If ICAR determines the state is not able to receive the transaction using CSENet, ICAR produces form 470/3475, *Locate Data Sheet*, to send to the other state. See [CSENet INTERSTATE AGREEMENTS UPDATE](#) section.

## **Responses to a Request**

Other states respond to Iowa's Quick Locate requests by either mailing a paper document with the location information or by sending a CSENet Quick Locate response.

### **Incoming Paper Responses to Iowa's Request**

A state may process Iowa's locate request and respond by mail using the *Child Support Locate Request* form. Central Registry forwards all such paper responses to the local office for processing. To process a paper response, analyze the document to determine if the information is appropriate to enter on ICAR. All states use different criteria for verifying address and employer information on their systems. Some states search for information by name only. You will typically enter this paper information from other states onto ICAR as unverified, even if the other state indicates the address or employer was verified or confirmed.

### **Incoming CSENet Responses to Iowa's Request**

A state may respond to a request through CSENet. CSENet responses contain five major components explained in the following sections:

- ◆ [Demographic information](#)
- ◆ [Address information](#)
- ◆ [Employer information](#)
- ◆ [Insurance information](#)
- ◆ [Date of birth information](#)

#### **Demographic Information**

The CSENet Quick Locate response contains valuable demographic information that may further location efforts. Items include:

- ◆ Race
- ◆ Gender
- ◆ Place of birth
- ◆ Height
- ◆ Weight
- ◆ Hair color
- ◆ Eye color
- ◆ Distinguishing marks
- ◆ Known aliases
- ◆ Maiden name



- ◆ Mother's maiden name
- ◆ Father's name
- ◆ Driver's license number

ICAR loads this information to the appropriate ICAR screen if the person's case number, name, and SSN in the CSENet transaction match the ICAR case number, name, and SSN. For alleged fathers/payors, the information is displayed on the LOCATE screen. For payees, the information is displayed on the PAYEE2 screen.

ICAR only displays demographic information in these fields if the fields are blank when the incoming CSENet Quick Locate response is received. If a worker in Iowa has entered data in the field, it is not overwritten by the CSENet Quick Locate response. If ICAR updates the information, ICAR issues a narrative (LOC281) to document the updated case.

If the other state indicates the location individual is deceased, ICAR issues a narrative (LOC305). ICAR is not updated automatically with this information. Verify the information through other sources before updating ICAR with the information.

### **Address Information**

Home and mailing addresses received in a Quick Locate response are considered unverified until verified by other means, such as a telephone call to the other state worker. Addresses for the alleged father/payor are displayed on the ADDVER screen, while addresses for the payee are displayed on the CPADDVER screen.

The source code for addresses from a CSENet Quick Locate is "CSENET-xx," where "xx" is the two-letter postal abbreviation of the state that sent the response.

CSENet addresses are loaded to ICAR using standard address processing. Refer to the location process for more information.

### **Last-known Address**

Occasionally a Quick Locate response contains a "last-known address." A last-known address is identified by the other state as an address where the locate person used to live. The worker can use this address as a lead to where the person is currently residing.

If a last-known address is received through CSENet, ICAR displays the address in a narrative (LOC299) and notifies the worker through a calendar flag (LOC116). Last-known addresses are not loaded to the ADDVER or CPADDVER screens and are never considered verified.

### **Employer Information**

Employer information received in a CSENet Quick Locate response is loaded to the EMPVER screen for an alleged father/payor or the CPEMPVER screen for the payee. Consider CSENet employer data unverified until verified by other means, such as a telephone call to the other state worker.

The source code for an employer received through CSENet is "CSENET-xx," where "xx" is the two-letter postal abbreviation of the state that sent the response.

These employers are loaded to ICAR using standard employer processing. Refer to the location process for more information.

### **Last-known Employer**

Occasionally a Quick Locate response contains a "last-known employer." A last-known employer is one identified by the other state as an employer where the locate person used to work. The worker may use this employer as a lead to where the person is now.

If a last-known employer is received through CSENet, ICAR displays the employer in a narrative (LOC302) and notifies the worker through a calendar flag (LOC117). Last-known employers are not loaded to the EMPVER or CPEMPVER screens and are never considered verified.

### **Insurance Information**

CSENet Quick Locate responses may include insurance information. If information exists, ICAR writes it to a narrative (LOC304) and issues a calendar flag (LOC119).

Use the insurance carrier and policy number to pursue insurance for the children involved in the case.

### **Date of Birth Information**

The date of birth returned in a CSENet Quick Locate response is never updated automatically on ICAR. Instead, ICAR issues a narrative (LOC303) and a calendar flag (LOC118). Review the date for accuracy before updating ICAR.

### **Different SSN**

The other state can return an SSN that is different than the one on ICAR. The SSN is not updated automatically on ICAR. Instead, ICAR issues calendar flag LOC145 for the payor and calendar flag LOC151 for the payee. Follow normal office procedures to review and update if appropriate.

### **No Useful Information**

If a Quick Locate response contains only duplicate information, ICAR issues a narrative (LOC344) and the request is considered complete. This narrative is also issued if the other state returns no information in the response.

## **Case Status Information**

A Case Status Information (CSI) CSENet transaction is used to request court order and obligation information from another state when the FCR indicates a successful payor/child match on a case with another state. The information on the FCR acts as a pointer to a matched case but provides very little detailed information. The CSI transaction is a way to provide additional case information from one state to another.

The state that initiates the CSI transaction receives the other state's case number, participant name and SSN from the FCR and uses it to generate a request. For more information on the FCR, refer to the location process.

The following sections explain:

- ◆ [Requesting court order information](#)
- ◆ [Response to Iowa's request for court order information](#)

### **Requesting Court Order Information**

The generation of a CSI transaction is fully automated through ICAR. Once the filtering criteria is met for loading a participant to the FCRSUM screen, ICAR reviews the case with which the matched participants are associated to determine if additional court order and associated debt information from another state may assist case processing. CSI requests are only triggered when ICAR creates or modifies an FCRSUM screen and all the following conditions are met:

- ◆ The SSN for any MATCHED PARTICIPANT or ASSOCIATED PARTICIPANT with an "AF" or "NP" in the CASE ROLE field on the FCRSUM screen matches the SSN of the payor or any alleged father on the ICAR case.
- ◆ The SSN for any MATCHED PARTICIPANT or ASSOCIATED PARTICIPANT with a "CH" in the CASE ROLE field on the FCRSUM screen matches the SSN of any child on the ICAR case.
- ◆ The COURT ORDER (Y/N) field displayed on the FCRSUM screen is "Y."
- ◆ Iowa has not previously sent a CSI transaction to the other state using the other state's case ID displayed on the FCRSUM screen.
- ◆ The other state can receive CSI transactions as indicated by a "Y" entry in the CSI field on the CNAGREE screen.

- ◆ There is not a match between the first five digits of the FIPS code on the FCRSUM screen and the C.O. COUNTY FIPS code on any COURT ORDER (COURTORD) screens for the case.
- ◆ There are not any COURTSUM screens that already exist with a FIPS code entry that matches the FIPS code on the FCRSUM screen.

When an ICAR case meets the criteria described above, a request for court order information is transmitted to the other state. The CSENET COURT ORDER STATUS field on the FCRSUM screen displays this relayed action as REQUESTED and ICAR issues a narrative (INTER 181).

### **Response to Iowa's Request for Court Order Information**

When Iowa receives a response from the other state, ICAR records the outcome in the CSENET COURT ORDER STATUS field on the FCRSUM screen:

- ◆ **NOT AVAILABLE** - No CSENet court order information is available because it does not exist, or the other state is not CSI ready. When this happens, ICAR issues a narrative (INTER182) and removes any internal indicators that a CSI request was sent to the other state. This allows ICAR to resend the request if the FCRSUM screen is modified at a later time.
- ◆ **RECEIVED** - CSENet court order information is received. ICAR creates the OTHER STATE'S COURT ORDER (COURTSUM) screen. ICAR downloads the court order information to the COURTSUM screen detailing the information received.

**OTHER STATE'S COURT ORDER (COURTSUM) Screen**

To access the COURTSUM screen, press the F12 key from the FCRSUM screen or type "COURTSUM" in any NEXT SCREEN field. ICAR displays the following screen:

```

D479HI40          IOWA COLLECTION AND REPORTING SYSTEM          DATE:
                  OTHER STATE'S COURT ORDER                    TIME:

ICAR CASE #:          OTHER ST CASE # :          OTHER STATE:
-----
ORDER:                DOCKET:                TRIBUNAL:
ORDER TYPE:           FREQUENCY:            FREQ. AMOUNT:
DATE FILED:           DEBT TYPE:            LAST PAYMENT:
EFFECTIVE :           END DATE :            CANCEL DATE :
MEDICAL COVERAGE ORDERED?          STATE:    FIPS:

                                ARREARS SUMMARY
ARREARS-----DATE-FROM-----DATE-THROUGH-----TOTAL AMOUNT-----
IV-A          00/00/0000          00/00/0000
IV-D          00/00/0000          00/00/0000
FOSTER CARE  00/00/0000          00/00/0000
MEDICAL      00/00/0000          00/00/0000

ARREARS AMOUNT/FREQUENCY:          /          ARREARS TOTAL:

CERTIFIED COPY REQUESTED: 00/00/0000          COURT ORDER STORED:
PF4=DELETE PF5=INQUIRE PF7=PREV. COURT ORDER PF8=NEXT COURT ORDER PF12=FCRSUM
NEXT SCREEN:          NOTES:
    
```

Fields, values, and descriptions on the COURTSUM screen are:

- ◆ ICAR CASE #: Enter the case number (up to seven digits) and press the F5 key.
- ◆ OTHER ST CASE #: ICAR displays the responding state's referenced case number.
- ◆ OTHER STATE: ICAR displays the other state's two-letter postal abbreviation.
- ◆ ORDER: ICAR displays the other state's court order number. The actual court order number appears in this field or in the DOCKET or TRIBUNAL field, based on how the other state identifies its court action.
- ◆ DOCKET: ICAR displays the other state's docket number. The actual court order number appears in this field or in the ORDER or TRIBUNAL field, based on how the other state identifies its court action.
- ◆ TRIBUNAL: ICAR displays the other state's tribunal order number. The actual court order number appears in this field or in the DOCKET or ORDER field, based on how the other state identifies its court action.

- ◆ ORDER TYPE: ICAR displays how the other state's order was established.  
Valid entries are:
  - A: Administrative
  - J: Judicial
  - P: Paternity
- ◆ FREQUENCY: ICAR displays the frequency of payments.  
Valid entries are:
  - W: Weekly
  - B: Bi-weekly
  - M: Monthly
  - S: Semi-monthly
  - Q: Quarterly
  - A: Annual
  - E: Semi-annual
- ◆ FREQ. AMOUNT: ICAR displays the dollar amount owed per the frequency.
- ◆ DATE FILED: ICAR displays the date the order was filed with the other state's clerk of court.
- ◆ DEBT TYPE: ICAR displays one of three obligation types contained in the other state's support order.  
Valid entries are:
  - MS: Medical Support
  - CS: Child Support
  - SS: Spousal Support
- ◆ LAST PAYMENT: ICAR displays the date of the last payment collected on the case.
- ◆ EFFECTIVE: ICAR displays the date the child support order began.
- ◆ END DATE: ICAR displays the date that **all** associated court-ordered obligations are satisfied.
- ◆ CANCEL DATE: ICAR displays the date the court order was suspended as ordered by the issuing administrative or judicial authority.
- ◆ MEDICAL COVERAGE ORDERED?: ICAR displays a "Y" if the payor is ordered to provide health insurance coverage or an "N" if the other state's order is silent or another party is ordered to provide health insurance coverage.
- ◆ STATE: ICAR displays the state that issued this court order. The other state is identified by its two-letter postal abbreviation.

- ◆ FIPS: ICAR displays the applicable interstate reference code of the state which issued the court order, i.e. xx=State, xxx=County, and xx=Agency identifiers.
- ◆ ARREARS SUMMARY: ICAR displays a snapshot of the accruing and non-accruing arrears associated with the terms of the court order that are categorized and displayed by general obligation types of IV-A, IV-D, foster care, and medical. Each debt type identifies the date support started, date support ends, and the total amount of support.
- ◆ ARREARS AMOUNT/FREQUENCY: ICAR displays the amount ordered against the outstanding arrears on the case.

Valid entries for the frequency part of the fields are:

- W: Weekly
  - B: Bi-weekly
  - M: Monthly
  - S: Semi-monthly
  - Q: Quarterly
  - A: Annual
  - E: Semi-annual
- ◆ ARREARS TOTAL: ICAR displays the total of all obligation balances owed on the other state's court-ordered case.
  - ◆ CERTIFIED COPY REQUESTED: This field is no longer used.
  - ◆ COURT ORDER STORED: This field displays the date that the information was stored on the COURTSUM screen.

The COURTSUM screen F keys are:

- ◆ F4=DELETE: Press the F4 key to delete the COURTSUM screen from ICAR.
- ◆ F7 = PREV COURT ORDER: Press the F7 key to view the COURTSUM screen for the previous court orders.
- ◆ F8=NEXT COURT ORDER: Press the F8 key to view the COURTSUM screen for the next court order.
- ◆ F12=FCRSUM: Press the F12 key to display the FCRSUM screen associated with the displayed COURTSUM screen.



### **Online Screen Messages on the COURTSUM Screen**

ICAR displays several messages on the COURTSUM screen. Some are triggered by certain court order data elements provided by the other state. These messages are:

- ◆ "THIS ORDER IS PRESUMED TO BE THE CONTROLLING ORDER."
- ◆ "THIS ORDER IS DETERMINED TO BE THE CONTROLLING ORDER."
- ◆ "THIS ORDER IS A NEW AND CONTROLLING ORDER."

Additional online messages appear on the COURTSUM screen to indicate whether additional COURTSUM screens are displayed for this case or if no COURTSUM screen exists for this case. Press the F7 key and the F8 key to access multiple COURTSUM screens. Messages displayed are:

- ◆ "MULTIPLE ORDERS EXIST IN OTHER STATE FOR THIS CASE."
- ◆ "NO OTHER ORDERS EXIST IN OTHER STATE FOR THIS CASE."
- ◆ "END OF MULTIPLE ORDERS."
- ◆ "NO COURTSUM SCREENS EXIST FOR THIS CASE."

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## **Interstate Referral Process**

CSENet transactions assist with processing incoming and outgoing interstate referrals. See 9-K, [Incoming Interstate Referral Process](#), for information on how CSENet assists with incoming referrals. See 9-K, [Outgoing Interstate Referrals](#), for information on how CSENet assists with outgoing referrals.

## **Case Management Statuses**

When Iowa has an intergovernmental case with another state, it is important to notify the other state when changes or updates occur on a case. When important data is changed or updated on ICAR, the system generates a CSENet transaction to notify the other state. If the state is not able to receive CSENet transactions, ICAR may generate a paper status to mail instead.

### **Status Criteria**

All interstate statuses must pass the following edits on the INTERSTA screen before they issue:

- ◆ There is no date in the DISMISSED/ENDED field.
- ◆ A limited services referral type ("TRAN3" displayed in the REFERRAL TYPE field) is not the only REFERRAL TYPE.
- ◆ When Iowa is the initiating state, a date displays in the REFERRAL SENT field.

When statuses are programmed into the system, they are either defined as batch or online. A batch status prints overnight. Online statuses print immediately to the local office printer.

Depending on the process, ICAR issues one of the following narratives to record the generation of the status. If the status is sent using CSENet, the narrative also displays "THIS STATUS WAS SENT USING CSENET."

- ◆ AVER32 and 33
- ◆ ADPAT271
- ◆ CASE484
- ◆ CLOSE110
- ◆ CONTE134
- ◆ EVER22
- ◆ FED120
- ◆ INTER437
- ◆ LISAN89
- ◆ LOC414,
- ◆ PAT379
- ◆ REGST23
- ◆ REV238
- ◆ SECEN97
- ◆ SKEMP22
- ◆ STT48

Other states may also send Iowa a status through CSENet. When possible, CSENet notifies the worker of the new information and takes the next appropriate action on the case.

To make it easier to reference, the CSENet statuses are divided below into four types: Paternity, Establishment, Enforcement, and Miscellaneous. This is not a complete list of statuses that ICAR issues – it is only a list of some statuses that are sent through CSENet.

In addition, each action on ICAR that generates a CSENet status is divided as follows:

- ◆ **Outgoing Events and Statuses:** The events produce an **outgoing** CSENet transaction and the status that ICAR issues.
- ◆ **Incoming Narrative and Calendar Flag:** The narratives and calendar flags ICAR issues for an **incoming** CSENet status transaction.
- ◆ **Other Action Taken:** What action, if any, ICAR takes to process the CSENet transaction.

## **Paternity**

These transactions are used when Iowa or another state is establishing paternity.

### **Court Hearing Scheduled**

**Outgoing Events and Statuses:** An entry made in the COURT HEARING SET field on the ADPAT3 screen issues a status (ADPAT49) informing the other state of the hearing. An entry in the HEARING SET field issues a status (PAT74) informing the other state of the hearing.

**Incoming Narrative and Calendar Flag:** When Iowa receives this CSENet transaction, ICAR issues a narrative (INTER205) and calendar flag (INTER115). Use this information to complete the UIFSA3 screen.

**Other Action Taken:** None.

### **Alleged Father Denied Paternity**

**Outgoing Events and Statuses:** Iowa does not send this transaction. Therefore, a status is not issued.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative and calendar flag: ICAR issues a narrative (INTER208) and calendar flag (INTER118) when Iowa receives this CSENet transaction. Use this information to complete the UIFSA3 screen.

**Other Action Taken:** None.

### **Genetic Test Scheduled**

**Outgoing Events and Statuses:** Iowa does not send this transaction. Therefore, a status is not issued.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (INTER204) and calendar flag (INTER114) when Iowa receives this CSENet transaction. Use this information to complete the UIFSA4 screen.

**Other Action Taken:** None.

### **Alleged Father Failed to Appear for Court Hearing**

**Outgoing Events and Statuses:** Iowa does not send this transaction and no status is issued.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (INTER206) and calendar flag (INTER116) when Iowa receives this CSENet transaction. Use this information to complete the UIFSA3 screen.

**Other Action Taken:** None.

**Alleged Father Failed to Appear for Genetic Test**

**Outgoing Events and Statuses:** Iowa does not send this transaction and no status is issued.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative and calendar flag: ICAR issues a narrative (INTER207) and calendar flag (INTER117) when Iowa receives this CSENet transaction. Use this information to complete the UIFSA4 screen.

**Other Action Taken:** None.

**Paternity Established – With Support Order**

**Outgoing Events and Statuses:** Iowa does not send this transaction and no status is issued.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative and calendar flag: ICAR issues a narrative (INTER209) and calendar flag (INTER119) when Iowa receives this CSENet transaction. Use this information to verify the information CSENet added to the UIFSA3 screen.

**Other Action Taken:** CSENet enters a "Y" in the PATERNITY EST field on the UIFSA3 screen and a "Y" in the SUPPORT EST field with the corresponding dates.

**Paternity Established – With No Support Order**

**Outgoing Events and Statuses:** Iowa does not send this transaction and no status is issued.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative and calendar flag: ICAR issues a narrative (INTER210) and calendar flag (INTER120) when Iowa receives this CSENet transaction. Use this information to verify the information CSENet added to the UIFSA3 screen.

**Other Action Taken:** CSENet enters a "Y" in the PATERNITY EST field on the UIFSA3 screen and an "N" in the SUPPORT EST field with the corresponding dates.

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### **Administrative Adjudication of Paternity – No Support Order**

**Outgoing Events and Statuses:** Iowa does not send this transaction and no status is issued.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative and calendar flag: ICAR issues a narrative (INTER211) and calendar flag (INTER121) when Iowa receives this CSENet transaction. Attempt to get documentation from the other state of the administrative action.

