



STATE OF IOWA

CHESTER J. CULVER, GOVERNOR
PATTY JUDGE, LT. GOVERNOR

DEPARTMENT OF HUMAN SERVICES
KEVIN W. CONCANNON, DIRECTOR

August 24, 2007

GENERAL LETTER NO. 14-B(10)-5

ISSUED BY: Office of Policy Analysis

SUBJECT: Employees' Manual, Title 14, Chapter B(10), *IOWACARE CASE ACTIONS*, Title page, new; Contents (pages 1, 2, and 3), new; and pages 1 through 44, new.

Summary

This new chapter gives the worker instructions on the coding necessary for the Automated Benefit Calculation system to process case-initiated IowaCare case actions.

Effective Date

Immediately.

Material Superseded

None.

Additional Information

Refer questions about this general letter to your area income maintenance administrator.



STATE OF IOWA

CHESTER J. CULVER, GOVERNOR
PATTY JUDGE, LT. GOVERNOR

DEPARTMENT OF HUMAN SERVICES
KEVIN W. CONCANNON, DIRECTOR

October 5, 2007

GENERAL LETTER NO. 14-B(10)-6

ISSUED BY: Bureau of Policy Analysis and Appeals

SUBJECT: Employees' Manual, Title 14, Chapter B(10), *IOWACARE CASE ACTIONS*, pages 15, 16, 34, and 35, revised.

Summary

This chapter is revised to:

- ◆ Add language to instructions for the BCW2s under the sections, "Approving an Application," and "Reopening When Premium is Paid."
- ◆ Correct the instructions under the section, "Renewal With No Break in Assistance."

Effective Date

Immediately.

Material Superseded

Remove the following pages from Employees' Manual, Title 14, Chapter B(10), and destroy them:

<u>Page</u>	<u>Date</u>
15, 16, 34, 35	August 24, 2007

Additional Information

Refer questions about this general letter to your area income maintenance administrator.



STATE OF IOWA

CHESTER J. CULVER, GOVERNOR
PATTY JUDGE, LT. GOVERNOR

DEPARTMENT OF HUMAN SERVICES
KEVIN W. CONCANNON, DIRECTOR

October 26, 2007

GENERAL LETTER NO. 14-B(10)-7

ISSUED BY: Bureau of Policy Analysis and Appeals

SUBJECT: Employees' Manual, Title 14, Chapter B(10), *IOWACARE CASE ACTIONS*,
Contents (page 1), revised; and pages 17 and 18, revised.

Summary

This chapter is revised to provide current system instructions under the section, "Issuing IowaCare Renewal Application."

Effective Date

Immediately.

Material Superseded

Remove the following pages from Employees' Manual, Title 14, Chapter B(10), and destroy them:

<u>Page</u>	<u>Date</u>
Contents (page 1)	August 24, 2007
17, 18	August 24, 2007

Additional Information

Refer questions about this general letter to your area income maintenance administrator.



STATE OF IOWA

CHESTER J. CULVER, GOVERNOR
PATTY JUDGE, LT. GOVERNOR

DEPARTMENT OF HUMAN SERVICES
KEVIN W. CONCANNON, DIRECTOR

January 11, 2008

GENERAL LETTER NO. 14-B(10)-8

ISSUED BY: Bureau of Policy Analysis and Appeals

SUBJECT: Employees' Manual, Title 14, Chapter B(10), *IOWACARE CASE ACTIONS*, page 11, revised.

Summary

This chapter is revised to add the new TD05 screen field AD, "Application Detail," and instructions under the section, "CASE-INITIATED ACTIONS: Approving an Application."

Effective Date

Immediately.

Material Superseded

Remove from Employees' Manual, Title 14, Chapter B(10), page 11, dated August 24, 2007, and destroy it.

Additional Information

Refer questions about this general letter to your area income maintenance administrator.



August 29, 2008

GENERAL LETTER NO. 14-B(10)-9

ISSUED BY: Bureau of Policy Analysis and Appeals

SUBJECT: Employees' Manual, Title 14, Chapter B(10), *IOWACARE CASE ACTIONS*, Contents (pages 1 and 2), revised; and pages 16 through 26, 30, 33, and 34, revised.

