



TERRY E. BRANSTAD, GOVERNOR

DEPARTMENT OF HUMAN SERVICES

CHARLES M. PALMER, DIRECTOR

February 4, 1997

GENERAL LETTER NO. 11-U-1

ISSUED BY: Bureau of Collections, Division of Policy Coordination

SUBJECT: Employees' Manual, Title 11, Chapter U, *Appeals Based on Date of Collection*, Title page, new; Contents (page 1), new; and pages 1 through 11, new.

Summary

Appeals Based on Date of Collection is a new manual chapter. It explains:

- ◆ How the date of collection of a support payment is determined.
- ◆ The effect of the date of collection on the distribution of support payments and rebates.
- ◆ The appeals process by which an obligee may challenge the determination of the date of collection of a support payment.

Effective Date

January 1, 1997

Material Superseded

None

Additional Information

If you have questions, please route them through your supervisor.



TERRY E. BRANSTAD, GOVERNOR

DEPARTMENT OF HUMAN SERVICES

CHARLES M. PALMER, DIRECTOR

July 1, 1997

GENERAL LETTER NO. 11-U-2

ISSUED BY: Bureau of Collections, Division of Policy Coordination

SUBJECT: Employees' Manual, Title 11, Chapter U, *Appeals Based on Date of Collection*, Title page; revised; Contents (page 1), revised; and pages 1 through 11, revised; and pages 12, 13, and 14, new.

Summary

The Personal Responsibility and Work Opportunity Reconciliation Act (PRWORA) of 1996 no longer allows for federal participation in issuing child support rebates to families. A state which chooses to continue issuing rebates is entirely responsible for the cost of the rebates. The 1997 session of the Iowa Legislature decided to phase out rebates by continuing to pay rebates to families who are active on a FIP case as of June 30, 1997. Families who leave FIP on or after July 1, 1997, will no longer be eligible to receive rebates.

The decision issued by the Iowa District Court of Wapello County in Jones v. Palmer states clearly that appeals by obligees regarding the distribution of support payments and support rebates shall be directed to the Collections Services Center (CSC).

These pages are revised to address the eligibility of families for support rebates and clarify that obligees' appeals regarding distribution must be directed to CSC.

Effective Date

July 1, 1997.

Material Superseded

Remove from Employees' Manual and destroy the entire Chapter 11-U, including the Title page, Table of Contents (page 1), and pages 1 through 11, all dated February 4, 1997.

Additional Information

Please contact your regional collections administrator if further information is needed.



TERRY E. BRANSTAD, GOVERNOR

DEPARTMENT OF HUMAN SERVICES

CHARLES M. PALMER, DIRECTOR

July 28, 1998

GENERAL LETTER NO. 11-U-3

ISSUED BY: Bureau of Collections, Division of Policy Coordination

SUBJECT: Employees' Manual, Title 11, Chapter U, *Appeals Based on Date of Collection*, Title page, revised; Contents (page 1), revised; and pages 1 through 12, revised.

Summary

Due to a change in the Iowa Code, child support rebates are no longer issued to any FIP benefit recipient as of July 1, 1998. This manual revision incorporates this change.

Effective Date

Upon receipt

Material Superseded

Remove the entire Chapter U, from Employees' Manual, Title 11, and destroy it. This includes the Title page, Contents, (page 1), and pages 1 through 14, all dated July 1, 1997.

Additional Information

Refer questions about this general letter to your regional collections administrator.

Correction to G.L. 11-U-3 issued August 25, 1998



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

March 27, 2015

GENERAL LETTER NO. 11-U-4

ISSUED BY: Bureau of Collections
Division of Child Support, Case Management, and Refugee Services

SUBJECT: Employees' Manual, Title 11, Chapter U, ***APPEALS BASED ON DATE OF COLLECTION***, Title page, revised; Contents (page 1), revised; and pages 1 through 11, revised.

Summary

This chapter is updated to remove the reference to appeals for rebates. Iowa discontinued issuing rebates in July 1998. Additional changes bring the manual up to current standards.

Effective Date

Upon receipt.

Material Superseded

This material replaces the entire Chapter U from Employees' Manual, Title 11, which includes the following pages:

<u>Page</u>	<u>Date</u>
Title page	July 28, 1998
Contents (page 1)	July 28, 1998
1-12	July 28, 1998

Additional Information

Refer questions about this general letter to your regional collections administrator.