**Other Action Taken:** None.

### **Paternity Request Denied**

**Outgoing Events:** This transaction generates when an "R" is entered in the ACKNOWLEDGE field on the REFERRAL screen by Central Registry. Central Registry sends form 470-3762, *Referral Rejection*, to notify the other state that the request was rejected.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (INTER212) and flag (INTER122) when Iowa receives this CSENet transaction. Contact the other state to determine why the request was rejected.

**Other Action Taken:** None.

### **Paternity Not Established**

**Outgoing Events and Statuses:** When the ACTION DISMISSED/PROCESS ENDED field on the ADPAT2 screen is equal to "MSNA," "CPNC," "PNI," "NLAF," or "OTH," ICAR issues a status (ADPAT21, ADPAT24, or ADPAT26) to notify the other state the process has ended and paternity was not established.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (INTER213) and calendar flag (INTER123) when Iowa receives this CSENet transaction. Use this information to verify the information CSENet added to the UIFSA3 screen.

**Other Action Taken:** CSENet enters an "N" in the PATERNITY EST field on the UIFSA3 screen along with the date.

## **Establishment**

These transactions are used when Iowa or another state is establishing or modifying an obligation.

### **Child Support Order Hearing Scheduled**

**Outgoing Events and Statuses:** When a date is entered in the COURT HEARING SET field on the ADMIN2 screen, ICAR issues a status (ADMIN15, or ADMIN24) to notify the other state that a hearing is scheduled.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (INTER219) and calendar flag (INTER129) to the worker when Iowa receives this CSENet transaction. Update UIFSA3 with the new information.

**Other Action Taken:** None

### **Payor is Parent and Owes Duty**

**Outgoing Events and Statuses:** When a "D," "H," or "C" is entered in the PATERNITY ESTABLISHED field on the ADPAT2 screen, ICAR issues a blank status (ADPAT69) generate a CSENet notice to the other state that the payor is the parent and owes child support.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (INTER216) and calendar flag (INTER126) when Iowa receives this CSENet transaction. Update the UIFSA3 screen with the new information.

**Other Action Taken:** None.

### **Payor is Ordered to Pay Child Support**

**Outgoing Events and Statuses:** When anything but an "R" is entered in the SUPPORT ESTABLISHED field on the ADMIN2 screen or if a "D," "H," or "C" is entered in the SUPPORT ESTABLISHED field on the ADPAT2 screen, ICAR issues a status (ADPAT70 or ADMIN39) to generate a CSENet transaction to the other state. The CSENet transaction indicates that the payor is ordered to pay child support.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (INTER217) and calendar flag (INTER127) when Iowa receives this CSENet transaction. Update the UIFSA3 screen with the new information.

**Other action taken:** None.

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**Payor Did Not Show for Child Support Court Hearing**

**Outgoing Events:** Iowa does not send this transaction.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (INTER218) and calendar flag (INTER128) when Iowa receives this CSENet transaction. Update the UIFSA3 screen with the new information.

**Other Action Taken:** None.

**Child Support Order Issued/Confirmed**

**Outgoing Events:** Iowa does not send this transaction.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (INTER220) and calendar flag (INTER130) when Iowa receives this CSENet transaction. Update the UIFSA3 screen with the new information.

**Other Action Taken:** None.

**Child Support Order Established**

**Outgoing Events:** Iowa does not send this transaction.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (INTER234) and calendar flag (INTER139) when Iowa receives this CSENet transaction. Update the UIFSA3 screen with the new information.

**Other Action Taken:** None.

**Case Dismissed Without Prejudice**

**Outgoing Events and Statuses:** When the ACTION DISMISSED/PROCESS ENDED field contains "DIS" on the ADMIN2 screen, ICAR issues a status (ADMIN32) to notify the other state that the case was dismissed.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (INTER214) and calendar flag (INTER124) when Iowa receives this CSENet transaction. Contact the other state to determine why the case was dismissed.

**Other Action Taken:** None.



### **Child Support Order Request Denied**

**Outgoing Events:** When Central Registry enters the reject code of "R" in the ACKNOWLEDGE field on the REFERRAL screen, Central Registry sends form 470-3762, *Referral Rejection*, to notify the other state that the request was rejected.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (INTER200) and calendar flag (INTER111) when Iowa receives this CSENet transaction. Update the UIFSA3 screen with the new information.

**Other Action Taken:** None.

### **Child Support Order Not Established**

**Outgoing Events and Statuses:** When the ACTION DISMISSED/PROCESS ENDED field is equal to "OAE" or "OTH" on the ADMIN2 screen, ICAR issues a status (ADMIN35 or ADMIN38) to notify the other state that an order was not established.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (INTER201) and calendar flag (INTER112) when Iowa receives this CSENet transaction. Use this information to verify the data CSENet added to the UIFSA3 screen.

**Other Action Taken:** CSENet enters an "N" in the SUPPORT EST field on the UIFSA3 screen with the corresponding date.

### **Notice of Review and Adjust – Arrearage Reconciliation/Determination of Sum-Certain**

**Outgoing Events:** Iowa does not send this transaction.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (INTER192) and calendar flag (INTER103) when Iowa receives this CSENet transaction. Contact the other state for more information.

**Other Action Taken:** None.

### **Review and Modification Warranted**

**Outgoing Events and Statuses:** When a "Y" is entered in the REVIEW APPROPRIATE field on the REVIEW1 screen, ICAR issues a blank status (REV97) to generate a CSENet notice to the other state that a review is warranted.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (INTER224) and calendar flag (INTER134) when Iowa receives this CSENet transaction. This flag is informative only. No action is required.

**Other Action Taken:** None.

### **Review and Modification Not Warranted**

**Outgoing Events and Statuses:** When an "N" is entered in the REVIEW APPROPRIATE field on the REVIEW1 screen, ICAR issues a blank status (REV98), to generate a CSENet notice to the other state that a review is not warranted.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (INTER225) and calendar flag (INTER135) when Iowa receives this CSENet transaction. This flag is informative only. No action is required.

**Other Action Taken:** None.

### **Child Support Order Modified**

**Outgoing Events and Statuses:** When a "Y" is entered in the ORDER FILED field on the REVIEW3 screen **or** a "Y" is entered in the FILED field on the REVIEW4 screen, ICAR issues a blank status (REV99) to generate a CSENet notice to the other state that the order was modified.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (INTER226) and calendar flag (INTER136) when Iowa receives this CSENet transaction. Request a copy of the newly-modified court order and update the COURTOR2 screen.

**Other Action Taken:** None.

### **Court Order Registered**

**Outgoing Events and Statuses:** When the ICIS C.O. NUMBER, ORDER DATE, and COUNTY NUMBER fields on the REGIST screen are all populated, ICAR issues a status (INTER22) to generate a CSENet notice to the other state that the court order was registered.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (INTER192) and calendar flag (INTER103) when Iowa receives this CSENet transaction. This flag is informative only. No action is required.

**Other Action Taken:** None.

**New Controlling Court Order**

**Outgoing Events and Statuses:** When an entry is made in the DCO ORDER NUMBER field on the DCO2 screen, ICAR issues a blank status (INTER23) to generate a CSENet notice to the other state that a new controlling order was determined.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (INTER193) and calendar flag (INTER104) when Iowa receives this CSENet transaction.

**Other Action Taken:** None.

## **Enforcement**

These transactions are used when Iowa or another state is enforcing a court order.

### **Wage Withholding Established**

**Outgoing Events and Statuses:** Iowa does not send this transaction.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (IWO 206) and calendar flag (IWO54) when Iowa receives this CSENet transaction. This flag is informative only. No action is required.

**Other Action Taken:** None.

### **Lien Established**

**Outgoing Events and Statuses:** Iowa does not send this transaction.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (SECEN96) and calendar flag (SECEN24) when Iowa receives this CSENet transaction. This flag is informative only. No action is required.

**Other Action Taken:** None.

### **Contempt Proceedings Started**

**Outgoing Events and Statuses:** When an entry in the SERVICE OBT field is equal to "Y" and the date is changed on the CONTEMPT screen, ICAR issues statuses (CONTE2) and (CONTE5) to notify the other state that contempt proceedings have started.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (CONTE116) and calendar flag (CONTE27) when Iowa receives this CSENet transaction. This flag is informative only. No action is required.

**Other Action Taken:** None.

### **Arrest Warrant Issued**

**Outgoing Events and Statuses:** When an entry in the WARRANT TO ARREST field is made and the INTERSTATE indicator is equal to "Y" on the CONTEMPT screen, ICAR issues a status (CONTE14, CONTE80) to notify the other state that an arrest warrant is issued.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (CONTE115) and calendar flag (CONTE26) when Iowa receives this CSENet transaction. This flag is informative only. No action is required.

**Other Action Taken:** None.

#### **Administrative Offset Review Complete – Challenge Upheld**

**Outgoing Events and Statuses:** When an "S" is entered in the OUTCOME field on the OFFSET screen, ICAR issues a status (FED6), which generates a CSENet transaction to notify the other state that an administrative offset review is complete and the challenge is upheld.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (INTER221) and calendar flag (INTER131) when Iowa receives this CSENet transaction. Use this information to verify the data CSENet added to the INTERST4 screen.

**Other Action Taken:** When this type of transaction is received from the responding state, CSENet enters a "C" in the ADMIN TAX REVIEW field on the INTERST4 screen.

#### **Administrative Offset Review Complete – Challenge Not Upheld**

**Outgoing Events and Statuses:** When a "D" or "M" is entered in the OUTCOME field on the OFFSET screen, ICAR issues a blank status (FED7), which generates a CSENet transaction to notify the other state that an administrative offset review is complete and the challenge is not upheld.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (INTER222) and calendar flag (INTER132) when Iowa receives this CSENet transaction. Use this information to verify the data CSENet added to the INTERST4 screen.

**Other Action Taken:** When this type of transaction is received from the responding state, CSENet enters a "C" in the ADMIN TAX REVIEW field on the INTERST4 screen.

### **Tax Intercept**

**Outgoing Events and Statuses:** When IRS or state tax intercept monies are posted to the payor's account and allocated to the case for distribution and disbursement, ICAR issues a status (FED5, STT4 or STT4), that generates a CSENet notice or status to the other state that taxes were intercepted. ICAR issues a narrative (FED104 or STT41) to record the CSENet transaction.

When the IRS recoups a federal tax payment, ICAR issues a status (FED8) that generates a CSENet notice or status to the other state that taxes were recouped. ICAR issues narrative (FED104) to record the status. In addition, if the information is sent via CSENet or paper status, another narrative (FED120) issues.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (FED105 or STT42) and calendar flag (FED32 or STT15) when Iowa receives this CSENet status. If a federal tax refund is intercepted, ICAR issues a calendar flag (FED32) to notify the other state to verify the specific ICAR case and the amount of the offset. Verify the offset and update ICAR with the OFT payment. If a state tax refund is intercepted, ICAR issues a calendar flag (STT15) to verify the offset amount and update ICAR with the OST payment.

**Other Action Taken:** None.

### **Miscellaneous Notices**

These transactions are used for ongoing case activity on an interstate case and to request another state provide Iowa with assistance on an intrastate case.

#### **Documents Filed**

**Outgoing Events and Statuses:** When an entry is made in the REQ/NTC SENT field on the INTERST2 screen, a notice is only sent to the state currently displayed on the screen. ICAR issues a status (INTER29) to generate a CSENet notice to the other state that documents were filed.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (INTER190) and calendar flag (INTER95) when Iowa receives this CSENet transaction. Use this information to verify the data CSENet added to the INTERST2 screen.

**Other Action Taken:** When this type of incoming transaction is received, CSENet populates the REQ/NTC RECEIVED field with the transaction date for the DOCUMENT FILED field on the INTERST2 screen.

#### **Request Genetic Testing Results**

**Outgoing Events:** There is not a data field on ICAR to trigger this sort of CSENet transaction because providing the genetic test results is standard practice, and it is already provided through acknowledgment transaction notices.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (INTER203) and calendar flag (INTER113) when Iowa receives this CSENet transaction. Copy the test results from the genetic testing laboratory and mail them to the other jurisdiction.

**Other Action Taken:** None.

### **Case Identification Number Change**

**Outgoing Events:** Currently there is no way to change an ICAR-assigned case number. Iowa does not transmit this type of notice.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (INTER191) and calendar flag (INTER96) when Iowa receives this CSENet transaction. Update the INTERSTA screen with the new case identification number.

**Other Action Taken:** None.

### **Add or Delete Case Participant/Child**

**Outgoing Events:** Iowa does not send these transactions.

**Incoming Calendar Flags:** If a participant is added, ICAR issues a calendar flag (INTER97) when Iowa receives this CSENet transaction. If a participant is deleted, ICAR issues a calendar flag (INTER98) when Iowa receives this CSENet transaction. With both flags, contact the other state for more information.

**Other Action Taken:** None.

### **Payment Address Change**

**Outgoing Events:** Iowa does not transmit this sort of transaction.

**Incoming Case Narrative and Calendar Flag:** ICAR issues a narrative (INTER243) and calendar flag (INTER144) when Iowa receives this CSENet transaction. Contact Iowa's Central Office to verify and change the FIPS screen.

**Other Action Taken:** None.



### **Case Type Change**

**Outgoing Events and Statuses:** When the CASE ACCOUNT TYPE field is changed on the CHILD screen, ICAR issues a status (CASE25) to notify the other state that the case type has changed.

**Incoming Narrative and Calendar Flag:** ICAR issues a calendar flag (INTER100) to the worker when Iowa receives this CSENet transaction. This flag is informative only. No action is required.

**Other Action Taken:** None.

### **Case Status Change**

**Outgoing Events and Statuses:** When an entry of "REQU," "REQU1," or "GOOD" is made in the TERM NOTICE SENT field for the REASON field on the CASE screen, ICAR issues a status (CLOSE21) to notify the other state that the case status has changed. When the STATUS field on the CASE screen is changed from a "C" to an "A," ICAR issues status CLOSE1 to notify the other state that the case status changed.

**Incoming Calendar Flag:** ICAR issues a calendar flag (CLOSE38) when Iowa receives this CSENet transaction. This flag is informative only. No action is required.

**Other Action Taken:** None.

### **Case Worker Change**

**Outgoing Events and Statuses:** When a worker transfers a case from one office to another and updates the entry in the CASE WORKER ID field on the CASE screen, ICAR issues a status (CASE4) to notify the other state that the case worker has changed. When a worker transfers a child to another worker and updates the entry in the CASE WORKER ID field on the CHILD screen, ICAR issues a status (CASE23) to notify the other state that the case worker has changed.

**Incoming Calendar Flag:** ICAR issues a calendar flag (INTER187 and INTER188) when Iowa receives this CSENet transaction. These calendar flags provide the name of the new worker and the contact information for the office. Update the INTERST4 screen with the new information.

**Other Action Taken:** None.

### **Request Current Status**

**Outgoing Events and Statuses:** When an entry of "C," "L," or "R" is made in the REQ/NTC SENT COLUMN in the STATUS UPDATE field on the INTERST2 screen, ICAR issues a status (INTER27) to generate a CSENet request for the current status to the other state.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (INTER446) and calendar flag (INTER198) when Iowa receives this CSENet transaction.

**Other Action Taken:** When Iowa receives this type of CSENet transaction, ICAR enters the transaction date in the REQ/NTC RECEIVED field on the INTERST2 screen for the STATUS UPDATE field.

### **Provide Current Status**

**Outgoing Events and Statuses:** When a date is entered in the RESPONSE PROVIDED for the STATUS UPDATE field and the first column of this field contains a "C" or "L" on the INTERST2 screen, ICAR issues a status (INTER28) that generates a CSENet notice to the other state with the current case status.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (INTER444) and calendar flag (INTER197) when Iowa receives this CSENet transaction.

**Other Action Taken:** ICAR populates the RESPONSE RECEIVED field with the corresponding transaction date on the INTERST2 screen for the STATUS UPDATE field.

### **Notice of Case Forwarding**

**Outgoing Events and Statuses:** When a state code, date, and an entry of "C," "L," or "R" is entered in the NOTICE CASE FRWD field on the INTERST2 screen, ICAR issues a status (INTER26) to generate a CSENet notice to the other state that the case is being forwarded.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (INTER196) and calendar flag (INTER107) when Iowa receives this CSENet transaction. Contact the other state to find out why the other state is forwarding our case. Update the INTERSTA screen if necessary.

**Other Action Taken:** None.

### **Medical Insurance Addition**

**Outgoing Events and Statuses:** When the MEDICAL screen is confirmed through the online process **or** through a batch program update, ICAR issues a status (CASE26) to notify the other state that medical insurance was added to the case.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (INTER227). Update the medical screens if necessary.

Other action taken: None.

### **Medical Insurance Deletion**

**Outgoing Events and Statuses:** When medical insurance is deleted from the ICAR case by the entry of a "Y" in the EMP TERMINATED field (90 days have passed) and an end date on the MEDICAL screen is equal to or less than the current date, ICAR issues a status (CASE27) to notify the other state that medical insurance was deleted.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (INTER228) Contact the other state to determine why and when the insurance was deleted. Update the medical screens if necessary.

**Other Action Taken:** None.

### **Notice of an Upcoming Hearing**

**Outgoing Events and Statuses:** When an entry in the HEARING SET field for the TIME and DATE is made **and** the HEARING HELD field is equal to "blank" on the REVIEW4 screen, ICAR issues a status (INTER38, INTER39, REV94, or REV95,) to notify the other state of the upcoming hearing.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (INTER 202). Since this CSENet transaction does not define the type of hearing, contact the other state to determine the impact on your ICAR case.

**Other Action Taken:** None.

## **Locate**

**Outgoing Events and Statuses:** CSENet uses the Quick Locate function to generate location updates to the other state when the following conditions occur on the EMPVER and ADDVER screens. These are triggered when a status (LOC1, LOC2, LOC4, LOC5, LOC15, LOC16, LOC19, or LOC20) issues. .

- ◆ ICAR or you enter a "Y" in the EMP VERIFIED field on the EMPVER screen or the ADDRESS VERIFIED field on the ADDVER screen.
- ◆ An active INTERSTA screen exists.

**Incoming Narrative and Calendar Flag:** This transaction is automatically sent through the Quick Locate function of CSENet. See [Quick Locate](#) in this chapter for more information about the actions that take place.

**Other Action Taken:** ICAR automatically handles through CSENet's quick locate function and processes.

## **Case Closure**

**Outgoing Events and Statuses:** When Iowa intends to close or actually closes an active interstate case, ICAR notifies the other state electronically and issues a status or CSENet transaction. This transaction mirrors the closure codes. When you or ICAR enters a date in the TERM NOTICE SENT field and closure reason in the REASON field on the CASE screen, CSENet issues a status (CLOSE2-19), that issues the equivalent CSENet transaction.

**Incoming Narrative and Calendar Flag:** ICAR issues a narrative (INTER273) and calendar flag (INTER165) when the enforcing state sends a CSENet transaction stating they will close the case unless you send them additional information needed in order to proceed. ICAR issues a narrative (INTER274) and calendar flag (INTER166) when the enforcing state closes the case because Iowa did not provide the information.

For all other closure codes, ICAR issues a narrative (CLOSE85) and calendar flag (CLOSE37). Contact the other state if you need more information.

**Other Action Taken:** None.

## **Receiving and Sending Messages Through CSENet**

CSENet allows states to share information through electronic communication. Some CSENet transactions allow the addition of free-form message text to the transaction. ICAR processes both received and send messages in a nightly batch program.

The following sections explain the screens you use when receiving and sending messages through CSENet and when you cannot send a free-form text message through CSENet:

- ◆ CSENET MESSAGES screen
- ◆ CSENET TEXT MESSAGE screen
- ◆ CSENET TEXT MESSAGE SUMMARY screen
- ◆ Sending CSENet transactions without message text

### **CSENET MESSAGES (MESSAGES) Screen**

When an incoming CSENet transaction contains a free-form text message, ICAR issues a calendar flag (INTER184) stating that a new message displays on the MESSAGES screen. Review the MESSAGES screen for any relevant information and update ICAR, if necessary.