Summary

This chapter is revised to:

- ◆ Consolidate information on how to change an IowaCare premium by creating a new section called, "Change Premium." This change has caused the removal of sections, "Entering Income: Ongoing Case if Income Decreases," and "Entering Income: Decreasing Income or Changing Deductions for an Ongoing Program."
- ◆ Change language and remove entries no longer required from the section, "CASE-INITIATED ACTIONS: Renewal."

Effective Date

Immediately

Material Superseded

Remove the following pages from Employees' Manual, Title 14, Chapter B(10), and destroy them:

<u>Page</u>	<u>Date</u>
Contents (page 1)	October 26, 2007
Contents (pages 2 and 3)	August 24, 2007
16-18	October 26, 2007
19-26, 30, 33	August 24, 2007
34	October 5, 2007

Additional Information

Refer questions about this general letter to your area income maintenance administrator.



STATE OF IOWA

CHESTER J. CULVER, GOVERNOR
PATTY JUDGE, LT. GOVERNOR

DEPARTMENT OF HUMAN SERVICES
CHARLES J. KROGMEIER, DIRECTOR

October 29, 2010

GENERAL LETTER NO. 14-B(10)-10

ISSUED BY: Bureau of Financial, Health and Work Supports
Division of Adult, Children and Family Services

SUBJECT: Employees' Manual, Title 14, Chapter B(10), *IOWACARE CASE ACTIONS*,
pages 2, 33, and 34, revised.

Summary

This chapter is revised to:

- ◆ Removes reference to the Change Reporting System.
- ◆ Remove the instructions for TD05 FAC ENTRY RSN and FAC LAST REV fields.

Effective Date

Immediately.

Material Superseded

This material replaces the following pages from Employees' Manual, Title 14, Chapter B(10):

<u>Page</u>	<u>Date</u>
2	August 24, 2007
33, 34	August 29, 2008

Additional Information

Refer questions about this general letter to your area income maintenance administrator.



December 10, 2010

GENERAL LETTER NO. 14-B(10)-11

ISSUED BY: Bureau of Financial, Health and Work Supports
Division of Adult, Children and Family Services

SUBJECT: Employees' Manual, Title 14, Chapter B(10), *IOWACARE CASE ACTIONS*,
pages 3 through 8, 10, 11, 19, 20, 25, 29 through 37, and 44, revised.

Summary

Chapter 14-B(10) is revised to:

- ◆ Give new instructions for adding a person to an existing IowaCare case; and
- ◆ Note that the case name must be an active IowaCare member.

Effective Date

Immediately.

Material Superseded

This material replaces the following pages from Employees' Manual, Title 14, Chapter B(10):

<u>Page</u>	<u>Date</u>
3-8, 10	August 24, 2007
11	January 11, 2008
19, 20, 25	August 29, 2008
29	August 24, 2007
30	August 29, 2008
31, 32	August 24, 2007
33, 34	October 29, 2010
35	October 5, 2007
36, 37, 44	August 24, 2007

Additional Information

Refer questions about this general letter to your area income maintenance administrator.



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

November 10, 2016

GENERAL LETTER NO. 14-B(10)-12

ISSUED BY: Bureau of Financial, Health and Work Supports
Division of Adult, Children and Family Services

SUBJECT: Employees' Manual, Title 14, Chapter B(10), *IOWACARE CASE ACTIONS*,
obsolete.

Summary

The IowaCare program no longer exists. Chapter 14-B(10) is obsolete and is removed from the Department's website.

Effective Date

Immediately.

Material Superseded

This general letter rescinds the entire Chapter B(10) from Employees' Manual, Title 14, which includes the following pages:

<u>Page</u>	<u>Date</u>
Title page	August 24, 2007
Contents (pages 1 and 2)	August 29, 2008
1	August 24, 2007
2	October 29, 2010
3-8	December 10, 2010
9	August 24, 2007
10, 11	December 10, 2010
12-14	August 24, 2007
15	October 5, 2007
16-18	August 29, 2008
19, 20	December 10, 2010
21-24	August 29, 2008
25	December 10, 2010
26	August 29, 2008
27, 28	August 24, 2007
29-37	December 10, 2010
38-43	August 24, 2007
44	December 10, 2010

Additional Information

Refer questions about this general letter to your area income maintenance administrator.