**Note:** Some states use special coding or structured text in messages. This makes some messages unreadable and confusing, or the message may not pertain to the case. When this happens, press the F4 key to delete the message. If necessary, contact the other state to resolve any questions about the message.

The MESSAGES screen is a display-only screen. Security class 24 is needed to access the screen. To access the MESSAGES screen, type MESSAGES in the NEXT SCREEN field on any ICAR screen and press the ENTER key. ICAR displays the most recent message first.

```
D479HI98          IOWA COLLECTION AND REPORTING SYSTEM          DATE:
                  CSENET MESSAGES                               TIME:

ICAR CASE NUMBER...: 0000000

TYPE OF MESSAGE...:
TRANSACTION DATE...:
OTHER STATE       : XX or FIPS:00 000 00
OTHER STATE CASE ID:

MESSAGE TEXT

SAVE OR DELETE MESSAGE AFTER YOU READ IT.
PRESS F6 TO SAVE THIS MESSAGE TO THE MSGSUM SCREEN

F4=DELETE, F5=INQUIRY, F6=SAVE, F7=BACK, F8=FORWARD
NEXT SCREEN:                               NOTES:
```

Fields, descriptions, and values on the MESSAGES screen are:

- ◆ ICAR CASE NUMBER: Enter the case number and press the F5 key to display case information.
- ◆ TYPE OF MESSAGE: ICAR displays the CSENet transaction code that explains the purpose of the message.

The first section contains three letters which indicate the intended function of the CSENet message:

- LO1: Quick Locate
- CSI: Case Status Information
- COL: Collection
- PAT: Paternity
- EST: Establishment
- ENF: Enforcement
- MSC: Managing State Cases (Miscellaneous)

The second section contains one letter which indicates the intended action of the CSENet message:

- P: The other state is providing Iowa information
- R: The other state is requesting information from Iowa
- A: The other state is acknowledging a request from Iowa
- C: The other state is canceling a previous CSENet transaction
- M: The other state is reminding Iowa to do something
- U: The other state is updating a previous CSENet transaction

The last section indicates the reason you sent the CSENet message. For example, 'GSPUD' means a status update. There are over 300 reason codes.

- ◆ TRANSACTION DATE: ICAR displays the date the message was received and generates a calendar flag (INTER184) indicating that a new message displays on the MESSAGES screen.
- ◆ OTHER STATE: ICAR displays the two-letter postal abbreviation of the state sending the CSENet transaction.
- ◆ FIPS: ICAR displays the FIPS code the other state sends in the CSENet transaction.
- ◆ OTHER STATE'S CASE ID: ICAR displays the other state's case number in the CSENet transaction.
- ◆ MESSAGE TEXT: ICAR displays the text in the CSENet transaction's information data block. Up to five lines of text with a maximum of 80 characters per line display in this field.

Function keys on the MESSAGES screen are:

- ◆ F4=DELETE: Press the F4 key to delete the MESSAGES screen. ICAR deletes messages that are more than six months old.
- ◆ F5=INQUIRY: Press the F5 key to inquire on the case number. Begin your review of a different case from the CASE screen to prevent case information from carrying over.
- ◆ F6=SAVE: Press the F6 key to save the message to the MSGSUM screen. ICAR generates a narrative (INTER355) to document the message was saved to the MSGSUM screen. See the [CSENET TEXT MESSAGE SUMMARY \(MSGSUM\) Screen](#) section for more information.

Messages saved prior to 8/4/06 display in case narratives.

- ◆ F7=BACK: Press the F7 key to scroll to the previous MESSAGES screen.
- ◆ F8=FORWARD: Press the F8 key to scroll forward to the next MESSAGES screen.

**CSENET TEXT MESSAGE Screen**

You can send a CSENet transaction with message text to another state when the case meets specific criteria. ICAR displays the CSENET TEXT MESSAGE screen when specific fields on the INTERST2 screen are updated and the case meets the criteria. The following chart indicates which INTERST2 screen fields must update to generate CSENet transactions with free-form text.

Field	Column	Entry	Count
STATUS UPDATE	REQ/NTC SENT	L or C	0
STATUS UPDATE	REQ/NTC SENT	L or C	1 or greater
STATUS UPDATE	REQ/NTC SENT	R	N/A
STATUS UPDATE	RESPONSE PROVIDED	Date	N/A
DOCUMENT FILED	REQ/NTC SENT	L, C, or R	N/A
HEALTH COVERAGE	REQ/NTC SENT	L, C, or R	
NOTICE CASE FRWD	N/A	L, C, or R	N/A

Next, ICAR checks the case for all of the following criteria:

- ◆ The other state’s case number displays in the OTHER STATE CASE ID field on the INTERSTA screen.
- ◆ The DISMISSED/ENDED field on the INTERSTA screen is blank.
- ◆ A date displays in the REFERRAL SENT field on the INTERSTA screen when Iowa is the initiating state.
- ◆ An entry other than “TRAN3” displays in the REFERRAL TYPE fields on the INTERSTA screen.
- ◆ Iowa exchanges CSENet transactions with the other state. For entries on the INTERST2 screen, a “Y” must display in either the MISCELLANEOUS or ORDER ESTABLISHMENT field on the CSENet Interstate Agreements Update (CNAGREE) screen.

When the case does not meet all of the criteria above, ICAR displays the following message: “NO MSGTEXT; PRESS F3 AGAIN TO UPDATE.” See the **Sending CSENet Transactions Without Message Text** section for more information.

When the case meets all of the criteria above, ICAR displays the CSENET TEXT MESSAGE screen.



```

D479HI48          IOWA COLLECTION AND REPORTING SYSTEM          DATE:
                  CSENET TEXT MESSAGE                          TIME:

ICAR CASE NUMBER...:          SENT OR RECEIVED?:          WORKER:  XXXX
NARRATIVE DATE.....:
TYPE OF MESSAGE....:          MSG SENT
TRANSACTION DATE...:
OTHER STATE.....:          -OR-  FIPS:
OTHER STATE CASE ID:

MESSAGE TEXT

COMMENTS: 99/99/9999
XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX

F2 = ADD    PAUSE = CONTINUE
NEXT SCREEN:          NOTES:
    
```

Fields, descriptions, and values on the CSENET TEXT MESSAGE screen are:

- ◆ ICAR CASE NUMBER: Enter the case number and press the F5 key to display case information.
- ◆ SENT OR RECEIVED?: ICAR displays an “S” in this field since we are sending the message to the other state.
- ◆ WORKER: ICAR displays the worker ID for the worker who updated the INTERST2 screen. **Note:** The worker name and address on interstate forms and in a CSENet transaction is the worker ID that displays on the INTERSTA screen. When there is no worker ID on the INTERSTA screen, ICAR uses the worker ID on the CASE screen.
- ◆ NARRATIVE DATE: ICAR displays the date of the narrative (INTER356) that documents that you sent a CSENet transaction with message text to the other state.
- ◆ TYPE OF MESSAGE: ICAR displays the CSENet transaction code that explains the purpose of the message.

The first section contains three letters which indicate the intended function of the CSENet message:

- L01: Quick Locate
- CSI: Case Status Information
- COL: Collection
- PAT: Paternity
- EST: Establishment

- ENF: Enforcement
- MSC: Managing State Cases (Miscellaneous)

The second section contains one letter which indicates the intended action of the CSENet message:

- P: The other state is providing Iowa information
- R: The other state is requesting information from Iowa
- A: The other state is acknowledging a request from Iowa
- C: The other state is canceling a previous CSENet transaction
- M: The other state is reminding Iowa to do something
- U: The other state is updating a previous CSENet transaction

The last section indicates the reason you sent the CSENet message. For example, 'GSPUD' means a status update. There are over 300 reason codes.

- ◆ MSG SENT: ICAR displays MSG SENT since we are sending this message to the other state.
- ◆ TRANSACTION DATE: ICAR displays the date the CSENet transaction was sent to the other state. ICAR does not update this field until the transaction file processes in the nightly batch programs. The transaction date is usually one day after the narrative date. If for some reason ICAR does not process the transaction, this field remains blank.
- ◆ OTHER STATE: ICAR displays the two-letter postal abbreviation for the other state.
- ◆ FIPS: ICAR displays the first two digits of the FIPS code for the other state from the FIPS field on the INTERSTA screen. The remaining digits are zeros.
- ◆ OTHER STATE CASE ID: ICAR displays up to 15 characters of the other state's case ID. ICAR pulls the other state's case ID from the OTHER ST CASE# field on the INTERSTA screen.
- ◆ MESSAGE TEXT: Enter the message in this field. ICAR allows five lines of text with up to 80 characters on each line.
- ◆ COMMENT: You may type a comment about the message in this field. This field has two lines of text with up to 80 characters on each line. ICAR displays the date the COMMENT field was updated to the right of the COMMENT field. ICAR does not include the comment in the CSENet transactions. When a comment is removed, ICAR removes the date.

Function keys on the CSENET TEXT MESSAGE screen are:

- ◆ F2=ADD: Press the F2 key to add free-form text to the CSENet transaction and save the message to the MSGSUM screen.
- ◆ PAUSE=CONTINUE: Press the PAUSE/BREAK key to exit this screen and display the FORMVIEW screen.

When the CSENET TEXT MESSAGE screen displays, either:

- ◆ Press the PAUSE/BREAK key to go to the FORMVIEW screen, or
- ◆ Enter a message to the other state in the MESSAGE TEXT field.

When the CSENet transaction includes a variable, for example a two-letter postal abbreviation, ICAR displays the variable on the first line of the MESSAGE TEXT field.

After entering a message in the MESSAGE TEXT field and adding a comment in the COMMENT field, if appropriate, press the F2 key. ICAR generates a narrative (INTER356) to document sending a CSENet transaction with message text to the other state and displays the FORMVIEW screen for the form associated to the entry on the INTERST2 screen.

On the FORMVIEW screen, ICAR displays the text in the MESSAGE TEXT field on the CSENET TEXT MESSAGE screen in the WORKER ENTERED DATA LINE variables. When the other state requires a paper form with the message text included in the CSENet transaction, print the form. When the other state does not require a paper form, press the PAUSE/BREAK key to exit this screen.

**Note:** It is important to review the text on the form for spacing problems before printing it. For example, when the last character on a WORKER ENTERED DATA LINE variable is a space or the end of a word, two words may run together on the form. When the form generates select the "FILL FORM" button. Then select the padlock icon to unlock the form. Edit the text, when necessary, by placing a space between the words that run together before printing the form.

You may ask the other state for a status on more than one action by updating more than one field on the INTERST2 screen at the same time. When you update more than one field on the INTERST2 screen, ICAR checks the criteria for each field to determine whether to display the CSENET TEXT MESSAGE screen or a narrative first. For example, when you update two fields on the INTERST2 screen and:

- ◆ Criteria is not met for either entry, ICAR displays two narratives and forms to complete.
- ◆ Criteria are met for both entries, ICAR displays two CSENET TEXT MESSAGE screens to update and two forms to complete.
- ◆ Criteria is met for one field but not the other, ICAR displays the CSENET TEXT MESSAGE screen and form for one entry and a narrative and second form for the other entry.

**CSENET TEXT MESSAGE SUMMARY (MSGSUM) Screen**

ICAR stores and displays messages you save from the MESSAGES screen and send from the CSENET TEXT MESSAGE screen on the CSENET TEXT MESSAGE SUMMARY (MSGSUM) screen. ICAR displays the messages on the MSGSUM screen in chronological order from newest to oldest using the narrative date.

**Note:** Messages saved prior to 8/4/06 only display in case narratives.

To access the MSGSUM screen, type MSGSUM in the NEXT SCREEN field on any ICAR screen and press the ENTER key. ICAR displays the following screen:

```

D479HI48          IOWA COLLECTION AND REPORTING SYSTEM          DATE:
                  CSENET TEXT MESSAGE SUMMARY                 TIME:

ICAR CASE NUMBER...:          SENT OR RECEIVED?:          WORKER: XXXX
NARRATIVE DATE.....:
TYPE OF MESSAGE....:          MSG SENT
TRANSACTION DATE...:
OTHER STATE.....:          -OR-  FIPS:
OTHER STATE CASE ID:

MESSAGE TEXT
XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX

COMMENTS: XX/XX/XXXX
XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX

F3=MODIFY  F5=INQUIRY  F7=BACK  F8=FORWARD  F9=NEW SEARCH OR NEW CASE
NEXT SCREEN:          NOTES:
    
```

Fields, descriptions, and values on the MSGSUM screen are:

- ◆ ICAR CASE NUMBER: Enter the case number and press the F5 key to display case information.
- ◆ SENT OR RECEIVED?: ICAR displays an "R" for received messages and an "S" for sent messages.
- ◆ WORKER: ICAR displays the worker ID from the CASE screen on incoming transactions. For outgoing messages, ICAR displays the worker ID of the worker who updated the INTERST2 screen.

The worker name and address on interstate forms and in CSENet transactions are the worker ID that displays on the INTERSTA screen. When there is no worker ID on the INTERSTA screen, ICAR uses the worker ID on the CASE screen.

- ◆ NARRATIVE DATE: ICAR displays the narrative date when you saved the message from the MESSAGES screen or sent a message from the CSENET TEXT MESSAGE screen.
- ◆ TYPE OF MESSAGE: ICAR displays the CSENet transaction code that explains the purpose of the message.

The first section contains three letters which indicate the intended function of the CSENet message:

- LO1: Quick Locate
- CSI: Case Status Information
- COL: Collection
- PAT: Paternity
- EST: Establishment
- ENF: Enforcement
- MSC: Managing State Cases (Miscellaneous)

The second section contains one letter which indicates the intended action of the CSENet message:

- P: The other state is providing Iowa information
- R: The other state is requesting information from Iowa
- A: The other state is acknowledging a request from Iowa
- C: The other state is canceling a previous CSENet transaction
- M: The other state is reminding Iowa to do something
- U: The other state is updating a previous CSENet transaction

The last section indicates the reason you sent the CSENet message. For example, 'GSPUD' means a status update. There are over 300 reason codes.

- ◆ MSG SENT OR MSG RECEIVED: ICAR displays MSG SENT when the message is sent to the other state and MSG RECEIVED when the message is received from the other state.
- ◆ TRANSACTION DATE: ICAR displays the date the CSENet transaction was sent to the other state. ICAR does not update this field until the transaction file processes in the nightly batch programs. The transaction date is usually one day after the narrative date. If for some reason ICAR does not process the transaction, this field remains blank.
- ◆ OTHER STATE: ICAR displays the two-letter postal abbreviation for the other state.
- ◆ FIPS: For sent messages, ICAR displays the first two digits of the FIPS code from the FIPS field on the INTERSTA screen for the other state. The remaining digits are zeros. For received (saved) messages, ICAR displays the FIPS code the other state sends in the CSENet transaction.

- ◆ OTHER STATE CASE ID: ICAR displays up to 15 characters of the other state's case ID. ICAR pulls the other state's case ID from the OTHER ST CASE# field on the INTERSTA screen.
- ◆ MESSAGE TEXT: ICAR displays five lines of text with up to 80 characters on each line.
- ◆ COMMENT: You may type a comment about the message in this field. This field has two lines of text with up to 80 characters on each line. ICAR displays the date the COMMENT field was updated to the right of the COMMENT field. When a comment is removed, ICAR removes the date.

Function keys on the MSGSUM screen are:

- ◆ F3=MODIFY: Press the F3 key to add or modify the COMMENTS field.
- ◆ F5=INQUIRY: Press the F5 key to search the MSGSUM screen using specific criteria.
- ◆ F7=BACK: Press the F7 key to scroll to the previous MSGSUM screen.
- ◆ F8=FORWARD: Press the F8 key to scroll forward to the next MSGSUM screen.
- ◆ F6=NEW SEARCH or NEW CASE: Press the F9 key to complete a new search using different new case criteria or access a new case.

### **MSGSUM Screen Search Criteria**

To search for transactions, an Iowa case number must display on the MSGSUM screen. Once the case number displays, use the following criteria to search for specific transactions.

- ◆ NARRATIVE DATE **or** TRANSACTION DATE
- ◆ OTHER STATE **or** FIPS
- ◆ OTHER STATE CASE ID
- ◆ SENT OR RECEIVED?

When you search by either the TRANSACTION DATE or NARRATIVE DATE and the date is prior to the first message on the MSGSUM screen, ICAR displays the first message created.

ICAR does not update the TRANSACTION DATE field until after the transaction processes in the nightly batch programs. The transaction date is usually one day after the narrative date. If for some reason ICAR does not process the transaction, this field remains blank. To search for messages with a blank TRANSACTION DATE field, enter "99 99 9999" in the TRANSACTION DATE field and press the F5 key.

When ICAR does not find any messages that meet your search criteria, ICAR displays the following message, "NO MSG TEXT EXISTS FOR THIS CASE MATCHING CRITERIA ENTERED."

### **Sending CSENet Transactions Without Message Text**

When the case does not meet criteria to send a CSENet transaction with message text, ICAR displays a narrative to document the form you are sending. In the narrative, type the message you want to display in the "Other Pertinent Information" section on the form. After typing your request to the other state in the narrative, press the F2 key.

ICAR displays the FORMVIEW screen for the form associated to the entry on the INTERST2 screen. The text from the narrative displays in the WORKER ENTERED DATA LINE variables.

**Note:** It is important to review the text on the form for spacing problems before printing it. For example, when the last character on a WORKER ENTERED DATA LINE variable is a space or the end of a word, two words may run together on the form. When the form generates select the "FILL FORM" button. Then select the padlock icon to unlock the form. Edit the text, when necessary, by placing a space between the words that run together before printing the form.

## **CSENET INTERSTATE AGREEMENTS UPDATE (CNAGREE) Screen**

The CNAGREE screen is used by ICAR to determine if a state can transmit and receive information using CSENet. Only Central Office staff can update this screen. . To access this screen, enter CNAGREE in any NEXT SCREEN field. ICAR displays the following screen:

```
D479HI47          IOWA COLLECTION AND REPORTING SYSTEM          DATE:
                  CSENET INTERSTATE AGREEMENTS UPDATE        TIME:

OTHER STATE ID:
-----
INTERSTATE PROCESSING AGREEMENTS

FUNCTION          RECONCILIATION
=====          =====
QUICK LOCATE.....:    RECONCILE.....:
PATERNITY ESTABLISHMENT:  DATE SENT.....:
ORDER ESTABLISHMENT....:    INIT SENT.....:
ENFORCEMENT.....:        RSPN SENT.....:
COLLECTION.....:        DATE RECEIVED...:
MISCELLANEOUS.....:      INIT RECEIVED.:
CSI.....:                RSPN RECEIVED.:

-----
PF2=ADD AGREEMENT, PF3=MODIFY AGREEMENT, PF4=DELETE, PF5=INQUIRE, PF9=REFRESH
PF7=PREVIOUS AGREEMENT, PF8=NEXT AGREEMENT
NEXT SCREEN:          NOTES:
```

Field descriptions and values on the CNAGREE Screen are:

Enter a valid two-digit FIPS code in the OTHER STATE ID field and press the F5 key to inquire. For a list of valid FIPS codes, access the help text by pressing the F1 key.

### **Interstate Processing Agreements/Function and "Reconciliation."**

A "Y" in any of the fields in the Interstate Processing Agreements section of the screen indicates the other state can receive that particular type of CSENet transaction.

- ◆ QUICK LOCATE: These transactions are internally identified by the function code "LO1."
- ◆ PATERNITY ESTABLISHMENT: These transactions are internally identified by the function code "PAT."
- ◆ ORDER ESTABLISHMENT: These transactions are internally identified by the function code "EST."



- ◆ ENFORCEMENT: These transactions are internally identified by the function code "ENF."
- ◆ COLLECTION: These transactions are internally identified by the function code "COL."
- ◆ MISCELLANEOUS: These transactions are internally identified by the function code "MSC."
- ◆ CSI: These transactions are internally identified by the function code "CSI" (case status information).

### **Reconciliation**

The fields in the "Reconciliation" section of the CNAGREE screen are no longer used. They were used at one time for interstate reconciliation purposes. You may still see entries in some of these fields.

### **Function keys on the CNAGREE screen are:**

- ◆ F2=ADD AGREEMENT: Central Office presses this key to add a new CNAGREE record.
- ◆ F3=MODIFY AGREEMENT: Central Office presses this key to modify a CNAGREE record.
- ◆ F4=DELETE: Central office presses this key to delete a CNAGREE record.
- ◆ F5= INQUIRE: Enter a FIPS code and press the F5 key to display the CNAGREE record for that FIPS code.
- ◆ F9=REFRESH: Central office presses this to clear the CNAGREE screen.
- ◆ F7=PREVIOUS AGREEMENT: Press this key to display the previous CNAGREE record according to the FIPS code.
- ◆ F8 = NEXT AGREEMENT: Press this key to display the next CNAGREE record, according to the FIPS code.

### **The CNAGREE Screen for Iowa**

A CNAGREE screen exists for Iowa (FIPS code "19"). Changing any of Iowa's function codes to an "N" effectively turns off Iowa's ability to communicate using that particular CSENet function. This allows central office to halt certain CSENet communications in the event of system problems or maintenance.

### **CNAGREE Automation**

The CNAGREE screen is partially automated. If an incoming transaction is received from a state, the transaction is checked against the CNAGREE table. If the state has an "N" in the field for that transaction, the CNAGREE screen is automatically updated to a "Y." This method allows other states to begin communicating with Iowa without contacting Central Office to make this change. This feature does not apply to Managing State Cases (miscellaneous) transactions.

### **CSENet History File**

ICAR keeps a file of all CSENET transactions Iowa sent and received in the last year. This file is used by the case closure program to determine whether or not the other state sent a transaction in the last 60 days. See 9-I, [COOP3: Initiating State Won't Provide Necessary Information](#), for more information.

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## **Narratives**

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Process: **ADMIN**      Number: **37**      **No longer issues.**

Text: Interstate status update received. Conference regarding administrative process held in the state of (state) on (date), (worker-entered text).

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **ADMIN**      Number: **47**      **No longer issues.**

Text: Status update sent to the state of (state).

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **ADMIN**      Number: **68**      **No longer issues.**

Text: Hearing regarding administrative process scheduled for (court hearing set date) at (court hearing set time) M. Action based on a referral from the state of (Initiating state code). The hearing will take place at the following location:  
(Worker enters location).

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **ADMIN**      Number: **69**      **No longer issues.**

Text: Hearing regarding administrative process rescheduled for (court hearing set date) at (court hearing set time) M. Action based on a referral from the State of (Initiating state abbreviation). The hearing will take place at the following location:  
(Worker enters location).

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **ADMIN**      Number: **129**      **No longer issues.**

Text: Hearing regarding administrative process scheduled for (court hearing set date) at (court hearing set time) M. Action based on a referral from the state of (Initiating state abbreviation). The hearing will take place at the following location:  
(Worker enters location).

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **ADMIN**      Number: **135**

Text: Support established by default administrative order in the ADMIN process.

Screen:	Field:	Entry:	Flag:	Status:
ADMIN2	COURT HEARING REQUESTED	N	None	39
	SUPPORT ESTABLISHED	D		

---

---

Process: **ADMIN** Number: **136**

Text: Support established by default judicial order in the ADMIN process.

Screen:	Field:	Entry:	Flag:	Status:
ADMIN2	COURT HEARING REQUESTED	Y	None	39
	SUPPORT ESTABLISHED	D		

---

Process: **ADMIN** Number: **137**

Text: Support established by court hearing in the ADMIN process.

Screen:	Field:	Entry:	Flag:	Status:
ADMIN2	SUPPORT ESTABLISHED	H	None	39

---

Process: **ADMIN** Number: **138**

Text: Support established by consent of the parties in the ADMIN process.

Screen:	Field:	Entry:	Flag:	Status:
ADMIN2	SUPPORT ESTABLISHED	C	None	39

---

Process: **ADMIN** Number: **141**

Text: ADMIN process ended on (action dismissed/process ended date) because the case was dismissed by 215.1.

Screen:	Field:	Entry:	Flag:	Status:
ADMIN2	ACTION	DIS	19	31, 32
ADMIN	DISMISSED/PROCESS ENDED INTERSTATE	Y		

---

Process: **ADMIN** Number: **145**

Text: ADMIN process ended on (action dismissed/process ended date) because an existing order was discovered.

Screen:	Field:	Entry:	Flag:	Status:
ADMIN2	ACTION	OAE	19	34, 35
ADMIN	DISMISSED/PROCESS ENDED INTERSTATE	Y		

---

Process: **ADMIN** Number: **147**

Text: ADMIN process ended on (action dismissed/process ended date) for the following reason:

(Worker entered ).

Screen:	Field:	Entry:	Flag:	Status:
ADMIN2	ACTION	OTH	19	37, 38
ADMIN	DISMISSED/PROCESS ENDED INTERSTATE	Y		

---

---

Process: **ADMIN** Number: **208**

Text: Status update sent to the (worker entered text)

Screen:	Field:	Entry:		Status:
None	None	None	None	None

---

Process: **ADMIN** Number: **214**

Text: Hearing regarding administrative process scheduled for (court hearing set date) at (court hearing set time) M. Action based on a referral from (initiating state code). The hearing will take place at the following location:

(Worker enters location).

Screen:	Field:	Entry:	Flag:	Status:
ADMIN	INTERSTATE	Y	15	15
ADMIN2	A/R	R		
	COURT HEARING SET	(valid date)		
	COURT HEARING HELD	(blank)		

---

Process: **ADMIN** Number: **215**

Text: Hearing regarding administrative process rescheduled for (court hearing set date) at (court hearing set time) M. Action based on a referral from (initiating state). The hearing will take place at the following location:

(Worker enters location).

Screen:	Field:	Entry:	Flag:	Status:
ADMIN2	HEARING HELD	R	37	16
	INTERSTATE	Y		

---

Process: **ADMIN** Number: **219**

Text: Hearing regarding administrative process scheduled for (court hearing set date) at (court hearing set time) M. Action based on a referral from (initiating state). The hearing will take place at the following location:

(worker enters location)

Screen:	Field:	Entry:	Flag:	Status:
ADMIN	INTERSTATE	Y	15	24
ADMIN2	A/R	A		
	COURT HEARING SET	(valid date)		
	HEARING HELD	blank		

---

Process: **ADMOD** Number: **153**

**No longer issues.**

Text: Status report generated for the state of (state).

Screen:	Field:	Entry:	Flag:	Status:
---------	--------	--------	-------	---------

---

Process: **ADPAT** Number: **43**

**No longer issues.**

Text: Copy of administrative paternity order mailed to interested parties. Action based on referral from the state of (state).

Screen:	Field:	Entry:	Flag:	Status:
---------	--------	--------	-------	---------

---

---

Process: **ADPAT**      Number: **45**      **No longer issues.**

Text: Copy of administrative paternity and support order mailed to interested parties. Action based on referral from the state of (state).

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **ADPAT**      Number: **47**      **No longer issues.**

Text: Copy of judicial paternity order mailed to interested parties. Action based on referral from the state of (state).

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **ADPAT**      Number: **49**      **No longer issues.**

Text: Copy of judicial paternity and support order mailed to interested parties. Action based on referral from the state of (state).

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **ADPAT**      Number: **67**      **No longer issues.**

Text: Based on referral from the state of (state), administrative paternity process ended on (date). Mother's statement cannot be obtained because: (worker-entered text).

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **ADPAT**      Number: **69**      **No longer issues.**

Text: Based on referral from the state of (state), administrative paternity process ended on (date). Served (name) notified of dismissal. Reason for non-coop: (worker-entered text).

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **ADPAT**      Number: **71**      **No longer issues.**

Text: Based on referral from the state of (state), administrative paternity process ended on (date). Reason for non-coop: (worker-entered text).

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **ADPAT**      Number: **73**      **No longer issues.**

Text: Based on referral from the state of (state), administrative paternity process ended on (date). Served (name) notified of dismissal. Paternity not an issue because: (worker-entered text).

Screen:              Field:                              Entry:                              Flag:                              Status:

---

---

Process: **ADPAT** Number: **75** **No longer issues.**

Text: Based on referral from the state of (state), administrative paternity process ended on (date). Paternity not an issue because: (worker-entered text).

Screen: Field: Entry: Flag: Status:

---

Process: **ADPAT** Number: **77** **No longer issues.**

Text: Based on referral from the state of (state), administrative paternity process ended on (date). (name) cannot be located.

Screen: Field: Entry: Flag: Status:

---

Process: **ADPAT** Number: **79** **No longer issues.**

Text: Based on referral from the state of (state), administrative paternity action dismissed on (date) due to (name) excluded as the father through genetic testing.

Screen: Field: Entry: Flag: Status:

---

Process: **ADPAT** Number: **81** **No longer issues.**

Text: Based on referral from the state of (state), administrative paternity action dismissed on (date) by COC.

Screen: Field: Entry: Flag: Status:

---

Process: **ADPAT** Number: **83** **No longer issues.**

Text: Based on referral from the state of (state), administrative paternity action dismissed on (date). Served (name) notified of dismissal. Action dismissed for the following reason: (worker-entered text).

Screen: Field: Entry: Flag: Status:

---

Process: **ADPAT** Number: **85** **No longer issues.**

Text: Based on referral from the state of (state), administrative paternity process ended on (date). Action ended for the following reason: (worker-entered text).

Screen: Field: Entry: Flag: Status:

---

---

Process: **ADPAT** Number: **86**

Text: (Alleged father's name) contests paternity establishment on (AF CONTESTS PATERNITY date).

Screen:	Field:	Entry:	Flag:	Status:
ADPAT3	AF CONTESTS PATERNITY,	Y	29	None

---

Process: **ADPAT** Number: **99**

Text: Genetic testing is scheduled for (Alleged father's name) on (GENETIC TEST SET AF date) at (GENETIC TEST SET AF time) at the following location: (Worker enters test site).

Screen:	Field:	Entry:	Flag:	Status:
ADPAT3	GENETIC TEST SET AF, TEST COMPL	Blank	37	None

---

Process: **ADPAT** Number: **110**

Text: (Alleged father's name ) failed to appear or reschedule genetic testing.

Screen:	Field:	Entry:	Flag:	Status:
ADPAT3	TST COMPL COURT HEARING REQUESTED	N N	45	None

---

Process: **ADPAT** Number: **111**

Text: (Alleged father's name) failed to appear or reschedule genetic testing.

Screen:	Field:	Entry:	Flag:	Status:
ADPAT3	TST COMPL COURT HEARING REQUESTED	N Y	46	None

---

Process: **ADPAT** Number: **112**

Text: Genetic testing for the AF is rescheduled for (GENETIC TEST SET date) at (GENETIC TEST SET TIME) at the following location:

Screen:	Field:	Entry:	Flag:	Status:
ADPAT3	TST COMPL (for alleged father)	R	37, 47	None

---

Process: **ADPAT** Number: **134**

Text: Court hearing set for (COURT HEARING SET date) at (COURT HEARING SET time) against (Alleged father's name).

Screen:	Field:	Entry:	Flag:	Status:
ADPAT, ADPAT3	INTERSTATE COURT HEARING SET	Y Valid date	72	49, 48

---



---

Process: **ADPAT** Number: **161** **No longer issues.**

Text: Status update sent to the state of (state).

Screen: Field: Entry: Flag: Status:

---

Process: **ADPAT** Number: **175** **No longer issues.**

Text: Based on referral from the state of (state) paternity has been established through ADPAT process for the following child(ren): (worker-entered text).

Screen: Field: Entry: Flag: Status:

---

Process: **ADPAT** Number: **177** **No longer issues.**

Text: Support has been established through ADPAT process.

Screen: Field: Entry: Flag: Status:

---

Process: **ADPAT** Number: **179** **No longer issues.**

Text: Copy of administrative order for paternity and health insurance mailed to interested parties. Action based on referral from the state of (state).

Screen: Field: Entry: Flag: Status:

---

Process: **ADPAT** Number: **181** **No longer issues.**

Text: Copy of judicial order for paternity only mailed to interested parties. Action based on referral from the state of (state).

Screen: Field: Entry: Flag: Status:

---

Process: **ADPAT** Number: **203**

Text: Blank narrative to generate status ADPAT69

Screen: Field: Entry: Flag: Status:  
Batch None None None 69

---

Process: **ADPAT** Number: **259**

Text: Copy of establishment order mailed to interested parties. Action based on referral from (initiating agency name).

Screen: Field: Entry: Flag: Status:  
ADPAT2 INTERSTATE Y 94 None  
CC ORDER TO  
INTERESTED A, J  
PARTIES PO, PS, PH  
GENERATE ORDER  
TYPE

---

---

Process: **ADPAT** Number: **260**

Text: Based on referral from (initiating agency name), administrative paternity process ended on (ACTION DISMISSED/PROCESS ENDED date). Mother's statement cannot be obtained because: (Worker entered text).

Screen:	Field:	Entry:	Flag:	Status:
ADPAT2	INTERSTATE	Y	25	21
	ACTION DISMISSED/PROCESS ENDED	MSNA		

---

Process: **ADPAT** Number: **261**

Text: Based on referral from (initiating agency name), administrative paternity process ended on (ACTION DISMISSED/PROCESS ENDED date). Served (alleged father's name) notified of dismissal. Reason for non-coop: (Worker entered text)

Screen:	Field:	Entry:	Flag:	Status:
ADPAT, ADPAT2	INTERSTATE	Y	25	24
	ACTION DISMISSED /PROCESS ENDED SERVICE OBTAINED	CPNC, A or Y		

---

Process: **ADPAT** Number: **262**

Text: Based on referral from (initiating agency name), administrative paternity process ended on (ACTION DISMISSED/PROCESS ENDED date). Reason for non-coop: (Worker entered text)

Screen:	Field:	Entry:	Flag:	Status:
ADPAT, ADPAT2	INTERSTATE	Y	25	24
	ACTION DISMISSED /PROCESS ENDED SERVICE OBTAINED	CPNC N		

---

Process: **ADPAT** Number: **263**

Text: Based on referral from (initiating agency name), administrative paternity process ended on (ACTION DISMISSED/PROCESS ENDED date). Served (alleged father's name) notified of dismissal. Paternity not an issue because: (worker entered text).

Screen:	Field:	Entry:	Flag:	Status:
ADPAT, ADPAT2	INTERSTATE	Y	25	24
	ACTION DISMISSED /PROCESS ENDED SERVICE OBTAINED	PNI Y or A		

---

Process: **ADPAT** Number: **264**

Text: Based on referral from \_\_\_\_\_ administrative paternity process ended on \_\_\_\_\_. Paternity not an issue because: (worker entered text)

Screen:	Field:	Entry:	Flag:	Status:
ADPAT ADPAT2	INTERSTATE	Y	25	24
	ACTION DISMISSED/ PROCESS ENDED SERVICE OBTAINED AF	PNI N		

---

---

Process: **ADPAT** Number: **265**

Text: Based on referral from (initiating agency name), administrative paternity process ended on (ACTION DISMISSED/PROCESS ENDED date). Paternity not an issue because: (Worker entered text).

Screen:	Field:	Entry:	Flag:	Status:
ADPAT,	INTERSTATE	Y	25	26
ADPAT2	ACTION DISMISSED /PROCESS ENDED	NLAF		

---

Process: **ADPAT** Number: **266**

Text: Based on referral from (initiating agency name), administrative paternity action dismissed on (ACTION DISMISSED/PROCESS ENDED date) due to (alleged father's name) excluded as the father through genetic testing.

Screen:	Field:	Entry:	Flag:	Status:
ADPAT,	INTERSTATE	Y	25	
ADPAT2	ACTION DISMISSED/PROCESS ENDED	AFEX		

---

Process: **ADPAT** Number: **267**

Text: Based on referral from (initiating agency name), administrative paternity action dismissed on (ACTION DISMISSED/PROCESS ENDED date) by COC.

Screen:	Field:	Entry:	Flag:	Status:
ADPAT,	INTERSTATE	Y	25	
ADPAT2	ACTION DISMISSED/PROCESS ENDED	DIS		

---

Process: **ADPAT** Number: **268**

Text: Based on referral from (initiating agency name), administrative paternity action dismissed on (ACTION DISMISSED/PROCESS ENDED date). Served (alleged father's name) notified of dismissal. Action dismissed for the following reason: (Worker entered text).

Screen:	Field:	Entry:	Flag:	Status:
ADPAT,	INTERSTATE	Y	25	24
ADPAT2	ACTION DISMISSED /PROCESS ENDED SERVICE OBTAINED	OTH Y or A		

---

Process: **ADPAT** Number: **269**

Text: Based on referral from (initiating agency name), administrative paternity process ended on (ACTION DISMISSED/PROCESS ENDED date). Action ended for the following reason: (Worker entered text).

Screen:	Field:	Entry:	Flag:	Status:
ADPAT,	INTERSTATE	Y	25	24
ADPAT2	ACTION DISMISSED /PROCESS ENDED SERVICE OBTAINED	OTH N		

---

---

Process: **ADPAT** Number: **271**

Text: Status update sent to (initiating agency name),

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	None	None

---

Process: **AVER** Number: **32**

Text: (Agency name) informed of new verified address.

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	None	None

---

Process: **AVER** Number: **33**

Text: (Agency name) advised of the postal response.

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	None	None

---

Process: **BONDS** Number: **10**

**No longer issues.**

Text: Status update sent to state of (state).

Screen:	Field:	Entry:	Flag:	Status:
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---

Process: **CASE** Number: **4**

Text: The following child deleted from the case: (name) (worker-entered text).

Screen:	Field:	Entry:	Flag:	Status:
CHILD	NAME	F4 DELETE	None	

---

Process: **CASE** Number: **14**

Text: Case closed. (Worker-entered text).

Screen:	Field:	Entry:	Flag:	Status:
CASE	STATUS (A, I, C, D, H)	C	None	1

---

Process: **CASE** Number: **20**

Text: Case transferred from (worker id) to (worker id).

Screen:	Field:	Entry:	Flag:	Status:
CASE	ICAR CASE WRKR ID	Manual change, change by case closure, or ABC	15	4

---

Process: **CASE** Number: **21**

**No longer issues.**

Text: Status update sent to the state of (state).

Screen:	Field:	Entry:	Flag:	Status:
---------	--------	--------	-------	---------

---

Process: **CASE** Number: **178**

Text: Form (form name and number.) Optional paragraphs printed: (optional from text).

Screen:	Field:	Entry:	Flag:	Status:
Multiple	Multiple	Generation of form	None	None

---

Process: **CASE** Number: **194**

Text: Child (name) added to case.

Screen:	Field:	Entry:	Flag:	Status:
CHILD	NAME	F2 ADD	None	None

---

Process: **CASE** Number: **195**

Text: Child (name) has been deleted from the case.

Screen:	Field:	Entry:	Flag:	Status:
CHILD	NAME	F4 DELETE	None	None

---

Process: **CASE** Number: **199**

Text: The following child deleted from the case: (name).

Screen:	Field:	Entry:	Flag:	Status:
CHILD	NAME	F4 DELETE	None	None

---

Process: **CASE** Number: **200**

Text: Child (name) transferred from (worker id) to (worker id).

Screen:	Field:	Entry:	Flag:	Status:
CHILD	FCRU CASE WORKER	Batch update by FACS, CASE, or CHILD	None	None

---

Process: **CASE** Number: **245**

Text: Current acct type changed to (acct type) for child (name).

Screen:	Field:	Entry:	Flag:	Status:
CHILD	CURRENT ACCT TYPE	Batch	None	25

---

Process: **CASE** Number: **252**

Text: The (case role)'s medical insurance policy number (policy number) provided by (name) has been added. The effective date of the policy is (date).

Screen:	Field:	Entry:	Flag:	Status:
MEDICAL	POLICY NUMBER	F2 ADD	None	26

---

Process: **CASE** Number: **253**

Text: The following health insurance coverage provided by the (case role) terminated on (date) and the medical record was deleted: Employer: (employer name) Insurance Co: (name)

Screen:	Field:	Entry:	Flag:	Status:
MEDICAL	POLICY NUMBER	F4 DELETE	None	27

---

---

Process: **CASE**      Number: **390**

Text: This is a blank narrative used to issue calendar flag 183

Screen:	Field:	Entry:		Status:
Batch	N/A	N/A	183	N/A

---

Process: **CASE**      Number: **397**

**No longer issues.**

Text: Central registry acknowledged a new interstate referral for this case from (state). The referral types added to the INTERSTA screen are: (referral types)

Screen:	Field:	Entry:	Flag:	Status:
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---

Process: **CASE**      Number: **398**

**No longer issues.**

Text: An interstate referral from (state) was rejected for the following reason: (worker-entered text).

Screen:	Field:	Entry:	Flag:	Status:
---------	--------	--------	-------	---------

---

Process: **CASE**      Number: **399**

**No longer issues.**

Text: The following message was received from CSENet (state abbreviation) :

Screen:	Field:	Entry:	Flag:	Status:
---------	--------	--------	-------	---------

---

Process: **CASE**      Number: **484**

Text: Status update sent to (agency name).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	None	None

---

Process: **CLOSE**      Number: **2**

Text: Case closed.

Screen:	Field:	Entry:	Flag:	Status:
CASE	CURRENT ACCT TYPE WORKER ID STATUS (A/I/C/D/H)	17 not AFC, PLD, or AAF C	2	None

---

Process: **CLOSE**      Number: **3**

Text: Case closed. Child no longer in foster care.

Screen:	Field:	Entry:	Flag:	Status:
CASE	CURRENT ACCT TYPE WORKER ID STATUS (A/I/C/D/H)	17 AFC, AAF, or PLD C	2	None

---

Process: **CLOSE**      Number: **4**

Text: Case closed. Initiating/responding state contacted.

Screen:	Field:	Entry:	Flag:	Status:
CASE	CURRENT ACCT TYPE STATUS (A/I/C/D/H)	14, 15, or 19 C	2	None

---

---

Process: **CLOSE** Number: **5**

Text: Case closed. No response or further information received since notice of termination was sent.

Screen:	Field:	Entry:	Flag:	Status:
CASE	CURRENT ACCT TYPE STATUS (A/I/C/D/H):	11, 12, or 18 C	2	None

---

Process: **CLOSE** Number: **13**

Text: Case closed based on IV-A/IV-E 'Good Cause'.

Screen:	Field:	Entry:	Flag:	Status:
CASE	REASON CURRENT ACCT TYPE	GOOD 12 (only after being 11)	2	None

---

Process: **CLOSE** Number: **14**

Text: Case closed. Obligee requested termination. No support arrearages assigned to the state. Information concerning request: (name).

Screen:	Field:	Entry:	Flag:	Status:
CASE	REASON	REQU	2	None

---

Process: **CLOSE** Number: **47**

Text: Case re-opened effective (date). (Worker-entered text).

Screen:	Field:	Entry:	Flag:	Status:
CASE	STATUS (A/I/C/D/H) CURRENT ACCT TYPE	Change from C to A 14, 15, or 19	21	1

---

Process: **CLOSE** Number: **52**

**No longer issues.**

Text: Case closed for the following reason(s):

There is no longer a current support order and arrearages are under \$500 or unenforceable under state law. Child has reached the age of majority. (worker-entered text).

Screen:	Field:	Entry:	Flag:	Status:
---------	--------	--------	-------	---------

---

Process: **CLOSE** Number: **53**

Text: Case closed for the following reason(s):

There is no longer a current support order and arrearages are under \$500 or unenforceable under state law. Child has not reached the age of majority.

Screen:	Field:	Entry:	Flag:	Status:
CASE	REASON STATUS (A/I/C/D/H)	NSOR C	None	3
CHILD	CURRENT ACCT TYPE EMANC. DATE	14, 15 or 19 Greater than current date		

---

---

Process: **CLOSE**      Number: **54**

Text: Case closed because the obligor/putative father is deceased and no further action can be taken.

Screen:	Field:	Entry:	Flag:	Status:
CASE	REASON	DECD OR DECDA	None	4
	STATUS (A/I/C/D/H)	C		
	CURRENT ACCT TYPE	14, 15, or 19		

---

Process: **CLOSE**      Number: **55**

Text: Case closed because paternity cannot be established. Child is at least 18 years old and paternity action is barred by statute of limitations.

Screen:	Field:	Entry:	Flag:	Status:
CASE	REASON	AGEL	None	5
	STATUS (A/I/C/D/H)	C		
	CURRENT ACCT TYPE	14, 15, or 19		

---

Process: **CLOSE**      Number: **56**

Text: Case closed because paternity cannot be established. A genetic test or court or administrative process has excluded putative dad as father and no other putative father can be identified.

Screen:	Field:	Entry:	Flag:	Status:
CASE	REASON	EXCL	None	14
	STATUS (A/I/C/D/H)	C		
	CURRENT ACCT TYPE	14, 15, or 19		

---

Process: **CLOSE**      Number: **57**

Text: Case closed because paternity cannot be established. It would not be in the best interests of the child to establish paternity in this case.

Screen:	Field:	Entry:	Flag:	Status:
CASE	REASON	NCIN	None	15
	STATUS (A/I/C/D/H)	C		
	CURRENT ACCT TYPE	14, 15, or 19		

---

Process: **CLOSE**      Number: **58**

Text: Case closed because absent parent's location is unknown and attempts to locate parent over a three-year period have been unsuccessful.

Screen:	Field:	Entry:	Flag:	Status:
CASE	REASON	LOCA	None	6
	STATUS (A/I/C/D/H)	C		
	CURRENT ACCT TYPE	14, 15, or 19		

---



---

Process: **CLOSE**      Number: **59**

Text: Case closed because absent parent institutionalized in a psychiatric facility. No income or assets are available for levy or attachment.

Screen:	Field:	Entry:	Flag:	Status:
CASE	REASON	INST	None	7
	STATUS (A/I/C/D/H)	C		
	CURRENT ACCT TYPE	14, 15, or 19		

---

Process: **CLOSE**      Number: **60**      **No longer issues.**

Text: Case closed because absent parent cannot pay support due to incarceration without parole. No income or assets are available for levy or attachment.

Screen:	Field:	Entry:	Flag:	Status:
CASE	REASON	PRSN	None	7
	STATUS (A/I/C/D/H)	C		
	CURRENT ACCT TYPE	14, 15, or 19		

---

Process: **CLOSE**      Number: **61**

Text: Case closed because absent parent cannot pay support due to medically-verified total or permanent disability. No income or assets are available for levy or attachment.

Screen:	Field:	Entry:	Flag:	Status:
CASE	REASON	DISA	None	7
	STATUS (A/I/C/D/H)	C		
	CURRENT ACCT TYPE	14, 15, or 19		

---

Process: **CLOSE**      Number: **62**

Text: Case closed because parent lives in foreign country and reciprocity with that country cannot be established.

Screen:	Field:	Entry:	Flag:	Status:
CASE	REASON	CITZ	None	8
	STATUS (A/I/C/D/H)	C		
	CURRENT ACCT TYPE	14, 15, or 19		

---

Process: **CLOSE**      Number: **63**      **No longer issues.**

Text: Case closed. Requested location-only services have been provided.

Screen:	Field:	Entry:	Flag:	Status:
---------	--------	--------	-------	---------

---

Process: **CLOSE**      Number: **64**

Text: Case closed because of request by custodial parent. There is no assignment to state of medical support or accrued arrearages.

Screen:	Field:	Entry:	Flag:	Status:
CASE	REASON	REQU	None	10
	STATUS (A/I/C/D/H)	C		
	CURRENT ACCT TYPE	14, 15, or 19		

---

---

Process: **CLOSE** Number: **65** **No longer issues.**

Text: Case closed because of finding of good cause based on risk of harm to the child or caretaker relative.

Screen: Field: Entry: Flag: Status:

---

Process: **CLOSE** Number: **66**

Text: Case closed. Unable to contact custodial parent by phone or certified letter within 30 calendar days.

Screen: Field: Entry: Flag: Status:  
CASE REASON CONT None 12  
STATUS (A/I/C/D/H) C  
CURRENT ACCT TYPE 14, 15, or 19

---

Process: **CLOSE** Number: **67**

Text: Case closed due to custodial parent's noncooperation and actions.

Screen: Field: Entry: Flag: Status:  
CASE REASON COOP None 13  
STATUS (A/I/C/D/H) C  
CURRENT ACCT TYPE 14, 15, or 19

---

Process: **CLOSE** Number: **72** **No longer issues.**

Text: Interstate status report sent to the state of (state).

Screen: Field: Entry: Flag: Status:

---

Process: **CLOSE** Number: **76**

Text: Worker has requested case closure. No alleged father can be identified for this child after at least one interview with the custodial party. Case will close. Information regarding interview(s): (worker-entered text).

Screen: Field: Entry: Flag: Status:  
CASE REASON NOID None 16

---

Process: **CLOSE** Number: **79** **No longer issues.**

Text: Initiating state must provide information or assistance for Iowa to complete next essential step in establishment/enforcement. Initiating state has 6 months to provide required material, and has been notified through CSENET or status letter. Information or assistance required: (worker-entered text).

Screen: Field: Entry: Flag: Status:

---

Process: **CLOSE** Number: **84**

Text: Case closed. No location for alleged father / payor for 1 year. Automated location tools not available due to lack of SSN.

Screen: Field: Entry: Flag: Status:  
CASE REASON LOCA1 None 17  
STATUS (A/C/I/D/H) C

---

---

Process: **CLOSE** Number: **85**

Text: CSENET indicates (state) closed their case (other state's case ID) for the following reason: (reason).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	37	None

---

Process: **CLOSE** Number: **94**

Text: Initiating state must provide information or assistance for Iowa to complete next essential step in establishment/enforcement. Initiating state has 60 days to provide required material, and has been notified through CSENET or status letter. Information or assistance required: (worker-entered text).

Screen:	Field:	Entry:	Flag:	Status:
CASE	REASON	Coop3	29	18

---

Process: **CLOSE** Number: **93**

Text: Case closed. Initiating state did not provide information or assistance Iowa requires to complete the next essential step in establishment/enforcement.

Screen:	Field:	Entry:	Flag:	Status:
CASE	REASON STATUS (A/I/C/D/H):	COOP3 C	None	19

---

Process: **CLOSE** Number: **97**

Text: IM has determined that good cause is to be granted to the payee and further action on this case may be harmful to the custodial parent or child(reNO. CSRU is not to proceed with further action on this case. The case has been closed.

Screen:	Field:	Entry:	Flag:	Status:
CASE	REASON	Good	None	14

---

Process: **CLOSE** Number: **110**

Text: Interstate status report sent to the state (agency name).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	None	None

---

Process: **CLOSE** Number: **112**

Text: This case has been closed because the payor or putative father is deceased and no further action can be taken. Closure notice has been sent to (other jurisdiction name).

Screen:	Field:	Entry:	Flag:	Status:
CASE	REASON STATUS (A/I/C/D/H):	DECD	None	4

---

---

Process: **CLOSE** Number: **113**

Text: Case closed because absent parent cannot pay support due to incarceration. No income or assets are available for levy or attachment.

Screen:	Field:	Entry:	Flag:	Status:
CASE	REASON STATUS (A/I/C/D/H):	PRSN C	None	7

---

Process: **CONTE** Number: **8**

Text: Warrant to arrest the payor issued (date).

Screen:	Field:	Entry:	Flag:	Status:
CONTEMPT	WARRANT TO ARREST	Valid date	127	80

---

Process: **CONTE** Number: **17**

**No longer issues.**

Text: Status report sent to the state of (state).

Screen:	Field:	Entry:	Flag:	Status:
---------	--------	--------	-------	---------

---

Process: **CONTE** Number: **18**

Text: Service on payor for contempt process successful (date).

Screen:	Field:	Entry:	Flag:	Status:
CONTEMPT	HEARING SET	Valid date	None	5

---

Process: **CONTE** Number: **42**

Text: Contempt hearing scheduled in county (county code) for (name) at (date/time).

Screen:	Field:	Entry:	Flag:	Status:
CONTEMPT	HEARING SET	Valid date	4, 5	2

---

Process: **CONTE** Number: **53**

Text: Warrant to arrest the payor issued (date).

Screen:	Field:	Entry:	Flag:	Status:
CONTEMPT	WARRANT TO ARREST	Valid date	19	14

---

Process: **CONTE** Number: **115**

Text: (state) CSENET indicates that an arrest warrant has been issued for (NCP name).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	26	None

---

Process: **CONTE** Number: **116**

Text: (state) CSENET indicates contempt proceedings have started.

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	27	None

---

---

Process: **CONTE** Number: **120**

Text: Payor served by process server/sheriff for the contempt process on (date of service).

Screen:	Field:	Entry:	Flag:	Status:
CONTEMPT	SERVICE OBT (Y/G/N)	Y	None	5

---

Process: **CONTE** Number: **121**

Text: Payor served by certified mail for the contempt process on (date of service).

Screen:	Field:	Entry:	Flag:	Status:
CONTEMPT	SERVICE OBT (Y/G/N)	Y	None	5

---

Process: **CONTE** Number: **134**

Text: Status report sent to the state (agency name).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	None	None

---

Process: **DCO** Number: **31**

**No longer issues.**

Text: A status update regarding DCO was sent to the state of (state).

Screen:	Field:	Entry:	Flag:	Status:
---------	--------	--------	-------	---------

---

Process: **EVER** Number: **22**

Text: Verification letter for (agency name) was sent 90 days ago and employer was not verified. System verified the employer with an N. employer  
(Employer name)

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	None	None

---

Process: **FED** Number: **59**

Text: Joint fed tax offset of (amount of offset) applied on (date of offset)

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	None	5

---

Process: **FED** Number: **77**

Text: The certification of this obligor to the federal government for fed offsets and/or passport sanction is accurate. No changes are needed. reason: (worker-entered text).

Screen:	Field:	Entry:	Flag:	Status:
OFFSET	OUTCOME(S/D)	S	None	6

---

Process: **FED** Number: **78**

**No longer issues.**

Text: After checking the details of this case, the amount certified to the federal government for fed offsets and/or passport sanction should be:

PA: \$ (amount) and NPA: \$ (amount) REASON: (worker-entered text)

Screen:	Field:	Entry:	Flag:	Status:
---------	--------	--------	-------	---------

---

---

Process: **FED**            Number: **79**

Text: After checking the details of this case, this obligor should not be certified for federal offsets and/or passport sanction. The obligor will now be decertified. The reason is: (worker-entered text).

Screen:	Field:	Entry:	Flag:	Status:
OFFSET	OUTCOME(S/D)	"D"	None	7

---

Process: **FED**            Number: **104**

Text: (other state) notified of federal tax offset or adjustment through CSENET.

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	None	None

---

Process: **FED**            Number: **105**

Text: CSENET indicates a federal tax intercept has been processed in (state) for \$ (payment amount) on (date of posting).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	32	None

---

Process: **FED**            Number: **108**

**No longer issues.**

Text: Status sent to state of (state) for federal tax offset or adjustment.

Screen:	Field:	Entry:	Flag:	Status:
---------	--------	--------	-------	---------

---

Process: **FED**            Number: **118**

Text: Status sent to (agency name) to notify them that Iowa submitted the payor's past-due support for federal offset.

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	None	None

---

Process: **FED**            Number: **120**

Text: Status sent to (other jurisdiction's name) for federal tax offset or adjustment.

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	None	None

---

Process: **INTER**        Number: **32**

**No longer issues.**

Text: Status update sent to the state of (state) for (referral type).

Screen:	Field:	Entry:	Flag:	Status:
---------	--------	--------	-------	---------

---

Process: **INTER**        Number: **49**

**No longer issues.**

Text: Status request sent to the local IV-D office in the state of (state). Requested the following: (worker-entered text).

Screen:	Field:	Entry:	Flag:	Status:
---------	--------	--------	-------	---------

---

---

Process: **INTER**      Number: **50**      **No longer issues.**

Text: Status request sent to the interstate central registry of the state of (state). Requested the following: (worker-entered text).

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **INTER**      Number: **56**      **No longer issues.**

Text: Response to status request sent to the local IV-D office in the state of . The following response was provided: (worker-entered text).

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **INTER**      Number: **57**      **No longer issues.**

Text: Response to status request sent to the interstate central registry of the state of (state). The following response was provided: (worker-entered text).

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **INTER**      Number: **64**      **No longer issues.**

Text: Response to interstate transmittal #2 request sent to the local IV-D office in the state of (state). Provided the following: (worker-entered text).

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **INTER**      Number: **65**      **No longer issues.**

Text: Response to interstate transmittal #2 request sent to the interstate central registry of the state of (state). Provided the following: (worker-entered text).

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **INTER**      Number: **72**      **No longer issues.**

Text: Interstate transmittal #2 - Document filed - Sent to the local IV-D office in the state of (state).

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **INTER**      Number: **73**      **No longer issues.**

Text: Interstate transmittal #2 - Document filed - Sent to the interstate central registry of the state of (state).

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **INTER**      Number: **81**      **No longer issues.**

Text: Interstate transmittal #2 - Change of payee/redirection sent to the local IV-D office in the state of (state).

Screen:              Field:                              Entry:                              Flag:                              Status:

---

---

Process: **INTER**      Number: **82**      **No longer issues.**

Text: Interstate transmittal #2 - Change of payee/redirection sent to the interstate central registry of the state of (state).

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **INTER**      Number: **86**      **No longer issues.**

Text: Interstate transmittal #2 - Notice of case forwarding - Sent to the state of (state) on (date).

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **INTER**      Number: **181**

Text: Court order summary information was requested from (state) through CSENET for the other state's following case ID (case id).

Screen:              Field:                              Entry:                              Flag:                              Status:  
Batch              None                              None                              None                              None

---

Process: **INTER**      Number: **182**

Text: Request for court order summary information from (state) through CSENET unsuccessful. CSENET order information is not available for the following other state' case (case id).

Screen:              Field:                              Entry:                              Flag:                              Status:  
Batch              None                              None                              None                              None

---

Process: **INTER**      Number: **183**

Text: Court order summary information received from (state) through CSENET for the following other state's case ID (other state's case id).

Screen:              Field:                              Entry:                              Flag:                              Status:  
Batch              None                              None                              None                              None

---

Process: **INTER**      Number: **184**      **No longer issues.**

Text: Certified copy of CSENET court order not requested.

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **INTER**      Number: **185**      **No longer issues.**

Text: Certified copy of court order and payment history automatically requested from (state) for other state's case ID (case id) for court order number (court numb) through CSENET.

Screen:              Field:                              Entry:                              Flag:                              Status:

---



---

Process: **INTER**      Number: **186**

Text: Blank narrative used to generate status 22.

Screen:	Field:	Entry:	Flag:	Status:
REGIST	ICIS CO NUMBER, ORDER DATE, COUNTY NUMBER	Valid entries	None	22

---

Process: **INTER**      Number: **187**

Text: Blank narrative used to generate status 23.

Screen:	Field:	Entry:	Flag:	Status:
DCO2	DCO ORDER #	Valid Entry	None	23

---

Process: **INTER**      Number: **190**

Text: (state) indicates that documents have been filed for other state's case ID (other state's case ID). The interstate referral type is (CSENet Function Code).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	95	None

---

Process: **INTER**      Number: **191**

Text: CSENET indicates that (state) changed case numbers. Old case number (previous case ID) has been changed to (new case ID).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	96	None

---

Process: **INTER**      Number: **192**

Text: (state) CSENET indicates that a court order has been registered: (court order number).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	103	None

---

Process: **INTER**      Number: **193**

Text: (state) CSENET indicates that there is a new controlling order: (court order number).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	104	None

---

Process: **INTER**      Number: **194**

Text: (state) CSENET requests current status.

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	105	None

---

---

Process: **INTER**      Number: **195**

Text: (state) CSENET is sending a status update for other states case ID: (other state's ID).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	106	None

---

Process: **INTER**      Number: **196**

Text: (state) CSENET is forwarding their case (other state's case ID).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	107	None

---

Process: **INTER**      Number: **200**

Text: (state) CSENET indicates that the support order request has been denied.

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	111	None

---

Process: **INTER**      Number: **201**

Text: (state) CSENET indicates that the support order was not established.

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	112	None

---

Process: **INTER**      Number: **202**

Text: (state) CSENET sends notice of an upcoming hearing.

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	None	None

---

Process: **INTER**      Number: **203**

Text: (state) CSENET requests genetic test results.

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	113	None

---

Process: **INTER**      Number: **204**

Text: (state) CSENET has scheduled a genetic test for (Payor name).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	114	None

---

Process: **INTER**      Number: **205**

Text: (source code) has scheduled a paternity hearing for (Payor name).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	115	None

---

---

Process: **INTER**      Number: **206**

Text: (state) CSENET indicates that (Payor name) did not show up for a paternity court hearing.

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	116	None

---

Process: **INTER**      Number: **207**

Text: (state) CSENET indicates that (Payor name) did not show up for genetic testing.

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	117	None

---

Process: **INTER**      Number: **208**

Text: (state) CSENET indicates that (Payor name) has denied paternity.

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	118	None

---

Process: **INTER**      Number: **209**

Text: (state) CSENET indicates that paternity has been established with a support order for (Payor name).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	119	None

---

Process: **INTER**      Number: **210**

Text: (state) CSENET indicates that paternity has been established without a support order for (Payor name).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	120	None

---

Process: **INTER**      Number: **211**

Text: (state) CSENET indicates that paternity has been established administratively without a support order for (Payor name).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	121	None

---

Process: **INTER**      Number: **212**

Text: (state) CSENET indicates that the paternity request has been denied.

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	122	None

---

Process: **INTER**      Number: **213**

Text: (state) CSENET indicates that paternity was not established for (Payor name).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	123	None

---

---

Process: **INTER**      Number: **214**

Text: (state) CSENET indicates that the case has been dismissed without prejudice.

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	124	None

---

Process: **INTER**      Number: **215**

Text: (state) CSENET indicates that the defendant/respondent has been ordered to pay other costs.

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	125	None

---

Process: **INTER**      Number: **216**

Text: (state) CSENET indicates that the defendant/respondent is parent and owes duty.

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	126	None

---

Process: **INTER**      Number: **217**

Text: (state) CSENET indicates that the defendant/respondent is ordered to provide support.

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	127	None

---

Process: **INTER**      Number: **218**

Text: (state) CSENET indicates that the AP did not show for support order hearing.

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	128	None

---

Process: **INTER**      Number: **219**

Text: (state) CSENET indicates that a support order hearing has been scheduled.

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	129	None

---

Process: **INTER**      Number: **220**

Text: (state) CSENET indicates that an order has been issued/confirmed.

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	130	None

---

Process: **INTER**      Number: **221**

Text: (state) CSENET indicates that an administrative tax review is complete and the challenge has been upheld for the other state's case (other state's case ID).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	131	None

---

---

Process: **INTER**      Number: **222**

Text: (state) CSENET indicates that an administrative tax review is complete and the challenge was not upheld for the other state's case (other state's case ID).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	132	None

---

Process: **INTER**      Number: **223**

Text: (state) CSENET is sending notice of arrearage reconciliation/ determination of sum-certain for the other state's case (other state's case ID).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	133	None

---

Process: **INTER**      Number: **224**

Text: (state) CSENET indicates that their review and modification is warranted for the other state's case (other state's case ID).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	134	None

---

Process: **INTER**      Number: **225**

Text: (state) CSENET indicates that their review and modification is not warranted for other state's case (other state's case id).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	135	None

---

Process: **INTER**      Number: **226**

Text: (state) CSENET indicates that the support order has been modified for case: (other state's case id).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	136	None

---

Process: **INTER**      Number: **227**

Text: (state) has added medical insurance for case ID (other state's case id). The carrier name is (carrier name) and the policy number is (policy number).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None		None

---

Process: **INTER**      Number: **228**

Text: (state) has deleted medical insurance for case ID (other state's case id). The carrier name is (carrier name) and the policy number is (policy #).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None		None

---

---

Process: **INTER**      Number: **234**

Text: (state) CSENET indicates that a support order has been issued/confirmed.

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	139	None

---

Process: **INTER**      Number: **235**

**No longer issues.**

Text: Central registry acknowledged a new interstate referral for this case from (other state). The referral types added to the INTERSTA screen are:

(referral type 1, 2, 3).

Screen:	Field:	Entry:	Flag:	Status:
REFERRAL	ACKNOWLEDGE	A	142	None

---

Process: **INTER**      Number: **236**

**No longer issues.**

Text: Transmittal form #1 referral acknowledgment sent to (state) for the following other state's case ID: (other state's case ID). Additional documents requested.

Screen:	Field:	Entry:	Flag:	Status:
REFERRAL	ACKNOWLEDGE	M	None	None

---

Process: **INTER**      Number: **237**

**No longer issues.**

Text: Additional documents to complete an interstate referral from (state) for case (other state's case ID) have not been received in 30 days. A status letter and CSENET reminder will generate to the other state.

Screen:	Field:	Entry:	Flag:	Status:
INTERSTA	ACKNLDMENT RCVD	None received in 30 days	None	32

---

Process: **INTER**      Number: **238**

**No longer issues.**

Text: Additional documents to complete an interstate referral from (state) for case (other state's case ID) have not been received in 30 days. A status letter and CSENET reminder will generate to the other state.

Screen:	Field:	Entry:	Flag:	Status:
---------	--------	--------	-------	---------

---

Process: **INTER**      Number: **239**

**No longer issues.**

Text: Additional documents to complete an interstate referral from (state) for case (other state's case ID) have not been received in 30 days. A status letter and CSENET reminder will generate to the other state.

Screen:	Field:	Entry:	Flag:	Status:
---------	--------	--------	-------	---------

---

---

Process: **INTER**      Number: **243**

Text: (state) CSENET indicates a change in their payment mailing address for case (other state's ID) as follows:

(address line 1)

(address line 2)

(city, state, zip)

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	144	None

---

Process: **INTER**      Number: **244**

**No longer issues.**

Text: Worker plans to provide the following additional documents to (other state) to complete the interstate referral by (date entered):

(Worker-entered text).

Screen:	Field:	Entry:	Flag:	Status:
---------	--------	--------	-------	---------

---

Process: **INTER**      Number: **245**

**No longer issues.**

Text: CSENET referral acknowledgment sent to (state) for the following other state's case ID: (other state's case id). Additional documents requested.

Screen:	Field:	Entry:	Flag:	Status:
---------	--------	--------	-------	---------

---

Process: **INTER**      Number: **252**

Text: This is a blank narrative used to issue status 38.

Screen:	Field:	Entry:	Flag:	Status:
REGIST	COURT HEARING SET, COURT HEARING HELD	Change date/time, R	None	38

---

Process: **INTER**      Number: **253**

Text: This is a blank narrative used to issue status 39.

Screen:	Field:	Entry:	Flag:	Status:
REGIST	COURT HEARING SET	Valid date/time	None	39

---

Process: **INTER**      Number: **258**

**No longer issues.**

Text: Interstate reconciliation indicates a correct initiating/responding case match with (state), case ID (other state's case ID).

Screen:	Field:	Entry:	Flag:	Status:
BATCH	None	None	None	None

---

Process: **INTER**      Number: **259**

**No longer issues.**

Text: Interstate reconciliation indicates an incorrect responding/responding case match with (state), case ID (other state's case ID).

Screen:	Field:	Entry:	Flag:	Status:
BATCH	None	None	154	None

---

---

Process: **INTER**      Number: **260**      **No longer issues.**

Text: Interstate reconciliation indicates an incorrect initiating/initiating case match with (state), case ID (other state's case ID).

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **INTER**      Number: **261**      **No longer issues.**

Text: Interstate reconciliation indicates there is no matching record in (state), for this ICAR case.

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **INTER**      Number: **262**      **No longer issues.**

Text: Interstate reconciliation added a case ID for (state) to an existing interstate screen. The new case ID is: (other state's case ID).

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **INTER**      Number: **263**      **No longer issues.**

Text: Interstate reconciliation received the following information from FIPS (fips).  
Discrepancy found on INTERSTA screen.

Other state's case ID: (other state's case ID)

NCP name/SSN: (ncp name) (ncp ssn)

CP name/SSN: (cp name) (cp ssn)

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **INTER**      Number: **264**      **No longer issues.**

Text: Interstate reconciliation received the following information from state code (state). No discrepancies found with INTERSTA screen.

Other state's case ID: (other state's case ID)

NCP name/SSN: (ncp name) (ncp ssn)

CP name/SSN: (cp name) (cp ssn)

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **INTER**      Number: **266**      **No longer issues.**

Text: Interstate reconciliation indicates a correct case match with (state), case ID: (other state's case ID) IA is the initiating state. Unknown what other state's status is.

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **INTER**      Number: **267**      **No longer issues.**

Text: Interstate reconciliation indicates a correct case match with (state), case ID: (other state's case ID) IA is the responding state. Unknown what other state's role is.

Screen:              Field:                              Entry:                              Flag:                              Status:

---



---

Process: **INTER**      Number: **268**

Text: Interstate reconciliation changed a case ID for (state) to an existing interstate screen, old case ID was: (other state's previous case ID).  
New case ID is: (other state's new case ID).

Screen:	Field:	Entry:	Flag:	Status:
BATCH	None	None	None	None

---

Process: **INTER**      Number: **273**

Text: CSENet transaction from the state of (state abbreviation) indicates they plan to close the case (other state case number) in 60 days. (State abbreviation) claims that Iowa has not provided the information/assistance needed for that state to take the next essential step in processing the case.

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	165	None

---

Process: **INTER**      Number: **274**

Text: The state of (state abbreviation) has closed this interstate case (other state case number). This state claims Iowa did not provide information/assistance needed to complete the next essential step in establishment/enforcement.

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	166	None

---

Process: **INTER**      Number: **301**      **No longer issues.**

Text: Copy of court order and payment history automatically requested from (state) for the other state's case ID (other state's case ID) for court order number (court order number) through CSENet.

Screen:	Field:	Entry:	Flag:	Status:
---------	--------	--------	-------	---------

---

Process: **INTER**      Number: **437**

Text: Status update sent to (name of other jurisdiction)

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	None	None

---

Process: **IWO**      Number: **47**      **No longer issues.**

Text: Status sent to the initiating state of (state) concerning the mailing of the IWO.

Screen:	Field:	Entry:	Flag:	Status:
---------	--------	--------	-------	---------

---

Process: **IWO**      Number: **206**

Text: (state) CSENET indicates that an IWO has been established.

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	54	None

---

---

Process: **LIENS**      Number: **1**      **No longer issues.**

Text: Notice of lien form sent to (state) for the following property: (worker-entered text).

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **LIENS**      Number: **5**      **No longer issues.**

Text: Status sent to state of (state) for liens.

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **LISAN**      Number: **20**      **No longer issues.**

Text: Status sent to the state of (state).

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **LISAN**      Number: **89**

Text: Status sent to (agency name)

Screen:              Field:                              Entry:                              Flag:                              Status:  
Batch              None                              None                              None                              None

---

Process: **LOC**              Number: **2**

Text: Employer verification received (date). Employer is (name, address).

Screen:              Field:                              Entry:                              Flag:                              Status:  
EMPVER              VERIFIED                              Y                                                           1

---

Process: **LOC**              Number: **5**      **No longer issues.**

Text: Employer located in another state. This case may be referred to another state for handling.

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **LOC**              Number: **10**      **No longer issues.**

Text: Postal response verified address is valid (address).

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **LOC**              Number: **18**      **No longer issues.**

Text: Interstate contact agency in (state) informed of new verified address.

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **LOC**              Number: **19**      **No longer issues.**

Text: Interstate contact agency in (state) Informed of new verified address.

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **LOC**              Number: **20**      **No longer issues.**

Text: Interstate contact agency in (state) advised of the postal response.

Screen:              Field:                              Entry:                              Flag:                              Status:

---



---

Process: **LOC**            Number: **280**

Text: Employer received from (source code) for (name), (ssn).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	110	None

---

Process: **LOC**            Number: **281**

Text: Demographic information was added to (name) SSN: (ssn) by (state).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	None	None

---

Process: **LOC**            Number: **298**

Text: SPLS/CSENET Quick Locate sent to (up to five states) for (name).

Screen:	Field:	Entry:	Flag:	Status:
LOCATE PAYEE2	SPLS/QUICK LOC	Valid State Code (non- Iowa)	None	None

---

Process: **LOC**            Number: **299**

Text: (source code) Returned the last known address for (name):  
(addr line 1, line 2, city, state, zip)

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	116	None

---

Process: **LOC**            Number: **300**

Text: CSENET quick locate sent to (state) as a result of information received from the FCR.  
For (name)  
SSN: (ssn).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	None	None

---

Process: **LOC**            Number: **301**

**No longer issues.**

Text: CSENET transaction received as a result of a quick locate request. No new information  
received. ICAR not updated.

Screen:	Field:	Entry:	Flag:	Status:
---------	--------	--------	-------	---------

---

Process: **LOC**            Number: **302**

Text: (source code) returned the last known employer for (name):  
(employer name, addr line 1, line 2, city, state, zip)

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	117	None

---

---

Process: **LOC**            Number: **303**

Text: (source code) returned birthdate (birth date) for (name) SSN (ssn).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	118	None

---

Process: **LOC**            Number: **304**

Text: (source code) returned an insurance carrier and policy number for (person name):  
(insurance carrier), (policy number)

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	119	None

---

Process: **LOC**            Number: **305**

Text: (source code) indicates that (name) is deceased.

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	None	None

---

Process: **LOC**            Number: **344**

Text: CSENet Transaction received from (state abbreviation) as a result of a quick locate request on (date)  
No new information received. ICAR not updated.

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	None	None

---

Process: **LOC**            Number: **414**

Text: Status sent to (agency name).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	None	None

---

Process: **MIW**            Number: **42**

**No longer issues.**

Text: Status sent to initiating state of (state).

Screen:	Field:	Entry:	Flag:	Status:
---------	--------	--------	-------	---------

---

Process: **PAT**            Number: **32**

**No longer issues.**

Text: Status update sent to state of (state).

Screen:	Field:	Entry:	Flag:	Status:
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---

Process: **PAT**            Number: **244**

Text: Paternity hearing rescheduled on (date) based on a referral from the state of (state) on (date).

Screen:	Field:	Entry:	Flag:	Status:
PATEST3	HEARING SET, HEARING HELD	Change time/date, R	94, 95	74

---

---

Process: **PAT**            Number: **245**

Text: Paternity hearing scheduled on (date) based on a referral received from the state of (state) on (date).

Screen:	Field:	Entry:	Flag:	Status:
PATEST3	HEARING SET, HEARING HELD	Change time/date, R	71, 72	74

---

Process: **PAT**            Number: **379**

Text: Status update sent to (other jurisdiction).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	None	None

---

Process: **REGST**        Number: **23**

Text: Status update regarding registration was sent to the state of (state).

Screen:	Field:	Entry:	Flag:	Status:
None	None	None	None	None

---

Process: **REV**            Number: **12**

Text: Review ended (form 470-3251 generated). This order is not appropriate for R&A because: (deny reason code).

Screen:	Field:	Entry:	Flag:	Status:
REVIEW1	REVIEW APPROPRIATE, DENY RSN -	N 01, 02, 04, 05, 06, 07	70	98

---

Process: **REV**            Number: **79**

Text: Hearing for R&A has been rescheduled for (date) at (time).

Screen:	Field:	Entry:	Flag:	Status:
REVIEW4	HEARING HELD HEARING SET...TIME...DATE	R TIME AND DATE THE HEARING IS RESCHEDULED	53	94

---

Process: **REV**            Number: **85**

Text: Judicial order filed for R&A on (date).

Screen:	Field:	Entry:	Flag:	Status:
REVIEW4	FILED DATE	Y DATE ORDER WAS FILED	58, 59	99

---

Process: **REV**            Number: **110**

**No longer issues.**

Text: Status update generated for the state of (state).

Screen:	Field:	Entry:	Flag:	Status:
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---

---

Process: **REV**            Number: **115**

Text: Blank narrative used to issue status 98.

Screen:	Field:	Entry:	Flag:	Status:
REVIEW1	REVIEW APPROPRIATE	N	14	98

---

Process: **REV**            Number: **118**

Text: Judicial order filed for R & A on (date).

Screen:	Field:	Entry:	Flag:	Status:
REVIEW4	ORDER FILED	Y	59, 60	99
REVIEW1	MULTIPLE ORDERS	Y		

---

Process: **REV**            Number: **139**

Text: Administrative REV & ADJ order to adjust child support obligation filed with the court on (date).

Screen:	Field:	Entry:	Flag:	Status:
REVIEW4	ORDER FILED	Y with multiple orders	47, 48	99

---

Process: **REV**            Number: **159**

Text: This order is not appropriate for R&A because (worker-entered text).

Screen:	Field:	Entry:	Flag:	Status:
REVIEW1	REVIEW APPROPRIATE, DEN REASON	N, OTH	70	98

---

Process: **REV**            Number: **172**

Text: CSRU has determined order appropriate for review and will proceed with R & A process.

Screen:	Field:	Entry:	Flag:	Status:
REVIEW1	PREREVIEW REQUESTED BY REVIEW APPROPRIATE	Y	91	97

---

Process: **REV**            Number: **193**

Text: Blank narrative used to issue status 95.

Screen:	Field:	Entry:	Flag:	Status:
REVIEW4	HEARING SET	Valid date/time	None	95

---

Process: **REV**            Number: **238**

Text: .Status updated generated for (other jurisdiction).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	None	None

---

Process: **SECEN**        Number: **3**

**No longer issues.**

Text: Status update sent to the state of (state).

Screen:	Field:	Entry:	Flag:	Status:
---------	--------	--------	-------	---------

---

---

Process: **SECEN** Number: **96**

Text: (source code) indicates that a lien has been established against (property type) for (Payor name).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	24	None

---

Process: **SECENF** Number: **97**

Text: Status update sent to (other jurisdiction).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	None	None

---

Process: **SKEMP** Number: **22**

**No longer issues.**

Text: Interstate status report sent to state of (state).

Screen:	Field:	Entry:	Flag:	Status:
---------	--------	--------	-------	---------

---

Process: **STT** Number: **16**

**No longer issues.**

Text: Status update sent to the state of (state) for state tax offset, STT001.

Screen:	Field:	Entry:	Flag:	Status:
---------	--------	--------	-------	---------

---

Process: **STT** Number: **41**

Text: (other state) notified of state tax offset through CSENET.

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	None	4

---

Process: **STT** Number: **48**

Text: Status update sent to (other jurisdiction) for state tax offset.

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	None	None

---

Process: **STT** Number: **42**

Text: CSENET indicates a state tax intercept has been processed in (state) for \$ (payment amount) on (date of posting).

Screen:	Field:	Entry:	Flag:	Status:
Batch	None	None	15	None

---

Process: **URESA** Number: **78**

**No longer issues.**

Text: A court hearing regarding the establishment of a support obligation through URESA based on referral received from the state of (state) is scheduled for (date) at (time).

Screen:	Field:	Entry:	Flag:	Status:
---------	--------	--------	-------	---------

---



---

Process: **URES**A      Number: **79**      **No longer issues.**

Text: A court hearing regarding the registration of a support order through URESA based on a referral from the state of (state) is scheduled for (date) at (time).

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **URES**A      Number: **138**      **No longer issues.**

Text: Status update sent to the state of (state).

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **URES**A      Number: **144**      **No longer issues.**

Text: A court hearing regarding the establishment of a support obligation through URESA is rescheduled for (date) at (time) based on a referral received from the state of (state).

Screen:              Field:                              Entry:                              Flag:                              Status:

---

Process: **URES**A      Number: **145**      **No longer issues.**

Text: A court hearing regarding the registration of a support order through URESA is rescheduled for (date) at (time) based on a referral received from the state of (state).

Screen:              Field:                              Entry:                              Flag:                              Status:

---

---

## **Calendar Flags**

---

Process: **ADPAT**      Number: **72**

Text: Enter results of the court hearing scheduled for (date of hearing)

Screen:	Field:	Entry:	Narrative:	Status:
ADPAT, ADPAT3	INTERSTATE COURT HEARING SET	Y Valid date	134	49

---

Process: **CASE**      Number: **183**

Text: Account type was changed to an interstate account type (14, 15, 16, or 19). Check to see if an interstate screen should be established.

Screen:	Field:	Entry:	Narrative:	Status:
Batch	N/A	N/A	390	None

---

Process: **CLOSE**      Number: **37**

Text: CSENET indicates an interstate case closed in the following state.

(state)

(other state's case id)

(reason)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	85	None

---

Process: **CLOSE**      Number: **38**

Text: The status has been changed for a case in another state. The case is now (o)pen or (c)losed. Contact the other state for more information if needed.

(state)

(other state's case id)

(Open or Closed)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	None	None

---

Process: **CONTE**      Number: **26**

Text: CSENET indicates that an arrest warrant has been issued in the following state for the following person:

(other state) (NCP name)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	115	None

---

Process: **CONTE**      Number: **27**

Text: CSENET indicates that contempt proceedings have started in the following state:

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	116	None

---

---

Process: **FED**            Number: **32**

Text: Fed offset or adj processed in the following state. Check amt with other state. Add OFT/ADJ as needed.

(state)

(payment amount)

(date of posting)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	105	None

---

Process: **INTER**            Number: **88**

**No longer issues.**

Text: Court summary information received through CSENET. Copies of court order were not automatically requested. Review COURTSUM screen and request copies using TF3 if needed.

(other state)

(other state's CO #)

Screen:	Field:	Entry:	Narrative:	Status:
---------	--------	--------	------------	---------

---

Process: **INTER**            Number: **89**

**No longer issues.**

Text: COURTSUM screen indicates a likely chance of an interstate case. CSENET recommends manually sending transmittal form 3 to request certified documents to the state below.

(state)

(court order number)

Screen:	Field:	Entry:	Narrative:	Status:
---------	--------	--------	------------	---------

---

Process: **INTER**            Number: **92**

**No longer issues.**

Text: CSENET requested copy of court order and payment records 60 days ago for the court order number listed below. Check to see if it has been received and take the next appropriate case action.

Screen:	Field:	Entry:	Narrative:	Status:
---------	--------	--------	------------	---------

---

Process: **INTER**            Number: **95**

Text: CSENET indicates that documents have been filed in the following state for case id below.

(other state's case id)

(other state)

(REFERRAL TYPE CODE – EST, ENF, PAT)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	190	None

---

---

Process: **INTER**      Number: **96**

Text: The following state changed its case number. Listed below is the old case number followed by the new case number. Refer any correspondence to this new number.

(state)

(previous case id)

(new case id)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	191	None

---

Process: **INTER**      Number: **97**

Text: CSENET indicates the following state has added a participant to its case. Contact other state for more information:

(state)

(other state's case id)

(participant name)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	None	None

---

Process: **INTER**      Number: **98**

Text: CSENET indicates the following state has removed a participant from its case. Contact other state for more information:

(state)

(other state's case id)

(participant)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	None	None

---

Process: **INTER**      Number: **99**

Text: CSENET indicates the following state has changed the payee on their case. Contact other state for more information. The date has been entered on INTERST2. The new payee is listed below.

(state)

(other state's case id)

(participant name)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	None	None

---

---

Process: **INTER**      Number: **100**

Text: CSENET indicates the following state changed its case type. Contact the other state if more information is needed.

(state)

(other state's case id)

(New Case Type)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	None	None

---

Process: **INTER**      Number: **102**

Text: CSENET indicates the caseworker for the following case in another state has changed. Check with the other state for details.

((other state's case id)

(worker's name)

(worker's telephone number)

(email address)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	None	None

---

Process: **INTER**      Number: **103**

Text: CSENET indicates that the following court order has been registered in the state below.

(other state)

(court order number)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	192	None

---

Process: **INTER**      Number: **104**

Text: CSENET indicates that a new controlling order has been determined in the following state:

(other state)

(court order number)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	193	None

---

Process: **INTER**      Number: **105**

Text: CSENET indicates the following state requests the current status. The appropriate fields have been entered on the INTERST2 screen.

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	194	None

---

---

Process: **INTER**      Number: **106**

Text: CSENET indicates that the following state will be sending a status update. The proper date has been entered on the INTERST2 screen.

(other state)

(other state's case id)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	195	None

---

Process: **INTER**      Number: **107**

Text: CSENET indicates that the following state is planning to forward its case.

(other state)

(other state's case id)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	196	None

---

Process: **INTER**      Number: **111**

Text: CSENET indicates that the support order request has been denied by the following state:

(other state)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	200	None

---

Process: **INTER**      Number: **112**

Text: CSENET indicates that the following state did not establish a support order. The appropriate entries have been made to the UIFSA3 screen.

(other state)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	201	None

---

Process: **INTER**      Number: **113**

Text: CSENET indicates the following state is requesting the genetic test results.

(other state)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	203	None

---

Process: **INTER**      Number: **114**

Text: CSENET indicates the following state has scheduled a genetic test for the following absent parent:

(other state)

(Payor name)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	204	None

---

---

Process: **INTER**      Number: **115**

Text: CSENET indicates the following state has scheduled a paternity hearing for the following AP:

(other state)

(Payor name)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	205	None

---

Process: **INTER**      Number: **116**

Text: CSENET indicates the following person did not show for a paternity court hearing.

(other state)

(Payor name)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	206	None

---

Process: **INTER**      Number: **117**

Text: CSENET indicates the following person did not show for genetic testing:

(other state)

(Payor name)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	207	None

---

Process: **INTER**      Number: **118**

Text: CSENET indicates that the following person has denied paternity:

(other state)

(Payor name)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	208	None

---

Process: **INTER**      Number: **119**

Text: CSENET indicates that paternity has been established with a support order for the following person. The appropriate fields have been populated on the UIFSA3 screen.

(other state)

(Payor name)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	209	None

---

---

Process: **INTER**      Number: **120**

Text: CSENET indicates that paternity has been established without a support order for the following person. The appropriate fields have been populated on the UIFSA3 screen.

(other state)

(Payor name)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	210	None

---

Process: **INTER**      Number: **121**

Text: CSENET indicates that paternity has been established administratively without a support order for the following person.

(other state)

(Payor name)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	211	None

---

Process: **INTER**      Number: **122**

Text: CSENET indicates that the paternity request has been denied by the following state:

(other state)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	212	None

---

Process: **INTER**      Number: **123**

Text: CSENET indicates that paternity was not established for the following person. The appropriate fields have been updated on the UIFSA3 screen.

(other state)

(Payor name)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	213	None

---

Process: **INTER**      Number: **124**

Text: CSENET indicates that the case has been dismissed without prejudice in the following state:

(other state)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	214	None

---

Process: **INTER**      Number: **125**

Text: CSENET indicates that the defendant/respondent has been ordered to pay other costs in the following state:

(other state)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	215	None

---



---

Process: **INTER**      Number: **126**

Text: CSENET indicates that the defendant/respondent is parent and owes duty in the following state:

(other state)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	216	None

---

Process: **INTER**      Number: **127**

Text: CSENET indicates that the defendant/respondent is ordered to pay in the following state:

(other state)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	217	None

---

Process: **INTER**      Number: **128**

Text: CSENET indicates that the AP did not show for support order hearing in the following state:

(other state)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	218	None

---

Process: **INTER**      Number: **129**

Text: CSENET indicates that a support order hearing has been scheduled in the following state:

(other state)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	219	None

---

Process: **INTER**      Number: **130**

Text: CSENET indicates that an order has been issued/confirmed in the following state:

(other state)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	220	None

---

Process: **INTER**      Number: **131**

Text: CSENET indicates that administrative tax review is complete and the challenge has been upheld in the following state and case. The ADMIN TAX REVIEW field has been updated on the INTERST4 screen.

(other state)

(other state's case ID)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	221	None

---

---

Process: **INTER**      Number: **132**

Text: CSENET indicates that administrative tax review is complete and the challenge was not upheld in the following state and case. The ADMIN TAX REVIEW field has been updated on the INTERST4 screen.

(other state)

(other state's case ID)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	222	None

---

Process: **INTER**      Number: **133**

Text: CSENET indicates that the following state is providing Iowa a notice of arrearage reconciliation/determination of sum-certain for the following other state's case:

(other state)

(other state's case ID)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	223	None

---

Process: **INTER**      Number: **134**

Text: CSENET indicates that the following state's review and modification is warranted for the other state's case below:

(other state)

(other state's case ID)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	224	None

---

Process: **INTER**      Number: **135**

Text: CSENET indicates that the following state's review and modification is not warranted for the other state's case below:

(other state)

(other state's case ID)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	225	None

---

Process: **INTER**      Number: **136**

Text: CSENET indicates that the support order has been modified for the following state and case ID.

(other state)

(other state's case ID)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	226	None

---

---

Process: **INTER**      Number: **137**      **No longer issues.**

Text: CSENET indicates that the following state has added medical insurance. The state, case number, carrier name and policy number are listed below:

(other state)

other state's case ID)

(carrier name)

(policy number)

Screen:	Field:	Entry:	Narrative:	Status:
---------	--------	--------	------------	---------

---

Process: **INTER**      Number: **138**      **No longer issues.**

Text: CSENET indicates that the following state has deleted medical insurance. The state, case number carrier name and policy number are listed below.

(other state)

other state's case ID)

(carrier name)

(policy number)

Screen:	Field:	Entry:	Narrative:	Status:
---------	--------	--------	------------	---------

---

Process: **INTER**      Number: **139**

Text: CSENET indicates that an order has been issued/confirmed in the following state:

(other state)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	234	None

---

Process: **INTER**      Number: **140**      **No longer issues.**

Text: CSENET added a new referral. Please review. Central registry number:

(central registry number)

(Payor Name)

(Payee Name)

Screen:	Field:	Entry:	Narrative:	Status:
---------	--------	--------	------------	---------

---

Process: **INTER**      Number: **141**      **No longer issues.**

Text: CSENET modified an existing referral screen. Please review. Central registry number:

(central registry number)

(Payor Name)

(Payee Name)

Screen:	Field:	Entry:	Narrative:	Status:
---------	--------	--------	------------	---------

---

---

Process: **INTER**      Number: **142**      **No longer issues.**

Text: A new interstate referral has been acknowledged by central registry for this case. Please review the INTERSTA screen and begin the appropriate action.

(other state)

(referral type 1)

(referral type 2)

(referral type 3)

Screen:	Field:	Entry:	Narrative:	Status:
---------	--------	--------	------------	---------

---

Process: **INTER**      Number: **144**

Text: CSENET indicates a new payment mailing address for their interstate case number. Check narrative for address to send payments to.

(other state's case ID)

(other state)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	243	None

---

Process: **INTER**      Number: **145**

Text: CSENET received notice from the following state of an upcoming hearing. Contact the state for more information if necessary.

(other state's abbreviation)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	None	None

---

Process: **INTER**      Number: **146**

Text: CSENET indicates that the following state has not received all required attachments/documents. Please contact the other state.

(state)

(other state's case ID)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	None	None

---

Process: **INTER**      Number: **147**      **No longer issues.**

Text: Documents should have been sent by today to the state below to complete the referral. If they have not been mailed, enter a new date in the ADDL. DOCUMENTS PROVIDED field on the INTERSTA screen.

(state)

Screen:	Field:	Entry:	Narrative:	Status:
---------	--------	--------	------------	---------

---



---

Process: **INTER**      Number: **166**

Text: The other state has closed this interstate case claiming Iowa did not provide info/assistance it needs to process the case. End interstate screen or initiate referral.

(other state's abbreviation)

(other state case ID)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	274	None

---

Process: **INTER**      Number: **182**

Text: The office below is requesting information.

<CR #> or <case #>

<other state case id>

<local office address>

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	None	None

---

Process: **INTER**      Number: **185**

Text: The other state provided the following fax number and e-mail address for the other state worker. Blank means not provided.

(worker's fax number)

(worker's e-mail address)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	None	None

---

Process: **INTER**      Number: **186**

Text: CSENet provided a new office address and fax number in the other state for this case. Review and update the information on the case.

(address line 1)

(address line 2)

(city, state, zip)

(fax number)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None		None

---

Process: **INTER**      Number: **187**

Text: CSENet provided the following information about a new caseworker in the other state. Review and updated the information on the case.

(caseworker name)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None		None

---

---

Process: **IWO**            Number: **54**

Text: CSENET indicates that an IWO has been established in the following state:  
(other state)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	206	None

---

Process: **LOC**            Number: **109**

Text: Payee address received. Attempt to verify and update only if a private collection agency is not associated with the case.

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	279	None

---

Process: **LOC**            Number: **110**

Text: New employer information received for payee.

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	280	None

---

Process: **LOC**            Number: **116**

Text: Last known address found which might assist location efforts. Check narrative for details.

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	299	None

---

Process: **LOC**            Number: **117**

Text: Last known employer found which might assist location efforts. Check narrative for details.

(name)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	302	None

---

Process: **LOC**            Number: **118**

Text: CSENET returned the following possible date of birth. Please see narrative and update if valid

(Date of birth)

(Name)

(SSN)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	303	None

---

---

Process: **LOC**            Number: **119**

Text: CSENET returned the following insurance information. Verify coverage and enter onto ICAR appropriately.

(name)

(employer)

(insurance carrier)

(policy number)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	304	None

---

Process: **LOC**            Number: **121**

Text: CSENET indicates the following locate person is recorded as deceased in the following state:

(name)

(state)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	305	None

---

Process: **LOC**            Number: **145**

Text: CSENet returned the following alias SSN for the following person. Please review.

(Payor/Alleged Father's name)

(Payor/Alleged Father's SSN)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	None	None

---

Process: **LOC**            Number: **151**

Text: CSENet provided the following SSN for the custodial parent. Follow normal procedures to verify this information.

(Payee's name)

(Payee's SSN)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	None	None

---

Process: **REV**            Number: **91**

Text: Order appropriate for review. Generate and serve NOI packet on all necessary parties.

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	none	None



---

Process: **SECEN**      Number: **24**

Text: CSENET indicates that a lien has been established in the following state for the following person:

(other state)

(against = motor vehicle, personal property, or real estate)

(Payor name)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	96	None

---

Process: **STT**      Number: **15**

Text: STT offset or ADJ processed in the following state. Check amt with other state. Add OST/ADJ as needed.

(state)

(payment amount)

(date of posting)

Screen:	Field:	Entry:	Narrative:	Status:
Batch	None	None	42	None

---

---

## **Statuses**

---

Process: **ADMIN**      Number: **15**

Text: An action to obtain a support order against the noncustodial parent named above was previously started by the Child Support Recovery Unit. The noncustodial parent named above has contested our action to establish an order for support through the administrative process. A court hearing has been set for (COURT HEARING SET DATE). We will advise you of the results of this hearing.

Field:	Entry:	Narrative:	Flag:
INTERSTATE	Y	214	15
A/R	R		
COURT HEARING SET	(completed)		
HEARING HELD	(blank)		

---

Process: **ADMIN**      Number: **16**

Text: A court hearing previously scheduled regarding our action to establish an order for support through administrative process has been rescheduled for (COURT HEARING SET DATE). We will advise you of the results of this hearing.

Screen:	Field:	Entry:	Narrative:	Flag:
ADMIN	INTERSTATE	Y	69	37
ADMIN2	HEARING HELD	R		

---

Process: **ADMIN**      Number: **24**

Text: An action to obtain a support order against the noncustodial parent named above was previously started by the Child Support Recovery Unit. We are requesting judicial review. A court hearing has been set for (COURT HEARING SET DATE). We will advise you of the results of this hearing.

Screen:	Field:	Entry:	Narrative:	Flag:
ADMIN	INTERSTATE	Y	219	15
ADMIN2	A/R	A		
	COURT HEARING SET	(completed)		
	HEARING HELD	(blank)		

---

Process: **ADMIN**      Number: **32**

Text: The administrative establishment process was ended on (ACTION DISMISSED/PROCESS ENDED DATE). The action was dismissed by 215.1 rules of civil procedure – the judicial time limit was exceeded.

Screen:	Field:	Entry:	Narrative:	Flag:
ADMIN	INTERSTATE	Y	141	19
ADMIN2	ACTION	DIS		
	DISMISSED/PROCESS			
	ENDED			

---

---

Process: **ADMIN** Number: **35**

Text: The administrative establishment process was ended on (ACTION DISMISSED/PROCESS ENDED DATE) because an order for support was discovered.

Screen:	Field:	Entry:	Narrative:	Flag:
ADMIN	INTERSTATE	Y	145	19
ADMIN2	ACTION DISMISSED/PROCESS ENDED	ONE		

---

Process: **ADMIN** Number: **38**

Text: The administrative establishment process was ended on (ACTION DISMISSED/PROCESS ENDED date) for the following reason: (WORKER ENTERS REASON).

Screen:	Field:	Entry:	Narrative:	Flag:
ADMIN	INTERSTATE	Y	147	19
ADMIN2	ACTION DISMISSED/PROCESS ENDED	OTH		

---

Process: **ADMIN** Number: **39**

Text: The noncustodial parent is ordered to pay child support.

Screen:	Field:	Entry:	Narrative:	Flag:
ADMIN2	COURT HEARING REQUESTED, SUPPORT ESTABLISHED	N, D – NARRATIVE 135; Y, D – NARRATIVE 136; Y, H – NARRATIVE 137; Y, C – NARRATIVE 138	135, 136, 137, 138	None

---

Process: **ADPAT** Number: **11**

**No longer issues.**

Text: An order establishing paternity and medical support was entered on (PATERNITY ESTABLISHED date). A copy of the order is attached for your records.

Screen:	Field:	Entry:	Narrative:	Flag:
---------	--------	--------	------------	-------

---

Process: **ADPAT** Number: **14**

**No longer issues.**

Text: Enclosed is an order establishing paternity against (Alleged father's name) on (ORDER FILED date). The above named was not ordered to pay an amount of support. If appropriate, this office will continue to review the above named father's situation to determine if an amount of support may be ordered at a later time. A copy of the order establishing paternity is attached for your records.

Screen:	Field:	Entry:	Narrative:	Flag:
---------	--------	--------	------------	-------

---

Process: **ADPAT** Number: **16**

**No longer issues.**

Text: Enclosed is an order establishing paternity and support entered against (Alleged father's name) on (paternity established date). We will monitor to insure that payments are being made. A copy of the order is attached for your records.

Screen:	Field:	Entry:	Narrative:	Flag:
---------	--------	--------	------------	-------

---

---

Process: **ADPAT** Number: **21**

Text: The administrative paternity action against (Alleged father's name) was ended because neither a Mother's Written Statement Alleging Paternity nor a similar document was received by CSRU.

Screen:	Field:	Entry:	Narrative:	Flag:
ADPAT	INTERSTATE	Y	260	25
ADPAT2	ACTION DISMISSED/PROCESS ENDED	MSNA		

---

Process: **ADPAT** Number: **24**

Text: The administrative paternity action against (Alleged father's name) on (ACTION DISMISSED/PROCESS ENDED date) was dismissed. The reason for dismissal follows: (Worker enters reason for dismissal)

Screen:	Field:	Entry:	Narrative:	Flag:
ADPAT, ADPAT2	INTERSTATE ACTION DISMISSED/PROCESS ENDED,	Y PNI	263	25

---

Process: **ADPAT** Number: **26**

Text: The administrative paternity action against (Alleged father's name) has been dismissed because (Alleged father's name) cannot be located.

Screen:	Field:	Entry:	Narrative:	Flag:
ADPAT, ADPAT2	INTERSTATE ACTION DISMISSED/PROCESS ENDED	Y NLAF	265	25

---

Process: **ADPAT** Number: **28**

**No longer issues.**

Text: The administrative paternity action filed against (Alleged father's name) was dismissed on (action dismissed date) due to (Alleged father's name) was excluded as the father through genetic testing.

Screen:	Field:	Entry:	Narrative:	Flag:
---------	--------	--------	------------	-------

---

Process: **ADPAT** Number: **31**

**No longer issues.**

Text: The paternity action filed against (Alleged father's name) was dismissed on (action dismissed date) by the Clerk of the Court.

Screen:	Field:	Entry:	Narrative:	Flag:
---------	--------	--------	------------	-------

---

---

Process: **ADPAT** Number: **49**

Text: This is to inform you that a court hearing has been set for (COURT HEARING SET date) at (COURT HEARING SET time)) against (Alleged father's name). We will advise you of the outcome.

Screen:	Field:	Entry:	Narrative:	Flag:
ADPAT, ADPAT3	INTERSTATE COURT HEARING SET,	N Valid date	134	72

---

Process: **ADPAT** Number: **52**

Text: The court hearing in this case is being rescheduled for (court hearing set date). We will advise you of the results of the hearing.

Screen:	Field:	Entry:	Narrative:	Flag:
ADPAT, ADPAT3	INTERSTATE CARETAKER CASE COURT HEARING HELD	N Y or N R	139	74

---

Process: **ADPAT** Number: **66**

**No longer issues.**

Text: Alleged father failed to reschedule or appear for genetic testing. We will keep you informed of case progress.

Screen:	Field:	Entry:	Narrative:	Flag:
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---

Process: **ADPAT** Number: **67**

**No longer issues.**

Text: (Alleged Father's name) is contesting paternity. We will be scheduling genetic testing and will keep you informed of case progress.

Screen:	Field:	Entry:	Narrative:	Flag:
---------	--------	--------	------------	-------

---

Process: **ADPAT** Number: **68**

**No longer issues.**

Text: A genetic testing appointment to determine paternity is scheduled for the AF GENETIC TEST SET AF date at (GENETIC TEST SET AF time)..

Screen:	Field:	Entry:	Narrative:	Flag:
---------	--------	--------	------------	-------

---

Process: **ADPAT** Number: **69**

Text: \*\*\*Defendant/Respondent is Parent and Owes Duty\*\*\* Blank status used to generate CSENet transaction.

Screen:	Field:	Entry:	Narrative:	Flag:
ADPAT ADPAT2	INTERSTATE PATERNITY ESTABLISHED	Y D H C, or A	203	None

---

Process: **ADPAT** Number: **70**

Text: \*\*\*Defendant/Respondent is Ordered to Pay\*\*\* Blank status used to generate CSENet transaction.

Screen:	Field:	Entry:	Narrative:	Flag:
ADPAT ADPAT2	INTERSTATE SUPPORT ESTABLISHED	Y D H C, or A	204	None

---

---

Process: **CASE** Number: **1**

Text: The above referenced case was closed effective (date).

Screen:	Field:	Entry:	Narrative:	Flag:
Batch	STATUS (A/I/C/D/H)	C	14	None

---

Process: **CASE** Number: **4**

Text: The above referenced case has been transferred to a new support recovery officer. All future correspondence regarding this case should be addressed to:  
(address, telephone, FIPS)

Screen:	Field:	Entry:	Narrative:	Flag:
CASE	ICAR CASE WRKR ID	Manual change, change by case closure or ABC	20	15

---

Process: **CASE** Number: **21**

**No longer issues.**

Text: Child (name) has been added to this case.

Screen:	Field:	Entry:	Narrative:	Flag:
---------	--------	--------	------------	-------

---

Process: **CASE** Number: **22**

**No longer issues.**

Text: Child (name) for the above referenced case is no longer a participant on this case.

Screen:	Field:	Entry:	Narrative:	Flag:
---------	--------	--------	------------	-------

---

Process: **CASE** Number: **23**

**No longer issues.**

Text: Child (name) has been transferred to a new support recovery officer. All future correspondence regarding this child should be addressed to: (address)

Screen:	Field:	Entry:	Narrative:	Flag:
---------	--------	--------	------------	-------

---

Process: **CASE** Number: **25**

Text: \*\*\*Informational account type change only. Please continue all establishment/enforcement efforts as previously requested.\*\*\*

The account type of the above referenced case has been changed from (account type) to (account type) for child (name)

Screen:	Field:	Entry:	Narrative:	Flag:
CHILD/Batch	CURRENT ACCT TYPE	Changed by batch or online	245	None

---

Process: **CASE** Number: **26**

Text: The following medical insurance provided by the (case role) was added on (date).

EMPLOYER NAME: (name)

POLICY NO: (number)

INSURANCE CO: (name)

Screen:	Field:	Entry:	Narrative:	Flag:
MEDICAL	POLICY NUMBER	F2 ADD	252	None

---

---

Process: **CASE** Number: **27**

Text: The following medical insurance provided by the (case role) ended on (date).

EMPLOYER NAME: (name)

POLICY NO: (number)

INSURANCE CO: (name)

Screen:	Field:	Entry:	Narrative:	Flag:
MEDICAL	POLICY NUMBER	F4 DELETE	253	None

---

Process: **CASE** Number: **53**

**No longer issues.**

Text: \*\*\* Medical insurance added \*\*\* Blank status used to generate the CSENet transaction.

Screen:	Field:	Entry:	Narrative:	Flag:
---------	--------	--------	------------	-------

---

Process: **CASE** Number: **54**

**No longer issues.**

Text: \*\*\* Medical insurance deleted \*\*\* Blank status used to generate the CSENet transaction.

Screen:	Field:	Entry:	Narrative:	Flag:
---------	--------	--------	------------	-------

---

Process: **CLOSE** Number: **1**

Text: The above referenced case was re-opened effective (date).

Screen:	Field:	Entry:	Narrative:	Flag:
CASE	TERM NOTICE SENT	Spaces through existing date	47	None

---

Process: **CLOSE** Number: **2**

Text: This case has been closed because there is no longer a current support order and arrearages are under \$500 or unenforceable under state law.

Screen:	Field:	Entry:	Narrative:	Flag:
CASE	REASON STATUS (A/I/C/D/H):	NSOR1 C	52	None

---

Process: **CLOSE** Number: **3**

Text: This case has been closed because there is no longer a current support order and arrearages are under \$500 or unenforceable under state law.

Screen:	Field:	Entry:	Narrative:	Flag:
CASE	REASON STATUS (A/I/C/D/H):	NSOR1 C	53	None

---

Process: **CLOSE** Number: **4**

Text: This case has been closed because the obligor or putative father is deceased and no further action can be taken.

Screen:	Field:	Entry:	Narrative:	Flag:
CASE	REASON STATUS (A/I/C/D/H):	DECD	54, 112	None

---

---

Process: **CLOSE**      Number: **5**

Text: This case has been closed because paternity cannot be established because the child is at least 18 years old and paternity action is barred by the statute of limitations.

Screen:	Field:	Entry:	Narrative:	Flag:
CASE	REASON STATUS (A/I/C/D/H)	AGEL C	55	None

---

Process: **CLOSE**      Number: **6**

Text: This case has been closed because the non-custodial parent's location has been unknown for a 3 year period.

Screen:	Field:	Entry:	Narrative:	Flag:
CASE	REASON STATUS (A/I/C/D/H):	LOCA C	58	None

---

Process: **CLOSE**      Number: **7**

Text: This case has been closed because the absent parent cannot pay support for the following reason(s):

The parent is institutionalized in a psychiatric facility; is incarcerated without parole; or has a total and permanent disability. No income or assets are available.

Screen:	Field:	Entry:	Narrative:	Flag:
CASE	REASON STATUS (A/I/C/D/H):	INST, PRSN, or DISA C	59, 60, 61, 113	None

---

Process: **CLOSE**      Number: **8**

Text: This case has been closed because the noncustodial parent lives in a foreign country.

Screen:	Field:	Entry:	Narrative:	Flag:
CASE	REASON STATUS (A/I/C/D/H):	CITZ C	62	None

---

Process: **CLOSE**      Number: **9**

Text: This case has been closed because the requested location-only services have been provided.

Screen:	Field:	Entry:	Narrative:	Flag:
CASE	REASON STATUS (A/I/C/D/H):	LOCS C	63	None

---

Process: **CLOSE**      Number: **10**

Text: This case has been closed because of the recipient of services' request. There is no assignment to the state of medical support or accrued arrearages.

Screen:	Field:	Entry:	Narrative:	Flag:
CASE	REASON STATUS (A/I/C/D/H):	REQU C	33	2

---



---

Process: **CLOSE**      Number: **11**

Text: This case has been closed because of a finding of good cause based on risk of harm to the child or caretaker relative.

Screen:	Field:	Entry:	Narrative:	Flag:
CASE	REASON	GOODA	97	2
	STATUS (A/I/C/D/H):	C		

---

Process: **CLOSE**      Number: **12**

Text: This case has been closed because of our inability to locate the custodial parent by phone or certified letter within 60 calendar days.

Screen:	Field:	Entry:	Narrative:	Flag:
CASE	REASON	CONT	66	None
	STATUS (A/I/C/D/H):	C		

---

Process: **CLOSE**      Number: **13**

Text: This case has been closed due to the noncooperation and actions of the custodial parent

Screen:	Field:	Entry:	Narrative:	Flag:
CASE	REASON	COOP	67	None
	STATUS (A/I/C/D/H):	C		

---

Process: **CLOSE**      Number: **14**

Text: This case has been closed because paternity cannot be established because a genetic test or a court or an administrative process has excluded the putative father, and no other putative father could be named.

Screen:	Field:	Entry:	Narrative:	Flag:
CASE	REASON	EXCL	56	None
	STATUS (A/I/C/D/H):	C		

---

Process: **CLOSE**      Number: **15**

Text: This case closed because it was not in the best interests of the child to establish paternity.

Screen:	Field:	Entry:	Narrative:	Flag:
CASE	REASON	NCIN	57	None
	STATUS (A/I/C/D/H):	C		

---

Process: **CLOSE**      Number: **16**

Text: This case closed because the identity of the alleged father could not be determined after at least one interview with the custodial party.

Screen:	Field:	Entry:	Narrative:	Flag:
CASE	REASON	NOID	76	None
	STATUS (A/I/C/D/H):	C		

---

---

Process: **CLOSE**      Number: **17**

Text: This case has been closed because the non-custodial parent's location has been unknown for a 1 year period.

Screen:	Field:	Entry:	Narrative:	Flag:
CASE	REASON STATUS (A/I/C/D/H):	LOCA1 C	84	None

---

Process: **CLOSE**      Number: **18**

Text: As the initiating state in this case, Iowa's CSRU needs you to provide the following information to allow us to take the next essential step in the case. If you do not provide us with the necessary data, we will close this case under 45 CFR 303.11(B)(12).

Screen:	Field:	Entry:	Narrative:	Flag:
CASE	REASON STATUS (A/I/C/D/H):	COOP3 A	94	None

---

Process: **CLOSE**      Number: **19**

Text: You have not provided the necessary information that Iowa requested for this case. Iowa has closed the case under authority of 45 CFR 303.11(B)(12). Iowa's case is now closed.

Screen:	Field:	Entry:	Narrative:	Flag:
CASE	REASON STATUS (A/I/C/D/H):	COOP3 C	93	None

---

Process: **CLOSE**      Number: **21**

**No longer issues.**

Text: This case has been closed

Screen:	Field:	Entry:	Narrative:	Flag:
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Process: **CONTE**      Number: **2**

Text: A contempt of court action has been initiated on the above referenced case. Attempts will be made to serve the non-custodial parent with notice of the hearing scheduled for (date) at (time).

Screen:	Field:	Entry:	Narrative:	Flag:
CONTEMPT	HEARING SET	VALID DATE	42	4, 5

---

Process: **CONTE**      Number: **5**

Text: Notice has been received that the above named non-custodial parent was served with notice of the contempt on (date). We will be proceeding with the hearing as scheduled on (date).

Screen:	Field:	Entry:	Narrative:	Flag:
CONTEMPT	HEARING SET	CURRENT DATE	18, 120, 121	None

---

---

Process: **CONTE** Number: **14**

Text: A warrant to arrest the non-custodial parent was issued on (date).

Screen:	Field:	Entry:	Narrative:	Flag:
CONTEMPT	WARRANT TO ARREST	DATE	53	19

---

Process: **CONTE** Number: **80**

Text: A warrant to arrest the non-custodial parent was issued on (date).

Screen:	Field:	Entry:	Narrative:	Flag:
CONTEMPT	WARRANT TO ARREST	DATE	8	19, 20

---

Process: **FED** Number: **5**

Text: This is to inform you that a federal tax refund in the amount of (amount) due the responsible person named above has been intercepted and applied in accordance with state and federal law.

Screen:	Field:	Entry:	Narrative:	Flag:
Batch	None	None	59	None

---

Process: **FED** Number: **6**

Text: \*\*\*Administrative Review Complete – Challenge Upheld\*\*\* Blank status used to generate the CSENet transaction

Screen:	Field:	Entry:	Narrative:	Flag:
OFFSET	OUTCOME	S	77	None

---

Process: **FED** Number: **7**

Text: \*\*\*Administrative Review Complete – Challenge Not Upheld\*\*\* Blank status used to generate the CSENet transaction.

Screen:	Field:	Entry:	Narrative:	Flag:
OFFSET	OUTCOME	D	79	None

---

Process: **FED** Number: **8**

Text: This is to inform you that we made an adjustment in the amount of \$(amount of adjustment). Please adjust your records.

Screen:	Field:	Entry:	Narrative:	Flag:
Batch	None	None	None	None

---

Process: **INTER** Number: **22**

Text: \*\*\*Order Registered\*\*\* Blank status used to generate the CSENet transaction.

Screen:	Field:	Entry:	Narrative:	Flag:
REGIST	ICIS CO NUMBER, ORDER DATE, COUNTY NUMBER	Valid Entries	186	None

---

---

Process: **INTER**      Number: **23**

Text: Iowa's new controlling order is

Screen:	Field:	Entry:	Narratives:	Flag:
DCO2	DCO order #	Valid entry	187	None

---

Process: **IWO**      Number: **2**      **No longer issues.**

Text: We have processed an income withholding order and sent it to the employer for (amount). Withholding is at the rate of \$(dollars) per (time) for current support with an additional \$(dollars) per (time) toward the arrears. This does not modify the amount of the support ordered in the original order.

Screen:	Field:	Entry:	Narrative:	Flag:
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Process: **LIENS**      Number: **1**      **No longer issues.**

Text: \*\*\*This is a CSENet status for Lien Establishment Notification\*\*\* Blank status used to generate the CSENet transaction.

Screen:	Field:	Entry:	Narrative:	Flag:
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---

Process: **LOC**      Number: **1**

Text: We have confirmed that (name) is employed by (employer). Additional action will be taken as needed.

Screen:	Field:	Entry:	Narrative:	Flag:
EMPVER	VERIFIED	Y	2, 308	15

---

Process: **LOC**      Number: **2**

Text: We have confirmed that (name) is employed by (employer). Please update your records with this new information.

Screen:	Field:	Entry:	Narrative:	Flag:
EMPVER	VERIFIED	Y	5	None

---

Process: **LOC**      Number: **4**

Text: We have confirmed that (name) Is residing at: (address) Additional action will be taken as needed.

Screen:	Field:	Entry:	Narrative:	Flag:
Batch	VERIFIED	Y	None	None

---

Process: **LOC**      Number: **5**

Text: We have confirmed that (name) is residing at: (address) Please update your records with this new information.

Screen:	Field:	Entry:	Narrative:	Flag:
Batch	VERIFIED	Out of state address	10	None

---

---

Process: **LOC**            Number: **15**

Text: We have confirmed that the current home address for: (name) is: (address)

Screen:	Field:	Entry:	Narrative:	Flag:
Batch	VERIFIED	Y	100	None

---

Process: **LOC**            Number: **16**

Text: We have confirmed that the current mailing address for: (name) is: (address)

Screen:	Field:	Entry:	Narrative:	Flag:
Batch	VERIFIED	Y	101	None

---

Process: **LOC**            Number: **17**

Text: We have confirmed that the current home address for: (name) is: (address)

Screen:	Field:	Entry:	Narrative:	Flag:
Batch	VERIFIED	Y	102	None

---

Process: **LOC**            Number: **18**

Text: We have confirmed that the current mailing address for: (name) is: (address)

Screen:	Field:	Entry:	Narrative:	Flag:
Batch	VERIFIED	Y	103	None

---

Process: **LOC**            Number: **19**

Text: The non-custodial parent's out of state address was verified for: (name). The address is: (address)

Screen:	Field:	Entry:	Narrative:	Flag:
ADDVER	VERIFIED	Out of state address	178	None

---

Process: **LOC**            Number: **20**

Text: The following employer has been located for the absent parent.

Fin#: (FEIN)

Name: (name)

Address: (address)

Screen:	Field:	Entry:	Narrative:	Flag:
None	None	None	179	None

---

Process: **PAT**            Number: **74**

Text: A hearing to establish paternity will be held on (date) at (time) against (name). We will advise you of the outcome.

Screen:	Field:	Entry:	Narrative:	Flag:
PATEST3	HEARING SET, HEARING HELD	Change time/date, R	94, 95	None

---

---

Process: **REGST**      Number: **13**      **No longer issues.**

Text: The registration of court order number (order ID) has been contested. The hearing has been set for (date) at (time).

Screen:              Field:                              Entry:                              Narrative:              Flag:

---

Process: **REGST**      Number: **14**      **No longer issues.**

Text: The original hearing date for court order number (order id) has been changed. The new registration hearing is scheduled for (date) at (time).

Screen:              Field:                              Entry:                              Narrative:              Flag:

---

Process: **REV**              Number: **94**

Text: The hearing to review and adjust child support is rescheduled for (date) at (time).

Screen:              Field:                              Entry:                              Narrative:              Flag:  
REVIEW4              HEARING SET, HEARING              Change time/date, R              79              63  
HELD

---

Process: **REV**              Number: **95**

Text: The hearing to review and adjust child support is scheduled for (date) at (time).

Screen:              Field:                              Entry:                              Narrative:              Flag:  
REVIEW4              HEARING SET              Valid date/time              193              None

---

Process: **REV**              Number: **97**

Text: \*\*\*Review and Modification Warranted\*\*\* Blank status used to generate the CSENet transaction.

Screen:              Field:                              Entry:                              Narrative:              Flag:  
REVIEW1              REVIEW APPROPRIATE              Y                              172              91

---

Process: **REV**              Number: **98**

Text: \*\*\*Review and Modification Not Warranted\*\*\* Blank status used to generate the CSENet transaction.

Screen:              Field:                              Entry:                              Narrative:              Flag:  
REVIEW1              REVIEW APPROPRIATE              N - narrative 115;              115, 159,              14, 70  
N + OTH in DEN              12  
REASON=OTH -  
narrative 159; N +  
NOT OTH in DEN  
REASON - narrative 12

---

Process: **REV**              Number: **99**

Text: \*\*\*Support order modified\*\*\* Blank status used to generate the CSENet transaction.

Screen:              Field:                              Entry:                              Narrative:              Flag:  
REVIEW3              ORDER FILED              Y                              85              None

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